

Appendix G: Connecting Utah Survey Results

Survey responses gathered during the outreach phase of the planning effort are broken down into five distinct respondent categories: local grant survey responses, resident responses, business responses, community leader responses, and elected official, local government or tribal leader responses.

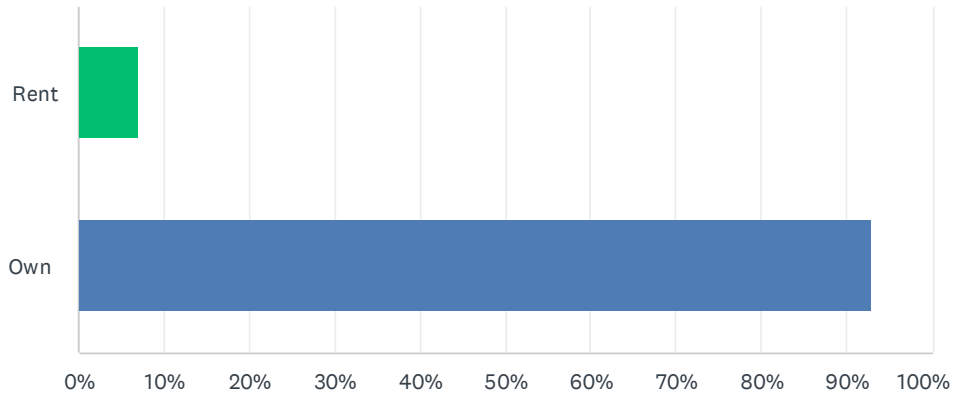
The local grant survey responses were gathered through data collection efforts lead by recipients of the Local Broadband Planning Grant. The recipients of the grant program who assisted in these data collection efforts include Five County Association of Governments, Morgan County, Ogden City, and Six County Association of Governments. The remaining survey responses from residents, businesses, community leaders, and elected officials, local government or tribal leaders were gathered through data collection efforts lead by the UBC planning team.

Please note that this data is aggregated and does not represent figures that are characteristic of the state as a whole.

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

Q2 Do you rent or own this property?

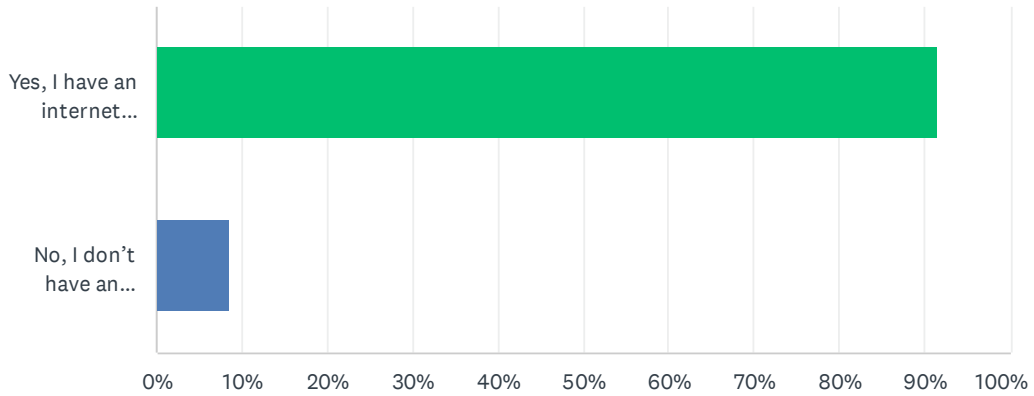
Answered: 616 Skipped: 9



ANSWER CHOICES	RESPONSES	
Rent	6.98%	43
Own	93.02%	573
TOTAL		616

Q3 Do you have an internet connection at your residence?

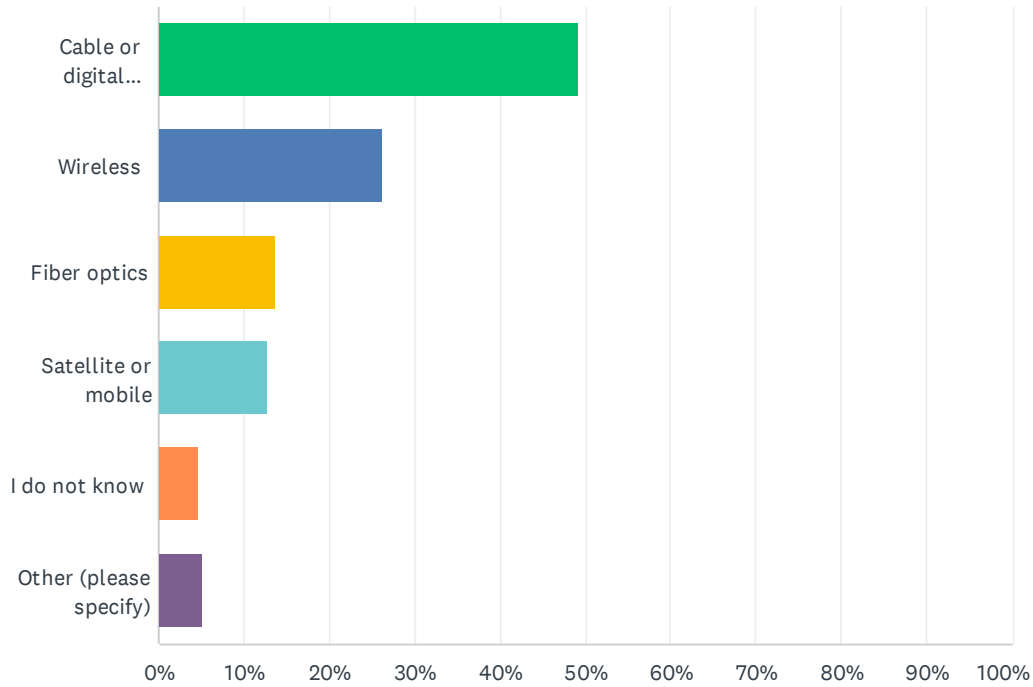
Answered: 620 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes, I have an internet connection at my residence.	91.45%	567
No, I don't have an internet connection at my residence.	8.55%	53
TOTAL		620

Q4 What kind of internet connection do you have? (Select all that apply)

Answered: 522 Skipped: 103



ANSWER CHOICES	RESPONSES	
Cable or digital subscriber line (DSL- telephone line)	49.23%	257
Wireless	26.25%	137
Fiber optics	13.60%	71
Satellite or mobile	12.84%	67
I do not know	4.79%	25
Other (please specify)	5.17%	27
Total Respondents: 522		

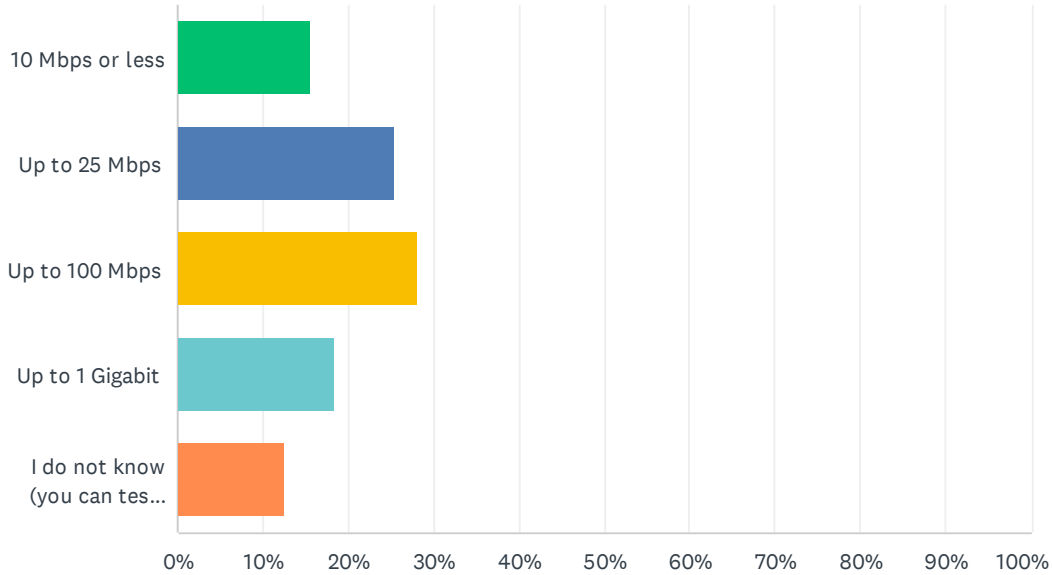
#	OTHER (PLEASE SPECIFY)	DATE
1	Utah Broadband	4/19/2023 12:52 PM
2	Broadband	4/18/2023 5:12 PM
3	broadband	4/18/2023 4:24 PM
4	Century Link	4/18/2023 1:33 PM
5	Century Link	4/18/2023 6:44 AM
6	Centurylink	4/17/2023 11:46 PM
7	CenturyLink(Lumen)	4/17/2023 9:12 PM
8	The house has an antenna at house receives internet from 1/2 miles away. That internet	4/17/2023 8:06 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

	source is fiber.	
9	Before now we had Starlink satellite.	4/17/2023 7:51 PM
10	Starlink	4/17/2023 6:12 PM
11	Broadband	4/17/2023 5:37 PM
12	Century Link	4/17/2023 5:08 PM
13	InfoWest	4/17/2023 12:51 AM
14	Jetpack through Verizon	4/14/2023 7:17 PM
15	Utah Broadband	4/14/2023 9:21 AM
16	centurylink	4/2/2023 11:19 AM
17	cell phone	3/30/2023 12:10 PM
18	Rise Broadband with dish on roof	2/10/2023 5:00 PM
19	Xfinity	2/4/2023 9:21 AM
20	Only one choice and its an illegal monopoly	1/31/2023 9:12 PM
21	We have out internet through a bundle with Comcast.	1/31/2023 8:47 PM
22	Private service. Not the government's business.	1/28/2023 5:36 PM
23	I want fiber optics	1/24/2023 4:01 PM
24	Frontier my phone company	1/24/2023 7:42 AM
25	High-speed broadband	1/23/2023 11:43 AM
26	radio	1/23/2023 10:26 AM
27	paid for installation	1/10/2023 9:07 AM

Q5 What speed is your internet service (download speed)? (Megabits per second = Mbps)

Answered: 522 Skipped: 103



ANSWER CHOICES	RESPONSES	
10 Mbps or less	15.52%	81
Up to 25 Mbps	25.29%	132
Up to 100 Mbps	28.16%	147
Up to 1 Gigabit	18.39%	96
I do not know (you can test your internet speed at speedtest.utah.gov)	12.64%	66
TOTAL		522

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

Q6 Which company do you use for internet? (E.g. Xfinity, Google Fiber, Connex, Emery Telecom, CenturyLink, etc.)

Answered: 524 Skipped: 101

#	RESPONSES	DATE
1	Xfinity	5/31/2023 11:40 AM
2	century Link	5/22/2023 5:24 PM
3	CenturyLink	5/21/2023 10:47 PM
4	All West	5/19/2023 9:36 AM
5	Xfinity	5/19/2023 9:01 AM
6	Century Link	5/15/2023 7:22 AM
7	CenturyLink	5/13/2023 12:55 PM
8	Xfinity	5/13/2023 10:55 AM
9	CenturyLink	5/12/2023 9:46 PM
10	Xfinity comcast	5/12/2023 8:39 AM
11	CenturyLink	5/11/2023 9:34 PM
12	Rise broadband	5/11/2023 11:31 AM
13	Comcast	5/11/2023 9:38 AM
14	Xfinity	5/9/2023 7:48 PM
15	Xfinity	5/9/2023 6:50 PM
16	Xfinity	5/9/2023 5:53 PM
17	CenturyLink	5/9/2023 5:35 PM
18	Xfinity	5/9/2023 5:35 PM
19	Century link	5/9/2023 4:40 PM
20	Xfinity	5/9/2023 9:05 AM
21	Centra Com	5/8/2023 10:52 AM
22	Century Link	5/6/2023 2:30 PM
23	InfoWest	5/4/2023 4:24 PM
24	Infowest	5/3/2023 9:17 AM
25	Google fiber	5/2/2023 9:53 AM
26	CenturyLink	5/1/2023 11:10 PM
27	Centracom	5/1/2023 10:10 PM
28	Xfinity	5/1/2023 5:00 PM
29	Utah Broadband	5/1/2023 8:04 AM
30	Centracom	4/30/2023 12:34 PM
31	InfoWest	4/29/2023 7:26 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

32	CenturyLink	4/25/2023 9:32 PM
33	Century link	4/25/2023 3:34 PM
34	CenturyLink	4/25/2023 3:17 PM
35	Xfinity	4/25/2023 11:06 AM
36	Utah Broadband	4/24/2023 4:36 PM
37	Utah Broadband	4/24/2023 2:57 PM
38	Xfinity	4/24/2023 12:33 PM
39	CenturyLink	4/23/2023 7:25 PM
40	UBB	4/23/2023 1:24 PM
41	Century link	4/23/2023 12:29 PM
42	Century Link	4/23/2023 7:22 AM
43	Xfinity	4/22/2023 10:01 PM
44	xfinity	4/22/2023 8:42 PM
45	CenturyLink	4/22/2023 3:35 PM
46	CenturyLink	4/22/2023 2:07 PM
47	CenturyLink	4/22/2023 9:32 AM
48	Xfinity	4/22/2023 9:02 AM
49	XFINITY	4/22/2023 6:37 AM
50	centuryLink	4/22/2023 6:34 AM
51	Centurylink	4/21/2023 4:57 PM
52	Starlink	4/21/2023 9:52 AM
53	Utah Broadband	4/21/2023 8:35 AM
54	Xfinity	4/21/2023 7:15 AM
55	Xfinity	4/21/2023 6:20 AM
56	verizon	4/20/2023 10:24 PM
57	Emery Telecom	4/20/2023 9:10 PM
58	Century Link	4/20/2023 1:30 PM
59	centurylink	4/20/2023 1:07 PM
60	Freedom Broadbandt or Liberty Broadbandt	4/19/2023 7:37 PM
61	Xfinity	4/19/2023 6:30 PM
62	Xfinity	4/19/2023 2:18 PM
63	I don't know	4/19/2023 2:18 PM
64	Utah Broadband	4/19/2023 12:52 PM
65	Centurylink	4/19/2023 12:21 PM
66	Xfinity	4/19/2023 11:10 AM
67	Century Link	4/19/2023 10:53 AM
68	Utah Broadband	4/19/2023 10:38 AM
69	Xfinity	4/19/2023 10:22 AM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

70	Xfinity	4/19/2023 9:57 AM
71	Century link	4/19/2023 8:21 AM
72	Xfinity	4/19/2023 8:19 AM
73	Starlink	4/18/2023 9:02 PM
74	Century link	4/18/2023 8:57 PM
75	CenturyLink	4/18/2023 7:45 PM
76	Xfinity	4/18/2023 5:25 PM
77	Utah Boradband	4/18/2023 5:12 PM
78	CenturyLink	4/18/2023 4:50 PM
79	Century Link	4/18/2023 4:43 PM
80	Senawave	4/18/2023 4:24 PM
81	CenturyLink	4/18/2023 4:02 PM
82	Centurydink	4/18/2023 3:24 PM
83	Utah Broadband	4/18/2023 2:28 PM
84	Century Link	4/18/2023 1:34 PM
85	CenturyLink	4/18/2023 1:33 PM
86	Utah Broadband	4/18/2023 12:15 PM
87	Centra Com	4/18/2023 12:11 PM
88	Xfinity	4/18/2023 11:42 AM
89	CenturyLink	4/18/2023 11:37 AM
90	Century Link	4/18/2023 11:25 AM
91	Xfinity	4/18/2023 11:20 AM
92	CenturyLink	4/18/2023 10:48 AM
93	Centry Link	4/18/2023 10:42 AM
94	Infowest	4/18/2023 10:22 AM
95	CenturyLink	4/18/2023 10:20 AM
96	Unknown	4/18/2023 10:15 AM
97	Dish/century link	4/18/2023 9:50 AM
98	CenturyLink	4/18/2023 9:25 AM
99	direct tv	4/18/2023 8:14 AM
100	centurylink	4/18/2023 8:07 AM
101	Exede Viasat	4/18/2023 8:04 AM
102	centurylink	4/18/2023 7:54 AM
103	I believe it is is century link but I'm uncertain.	4/18/2023 7:42 AM
104	Century Link	4/18/2023 7:42 AM
105	CenturyLink	4/18/2023 7:32 AM
106	Century link	4/18/2023 7:12 AM
107	Senawave	4/18/2023 7:05 AM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

108	CenturyLink	4/18/2023 6:54 AM
109	Century Liink	4/18/2023 6:44 AM
110	Utah Broadband	4/18/2023 6:22 AM
111	Condo association	4/18/2023 4:12 AM
112	Century Link	4/18/2023 1:27 AM
113	Centurylink	4/17/2023 11:46 PM
114	Hughesnet	4/17/2023 10:35 PM
115	Centurylink	4/17/2023 10:27 PM
116	Century Link	4/17/2023 10:20 PM
117	Senawave	4/17/2023 10:11 PM
118	Centurylink	4/17/2023 10:09 PM
119	Century link	4/17/2023 10:04 PM
120	Utah Broadband	4/17/2023 9:46 PM
121	Utah Broadband	4/17/2023 9:41 PM
122	CenturyLink	4/17/2023 9:36 PM
123	CenturyLink and - as of this fall (but it's been down for days) Senawave	4/17/2023 9:33 PM
124	CenturyLink	4/17/2023 9:12 PM
125	Centurylink	4/17/2023 9:02 PM
126	Utah broadband	4/17/2023 8:51 PM
127	Utah Broadband	4/17/2023 8:50 PM
128	senawave	4/17/2023 8:47 PM
129	CenturyLink	4/17/2023 8:45 PM
130	Senawave	4/17/2023 8:43 PM
131	Centurylink	4/17/2023 8:38 PM
132	Century link	4/17/2023 8:25 PM
133	CenturyLink	4/17/2023 8:25 PM
134	Senawave	4/17/2023 8:09 PM
135	Senawave	4/17/2023 8:06 PM
136	Xfinity	4/17/2023 7:57 PM
137	Senawave	4/17/2023 7:51 PM
138	CenturyLink	4/17/2023 7:45 PM
139	CenturyLink	4/17/2023 7:38 PM
140	ATT	4/17/2023 7:35 PM
141	CenturyLink	4/17/2023 7:07 PM
142	CenturyLink	4/17/2023 7:05 PM
143	Centurylink	4/17/2023 6:58 PM
144	Senawave	4/17/2023 6:43 PM
145	Century Link	4/17/2023 6:41 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

146	Utah Broadband	4/17/2023 6:31 PM
147	Verizon	4/17/2023 6:23 PM
148	Century link	4/17/2023 6:21 PM
149	Viasat	4/17/2023 6:14 PM
150	Starlink	4/17/2023 6:12 PM
151	Starlink	4/17/2023 6:06 PM
152	CENTURY LINK	4/17/2023 6:05 PM
153	CenturyLink	4/17/2023 6:04 PM
154	Sensawave	4/17/2023 6:03 PM
155	Infinite Internet	4/17/2023 5:57 PM
156	Utah Broadband	4/17/2023 5:56 PM
157	Century link	4/17/2023 5:54 PM
158	CenturyLink	4/17/2023 5:42 PM
159	Century Link	4/17/2023 5:41 PM
160	Centurylink	4/17/2023 5:40 PM
161	Centurylink	4/17/2023 5:38 PM
162	Utah Broadband	4/17/2023 5:37 PM
163	Century link	4/17/2023 5:36 PM
164	CenturyLink	4/17/2023 5:36 PM
165	not sure, though our HOA	4/17/2023 5:34 PM
166	Xfinity	4/17/2023 5:31 PM
167	Century Link	4/17/2023 5:31 PM
168	Century Link	4/17/2023 5:31 PM
169	Centurylink	4/17/2023 5:31 PM
170	SenaWave	4/17/2023 5:26 PM
171	Utah Broadband	4/17/2023 5:18 PM
172	Satellite TV	4/17/2023 5:17 PM
173	Centurylink	4/17/2023 5:16 PM
174	Google Fi	4/17/2023 5:13 PM
175	Senawave	4/17/2023 5:10 PM
176	CenturyLink	4/17/2023 5:08 PM
177	CenturyLink	4/17/2023 5:07 PM
178	CenturyLink	4/17/2023 5:07 PM
179	Centurylink	4/17/2023 5:06 PM
180	Senawave	4/17/2023 5:05 PM
181	Century Link	4/17/2023 5:03 PM
182	Centurylink	4/17/2023 5:02 PM
183	Starlink	4/17/2023 4:59 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

184	Utah Broadband	4/17/2023 4:30 PM
185	Blue springs	4/17/2023 2:17 PM
186	CenturyLink	4/17/2023 11:47 AM
187	Infowest	4/17/2023 12:51 AM
188	CenturyLink	4/16/2023 4:40 PM
189	Viasat Satellite	4/15/2023 5:10 PM
190	South Central Communications	4/15/2023 1:50 PM
191	Utah Broadband	4/15/2023 10:02 AM
192	Utah Broadband	4/15/2023 8:40 AM
193	Utah Broadband	4/15/2023 7:15 AM
194	Utah Broadband	4/14/2023 11:26 PM
195	Hughes Net	4/14/2023 10:29 PM
196	Verizon	4/14/2023 7:17 PM
197	Utah Broadband	4/14/2023 4:33 PM
198	A T & T	4/14/2023 11:35 AM
199	UBB	4/14/2023 11:21 AM
200	Utah Broadband	4/14/2023 11:08 AM
201	South Central	4/14/2023 10:47 AM
202	Utah Broadband	4/14/2023 9:58 AM
203	Utah Broadband	4/14/2023 9:21 AM
204	UB	4/14/2023 9:18 AM
205	CenturyLink	4/12/2023 10:40 AM
206	Unknown	4/12/2023 6:59 AM
207	Google Fiber	4/11/2023 4:12 PM
208	Centracom	4/10/2023 8:44 PM
209	Infowest	4/10/2023 5:01 PM
210	Liberty Broadband	4/10/2023 11:03 AM
211	CenturyLink	4/10/2023 11:00 AM
212	Liberty Broadband	4/10/2023 10:55 AM
213	Liberty	4/7/2023 10:52 PM
214	Liberty Broadband	4/6/2023 4:19 PM
215	CenturyLink	4/5/2023 8:23 PM
216	CenturyLink	4/5/2023 8:09 PM
217	XFINITY	4/5/2023 3:34 PM
218	Rise	4/5/2023 7:26 AM
219	Centracom	4/4/2023 9:37 PM
220	Rise	4/4/2023 3:30 PM
221	CentraCom	4/4/2023 2:23 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

222	Xfinity	4/4/2023 9:45 AM
223	centurylink	4/2/2023 11:19 AM
224	Utah Broadband	4/2/2023 7:31 AM
225	Xfinity	3/31/2023 12:18 PM
226	Xfinity	3/31/2023 11:34 AM
227	STRATA NETWORKS	3/31/2023 9:46 AM
228	Strata	3/31/2023 8:20 AM
229	Frontier	3/30/2023 6:58 PM
230	infowest	3/30/2023 6:53 PM
231	Xfinity	3/30/2023 3:28 PM
232	T-Mobile	3/30/2023 12:10 PM
233	Infowest	3/30/2023 10:39 AM
234	Xfinity	3/29/2023 8:55 PM
235	Century link	3/29/2023 8:14 PM
236	CenturyLink	3/29/2023 5:37 PM
237	Century Link	3/29/2023 3:38 PM
238	Infowest	3/29/2023 2:34 PM
239	InfoWest	3/29/2023 2:32 PM
240	Century Link	3/29/2023 12:23 PM
241	Xfinity	3/29/2023 12:11 PM
242	Xfinity	3/28/2023 9:22 PM
243	Xfinity	3/28/2023 10:43 AM
244	TDS	3/24/2023 12:32 PM
245	Xfinity	3/20/2023 6:43 AM
246	Xfinity	3/8/2023 4:09 PM
247	XMission	3/7/2023 11:08 AM
248	Xfinity	3/1/2023 1:36 PM
249	Xfinity	3/1/2023 1:04 PM
250	Xfinity	2/22/2023 6:47 AM
251	Google Fiber	2/21/2023 10:00 PM
252	UTOPIA	2/21/2023 5:03 PM
253	Google Fiber	2/17/2023 5:55 PM
254	Century link	2/17/2023 7:56 AM
255	Xfinity	2/17/2023 5:42 AM
256	Xfinity	2/16/2023 5:34 PM
257	xfinity	2/16/2023 5:19 PM
258	Xfinity	2/16/2023 1:27 PM
259	Echo Broadband	2/16/2023 11:36 AM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

260	Xfinity	2/16/2023 10:26 AM
261	Verizon	2/16/2023 10:05 AM
262	Xfinity	2/16/2023 9:12 AM
263	google fiber	2/16/2023 8:47 AM
264	Xfinity	2/16/2023 7:30 AM
265	CenturyLink	2/15/2023 9:27 AM
266	Xfinity	2/14/2023 11:30 AM
267	Google Fiber	2/13/2023 3:46 PM
268	CenturyLink	2/10/2023 5:12 PM
269	Rise Broadband	2/10/2023 5:00 PM
270	Xfinity	2/9/2023 8:08 PM
271	Xfinity	2/9/2023 11:30 AM
272	Gunnison Telephone	2/6/2023 8:34 PM
273	Xfinity	2/6/2023 2:04 PM
274	Xfinity	2/6/2023 12:01 PM
275	Echo Broadband	2/6/2023 11:15 AM
276	Infowest	2/6/2023 9:47 AM
277	Century link	2/6/2023 9:38 AM
278	Xfinity	2/6/2023 9:10 AM
279	Xfinity	2/5/2023 2:56 PM
280	CenturyLink	2/5/2023 9:54 AM
281	T Mobile	2/4/2023 11:12 AM
282	Xfinity	2/4/2023 9:21 AM
283	XFinity	2/4/2023 8:05 AM
284	xfinity	2/3/2023 2:12 PM
285	Xfinity	2/3/2023 1:23 PM
286	T-Mobile	2/3/2023 10:59 AM
287	Xfinity	2/3/2023 8:10 AM
288	CenturyLink	2/3/2023 7:13 AM
289	CenturyLink	2/2/2023 10:00 PM
290	Xfinity	2/2/2023 8:18 PM
291	Starlink	2/2/2023 8:14 PM
292	mysurfsup	2/2/2023 6:45 PM
293	Utopia	2/2/2023 6:15 PM
294	CenturyLink	2/2/2023 5:51 PM
295	google fiber	2/2/2023 5:46 PM
296	Xfinity	2/2/2023 3:23 PM
297	Comcast	2/2/2023 2:45 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

298	CenturyLink	2/2/2023 2:21 PM
299	CenturyLink	2/2/2023 12:54 PM
300	Quantum Fiber	2/2/2023 12:43 PM
301	Xfinity	2/2/2023 12:10 PM
302	Beehive Broadband	2/2/2023 6:03 AM
303	T Mobile	2/2/2023 3:54 AM
304	Xfinity	2/1/2023 9:54 PM
305	Rise broadband	2/1/2023 9:33 PM
306	Xfinity	2/1/2023 2:49 PM
307	Xfinity	2/1/2023 2:18 PM
308	CenturyLink	2/1/2023 11:27 AM
309	Xfinity	2/1/2023 10:55 AM
310	Xfinity	2/1/2023 10:51 AM
311	Xfinity	1/31/2023 10:47 PM
312	Veracity	1/31/2023 9:25 PM
313	Illegal monopoly comcast f-finity	1/31/2023 9:12 PM
314	Xfinity	1/31/2023 8:47 PM
315	Utopia and sumo	1/31/2023 8:11 PM
316	Xfinity	1/31/2023 7:14 PM
317	Xfinity	1/31/2023 5:01 PM
318	Rise Broadband	1/31/2023 4:06 PM
319	Wifiber	1/31/2023 3:50 PM
320	Nomad	1/31/2023 1:42 PM
321	Xfinity	1/31/2023 12:35 PM
322	CenturyLink	1/31/2023 11:28 AM
323	Utopia and SumoFiber	1/31/2023 10:59 AM
324	Comcast	1/31/2023 10:58 AM
325	Xfinity	1/31/2023 10:49 AM
326	CenturyLink	1/31/2023 9:53 AM
327	Utopia	1/31/2023 8:29 AM
328	Xfinity	1/31/2023 7:39 AM
329	Xfinity	1/30/2023 10:36 PM
330	digis	1/30/2023 10:29 PM
331	Comcast	1/30/2023 8:27 PM
332	Xfinity	1/30/2023 8:18 PM
333	T-mobile	1/30/2023 7:40 PM
334	Google Fiber	1/30/2023 7:35 PM
335	Centurylink	1/30/2023 7:32 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

336	Century Link	1/30/2023 5:45 PM
337	T-Mobile Home Internet	1/30/2023 4:39 PM
338	XMission	1/30/2023 4:25 PM
339	xfinity	1/30/2023 4:04 PM
340	Google Fiber	1/30/2023 3:34 PM
341	Xfinity	1/30/2023 3:25 PM
342	SumoFiber - I believe it is 50mps, but that wasn't an option above	1/30/2023 2:51 PM
343	Google	1/30/2023 1:00 PM
344	CenturyLink	1/30/2023 12:52 PM
345	Comcast/Xfinity	1/30/2023 12:20 PM
346	Xfinity	1/30/2023 11:46 AM
347	Xfinity	1/30/2023 11:28 AM
348	Xfinity	1/30/2023 11:11 AM
349	xfinity	1/30/2023 11:01 AM
350	Xfinity	1/30/2023 10:02 AM
351	Xfinity	1/30/2023 8:24 AM
352	Xfinity	1/30/2023 5:00 AM
353	Utah Broadband	1/29/2023 8:29 PM
354	Xfinity	1/29/2023 6:57 PM
355	Comcast	1/29/2023 2:27 PM
356	Xfinity	1/29/2023 8:18 AM
357	Starlink	1/29/2023 7:16 AM
358	UTOPIA/Xmission	1/29/2023 6:47 AM
359	Xfinity	1/29/2023 5:10 AM
360	Xfinity	1/28/2023 9:57 PM
361	Xfinity	1/28/2023 9:53 PM
362	CenturyLink	1/28/2023 9:37 PM
363	Rise broadband	1/28/2023 8:29 PM
364	Comcast	1/28/2023 8:19 PM
365	Xfinity	1/28/2023 6:45 PM
366	Xfinity	1/28/2023 6:34 PM
367	Century link	1/28/2023 6:16 PM
368	Century Lnk	1/28/2023 5:41 PM
369	Xfinity	1/28/2023 5:15 PM
370	Connex	1/28/2023 3:54 PM
371	Connex	1/28/2023 3:07 PM
372	Xfinity	1/28/2023 3:06 PM
373	Xfinity	1/28/2023 3:01 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

374	Utopia Intellipop	1/28/2023 2:58 PM
375	Google Fiber	1/28/2023 2:57 PM
376	T-Mobile	1/28/2023 1:56 PM
377	Xfinity	1/28/2023 1:43 PM
378	Xfinity	1/28/2023 1:12 PM
379	Connex	1/28/2023 12:25 PM
380	Xfinity	1/28/2023 9:46 AM
381	Xfinity	1/28/2023 8:42 AM
382	CenturyLink	1/28/2023 7:24 AM
383	xfinity	1/28/2023 6:53 AM
384	MTCC	1/27/2023 10:15 PM
385	Century link	1/27/2023 7:01 PM
386	Xfinity	1/27/2023 6:51 PM
387	Infowest	1/27/2023 5:11 PM
388	xfinity	1/27/2023 4:31 PM
389	Xfinity	1/27/2023 3:04 PM
390	CentraCom	1/27/2023 1:20 PM
391	Centracom	1/25/2023 12:35 PM
392	T-Mobile hotspot	1/25/2023 12:26 PM
393	Century Link	1/25/2023 12:06 PM
394	Xfinity and AT&T Wireless	1/25/2023 9:27 AM
395	South Central Communications	1/25/2023 8:45 AM
396	Centra com	1/25/2023 8:07 AM
397	Fuller broadband	1/25/2023 6:50 AM
398	CentraCom	1/24/2023 9:24 PM
399	Strata	1/24/2023 8:42 PM
400	Rise broadband	1/24/2023 6:43 PM
401	Manti Telephone/MTCC	1/24/2023 4:31 PM
402	South Central	1/24/2023 4:02 PM
403	Xfinity	1/24/2023 4:01 PM
404	rise broadband	1/24/2023 3:27 PM
405	Xfinity	1/24/2023 3:26 PM
406	WiFiber	1/24/2023 3:08 PM
407	CentraCom	1/24/2023 2:05 PM
408	Xfinity	1/24/2023 2:05 PM
409	Century link	1/24/2023 1:28 PM
410	CenturyLink	1/24/2023 1:22 PM
411	Xfinity	1/24/2023 12:46 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

412	InfoWest	1/24/2023 12:04 PM
413	Xfinity	1/24/2023 11:27 AM
414	Centra Com	1/24/2023 11:16 AM
415	Century Link (Centra-Com)	1/24/2023 11:12 AM
416	Comcast	1/24/2023 11:10 AM
417	Xfinity	1/24/2023 11:05 AM
418	xfinity	1/24/2023 10:53 AM
419	Xfinity	1/24/2023 10:48 AM
420	Frontier	1/24/2023 10:43 AM
421	Manti Telecom	1/24/2023 10:39 AM
422	CentraCom	1/24/2023 10:35 AM
423	Xfinity	1/24/2023 10:27 AM
424	Direct Communications	1/24/2023 10:00 AM
425	CenturyLink	1/24/2023 9:38 AM
426	Centra com	1/24/2023 9:29 AM
427	Centracom	1/24/2023 9:19 AM
428	Xfinity	1/24/2023 8:30 AM
429	CenturyLink	1/24/2023 8:09 AM
430	Frontier	1/24/2023 7:42 AM
431	Xfinity	1/24/2023 3:14 AM
432	CentraCom	1/23/2023 9:15 PM
433	Frontier	1/23/2023 7:30 PM
434	CenturyLink	1/23/2023 6:44 PM
435	blue spring	1/23/2023 4:54 PM
436	Google fiber	1/23/2023 1:45 PM
437	Rise Broadband	1/23/2023 1:12 PM
438	Google Fiber	1/23/2023 1:03 PM
439	TDS	1/23/2023 1:02 PM
440	CenturyLink	1/23/2023 12:32 PM
441	TDS	1/23/2023 12:31 PM
442	TDS	1/23/2023 12:16 PM
443	Xmission and utopia	1/23/2023 12:06 PM
444	Xfinity	1/23/2023 11:54 AM
445	TDS	1/23/2023 11:43 AM
446	Xfinity	1/23/2023 11:32 AM
447	Xmission	1/23/2023 11:28 AM
448	CenturyLink	1/23/2023 11:27 AM
449	Utopia/ xmission	1/23/2023 11:25 AM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

450	Comcast	1/23/2023 11:20 AM
451	Infowest	1/23/2023 11:19 AM
452	Rise Broadband	1/23/2023 11:19 AM
453	Rise Broadband	1/23/2023 11:07 AM
454	UTOPIA and XMission	1/23/2023 11:03 AM
455	CenturyLink	1/23/2023 10:57 AM
456	Xfinity	1/23/2023 10:34 AM
457	Senawave	1/23/2023 10:26 AM
458	Xfinity	1/23/2023 10:13 AM
459	CenturyLink	1/23/2023 9:06 AM
460	Xfinity	1/22/2023 7:59 AM
461	Xfinity	1/22/2023 7:44 AM
462	Google Fiber	1/22/2023 6:14 AM
463	Google fiber	1/21/2023 11:10 PM
464	Xfinity	1/21/2023 10:38 PM
465	Utah Broadband	1/21/2023 10:31 PM
466	Unsure	1/21/2023 8:50 PM
467	Xfinity	1/21/2023 8:37 PM
468	Xfinity	1/21/2023 8:05 PM
469	CenturyLink	1/21/2023 7:25 PM
470	Century link	1/21/2023 7:00 PM
471	Google Fiber	1/21/2023 6:51 PM
472	Xfinity	1/21/2023 10:33 AM
473	Comcast	1/20/2023 11:33 PM
474	TDS	1/20/2023 11:30 AM
475	Utah Broadband	1/20/2023 8:22 AM
476	Google Fiber	1/19/2023 6:38 PM
477	XFINITY	1/18/2023 11:55 PM
478	Xfinity	1/18/2023 11:21 PM
479	Xfinity	1/18/2023 10:09 PM
480	Utah Broadband	1/18/2023 8:54 PM
481	Xfinity	1/18/2023 7:25 PM
482	Xfinity	1/18/2023 7:06 PM
483	Xfinity	1/18/2023 6:03 PM
484	Xfinity	1/18/2023 8:44 AM
485	Xfinity	1/18/2023 8:11 AM
486	CenturyLink	1/18/2023 7:50 AM
487	Xfinity	1/18/2023 1:06 AM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

488	Xfinity	1/17/2023 8:37 PM
489	Xfinity	1/17/2023 8:23 PM
490	Xfinity	1/17/2023 5:38 PM
491	Xfinity	1/17/2023 3:32 PM
492	Wfiber	1/14/2023 1:53 PM
493	Xfinity	1/13/2023 1:55 PM
494	Xfinity	1/13/2023 8:45 AM
495	Xfinity	1/13/2023 7:57 AM
496	Allwest	1/11/2023 11:23 PM
497	Emery Telecom	1/10/2023 9:07 AM
498	Xfinity	1/5/2023 6:44 PM
499	Xfinity	1/4/2023 3:45 AM
500	Xfinity	12/19/2022 8:54 AM
501	asdf	12/16/2022 12:52 PM
502	Strata	12/11/2022 7:27 AM
503	Rise broadband	12/11/2022 7:01 AM
504	TDS	12/4/2022 3:01 PM
505	TDS	12/4/2022 1:28 AM
506	Info West - but it's spotty at best	12/3/2022 10:18 PM
507	CenturyLink	12/3/2022 9:40 PM
508	Century link	12/3/2022 11:24 AM
509	CenturyLink	12/3/2022 9:21 AM
510	Commercial Business Radio	12/3/2022 8:56 AM
511	Comcast	12/3/2022 6:32 AM
512	South Central	12/3/2022 6:13 AM
513	Infowest	12/2/2022 11:34 PM
514	TDS	12/2/2022 7:24 PM
515	Infowest	12/2/2022 6:57 PM
516	Google Fiber	12/2/2022 5:01 PM
517	Xfinity	12/1/2022 11:25 AM
518	Xfinity	12/1/2022 9:07 AM
519	SC Broadband	12/1/2022 8:26 AM
520	CentraCom	11/29/2022 6:16 PM
521	Xfinity	11/29/2022 5:39 PM
522	Freedom Broadband	11/29/2022 5:39 PM
523	Strata	11/29/2022 11:55 AM
524	Centurylink	10/26/2022 2:08 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

Q7 What is the monthly charge for your internet service? Write "Unknown" if unknown.

Answered: 523 Skipped: 102

#	RESPONSES	DATE
1	120	5/31/2023 11:40 AM
2	49	5/22/2023 5:24 PM
3	\$40	5/21/2023 10:47 PM
4	\$70	5/19/2023 9:36 AM
5	50	5/19/2023 9:01 AM
6	85	5/15/2023 7:22 AM
7	Unknown	5/13/2023 12:55 PM
8	50	5/12/2023 9:46 PM
9	116.00	5/12/2023 8:39 AM
10	56	5/11/2023 9:34 PM
11	95.00	5/11/2023 11:31 AM
12	65.00	5/11/2023 9:38 AM
13	65	5/9/2023 7:48 PM
14	100	5/9/2023 6:50 PM
15	\$20	5/9/2023 5:53 PM
16	60.00	5/9/2023 5:35 PM
17	20.00	5/9/2023 5:35 PM
18	60	5/9/2023 4:40 PM
19	100.00	5/9/2023 9:05 AM
20	46.53	5/8/2023 10:52 AM
21	unknown	5/6/2023 2:30 PM
22	10.00	5/4/2023 4:24 PM
23	69.95	5/3/2023 9:17 AM
24	\$70	5/2/2023 9:53 AM
25	65	5/1/2023 11:10 PM
26	69.99	5/1/2023 10:10 PM
27	105\$	5/1/2023 5:00 PM
28	69	5/1/2023 8:04 AM
29	56	4/30/2023 12:34 PM
30	49.95	4/29/2023 7:26 PM
31	50	4/25/2023 9:32 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

32	49.00	4/25/2023 3:34 PM
33	55.00	4/25/2023 3:17 PM
34	85.00	4/25/2023 11:06 AM
35	Unknown	4/24/2023 4:36 PM
36	\$50	4/24/2023 2:57 PM
37	50.00	4/24/2023 12:33 PM
38	unkown	4/23/2023 7:25 PM
39	78.00	4/23/2023 1:24 PM
40	\$55	4/23/2023 12:29 PM
41	50.00	4/23/2023 7:22 AM
42	\$100+	4/22/2023 10:01 PM
43	unknown	4/22/2023 8:42 PM
44	Unknown	4/22/2023 3:35 PM
45	49.99	4/22/2023 2:07 PM
46	45	4/22/2023 9:32 AM
47	159	4/22/2023 9:02 AM
48	252	4/22/2023 6:37 AM
49	unknown	4/22/2023 6:34 AM
50	\$131.00	4/21/2023 4:57 PM
51	110.00	4/21/2023 9:52 AM
52	79.99	4/21/2023 8:35 AM
53	60	4/21/2023 7:15 AM
54	65	4/21/2023 6:20 AM
55	\$25	4/20/2023 10:24 PM
56	Unknown	4/20/2023 9:10 PM
57	\$98.00	4/20/2023 1:30 PM
58	49.00	4/20/2023 1:07 PM
59	33	4/19/2023 7:37 PM
60	Unknown	4/19/2023 6:30 PM
61	Unknown	4/19/2023 2:18 PM
62	Unknowns	4/19/2023 2:18 PM
63	\$69.99	4/19/2023 12:52 PM
64	\$40	4/19/2023 12:21 PM
65	75	4/19/2023 11:10 AM
66	\$120	4/19/2023 10:53 AM
67	\$70	4/19/2023 10:38 AM
68	90	4/19/2023 10:22 AM
69	80.00	4/19/2023 9:57 AM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

70	\$116	4/19/2023 8:21 AM
71	80	4/19/2023 8:19 AM
72	120	4/18/2023 9:02 PM
73	68.09	4/18/2023 8:57 PM
74	78.00	4/18/2023 7:45 PM
75	66	4/18/2023 5:25 PM
76	\$80	4/18/2023 5:12 PM
77	60	4/18/2023 4:50 PM
78	45	4/18/2023 4:43 PM
79	64.00	4/18/2023 4:24 PM
80	\$50	4/18/2023 4:02 PM
81	\$100	4/18/2023 3:24 PM
82	90	4/18/2023 2:28 PM
83	unknown	4/18/2023 1:34 PM
84	unknown	4/18/2023 1:33 PM
85	95	4/18/2023 12:15 PM
86	Unknown	4/18/2023 12:11 PM
87	\$280	4/18/2023 11:42 AM
88	\$60	4/18/2023 11:37 AM
89	Around \$60/month	4/18/2023 11:25 AM
90	Unknown	4/18/2023 11:20 AM
91	\$80	4/18/2023 10:48 AM
92	\$65	4/18/2023 10:42 AM
93	80	4/18/2023 10:22 AM
94	66.09	4/18/2023 10:20 AM
95	Unknown	4/18/2023 10:15 AM
96	65	4/18/2023 9:50 AM
97	40.00	4/18/2023 9:25 AM
98	unknown	4/18/2023 8:14 AM
99	\$49	4/18/2023 8:07 AM
100	99.00	4/18/2023 8:04 AM
101	50	4/18/2023 7:54 AM
102	0 - I have not built yet.	4/18/2023 7:42 AM
103	72.00	4/18/2023 7:42 AM
104	\$50	4/18/2023 7:32 AM
105	95.00	4/18/2023 7:12 AM
106	\$95	4/18/2023 7:05 AM
107	\$50	4/18/2023 6:54 AM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

108	\$50	4/18/2023 6:44 AM
109	\$80.00	4/18/2023 6:22 AM
110	Unknown	4/18/2023 4:12 AM
111	Unknown	4/18/2023 1:27 AM
112	\$66	4/17/2023 11:46 PM
113	70	4/17/2023 10:35 PM
114	120	4/17/2023 10:27 PM
115	50	4/17/2023 10:20 PM
116	Unknown	4/17/2023 10:11 PM
117	49	4/17/2023 10:09 PM
118	70	4/17/2023 10:04 PM
119	\$60.00	4/17/2023 9:46 PM
120	60	4/17/2023 9:41 PM
121	\$60	4/17/2023 9:36 PM
122	\$95 for Senwave	4/17/2023 9:33 PM
123	49.00	4/17/2023 9:12 PM
124	60	4/17/2023 9:02 PM
125	69.95	4/17/2023 8:51 PM
126	\$50	4/17/2023 8:50 PM
127	96	4/17/2023 8:47 PM
128	\$50	4/17/2023 8:45 PM
129	Unknown	4/17/2023 8:43 PM
130	\$60	4/17/2023 8:38 PM
131	\$75	4/17/2023 8:25 PM
132	\$66	4/17/2023 8:25 PM
133	64.00	4/17/2023 8:09 PM
134	Unknown	4/17/2023 8:06 PM
135	Unknown	4/17/2023 7:57 PM
136	\$96.00	4/17/2023 7:51 PM
137	\$50	4/17/2023 7:45 PM
138	\$49	4/17/2023 7:38 PM
139	\$80/month	4/17/2023 7:35 PM
140	\$45	4/17/2023 7:07 PM
141	\$58	4/17/2023 7:05 PM
142	50	4/17/2023 6:58 PM
143	150	4/17/2023 6:43 PM
144	\$35	4/17/2023 6:41 PM
145	\$60	4/17/2023 6:31 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

146	\$25	4/17/2023 6:23 PM
147	65iah	4/17/2023 6:21 PM
148	\$100	4/17/2023 6:14 PM
149	\$125	4/17/2023 6:12 PM
150	\$130.00	4/17/2023 6:06 PM
151	\$60	4/17/2023 6:05 PM
152	40	4/17/2023 6:04 PM
153	\$95.45 per month	4/17/2023 6:03 PM
154	\$90	4/17/2023 5:57 PM
155	\$70	4/17/2023 5:56 PM
156	\$49	4/17/2023 5:54 PM
157	unknown	4/17/2023 5:42 PM
158	\$55.37	4/17/2023 5:41 PM
159	\$50	4/17/2023 5:40 PM
160	\$49	4/17/2023 5:38 PM
161	\$70	4/17/2023 5:37 PM
162	50	4/17/2023 5:36 PM
163	35	4/17/2023 5:36 PM
164	unknown	4/17/2023 5:34 PM
165	Unknown	4/17/2023 5:31 PM
166	50	4/17/2023 5:31 PM
167	\$54	4/17/2023 5:31 PM
168	60	4/17/2023 5:31 PM
169	\$68	4/17/2023 5:26 PM
170	\$60.00	4/17/2023 5:18 PM
171	Unkinown	4/17/2023 5:17 PM
172	55	4/17/2023 5:16 PM
173	45	4/17/2023 5:13 PM
174	Unknown	4/17/2023 5:10 PM
175	\$150 Month	4/17/2023 5:08 PM
176	\$30	4/17/2023 5:07 PM
177	80	4/17/2023 5:07 PM
178	90.00	4/17/2023 5:06 PM
179	\$66	4/17/2023 5:05 PM
180	\$60 monthly + one time \$200 modem/router	4/17/2023 5:03 PM
181	55	4/17/2023 5:02 PM
182	\$120	4/17/2023 4:59 PM
183	\$60	4/17/2023 4:30 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

184	\$95	4/17/2023 2:17 PM
185	\$86	4/17/2023 11:47 AM
186	49.95	4/17/2023 12:51 AM
187	75.00	4/16/2023 4:40 PM
188	\$150.00	4/15/2023 5:10 PM
189	90.00	4/15/2023 1:50 PM
190	\$90	4/15/2023 10:02 AM
191	50.00	4/15/2023 8:40 AM
192	\$60	4/15/2023 7:15 AM
193	59.95	4/14/2023 11:26 PM
194	120.00	4/14/2023 10:29 PM
195	115.00 jetpack and phone	4/14/2023 7:17 PM
196	50	4/14/2023 4:33 PM
197	Unknown	4/14/2023 11:35 AM
198	50\$	4/14/2023 11:21 AM
199	49.95	4/14/2023 11:08 AM
200	90	4/14/2023 10:47 AM
201	\$150	4/14/2023 9:58 AM
202	115	4/14/2023 9:21 AM
203	Unknown	4/14/2023 9:18 AM
204	49.95	4/12/2023 10:40 AM
205	Unknown	4/12/2023 6:59 AM
206	75	4/11/2023 4:12 PM
207	\$60	4/10/2023 8:44 PM
208	49.95	4/10/2023 5:01 PM
209	\$60	4/10/2023 11:03 AM
210	\$50	4/10/2023 11:00 AM
211	\$60	4/10/2023 10:55 AM
212	Unknown	4/7/2023 10:52 PM
213	139.23	4/6/2023 4:19 PM
214	35.00	4/5/2023 8:23 PM
215	31.99	4/5/2023 8:09 PM
216	70	4/5/2023 3:34 PM
217	\$50	4/5/2023 7:26 AM
218	60	4/4/2023 9:37 PM
219	35	4/4/2023 3:30 PM
220	80	4/4/2023 2:23 PM
221	\$50	4/4/2023 9:45 AM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

222	175	4/2/2023 11:19 AM
223	69.95	4/2/2023 7:31 AM
224	\$51	3/31/2023 12:18 PM
225	\$100.00	3/31/2023 11:34 AM
226	80	3/31/2023 9:46 AM
227	70.00	3/31/2023 8:20 AM
228	60	3/30/2023 6:58 PM
229	60	3/30/2023 6:53 PM
230	Unknown	3/30/2023 3:28 PM
231	100.00	3/30/2023 12:10 PM
232	69.95	3/30/2023 10:39 AM
233	\$55	3/29/2023 8:55 PM
234	\$45	3/29/2023 8:14 PM
235	130	3/29/2023 5:37 PM
236	unknown	3/29/2023 3:38 PM
237	\$49.95	3/29/2023 2:34 PM
238	49.95	3/29/2023 2:32 PM
239	\$45	3/29/2023 12:23 PM
240	Unknown	3/29/2023 12:11 PM
241	125	3/28/2023 9:22 PM
242	85	3/28/2023 10:43 AM
243	96.00	3/24/2023 12:32 PM
244	80.00	3/20/2023 6:43 AM
245	92.09	3/8/2023 4:09 PM
246	unknown	3/7/2023 11:08 AM
247	\$62	3/1/2023 1:36 PM
248	180.00	3/1/2023 1:04 PM
249	Unknown	2/22/2023 6:47 AM
250	Unknown	2/21/2023 10:00 PM
251	\$30 for UTOPIA and \$37 for ISP (\$67 total)	2/21/2023 5:03 PM
252	\$71.4	2/17/2023 5:55 PM
253	\$55	2/17/2023 7:56 AM
254	\$289	2/17/2023 5:42 AM
255	70.00	2/16/2023 5:34 PM
256	\$65	2/16/2023 5:19 PM
257	\$80	2/16/2023 1:27 PM
258	48.00	2/16/2023 11:36 AM
259	110.00	2/16/2023 10:26 AM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

260	unknown	2/16/2023 10:05 AM
261	\$55 to 60	2/16/2023 9:12 AM
262	70	2/16/2023 8:47 AM
263	\$60	2/16/2023 7:30 AM
264	\$40	2/15/2023 9:27 AM
265	\$50.00	2/14/2023 11:30 AM
266	\$70	2/13/2023 3:46 PM
267	\$50	2/10/2023 5:12 PM
268	\$60	2/10/2023 5:00 PM
269	\$72	2/9/2023 8:08 PM
270	\$115	2/9/2023 11:30 AM
271	\$65	2/6/2023 8:34 PM
272	\$62	2/6/2023 2:04 PM
273	35	2/6/2023 12:01 PM
274	48	2/6/2023 11:15 AM
275	49.95	2/6/2023 9:47 AM
276	\$45	2/6/2023 9:38 AM
277	45.00	2/6/2023 9:10 AM
278	\$80	2/5/2023 2:56 PM
279	40-45	2/5/2023 9:54 AM
280	50.00	2/4/2023 11:12 AM
281	\$84.00	2/4/2023 9:21 AM
282	Unknown	2/4/2023 8:05 AM
283	unkown- landlord pays for it	2/3/2023 2:12 PM
284	\$60.00	2/3/2023 1:23 PM
285	Unknown	2/3/2023 10:59 AM
286	Unknown	2/3/2023 8:10 AM
287	\$55.00	2/3/2023 7:13 AM
288	120	2/2/2023 10:00 PM
289	177.00	2/2/2023 8:18 PM
290	\$120.00	2/2/2023 8:14 PM
291	80	2/2/2023 6:15 PM
292	\$40.00	2/2/2023 5:51 PM
293	67	2/2/2023 5:46 PM
294	\$65	2/2/2023 3:23 PM
295	120	2/2/2023 2:45 PM
296	\$45	2/2/2023 2:21 PM
297	40	2/2/2023 12:54 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

298	65.00	2/2/2023 12:43 PM
299	\$80	2/2/2023 12:10 PM
300	\$99	2/2/2023 6:03 AM
301	\$50	2/2/2023 3:54 AM
302	55	2/1/2023 9:54 PM
303	\$77	2/1/2023 9:33 PM
304	50	2/1/2023 2:49 PM
305	124.00	2/1/2023 2:18 PM
306	\$72	2/1/2023 11:27 AM
307	165.56	2/1/2023 10:55 AM
308	62	2/1/2023 10:51 AM
309	108	1/31/2023 10:47 PM
310	\$48	1/31/2023 9:25 PM
311	Part of a bs 270 a month bill	1/31/2023 9:12 PM
312	It's part of a bundle so I'm not sure.	1/31/2023 8:47 PM
313	70.00 together	1/31/2023 8:11 PM
314	46	1/31/2023 7:14 PM
315	93	1/31/2023 5:01 PM
316	90.00	1/31/2023 4:06 PM
317	\$70	1/31/2023 3:50 PM
318	150	1/31/2023 1:42 PM
319	\$76.00	1/31/2023 12:35 PM
320	\$47	1/31/2023 11:28 AM
321	30 for Utopia; 35 for SumoFiber	1/31/2023 10:59 AM
322	79	1/31/2023 10:58 AM
323	\$180	1/31/2023 10:49 AM
324	50	1/31/2023 9:53 AM
325	60	1/31/2023 8:29 AM
326	Unknown	1/31/2023 7:39 AM
327	78.05	1/30/2023 10:36 PM
328	65	1/30/2023 10:29 PM
329	90	1/30/2023 8:27 PM
330	Unk	1/30/2023 8:18 PM
331	50	1/30/2023 7:40 PM
332	\$77	1/30/2023 7:35 PM
333	\$40	1/30/2023 7:32 PM
334	unknown	1/30/2023 5:45 PM
335	69.00	1/30/2023 4:39 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

336	\$37	1/30/2023 4:25 PM
337	unknown	1/30/2023 4:04 PM
338	\$80.00	1/30/2023 3:34 PM
339	40	1/30/2023 3:25 PM
340	About \$25 - it is paid through my HOA	1/30/2023 2:51 PM
341	\$70	1/30/2023 1:00 PM
342	\$45.00	1/30/2023 12:52 PM
343	200	1/30/2023 12:20 PM
344	to much!	1/30/2023 11:46 AM
345	113	1/30/2023 11:28 AM
346	Unknown	1/30/2023 11:11 AM
347	73	1/30/2023 11:01 AM
348	\$160	1/30/2023 10:30 AM
349	115.00	1/30/2023 10:02 AM
350	\$120	1/30/2023 8:24 AM
351	40.00	1/30/2023 5:00 AM
352	\$100	1/29/2023 8:29 PM
353	Unknown	1/29/2023 6:57 PM
354	90 dollars	1/29/2023 2:27 PM
355	about \$160	1/29/2023 8:18 AM
356	175	1/29/2023 7:16 AM
357	\$67	1/29/2023 6:47 AM
358	\$250	1/29/2023 5:10 AM
359	62	1/28/2023 9:57 PM
360	\$93.00	1/28/2023 9:53 PM
361	\$60	1/28/2023 9:37 PM
362	\$85	1/28/2023 8:29 PM
363	Unknown	1/28/2023 8:19 PM
364	50.00	1/28/2023 6:45 PM
365	unknown	1/28/2023 6:34 PM
366	45	1/28/2023 6:16 PM
367	69.00	1/28/2023 5:41 PM
368	102.66\$	1/28/2023 5:15 PM
369	\$65	1/28/2023 3:54 PM
370	50	1/28/2023 3:07 PM
371	\$81.00	1/28/2023 3:06 PM
372	\$125	1/28/2023 3:01 PM
373	80	1/28/2023 2:58 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

374	\$80 - \$70 1GB fiber internet, \$10 phone over internet	1/28/2023 2:57 PM
375	50.00	1/28/2023 1:56 PM
376	Unknown	1/28/2023 1:43 PM
377	\$220.00	1/28/2023 1:12 PM
378	\$30	1/28/2023 12:25 PM
379	\$175	1/28/2023 9:46 AM
380	80	1/28/2023 8:42 AM
381	\$91	1/28/2023 7:24 AM
382	\$84.00	1/28/2023 6:53 AM
383	included in rent	1/27/2023 10:15 PM
384	40	1/27/2023 7:01 PM
385	77	1/27/2023 6:51 PM
386	\$40	1/27/2023 5:11 PM
387	73.00	1/27/2023 4:31 PM
388	150.00	1/27/2023 3:04 PM
389	67.00	1/27/2023 1:20 PM
390	60+	1/25/2023 12:35 PM
391	unknown	1/25/2023 12:26 PM
392	\$60.62	1/25/2023 12:06 PM
393	\$135 combined	1/25/2023 9:27 AM
394	\$100	1/25/2023 8:45 AM
395	49.00	1/25/2023 8:07 AM
396	\$120.00	1/25/2023 6:50 AM
397	70.00	1/24/2023 9:24 PM
398	Unknown	1/24/2023 8:42 PM
399	80.00	1/24/2023 6:43 PM
400	\$70 before taxes	1/24/2023 4:31 PM
401	\$87	1/24/2023 4:02 PM
402	\$70.00	1/24/2023 4:01 PM
403	102.00	1/24/2023 3:27 PM
404	\$65	1/24/2023 3:26 PM
405	\$50	1/24/2023 3:08 PM
406	46.00	1/24/2023 2:05 PM
407	\$97.98	1/24/2023 2:05 PM
408	50.00	1/24/2023 1:28 PM
409	\$45.00	1/24/2023 1:22 PM
410	\$60	1/24/2023 12:46 PM
411	40.00	1/24/2023 12:04 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

412	\$80	1/24/2023 11:27 AM
413	about \$90 per month	1/24/2023 11:16 AM
414	\$38.90	1/24/2023 11:12 AM
415	\$80	1/24/2023 11:10 AM
416	\$85	1/24/2023 11:05 AM
417	unknown	1/24/2023 10:53 AM
418	\$180	1/24/2023 10:48 AM
419	\$62.00	1/24/2023 10:43 AM
420	95	1/24/2023 10:39 AM
421	69.95	1/24/2023 10:35 AM
422	\$162	1/24/2023 10:27 AM
423	50	1/24/2023 10:00 AM
424	\$105	1/24/2023 9:38 AM
425	68.50	1/24/2023 9:29 AM
426	66.00	1/24/2023 9:19 AM
427	55	1/24/2023 8:30 AM
428	\$60.00	1/24/2023 8:09 AM
429	Too much	1/24/2023 7:42 AM
430	120.00	1/24/2023 3:14 AM
431	38.90	1/23/2023 9:15 PM
432	\$62.00	1/23/2023 7:30 PM
433	\$45	1/23/2023 6:44 PM
434	20.00	1/23/2023 4:54 PM
435	\$71.	1/23/2023 1:45 PM
436	81.01	1/23/2023 1:12 PM
437	\$75	1/23/2023 1:03 PM
438	\$66	1/23/2023 1:02 PM
439	59	1/23/2023 12:32 PM
440	\$85	1/23/2023 12:31 PM
441	\$111	1/23/2023 12:16 PM
442	\$30	1/23/2023 12:06 PM
443	\$97	1/23/2023 11:54 AM
444	\$73	1/23/2023 11:43 AM
445	\$70 per month	1/23/2023 11:32 AM
446	52.00	1/23/2023 11:28 AM
447	65.00	1/23/2023 11:27 AM
448	37.00	1/23/2023 11:25 AM
449	150.00	1/23/2023 11:20 AM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

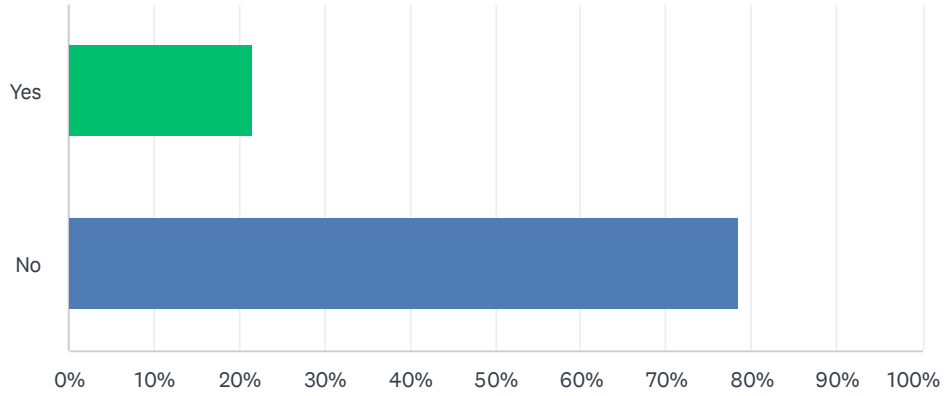
450	\$40	1/23/2023 11:19 AM
451	81.00	1/23/2023 11:19 AM
452	\$50	1/23/2023 11:07 AM
453	\$80.00	1/23/2023 11:03 AM
454	\$55	1/23/2023 10:57 AM
455	58.00	1/23/2023 10:34 AM
456	\$50	1/23/2023 10:26 AM
457	About \$60 for the internet portion	1/23/2023 10:13 AM
458	unknown	1/23/2023 9:06 AM
459	\$159	1/22/2023 7:59 AM
460	Unknown	1/22/2023 7:44 AM
461	\$70	1/22/2023 6:14 AM
462	\$70	1/21/2023 11:10 PM
463	Unknown	1/21/2023 10:38 PM
464	\$50	1/21/2023 10:31 PM
465	Included	1/21/2023 8:50 PM
466	\$73	1/21/2023 8:37 PM
467	\$48.00	1/21/2023 8:05 PM
468	unknown	1/21/2023 7:25 PM
469	70	1/21/2023 7:00 PM
470	70	1/21/2023 6:51 PM
471	\$70	1/21/2023 10:33 AM
472	\$49	1/20/2023 11:33 PM
473	\$35	1/20/2023 11:30 AM
474	\$80	1/20/2023 8:22 AM
475	unknown	1/19/2023 6:38 PM
476	120	1/18/2023 11:55 PM
477	Unknown	1/18/2023 11:21 PM
478	115	1/18/2023 10:09 PM
479	79	1/18/2023 8:54 PM
480	60	1/18/2023 7:25 PM
481	60	1/18/2023 7:06 PM
482	Unknown	1/18/2023 6:03 PM
483	Unknown	1/18/2023 8:44 AM
484	\$80	1/18/2023 8:11 AM
485	65.00	1/18/2023 7:50 AM
486	95	1/18/2023 1:06 AM
487	\$100	1/17/2023 8:37 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

488	90	1/17/2023 8:23 PM
489	78	1/17/2023 5:38 PM
490	70	1/17/2023 3:32 PM
491	40	1/14/2023 1:53 PM
492	about \$70	1/13/2023 1:55 PM
493	100	1/13/2023 8:45 AM
494	100	1/13/2023 7:57 AM
495	59	1/11/2023 11:23 PM
496	unknown	1/10/2023 9:07 AM
497	\$101	1/5/2023 6:44 PM
498	\$130.00	1/4/2023 3:45 AM
499	93	12/19/2022 8:54 AM
500	asdf	12/16/2022 12:52 PM
501	84	12/11/2022 7:27 AM
502	80	12/11/2022 7:01 AM
503	\$55.20	12/4/2022 3:01 PM
504	\$95	12/4/2022 1:28 AM
505	\$100	12/3/2022 10:18 PM
506	25	12/3/2022 9:40 PM
507	75.00	12/3/2022 11:24 AM
508	50\$	12/3/2022 9:21 AM
509	85	12/3/2022 8:56 AM
510	90	12/3/2022 6:32 AM
511	95	12/3/2022 6:13 AM
512	50	12/2/2022 11:34 PM
513	\$162	12/2/2022 7:24 PM
514	50	12/2/2022 6:57 PM
515	\$70.00	12/2/2022 5:01 PM
516	\$65	12/1/2022 11:25 AM
517	\$90	12/1/2022 9:07 AM
518	55	12/1/2022 8:26 AM
519	\$129.95	11/29/2022 6:16 PM
520	50	11/29/2022 5:39 PM
521	55.00	11/29/2022 5:39 PM
522	89	11/29/2022 11:55 AM
523	\$40	10/26/2022 2:08 PM

Q8 Does your internet bill include other services such as phone, TV, or premium content?

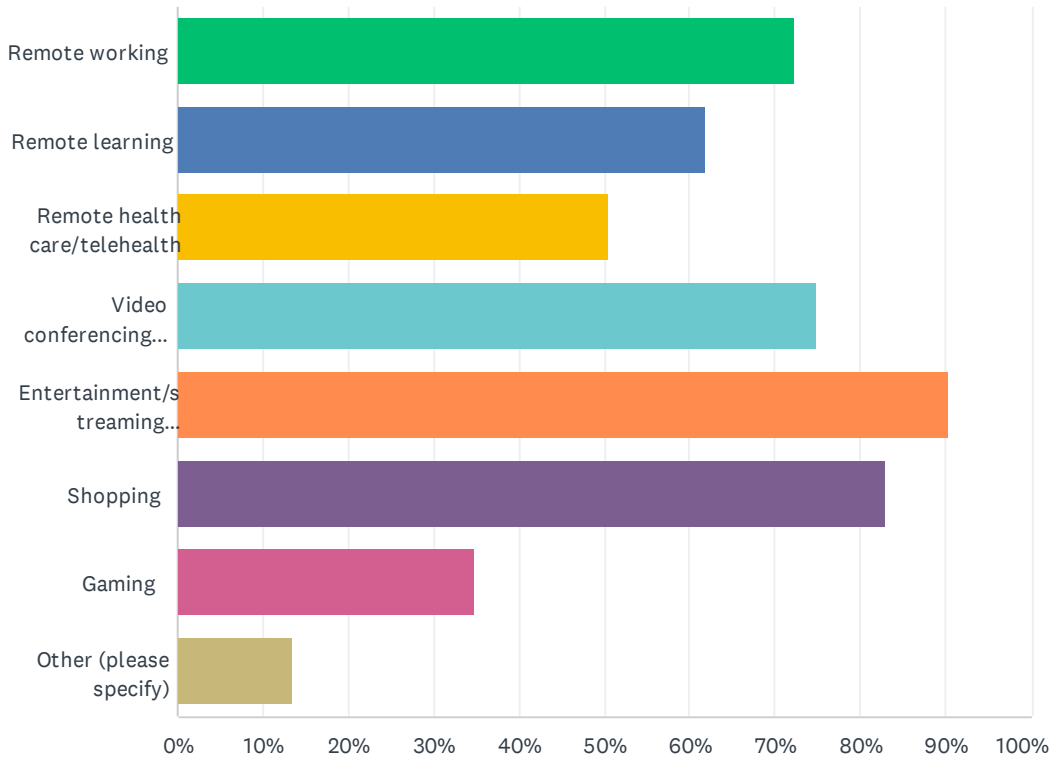
Answered: 523 Skipped: 102



ANSWER CHOICES	RESPONSES	
Yes	21.61%	113
No	78.39%	410
TOTAL		523

Q9 What do you use the internet for? Select all that apply.

Answered: 525 Skipped: 100



ANSWER CHOICES	RESPONSES
Remote working	72.19% 379
Remote learning	61.90% 325
Remote health care/telehealth	50.48% 265
Video conferencing/chatting	74.86% 393
Entertainment/streaming services	90.48% 475
Shopping	83.05% 436
Gaming	34.67% 182
Other (please specify)	13.52% 71
Total Respondents: 525	

#	OTHER (PLEASE SPECIFY)	DATE
1	Cell Wifi	5/19/2023 9:36 AM
2	School	5/9/2023 6:50 PM
3	bills/banking	5/9/2023 9:05 AM
4	Streaming shows	5/1/2023 10:10 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

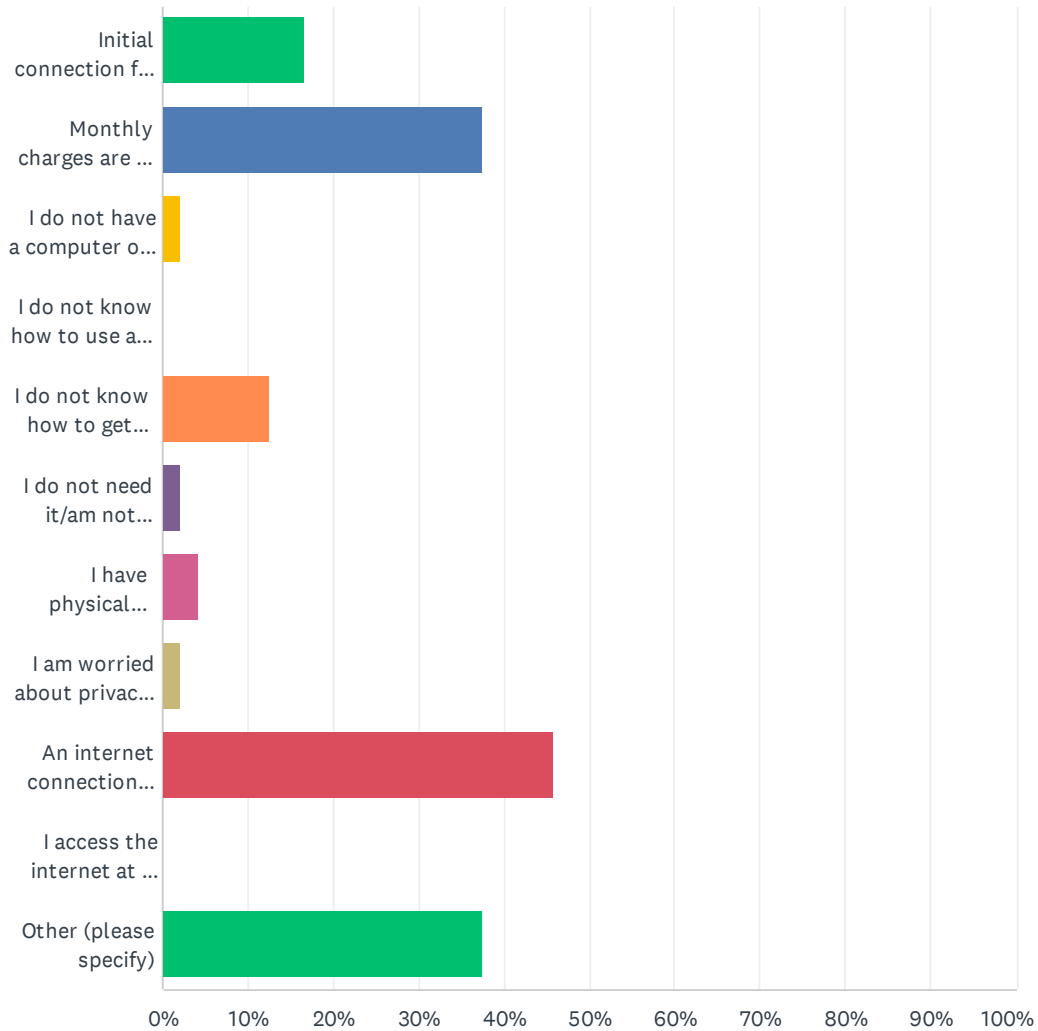
5	Remote access to utilities for building	4/21/2023 4:57 PM
6	Browsing	4/19/2023 11:10 AM
7	Weather	4/18/2023 8:57 PM
8	remote access to thermostat and security cameras	4/18/2023 4:50 PM
9	Communication	4/18/2023 4:02 PM
10	Manage personal affairs	4/18/2023 3:24 PM
11	email	4/18/2023 12:15 PM
12	Security of property and surroundings	4/18/2023 11:37 AM
13	Photos and bills	4/18/2023 10:22 AM
14	Zoom meetings	4/18/2023 6:54 AM
15	All	4/18/2023 6:44 AM
16	news	4/18/2023 6:22 AM
17	school work for kids	4/18/2023 1:27 AM
18	weather, news, canyon closure announcements	4/17/2023 9:12 PM
19	Google searches, security cameras, smart thermostats	4/17/2023 8:51 PM
20	Connect community water system to water master	4/17/2023 6:58 PM
21	All above	4/17/2023 5:40 PM
22	news	4/17/2023 5:34 PM
23	I can't use it for much because it's too slow	4/17/2023 5:06 PM
24	Information	4/15/2023 5:10 PM
25	Cell phone	4/14/2023 10:29 PM
26	surfing the web	4/5/2023 8:23 PM
27	Media backup	4/4/2023 3:30 PM
28	social media, online photo business/sharing	3/30/2023 12:10 PM
29	schooling	3/30/2023 10:39 AM
30	Bill Pay, checking email	3/29/2023 12:23 PM
31	Newspapers, Electronic Banking, etc.	2/17/2023 5:55 PM
32	Family History, connection to family	2/16/2023 11:36 AM
33	e-mail with family and friends	2/16/2023 9:12 AM
34	family history research	2/16/2023 8:47 AM
35	email, searching, a few games	2/5/2023 9:54 AM
36	email, online communication	2/3/2023 10:59 AM
37	Really everything, almost every aspect of modern life requires an IP	2/2/2023 3:54 AM
38	Volunteer work with UGA	2/1/2023 2:18 PM
39	Work from home at times	1/31/2023 9:12 PM
40	Email	1/31/2023 8:47 PM
41	IOT Communications	1/31/2023 5:01 PM
42	information	1/31/2023 11:28 AM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

43	eMail	1/30/2023 5:45 PM
44	I am disabled and use the internet for many of my needs	1/30/2023 11:46 AM
45	Banking, pay bills, email. And grandkids like to stream video.	1/30/2023 10:30 AM
46	Email, Business, how does one get by without it?	1/28/2023 9:37 PM
47	Bill pay	1/28/2023 8:29 PM
48	Everything but work	1/28/2023 2:58 PM
49	meetings	1/28/2023 9:46 AM
50	Communicating with family and friends	1/28/2023 7:24 AM
51	research	1/27/2023 1:20 PM
52	Email	1/25/2023 12:35 PM
53	Staying up to date with Dr's; Hospital; Pharmacy; Family.	1/25/2023 12:06 PM
54	Scripture study	1/25/2023 8:07 AM
55	Research	1/24/2023 8:42 PM
56	news, bill pay,	1/24/2023 4:02 PM
57	Family financial services	1/24/2023 3:27 PM
58	Business and paying bills	1/24/2023 2:05 PM
59	Lots of homework for the kids	1/24/2023 12:46 PM
60	Church Services	1/24/2023 10:39 AM
61	Banking, TV, phone see	1/24/2023 7:42 AM
62	Church calling	1/24/2023 3:14 AM
63	personal finance, email, information access	1/23/2023 1:02 PM
64	Medical and medical insurance communication	1/23/2023 11:43 AM
65	Remotely helping others, running a side business, many household activities	1/23/2023 11:27 AM
66	Hobbies. Family history	1/23/2023 11:25 AM
67	Researching political and current events worldwide	1/21/2023 8:05 PM
68	Phone service	1/18/2023 11:21 PM
69	research	12/19/2022 8:54 AM
70	this is a test survey, please disregard reresults	12/16/2022 12:52 PM
71	online surfing - looking for recipes and all kinds of good information	10/26/2022 2:08 PM

Q10 Why don't you have internet access at your residence? Select all that apply.

Answered: 48 Skipped: 577



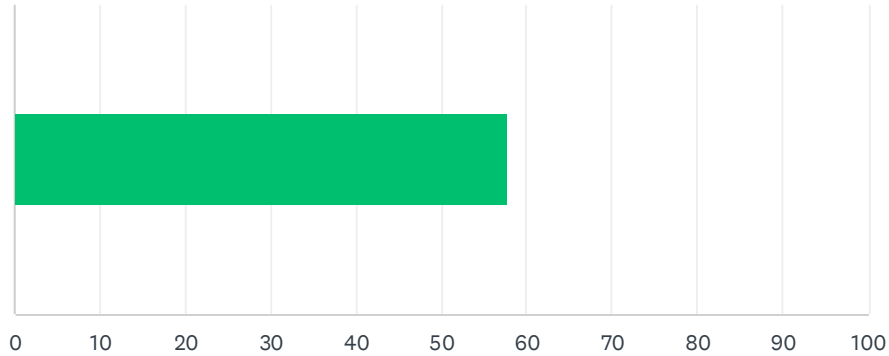
HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

ANSWER CHOICES	RESPONSES	
Initial connection fees are too expensive	16.67%	8
Monthly charges are too expensive	37.50%	18
I do not have a computer or tablet to use	2.08%	1
I do not know how to use a computer or tablet	0.00%	0
I do not know how to get internet service	12.50%	6
I do not need it/am not interested in it	2.08%	1
I have physical limitations	4.17%	2
I am worried about privacy and others getting my information	2.08%	1
An internet connection isn't available in my area	45.83%	22
I access the internet at a public internet source, such as a library or a community center	0.00%	0
Other (please specify)	37.50%	18
Total Respondents: 48		

#	OTHER (PLEASE SPECIFY)	DATE
1	My dad is elderly and I am his care taker full time. He can't be left alone. Therefore i cant work. I need to work from home. But unfortunately his phone lines are under water do no land line. And there are no cable lines that have never been installed because there has never been enough residential homes in this area my entire life my parents built this house back in 1976. And satellite options are way to expensive.	4/24/2023 10:51 AM
2	Waiting for SenaWave	4/23/2023 4:44 PM
3	I tried to get internet a few years ago but century link said no data ports were available	4/19/2023 7:33 PM
4	I am building my residence there this year!	4/19/2023 2:43 PM
5	Need a month to month service. Not there all year	4/19/2023 1:40 PM
6	Public wifi is an open network	4/18/2023 11:12 AM
7	Only summer seasonal access needed	4/18/2023 10:11 AM
8	We are still building our house, but will connect internet once completed in 18 months	4/18/2023 10:06 AM
9	Still building	4/18/2023 9:53 AM
10	Use my phone as a hot spot	4/18/2023 6:04 AM
11	Senawave is the only one provided and its really expensive	4/17/2023 7:57 PM
12	they are putting in the fiber this summer	4/17/2023 5:07 PM
13	I have internet at my permanent residence but not at my Big Cottonwood Cabin	4/17/2023 5:05 PM
14	I selected the 2 options because the reasonably priced option isn't available at my address and the other option is too highly priced.	4/14/2023 10:57 AM
15	Use cell phone	3/31/2023 7:18 PM
16	I don't know what internet connection is available in my area?	3/28/2023 9:04 PM
17	satelite	1/31/2023 11:03 AM
18	Internet provider for this area does not allow RV residents to obtain internet. The internet available to homes at this address is very, very slow. It is definitely not high speed!	11/29/2022 5:50 PM

Q11 How much would you pay for internet per month if it was accessible to you at your residence?

Answered: 50 Skipped: 575



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	58	2,886	50
Total Respondents: 50			

#		DATE
1	50	5/28/2023 10:22 AM
2	100	4/29/2023 8:54 PM
3	30	4/24/2023 10:51 AM
4	90	4/23/2023 4:44 PM
5	9	4/21/2023 5:43 PM
6	20	4/20/2023 3:43 PM
7	100	4/19/2023 7:33 PM
8	50	4/19/2023 2:43 PM
9	50	4/19/2023 1:40 PM
10	36	4/19/2023 8:23 AM
11	25	4/18/2023 8:58 PM
12	75	4/18/2023 3:04 PM
13	51	4/18/2023 11:46 AM
14	20	4/18/2023 11:32 AM
15	106	4/18/2023 11:12 AM
16	155	4/18/2023 10:06 AM
17	200	4/18/2023 9:53 AM
18	40	4/18/2023 9:01 AM
19	30	4/18/2023 7:14 AM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

20	83	4/18/2023 6:04 AM
21	100	4/17/2023 9:36 PM
22	15	4/17/2023 8:15 PM
23	60	4/17/2023 7:57 PM
24	50	4/17/2023 7:46 PM
25	75	4/17/2023 7:41 PM
26	25	4/17/2023 7:35 PM
27	76	4/17/2023 7:15 PM
28	50	4/17/2023 6:57 PM
29	55	4/17/2023 6:25 PM
30	0	4/17/2023 5:27 PM
31	10	4/17/2023 5:24 PM
32	50	4/17/2023 5:15 PM
33	100	4/17/2023 5:07 PM
34	0	4/17/2023 5:05 PM
35	89	4/17/2023 5:05 PM
36	74	4/14/2023 10:57 AM
37	108	4/10/2023 8:57 AM
38	49	3/31/2023 7:18 PM
39	30	3/28/2023 9:04 PM
40	29	2/21/2023 12:12 AM
41	75	2/6/2023 7:56 AM
42	40	2/3/2023 2:43 PM
43	98	1/31/2023 11:03 AM
44	18	1/28/2023 9:38 AM
45	80	12/6/2022 8:47 AM
46	40	12/2/2022 8:42 PM
47	55	11/29/2022 5:50 PM
48	0	11/29/2022 5:44 PM
49	14	11/29/2022 5:40 PM
50	101	10/17/2022 2:11 PM

Q12 If you are willing, please share how a high-speed internet connection would improve your quality of life.

Answered: 38 Skipped: 587

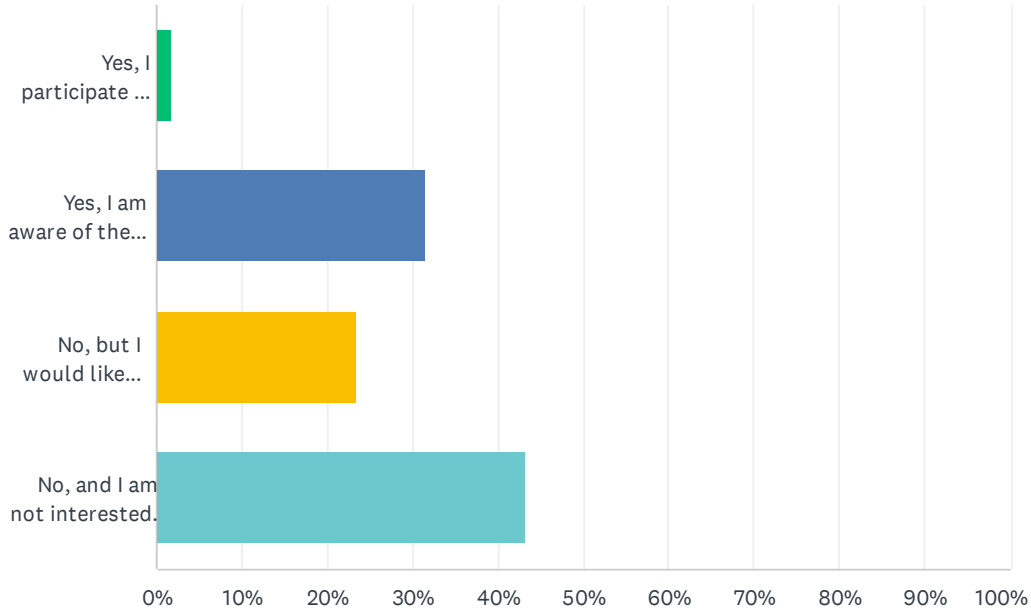
#	RESPONSES	DATE
1	Access to internet for safety, cameras and entertainment	5/28/2023 10:22 AM
2	I could work from home, it would improve my entertainment and shopping. Right now I use my phone as a hot spot. It would also save money.	4/29/2023 8:54 PM
3	It would give me a way to earn money to support myself while taking care of my 85 yr.old father full time at home. He isnt able to care for himself. He is on a fixed income and Utah Medicare does not offer Care taker financial help of family or friends. But i have a car payment and bills and needs of my own and so to have internet connection to be able to work from home,dr. Appt. for my dad online for minor issues. And to be able to access better tv for a man that feels he has nothing in life after we lost my 2nd brother 2weeks ago within a yr.	4/24/2023 10:51 AM
4	I need internet for working at home!	4/23/2023 4:44 PM
5	Available to doctors, availability to transportation info,	4/21/2023 5:43 PM
6	Access to internet	4/20/2023 3:43 PM
7	Work and Safety. I could monitor my property	4/19/2023 7:33 PM
8	It would allow for better connectivity, remote work and entertainment.	4/19/2023 2:43 PM
9	Internet access, banking, health care, Amazon	4/19/2023 1:40 PM
10	Could possibly work from home.	4/18/2023 8:58 PM
11	Canyon property. Security would be the main reason.	4/18/2023 11:46 AM
12	I could check email	4/18/2023 11:32 AM
13	I'm rural so it would definitely help being able to teach my 5 year old different things .	4/18/2023 11:12 AM
14	Currently, we only use cell phones as our access to internet data sources.	4/18/2023 10:11 AM
15	Would allow me to work from home, take internet phone calls (extremely important since we have no service up there), I could do Zoom meetings, etc. It would be HUGELY important for me to have high speed internet.	4/18/2023 10:06 AM
16	High-speed internet is essential for remote work and also for connecting with family and access to entertainment during free time.	4/18/2023 9:53 AM
17	Allow emergency communications because of the very bad (almost non-existent) cellular service. Currently, mobile voice and data is very intermittent and only available outside the structure if at all	4/18/2023 9:01 AM
18	Keep my informed. Communicate with others, research and shopping.	4/18/2023 6:04 AM
19	Would be able to use my cabin when on call for work. As it is now, when on call, I can't spend any time at my cabin in Big Cottonwood Canyon.	4/17/2023 8:15 PM
20	We would LOVE it! If I could have what i have at home for the same cost I would work from my cabin. And we would visit up there more often	4/17/2023 7:57 PM
21	Work communication, shopping, streaming, bill paying, tax paying	4/17/2023 7:46 PM
22	Allow me to run a business remotely.	4/17/2023 7:15 PM
23	Everything is internet based these days, it is essential to being able to function in today's world.	4/17/2023 6:57 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

24	None	4/17/2023 5:27 PM
25	Make working from a distance possible.	4/17/2023 5:24 PM
26	I could spend more time there working instead of having to leave to work.	4/17/2023 5:15 PM
27	house monitoring for security and efficiency. remote work and video conferencing with over seas customers. all media and communication hookups via the internet. no longer have to get a satellite dish	4/17/2023 5:07 PM
28	Communication/safety	4/17/2023 5:05 PM
29	Computer and TV programs would benefit my cabin experience. I currently use DISH Satellite at my cabin.	4/17/2023 5:05 PM
30	I have been wanting to install cameras/ring door bell that work with an internet connection. It would put less strain on our cell phones that are used as a hot spot. We can't use the Hotspot for a ring doorbell because I want it mainly for when we aren't home.	4/14/2023 10:57 AM
31	Avoid dropped connections with cellular	3/31/2023 7:18 PM
32	5G or more?	3/28/2023 9:04 PM
33	Without internet access at home, I need to pack up my laptop and visit the library. This is inconvenient because it requires advance planning and requires extra time for preparation and travel. It is dependent on the weather and the hours that the library is open. It also a public situation, meaning that noise levels can make it difficult to focus, and there is always the security concern of entering private information on a public network. Yes, if I need quick & brief access, I can use the hotspot on my cell phone, but this method is limited. Speed isn't great and my monthly data is limited. Having a connection at home would mean freedom, ease and convenience. It would also allow me the opportunity to work from home, whether occasionally due to inclement weather or poor air quality days, or part-time in a hybrid schedule. This in turn would help me save money on gas, wear and tear on my vehicle and lower vehicle emissions. Providers like to brag about their speeds, but that doesn't matter if it isn't affordable. It is frustrating that any affordable access is only a limited-time (12-month), initial price. After that, the price jumps, and sometimes the next level price isn't even specified. I can't (or won't) take a chance on that. Discount programs seem to require a child in the home for eligibility. I don't game or stream. I don't need super-high, gig speeds. I just need a constant, reliable connection. Can't someone provide basic service at a lower cost?	2/21/2023 12:12 AM
34	Everything is digital these days!	2/3/2023 2:43 PM
35	ACCESS TO FAMILY, WORK, SAFETY ISSUES, ETC.	1/28/2023 9:38 AM
36	my wife would be able to work from home	12/6/2022 8:47 AM
37	I had to rely on a bad cell phone connection to call 911 for a friend who could not breathe. I had to keep physically moving to find a better signal instead of staying with my friend. Scary.	12/2/2022 8:42 PM
38	Connecting with health care providers is essential in obtaining personal health programs and information. Accessing the grocery ads to take advantage of sales in planning our meals. Staying in contact with our families. We would like to upgrade our phone, it's almost 9 years old, but we can't get more than 3 g service out here.	11/29/2022 5:50 PM

Q13 Are you aware of the Affordable Connectivity Program, which provides a \$30 monthly discount for internet to low-income households?

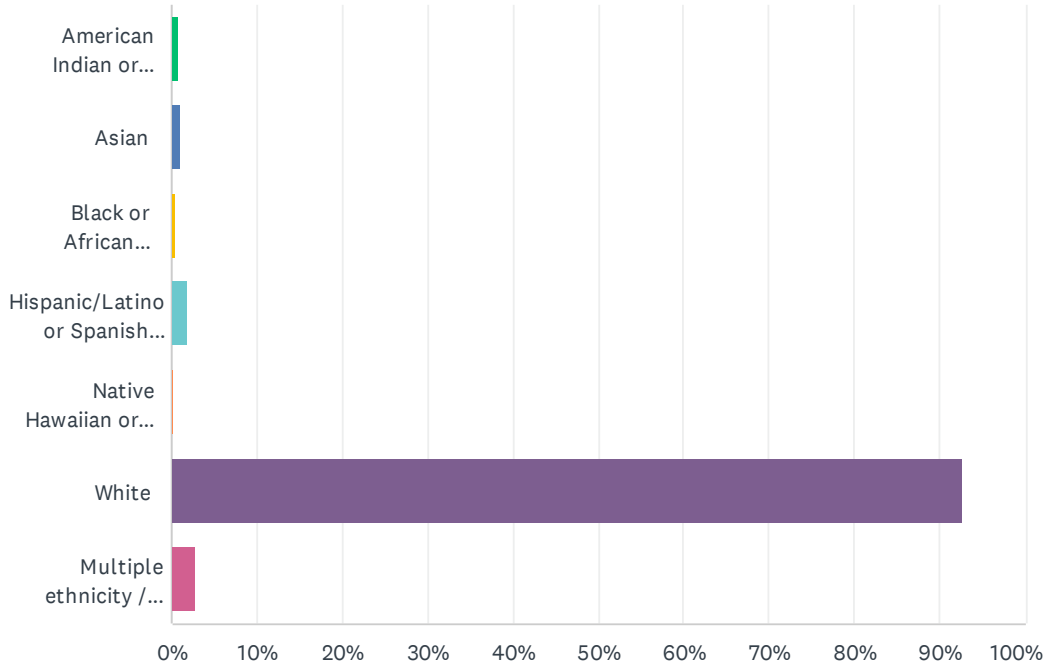
Answered: 558 Skipped: 67



ANSWER CHOICES	RESPONSES	
Yes, I participate in the Program.	1.61%	9
Yes, I am aware of the Program, but do not participate in it or am not eligible.	31.54%	176
No, but I would like information to learn if my household qualifies. If this option is selected, please complete the contact form at the end of this survey.	23.48%	131
No, and I am not interested.	43.37%	242
TOTAL		558

Q14 What is your race/ethnicity? Select all that apply.

Answered: 517 Skipped: 108



ANSWER CHOICES	RESPONSES
American Indian or Alaska Native	0.77% 4
Asian	1.16% 6
Black or African American	0.39% 2
Hispanic/Latino or Spanish Origin	1.93% 10
Native Hawaiian or Other Pacific Islander	0.19% 1
White	92.84% 480
Multiple ethnicity / Other (please specify)	2.71% 14
TOTAL	517

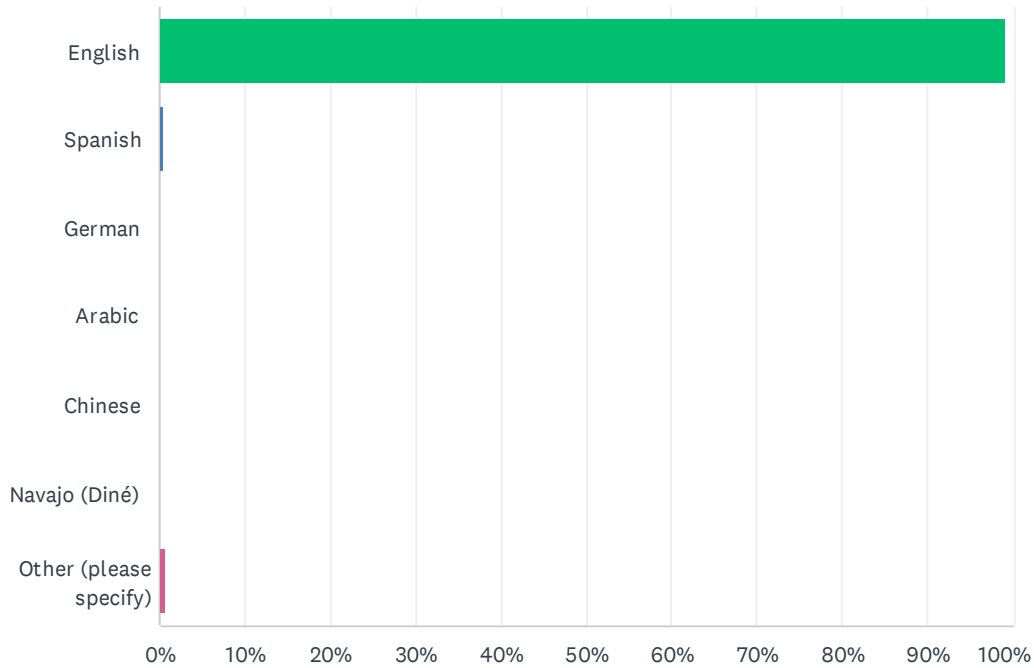
#	MULTIPLE ETHNICITY / OTHER (PLEASE SPECIFY)	DATE
1	Multiple	4/18/2023 7:47 PM
2	Brighton Girls Camp staff	4/18/2023 10:12 AM
3	TMTC	4/18/2023 8:05 AM
4	Prefer not to answer	4/17/2023 6:45 PM
5	Italian, German, Welsh	4/17/2023 6:15 PM
6	I prefer not to say	4/17/2023 5:36 PM
7	White, Asian	2/2/2023 3:24 PM

HIGH-SPEED INTERNET SURVEY FOR RESIDENTS

8	Human	1/31/2023 9:14 PM
9	White and Hispanic	1/28/2023 5:18 PM
10	American	1/27/2023 3:05 PM
11	Scotch Irish and Swede	1/24/2023 2:09 PM
12	American	1/24/2023 10:55 AM
13	Prefer not to say	1/23/2023 11:28 AM
14	White/Hispanic	12/2/2022 7:26 PM

Q15 What language is spoken most often in your household?

Answered: 532 Skipped: 93

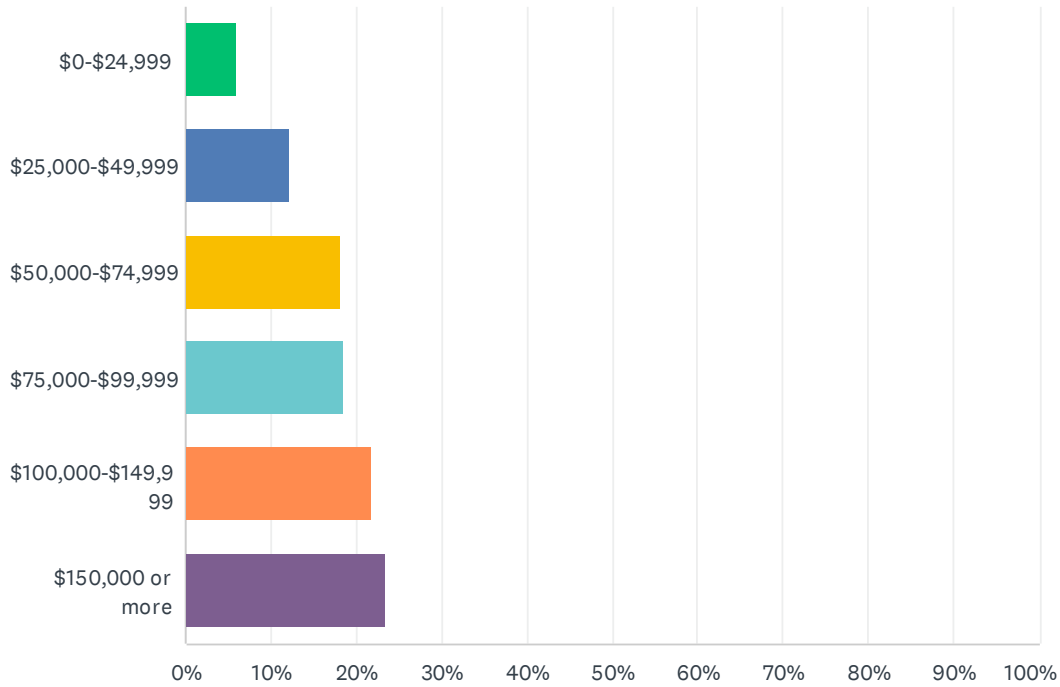


ANSWER CHOICES	RESPONSES
English	99.06% 527
Spanish	0.38% 2
German	0.00% 0
Arabic	0.00% 0
Chinese	0.00% 0
Navajo (Diné)	0.00% 0
Other (please specify)	0.56% 3
TOTAL	532

#	OTHER (PLEASE SPECIFY)	DATE
1	English, Spanish, ASL	4/18/2023 7:44 AM
2	American Sign Language	4/5/2023 3:35 PM
3	Verbal	1/31/2023 9:14 PM

Q16 What is your household's gross annual income?

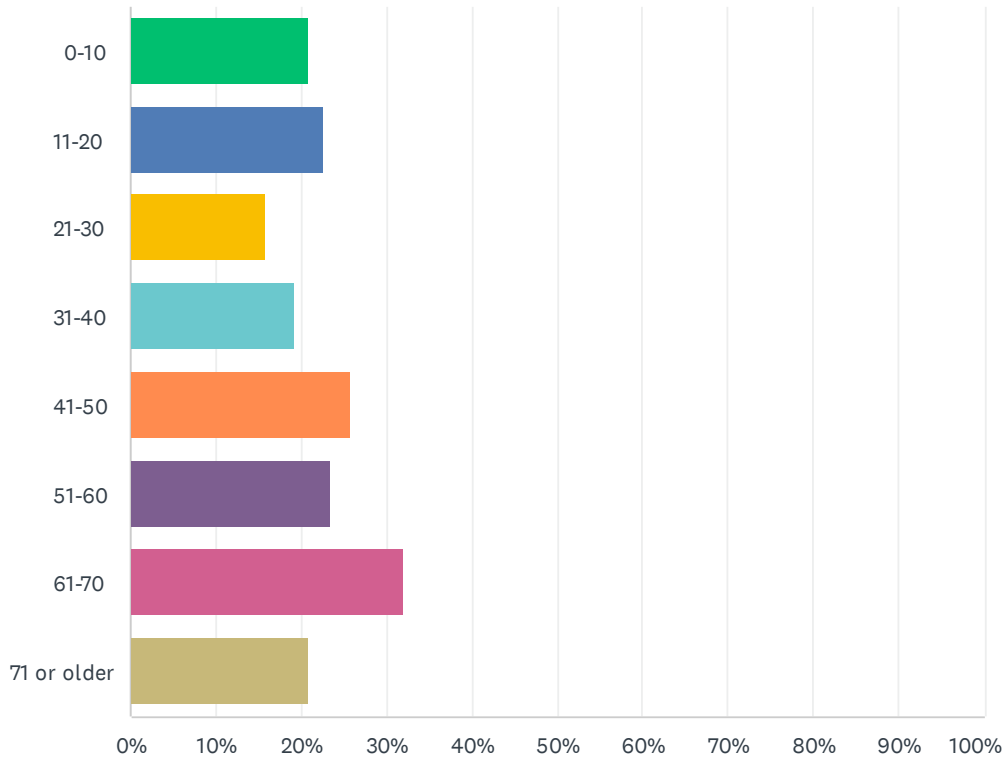
Answered: 498 Skipped: 127



ANSWER CHOICES	RESPONSES	
\$0-\$24,999	6.02%	30
\$25,000-\$49,999	12.25%	61
\$50,000-\$74,999	18.07%	90
\$75,000-\$99,999	18.47%	92
\$100,000-\$149,999	21.69%	108
\$150,000 or more	23.49%	117
TOTAL		498

Q17 Which age groups live in your home? Select all that apply.

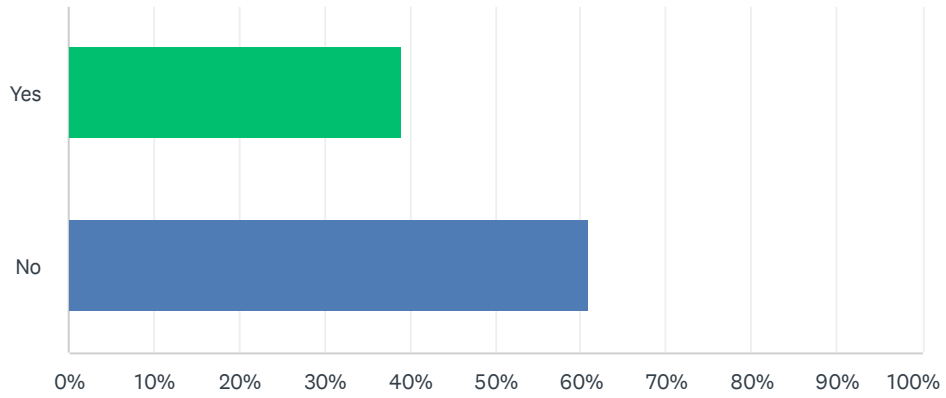
Answered: 529 Skipped: 96



ANSWER CHOICES	RESPONSES	
0-10	20.98%	111
11-20	22.68%	120
21-30	15.88%	84
31-40	19.28%	102
41-50	25.71%	136
51-60	23.44%	124
61-70	31.95%	169
71 or older	20.98%	111
Total Respondents: 529		

Q18 Do students live at your household?

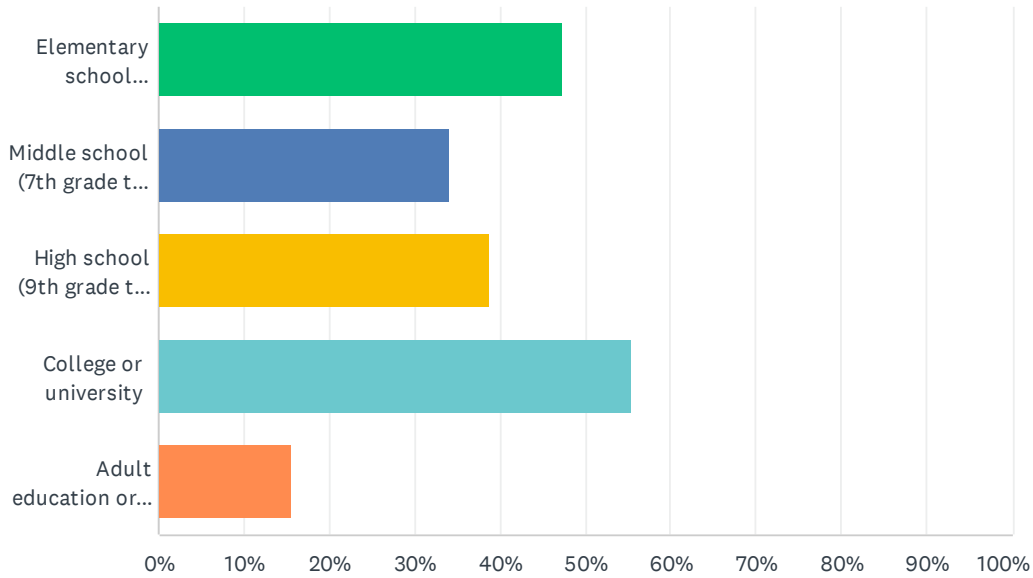
Answered: 533 Skipped: 92



ANSWER CHOICES	RESPONSES	
Yes	39.02%	208
No	60.98%	325
TOTAL		533

Q19 Which education level? Select all that apply.

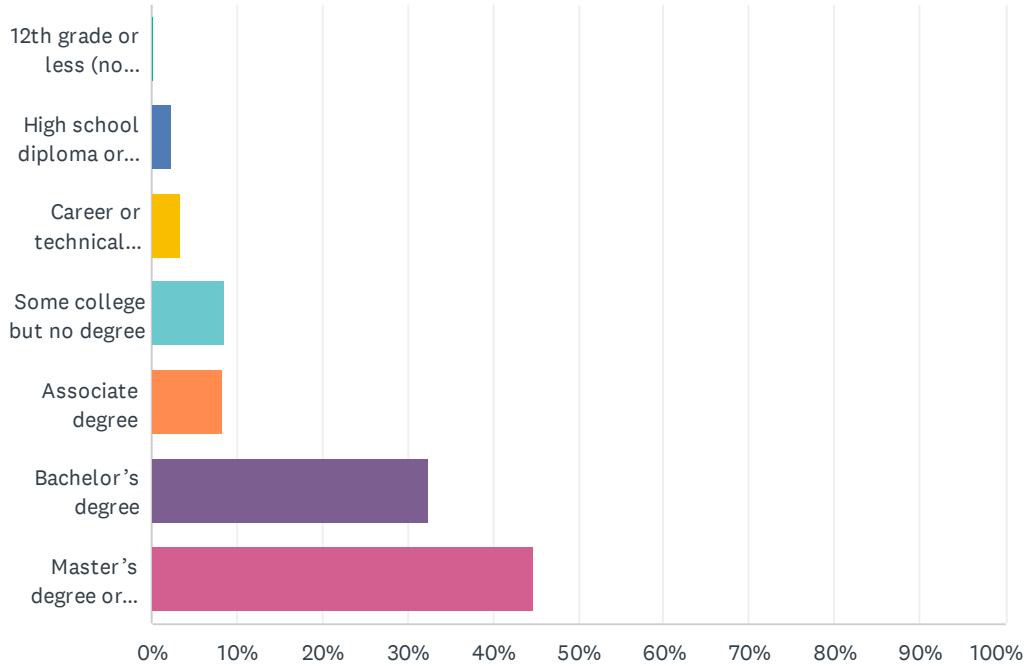
Answered: 211 Skipped: 414



ANSWER CHOICES	RESPONSES	
Elementary school (kindergarten to 6th grade)	47.39%	100
Middle school (7th grade to 9th grade)	34.12%	72
High school (9th grade to 12th grade)	38.86%	82
College or university	55.45%	117
Adult education or technical training	15.64%	33
Total Respondents: 211		

Q20 What is the highest level of education completed by someone in your household?

Answered: 533 Skipped: 92



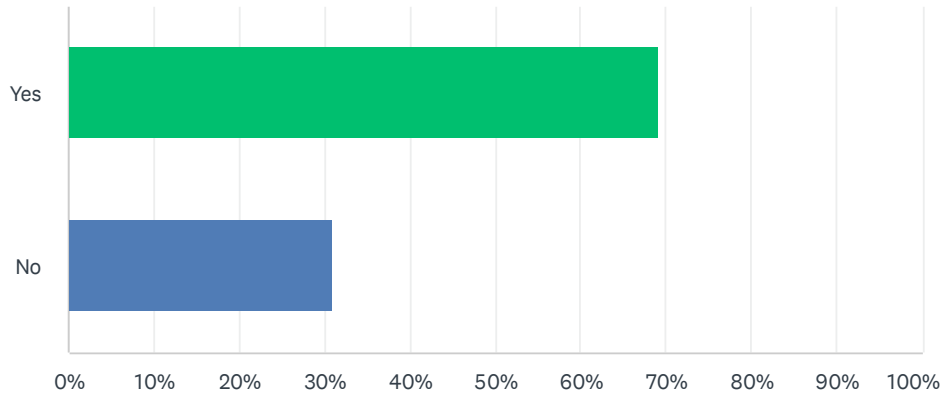
ANSWER CHOICES	RESPONSES	
12th grade or less (no diploma)	0.19%	1
High school diploma or equivalent (GED)	2.25%	12
Career or technical education certificate	3.38%	18
Some college but no degree	8.63%	46
Associate degree	8.26%	44
Bachelor's degree	32.46%	173
Master's degree or doctorate	44.84%	239
TOTAL		533



HIGH-SPEED INTERNET SURVEY FOR LOCAL GOVERNMENT AND TRIBAL LEADERS

Q2 Do you feel knowledgeable about the current state of broadband internet coverage for the community you represent?

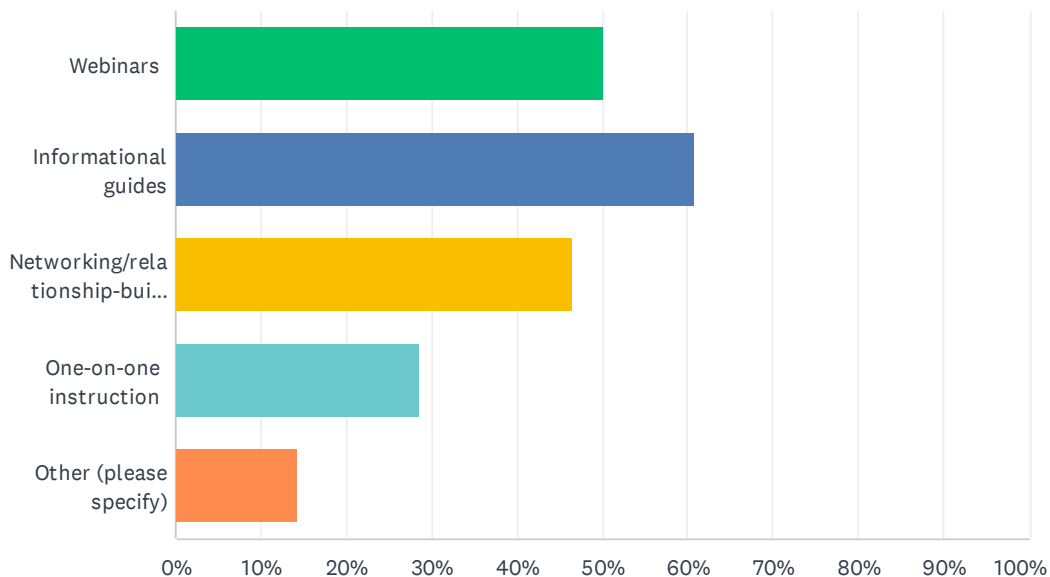
Answered: 68 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	69.12%	47
No	30.88%	21
TOTAL		68

Q3 What tools and/or resources could Connecting Utah provide to help you learn about internet coverage in your area? Select all that apply.

Answered: 28 Skipped: 41

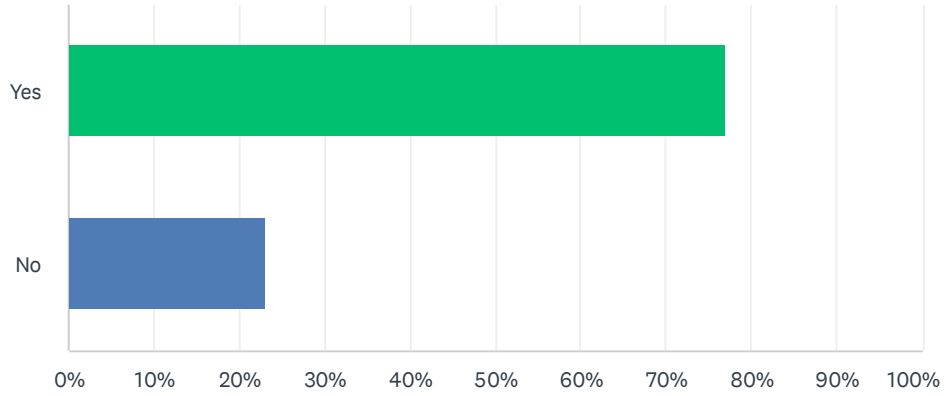


ANSWER CHOICES	RESPONSES
Webinars	50.00% 14
Informational guides	60.71% 17
Networking/relationship-building opportunities	46.43% 13
One-on-one instruction	28.57% 8
Other (please specify)	14.29% 4
Total Respondents: 28	

#	OTHER (PLEASE SPECIFY)	DATE
1	Email	3/8/2023 10:01 AM
2	Coverage maps	1/13/2023 2:08 PM
3	Coverage/gap maps	1/6/2023 10:06 AM
4	Coverage maps of different providers	1/6/2023 10:06 AM

Q4 Has the community you represent benefited from past efforts to expand internet access?

Answered: 61 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	77.05%	47
No	22.95%	14
TOTAL		61

Q5 What were those efforts?

Answered: 37 Skipped: 32

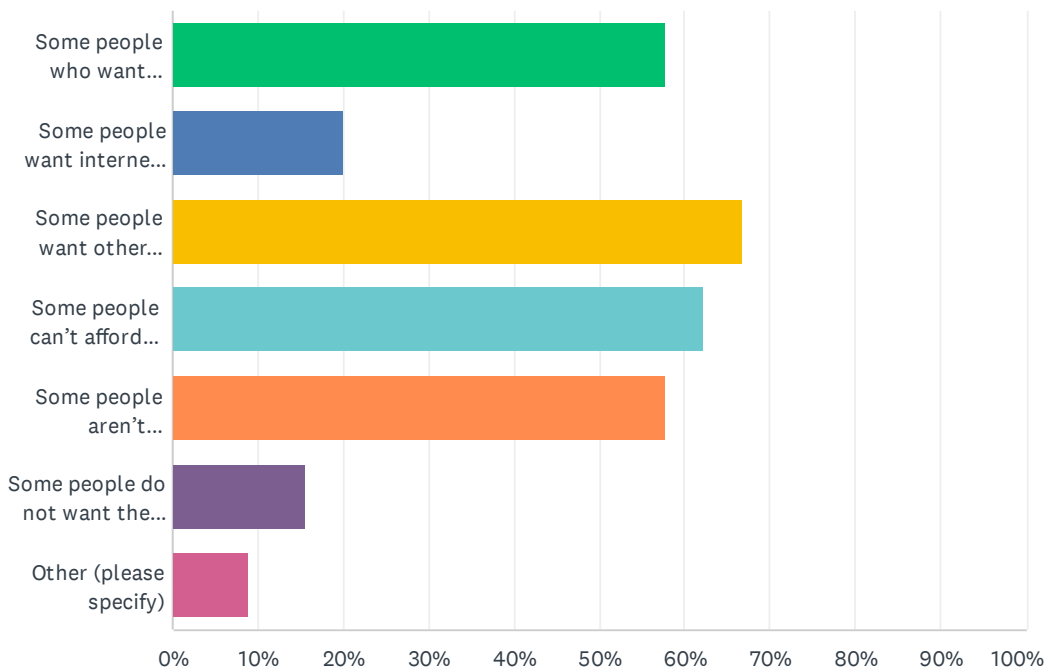
#	RESPONSES	DATE
1	Fiber	4/19/2023 8:05 AM
2	Individual companies installing/upgrading infrastructure	4/13/2023 9:06 AM
3	South Central fiber to homes.	3/8/2023 10:01 AM
4	South Central communications installed fiber throughout the county	3/7/2023 12:14 PM
5	Need more services to be available and at a low cost	3/2/2023 1:18 PM
6	There's no high speed internet on the Navajo Nation.	3/2/2023 1:06 PM
7	Expansion of fiber internet	2/28/2023 9:32 AM
8	Additional Towers	2/27/2023 2:31 PM
9	TEST	2/22/2023 3:53 PM
10	Promoting the ACP	2/13/2023 12:23 PM
11	Utopia	2/13/2023 10:31 AM
12	Utopia. School district internet implementation.	2/13/2023 10:27 AM
13	Can't remember	2/2/2023 9:37 PM
14	City wide fiber rollouts in Layton, Kaysville and Centerville	2/2/2023 12:46 PM
15	Connecting our remote offices and allowing our employees to work remote	2/2/2023 9:15 AM
16	Competitive bids	1/30/2023 10:33 AM
17	We have used those services to connect many county facilities.	1/27/2023 2:02 PM
18	Google fiber coming to town	1/27/2023 1:59 PM
19	iProvo, Google Fiber, Utah County Digital Inclusion partnerships w/ ISP involvement, high competition with 5+ providers for every parcel in city, low-cost service offerings including free Google Fiber for 7 years for all, Library Hotspots, School Hotspots, free WiFi at city facilities, internet enabled labs. See http://digitalinclusion.provo.org for full list.	1/24/2023 3:02 PM
20	Encourage private provider to improve broadband access.	1/19/2023 1:02 PM
21	Grants to purchase hotspots as well as discounts for current providers	1/19/2023 1:01 PM
22	Fiber	1/19/2023 1:00 PM
23	Through CARES Act funding, we connected fiber to our City facilities.	1/13/2023 2:08 PM
24	Expansion of broadband along sr 16	1/11/2023 10:44 AM
25	The state library works closely with broadband stakeholders and libraries	1/10/2023 10:38 AM
26	Program to help connect residents to resources around free devices/internet service	1/10/2023 10:38 AM
27	Acces to UDOT fiber for county facilities. Also working with local telecom providers.	1/10/2023 10:38 AM
28	Utopia fiber. Build out with conduit expansion with Subdivision improvements.	1/9/2023 2:28 PM
29	Incremental addition of capacity via trunks and WiMax type service.	1/9/2023 2:22 PM
30	Brigham City is a founding member of UTOPIA. The UTOPIA network is built out in Brigham City through a local bond funded by residents who are connected to the network.	1/9/2023 2:22 PM

HIGH-SPEED INTERNET SURVEY FOR LOCAL GOVERNMENT AND TRIBAL LEADERS

31	Through CARES Act funding, we connected our City buildings with fiber	1/6/2023 10:19 AM
32	State grants	1/6/2023 10:07 AM
33	New employee, not sure what efforts have been made in our community.	1/6/2023 10:07 AM
34	Private sector expanding services through city enabled franchise agreements	1/6/2023 10:06 AM
35	Private providers coming into the market	1/6/2023 10:06 AM
36	Local cable providers providing enhanced services	1/6/2023 10:06 AM
37	Local companies purchasing new equipment and expanding access. I'm unaware of other efforts	1/6/2023 10:06 AM

Q6 Tell us about internet access for the people in your community. Select all that apply.

Answered: 45 Skipped: 24



ANSWER CHOICES	RESPONSES	
Some people who want internet access have it.	57.78%	26
Some people want internet access but have no internet providers available.	20.00%	9
Some people want other internet service provider options outside of those that are currently available.	66.67%	30
Some people can't afford the internet option(s) available to them.	62.22%	28
Some people aren't satisfied with the internet speeds available to them.	57.78%	26
Some people do not want the internet.	15.56%	7
Other (please specify)	8.89%	4
Total Respondents: 45		

#	OTHER (PLEASE SPECIFY)	DATE
1	Some people only use smart phones to do all internet tasks.	3/8/2023 10:08 AM
2	Xfinity	3/2/2023 1:13 PM
3	Some MDU's do not provide the high-speed offerings that are available in the city. Some facilities oversubscribe the bandwidth they have available.	1/24/2023 3:26 PM
4	Anyone who wants a fiber optic connection in Brigham City can get one. There are some who would benefit from assistance to pay the connection cost.	1/9/2023 2:31 PM

Q7 What barriers make it difficult for individuals in your community to access the internet? (e.g., affordability, infrastructure, service providers).

Answered: 43 Skipped: 26

#	RESPONSES	DATE
1	Affordable access	4/19/2023 8:08 AM
2	affordability and access	4/13/2023 9:08 AM
3	affordability and service providers	3/29/2023 9:28 AM
4	Affodability	3/23/2023 5:03 PM
5	Location. Some families live long distances from city or town centers.	3/8/2023 10:08 AM
6	Affordability and different service providers are issues. Coverage is surprisingly good.	3/7/2023 12:18 PM
7	affordability	3/6/2023 2:15 PM
8	Affordability, infrastructure and service providers	3/2/2023 1:21 PM
9	Affordability and service providers.	3/2/2023 1:13 PM
10	Affordability	2/28/2023 9:34 AM
11	affordability	2/27/2023 2:33 PM
12	TEST	2/22/2023 3:57 PM
13	Affordability, knowledge and accessibility of devices	2/13/2023 12:28 PM
14	Affordability	2/13/2023 10:34 AM
15	None	2/13/2023 10:31 AM
16	Infrastructure	2/13/2023 10:30 AM
17	Affordability	2/2/2023 9:41 PM
18	affordability and lack of provider options are an issue. Also, the unknown of switching providers is scary to most users.	2/2/2023 12:49 PM
19	Service providers and infrastucture	2/2/2023 9:19 AM
20	Choice of providers with reasonable rates.	1/30/2023 10:44 AM
21	Affordability is the big one. Infrastructure (options and coverage)	1/30/2023 10:44 AM
22	Infrastructure	1/30/2023 10:36 AM
23	Infrastructure and service provider.	1/27/2023 2:05 PM
24	Affordability. ACP sign-up complexity. Change in offerings that reduce affordability for those over \$22k (no longer ACP qualified - aka too poor to afford internet and too rich to qualify for ACP). Trust in government as a resource to assist. Marketing of services that are available. Data available to target limited resources and outreach. Skills to utilize. Getting localized support when needed. Fear of internet crime or being tracked. No desire for access.	1/24/2023 3:26 PM
25	Google Fiber is building out in Springville.	1/23/2023 2:06 PM
26	Affordability	1/19/2023 1:06 PM
27	Services available	1/19/2023 1:05 PM
28	Affordability, lack of providers	1/19/2023 1:04 PM
29	Access to multiple providers	1/13/2023 2:11 PM

HIGH-SPEED INTERNET SURVEY FOR LOCAL GOVERNMENT AND TRIBAL LEADERS

30	Cost and access	1/11/2023 10:48 AM
31	Construction costs and grant availability	1/10/2023 10:56 AM
32	Most internet is DSL. Or satellite	1/10/2023 10:42 AM
33	Affordability	1/10/2023 10:40 AM
34	Infrastructure costs, older areas lack infrastructure needed but are surrounded by new development.	1/10/2023 10:40 AM
35	Access to true broadband capacity at an affordable rate for residential households in rural communities.	1/9/2023 2:32 PM
36	Affordability. Misinformation from incompetent service providers.	1/9/2023 2:31 PM
37	All of the examples on this question.	1/9/2023 2:24 PM
38	Affordability and limited service providers	1/6/2023 10:22 AM
39	Infrastructure	1/6/2023 10:11 AM
40	Affordability. Poor customer service by providers. Lack of options, lack of competition makes for poor service.	1/6/2023 10:10 AM
41	Affordability Infrastructure- some areas don't have fast access Providers- need more for competition	1/6/2023 10:10 AM
42	Each of your examples	1/6/2023 10:09 AM
43	Don't know	1/6/2023 10:08 AM

Q8 What would make it easier for individuals in your community to access the internet? (e.g., lower costs, subsidizing programs, infrastructure improvements).

Answered: 44 Skipped: 25

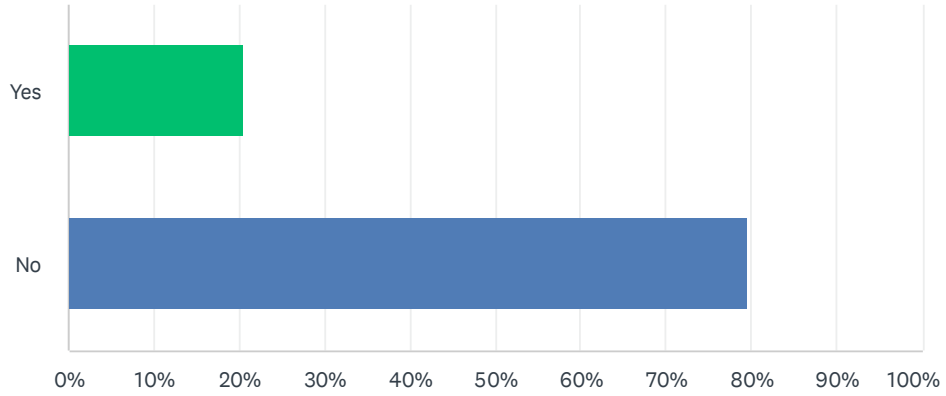
#	RESPONSES	DATE
1	Lower cost per month and free hook up	4/19/2023 8:08 AM
2	lower costs, infrastructure improvements.	4/13/2023 9:08 AM
3	More options for better internet, that is not so expensive	3/29/2023 9:28 AM
4	lower costs	3/23/2023 5:03 PM
5	Lower costs and subsidized all benefit the low income population	3/8/2023 10:08 AM
6	Lower costs	3/7/2023 12:18 PM
7	lower costs	3/6/2023 2:15 PM
8	lower cost but high quality of service	3/2/2023 1:21 PM
9	Lower costs, subsidizing programs, and infrastructure improvements.	3/2/2023 1:13 PM
10	Lower costs, subsidy programs	2/28/2023 9:34 AM
11	lower costs	2/27/2023 2:33 PM
12	TEST	2/22/2023 3:57 PM
13	Lower costs, subsidizing, classes to teach devices, affordable devices	2/13/2023 12:28 PM
14	All of the above	2/13/2023 10:34 AM
15	Lower costs	2/13/2023 10:31 AM
16	Costs	2/13/2023 10:30 AM
17	Most already have internet but would like lower costs.	2/8/2023 4:18 PM
18	Lower cost	2/2/2023 9:41 PM
19	lower costs and ease of switching. Not having to dig up a yard is also a welcome thing.	2/2/2023 12:49 PM
20	Infrastructure improvements	2/2/2023 9:19 AM
21	More providers would lower costs.	1/30/2023 10:44 AM
22	Lower costs, options	1/30/2023 10:44 AM
23	All of the above	1/30/2023 10:36 AM
24	Lower costs and better infrastructure.	1/27/2023 2:05 PM
25	Data made available in a consumable way to target outreach and investment opportunities. Reduced complexity in program sign-up. Above \$22k low-cost options. Better marketing of available services. Deduplication where possible. State-wide ACP sign-up call center / resources vs. duplicative local approaches that add confusion and change experiences between commonly migrating populations. Improved public private partnerships (non-profits / church organizations) to increase service trust... key in ultra conservative districts. More template resources (playbooks) for what works in all pillars of the Utah digital equity space.	1/24/2023 3:26 PM
26	Google Fiber	1/23/2023 2:06 PM
27	Programs for low income individuals.	1/19/2023 1:06 PM

HIGH-SPEED INTERNET SURVEY FOR LOCAL GOVERNMENT AND TRIBAL LEADERS

28	availability of services	1/19/2023 1:05 PM
29	Lower cost, infrastructure improvements, subsidies, education	1/19/2023 1:04 PM
30	infrastructure improvements	1/13/2023 2:11 PM
31	Cost	1/11/2023 10:48 AM
32	Infrastructure improvements	1/10/2023 10:56 AM
33	Better infrastructure, more providers who are willing to move into a less populous area	1/10/2023 10:42 AM
34	Lower costs	1/10/2023 10:40 AM
35	Infrastructure improvements in older areas.	1/10/2023 10:40 AM
36	Utilize one-time funds to physically instal fiber trunks to rural communities, then perhaps incentivizing private sector providers to further develop redundant networks internal to those same communities.	1/9/2023 2:32 PM
37	Subsidized connection if below an income threshold.	1/9/2023 2:31 PM
38	Lower costs, infrastructure improvements.	1/9/2023 2:24 PM
39	Infrastructure improvements	1/6/2023 10:22 AM
40	New infrastructure	1/6/2023 10:11 AM
41	Cost	1/6/2023 10:10 AM
42	All the above	1/6/2023 10:10 AM
43	All of your examples plus competition in the private sector	1/6/2023 10:09 AM
44	More venders	1/6/2023 10:08 AM

Q9 Do you feel like your community has enough funding to expand broadband coverage to all homes?

Answered: 44 Skipped: 25



ANSWER CHOICES	RESPONSES	
Yes	20.45%	9
No	79.55%	35
TOTAL		44

Q10 Do you know the provider(s) in your area?

Answered: 45 Skipped: 24

#	RESPONSES	DATE
1	Cox, all west, utopia	4/19/2023 8:08 AM
2	allwest and centracom and dot bar	4/13/2023 9:08 AM
3	yes	3/29/2023 9:28 AM
4	yes	3/23/2023 5:03 PM
5	Yes	3/8/2023 10:08 AM
6	South Central communications. Hughes net (satellite)	3/7/2023 12:18 PM
7	South Central Communications	3/6/2023 2:15 PM
8	yes	3/2/2023 1:21 PM
9	Yes	3/2/2023 1:13 PM
10	Emery Telcom	2/28/2023 9:34 AM
11	Emery Telcom	2/27/2023 2:33 PM
12	TEST	2/22/2023 3:57 PM
13	Comcast, Century Link, AT&T, Google Fiber	2/13/2023 12:28 PM
14	Yes	2/13/2023 10:34 AM
15	Yes	2/13/2023 10:31 AM
16	Yes	2/13/2023 10:30 AM
17	Some	2/8/2023 4:18 PM
18	Echo Broadband	2/2/2023 9:41 PM
19	Utopia, CenturyLink/Lumen, Comcast	2/2/2023 12:49 PM
20	Century Link, Comcast	2/2/2023 9:19 AM
21	Yeah	1/30/2023 10:44 AM
22	Yes. only one	1/30/2023 10:44 AM
23	AllWest	1/30/2023 10:36 AM
24	Yes	1/27/2023 2:05 PM
25	Yes. Google Fiber, Comcast, Lumen, Viasat, Veracity, Hughesnet, T-Mobile, and Verizon.	1/24/2023 3:26 PM
26	Google, CenturyLink and Comcast are the main providers.	1/23/2023 2:06 PM
27	Centracom and CenturyLink	1/19/2023 1:06 PM
28	Centracom, century link, Hughes net, info west	1/19/2023 1:05 PM
29	Frontier, Centracom	1/19/2023 1:04 PM
30	I know generally which providers service our area, but don't have a relationship/contact with specific points of contact.	1/13/2023 2:11 PM
31	Centra l'm and allwest	1/11/2023 10:48 AM
32	Yes	1/10/2023 10:56 AM

HIGH-SPEED INTERNET SURVEY FOR LOCAL GOVERNMENT AND TRIBAL LEADERS

33	Centerlink	1/10/2023 10:42 AM
34	Yes	1/10/2023 10:40 AM
35	Yes, mainly century link and Comcast.	1/10/2023 10:40 AM
36	Yes	1/9/2023 2:32 PM
37	Yes	1/9/2023 2:31 PM
38	Not all of them. And it also depends on where you are in the county.	1/9/2023 2:24 PM
39	Comcast, syringa, CenturyLink, various wireless providers.	1/6/2023 10:22 AM
40	Xfinity and Century link and Rise	1/6/2023 10:11 AM
41	Not with specificity.. Xfinity and century link. May be others	1/6/2023 10:10 AM
42	Somec	1/6/2023 10:10 AM
43	Some. There are some unique fiber providers	1/6/2023 10:09 AM
44	Yes	1/6/2023 10:09 AM
45	Yes	1/6/2023 10:08 AM

Q11 Have you met or talked to the provider(s) in your areas?

Answered: 45 Skipped: 24

#	RESPONSES	DATE
1	No	4/19/2023 8:08 AM
2	working on it	4/13/2023 9:08 AM
3	some of them	3/29/2023 9:28 AM
4	yes	3/23/2023 5:03 PM
5	Some, but not all.	3/8/2023 10:08 AM
6	Yes	3/7/2023 12:18 PM
7	yes	3/6/2023 2:15 PM
8	yes	3/2/2023 1:21 PM
9	no.	3/2/2023 1:13 PM
10	No	2/28/2023 9:34 AM
11	About this specific issue, no	2/27/2023 2:33 PM
12	TEST	2/22/2023 3:57 PM
13	Yes	2/13/2023 12:28 PM
14	One company	2/13/2023 10:34 AM
15	No	2/13/2023 10:31 AM
16	No	2/13/2023 10:30 AM
17	No	2/8/2023 4:18 PM
18	Yes	2/2/2023 9:41 PM
19	Yes	2/2/2023 12:49 PM
20	no	2/2/2023 9:19 AM
21	Yes	1/30/2023 10:44 AM
22	No	1/30/2023 10:44 AM
23	Yes	1/30/2023 10:36 AM
24	Some of them	1/27/2023 2:05 PM
25	Yes.	1/24/2023 3:26 PM
26	Yes	1/23/2023 2:06 PM
27	Yes	1/19/2023 1:06 PM
28	On some topics	1/19/2023 1:05 PM
29	Yes	1/19/2023 1:04 PM
30	No	1/13/2023 2:11 PM
31	No	1/11/2023 10:48 AM
32	Yes	1/10/2023 10:56 AM
33	Yes	1/10/2023 10:42 AM

HIGH-SPEED INTERNET SURVEY FOR LOCAL GOVERNMENT AND TRIBAL LEADERS

34	Yes	1/10/2023 10:40 AM
35	Yes	1/10/2023 10:40 AM
36	Yes	1/9/2023 2:32 PM
37	Some, but not for a few years	1/9/2023 2:31 PM
38	No	1/9/2023 2:24 PM
39	Yes	1/6/2023 10:22 AM
40	No	1/6/2023 10:11 AM
41	No	1/6/2023 10:10 AM
42	No	1/6/2023 10:10 AM
43	Yes	1/6/2023 10:09 AM
44	Yes	1/6/2023 10:09 AM
45	No	1/6/2023 10:08 AM

Q12 Is there anything else you'd like to share about internet access in your community?

Answered: 36 Skipped: 33

#	RESPONSES	DATE
1	No	4/19/2023 8:08 AM
2	I feel that because we are so small, that we are the last to be looked at. We pay for internet but don't get great service because of where we live. If our internet is slow we are usually told it's just the way it is. But we still have to pay our bill.	3/29/2023 9:28 AM
3	we have highspeed fiber internet	3/23/2023 5:03 PM
4	There is some form of internet in 90% of households.	3/8/2023 10:08 AM
5	No	3/7/2023 12:18 PM
6	Garfield County has 1G fiber across the county	3/6/2023 2:15 PM
7	need broadband available to all and not just the city people. It should be made available to everyone on rural areas due to students needed it for school work. Thank you!	3/2/2023 1:21 PM
8	The rate of Home Internet is way too much and hardly any providers to compete with.	3/2/2023 1:13 PM
9	no	2/27/2023 2:33 PM
10	TEST	2/22/2023 3:57 PM
11	No	2/13/2023 10:34 AM
12	No	2/13/2023 10:31 AM
13	No	2/13/2023 10:30 AM
14	Nope	2/8/2023 4:18 PM
15	No	2/2/2023 9:41 PM
16	things are much better and much more available than ever before	2/2/2023 12:49 PM
17	No	1/30/2023 10:44 AM
18	No	1/30/2023 10:44 AM
19	Many want the fastest/latest. Demand exceeds supply.	1/30/2023 10:36 AM
20	No	1/27/2023 2:05 PM
21	Springville was one of the few cities in the county without ties to a city offering. Google has changed that.	1/23/2023 2:06 PM
22	Our city has fiber to the home due to investments by Centracom.	1/19/2023 1:06 PM
23	Not at this time	1/19/2023 1:05 PM
24	Homes and Communities are spread out preventing hard wired internet connections	1/19/2023 1:04 PM
25	No	1/11/2023 10:48 AM
26	We have been trying to get grant funding for some areas.	1/10/2023 10:56 AM
27	Hope there is interest in internet in our area	1/10/2023 10:42 AM
28	No	1/10/2023 10:40 AM
29	The FTC exacerbates these issues by decreasing competition every time they allow regional/nationwide oligopolies to merge in to ever-bigger providers. Increased competition	1/9/2023 2:32 PM

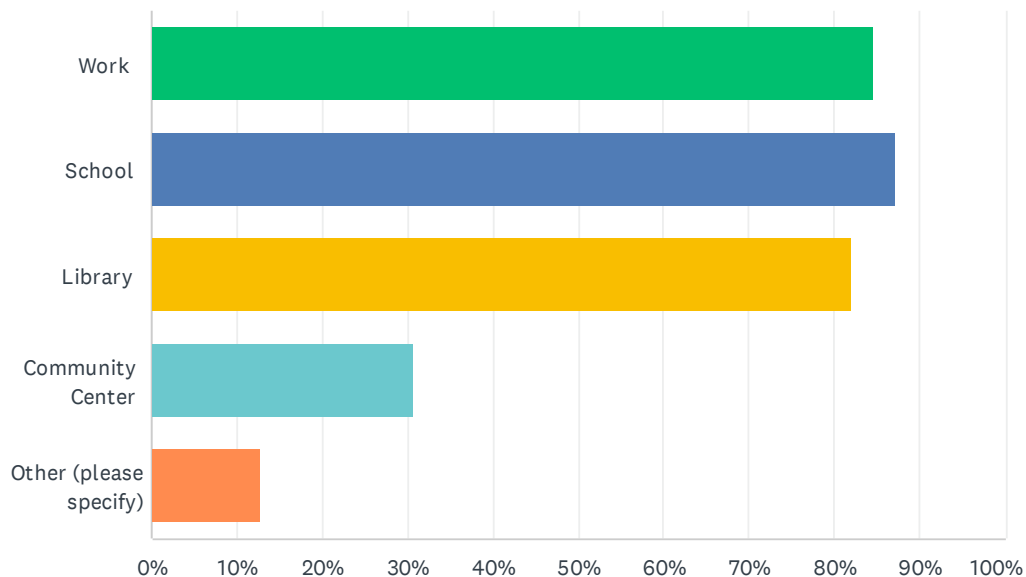
HIGH-SPEED INTERNET SURVEY FOR LOCAL GOVERNMENT AND TRIBAL LEADERS

would help lower prices. Utilizing the State as an advocate, it would be great to see greater encouragement to create more service providers. Rural communities are challenged to provide enough fair market value subscribers through a sufficient quantity of rooftops. Because broadband access is vitally important to online business development, education opportunities, and tele-health services, continuing to not treat access to it as a public utility furthers the urban-rural divide. The big service providers do not appear willing to meaningfully operate in rural communities.

30	Brigham City and other UTOPIA cities stepped up to build an open access fiber optic network. We were fought by the incumbent service providers, the legislature erected barriers in an attempt to kill the effort, the governor wanted nothing to do with us, and we were called socialists and communists by many of the people who are now seeking State funding for their projects. The network has proven its value and the open access model should be the model for projects seeking public funding.	1/9/2023 2:31 PM
31	No	1/9/2023 2:24 PM
32	Want faster options	1/6/2023 10:11 AM
33	Parts of cache county are rural compared to Logan city. I live 15 min from downtown but we only have one provider.	1/6/2023 10:10 AM
34	Nope	1/6/2023 10:09 AM
35	My sense is that Logan has pretty good coverage overall, but could be enhanced.	1/6/2023 10:09 AM
36	No	1/6/2023 10:08 AM

Q13 Tell us how your community accesses the internet if devices are not available at their residence. Select all that apply.

Answered: 39 Skipped: 30



ANSWER CHOICES	RESPONSES	
Work	84.62%	33
School	87.18%	34
Library	82.05%	32
Community Center	30.77%	12
Other (please specify)	12.82%	5
Total Respondents: 39		

#	OTHER (PLEASE SPECIFY)	DATE
1	Restaurant	3/2/2023 1:20 PM
2	Free WiFi through out town.	1/30/2023 10:45 AM
3	Recreation Center (Senior Lab), City Hall Kiosk Computer(s), Church (https://www.provo.org/community/my-hometown-initiative)	1/24/2023 3:33 PM
4	None	1/10/2023 10:50 AM
5	Private businesses offering public networks.	1/9/2023 2:35 PM

Q14 What barriers make it difficult for individuals in your community to access device(s)? (e.g., affordability, supply issues).

Answered: 39 Skipped: 30

#	RESPONSES	DATE
1	Affordable	4/19/2023 8:09 AM
2	affordability and access	4/13/2023 9:10 AM
3	n/a	3/29/2023 9:30 AM
4	willingness. The library has 6 computers and one laptop that are free to use and for the most part sit unused. The building is open and available 45 hours a week.	3/23/2023 5:06 PM
5	My opinion is that the low income population can't afford more devices. They make do with their smartphones.	3/8/2023 10:16 AM
6	Affordability	3/7/2023 12:19 PM
7	affordability	3/6/2023 2:16 PM
8	affordability	3/2/2023 1:22 PM
9	Right-a-way issues, supply issue, connective when fiber is hanging on the pole.	3/2/2023 1:20 PM
10	Affordability, transportation	2/28/2023 9:35 AM
11	affordability, older community that doesn't care to have access.	2/27/2023 2:36 PM
12	TEST	2/22/2023 3:58 PM
13	Affordability, how to use	2/13/2023 12:32 PM
14	Money	2/13/2023 10:37 AM
15	Affordability	2/13/2023 10:33 AM
16	cost	2/8/2023 4:24 PM
17	affordability. The gap in incomes is very evident when it comes to broadband/computer access	2/2/2023 12:51 PM
18	Kaysville is in the process of installing fiber, that will go a long way to solving my issues.	2/2/2023 9:22 AM
19	Cost	1/30/2023 10:49 AM
20	Rural locationd	1/30/2023 10:45 AM
21	Both affordability and supply	1/30/2023 10:38 AM
22	Supply	1/27/2023 2:16 PM
23	Affordability, device support (failures / viruses), space for affordable (free) desktops, skills.	1/24/2023 3:33 PM
24	Affordability	1/19/2023 1:07 PM
25	Most have devices, if not, age and affordability are big factors	1/19/2023 1:07 PM
26	Devices aren't really an issue school district provides the. To each student for home use	1/19/2023 1:06 PM
27	Affordability /access	1/11/2023 10:50 AM
28	Na	1/10/2023 10:58 AM
29	Not enough providers and quality of service	1/10/2023 10:50 AM
30	Old infrastructure	1/10/2023 10:43 AM

HIGH-SPEED INTERNET SURVEY FOR LOCAL GOVERNMENT AND TRIBAL LEADERS

31	Affordability	1/9/2023 2:38 PM
32	Affordability.	1/9/2023 2:35 PM
33	Supply, costs.	1/9/2023 2:25 PM
34	Affordability and access	1/6/2023 10:29 AM
35	Affordability Limited access based on location	1/6/2023 10:22 AM
36	Idk	1/6/2023 10:15 AM
37	Cost	1/6/2023 10:14 AM
38	Both of those examples	1/6/2023 10:13 AM
39	Providers	1/6/2023 10:11 AM

Q15 What would make it easier for individuals in your community to access device(s)? (e.g., lower costs, subsidizing programs).

Answered: 37 Skipped: 32

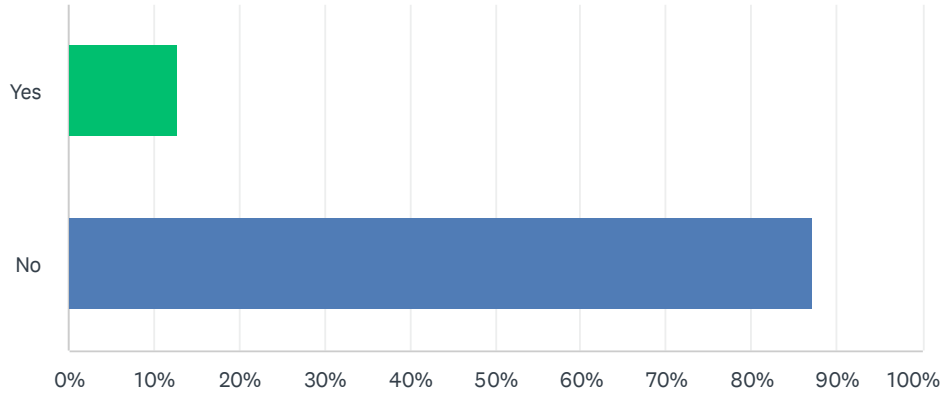
#	RESPONSES	DATE
1	Yes	4/19/2023 8:09 AM
2	lower costs and creation of additional access whether to homes or community centers. Massive influx of visitors in the summer completely overwhelms existing infrastructure bringing internet speeds to a halt	4/13/2023 9:10 AM
3	n/a	3/29/2023 9:30 AM
4	Going to the library.	3/23/2023 5:06 PM
5	Subsidizing programs my help.	3/8/2023 10:16 AM
6	Lower costs or subsidizing programs	3/7/2023 12:19 PM
7	lower costs	3/6/2023 2:16 PM
8	lower cost	3/2/2023 1:22 PM
9	lower costs, instructions, history of the interenet, subsidizing program.	3/2/2023 1:20 PM
10	Better transport, programs to help purchase devices	2/28/2023 9:35 AM
11	lower costs	2/27/2023 2:36 PM
12	TEST	2/22/2023 3:58 PM
13	Lower costs, subsidizing programs	2/13/2023 12:32 PM
14	Lower cost	2/13/2023 10:37 AM
15	Lower costs	2/13/2023 10:33 AM
16	For the few who don't have computers, access could come via public facilities e.g. city halls, libraries, etc.	2/8/2023 4:24 PM
17	lower costs or subsidized like other utilities	2/2/2023 12:51 PM
18	Internet service needs to be a lot less expensive.	2/2/2023 9:22 AM
19	Cost to own an updated device with production software, internet connection, printer and scanner	1/30/2023 10:49 AM
20	Both	1/30/2023 10:38 AM
21	Lower costs.	1/27/2023 2:16 PM
22	Higher quality devices (laptops) for adopt-a-computer program. Low-cost & high-quality new devices. Programs for device affordability (subsidized, 0% loans), low-cost support services, better access to support labs.	1/24/2023 3:33 PM
23	Programs for low income households.	1/19/2023 1:07 PM
24	Some don't want them, affordability	1/19/2023 1:07 PM
25	N/A	1/19/2023 1:06 PM
26	Cost	1/11/2023 10:50 AM
27	N/a	1/10/2023 10:58 AM
28	Subsidized programs	1/10/2023 10:50 AM

HIGH-SPEED INTERNET SURVEY FOR LOCAL GOVERNMENT AND TRIBAL LEADERS

29	City-wide access to high speed internet	1/10/2023 10:43 AM
30	Subsidizing programs	1/9/2023 2:38 PM
31	Bulk purchasing power and increased competition within the private sector.	1/9/2023 2:35 PM
32	More supply, lower costs.	1/9/2023 2:25 PM
33	Lower costs Subsidies for low income	1/6/2023 10:22 AM
34	Low cost	1/6/2023 10:15 AM
35	Cost	1/6/2023 10:14 AM
36	Competition	1/6/2023 10:13 AM
37	Lower costs	1/6/2023 10:11 AM

Q16 Do you feel like your community has enough funding to provide internet-capable devices to homes that cannot afford them?

Answered: 39 Skipped: 30



ANSWER CHOICES	RESPONSES	
Yes	12.82%	5
No	87.18%	34
TOTAL		39

Q17 Do you have anything else to share about devices in your community?

Answered: 27 Skipped: 42

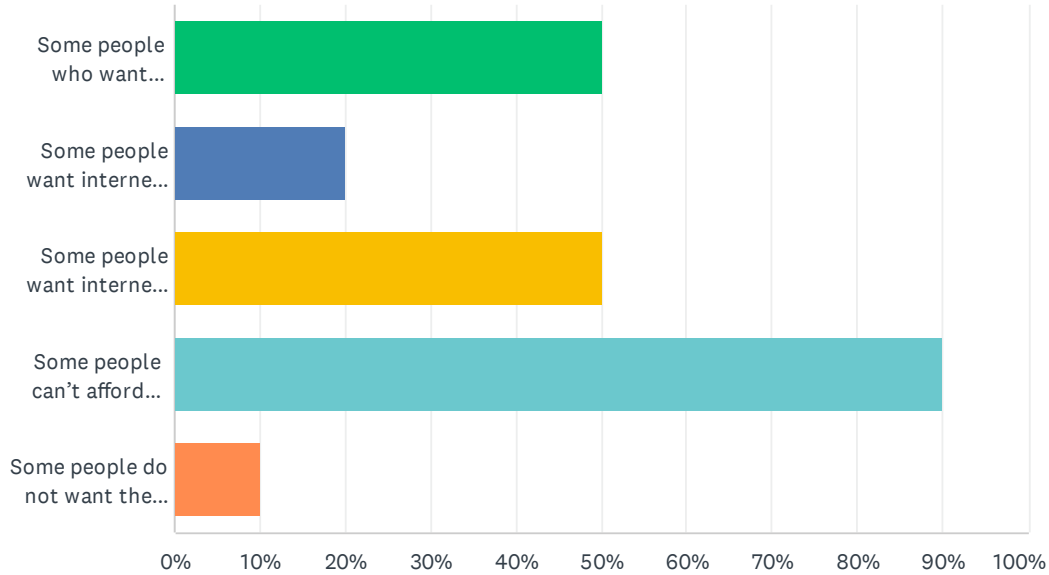
#	RESPONSES	DATE
1	No	4/19/2023 8:09 AM
2	Most people have the means to buy the devices they need or want. There are always a few that do not, but most of the kids have chrome books from school.	3/29/2023 9:30 AM
3	No	3/8/2023 10:16 AM
4	No	3/7/2023 12:19 PM
5	some cannot afford unlimited data on their phone plans.	3/2/2023 1:20 PM
6	TEST	2/22/2023 3:58 PM
7	Age determinants	2/13/2023 12:32 PM
8	No	2/13/2023 10:37 AM
9	Library hotspots are an option for some access	2/13/2023 10:33 AM
10	Nope	2/8/2023 4:24 PM
11	I believe the School district provides hotspots for students that cannot afford to connect to the provider networks.	2/2/2023 9:22 AM
12	No.	1/30/2023 10:49 AM
13	No	1/30/2023 10:45 AM
14	We have good stock in lightly used / refurbished desktop computers for the adopt-a-computer programming, however the advertising of the program may not be reaching those in need that have adequate space to support a desktop computer.	1/24/2023 3:33 PM
15	Not at this time	1/19/2023 1:07 PM
16	No	1/19/2023 1:06 PM
17	No	1/11/2023 10:50 AM
18	No	1/10/2023 10:58 AM
19	No	1/10/2023 10:43 AM
20	Need access to training on how to use devices.	1/9/2023 2:38 PM
21	No	1/9/2023 2:35 PM
22	No	1/9/2023 2:25 PM
23	Limited access across county in different spots	1/6/2023 10:22 AM
24	No	1/6/2023 10:15 AM
25	Up-to-date Devices in schools is probably the most important.	1/6/2023 10:14 AM
26	Nope	1/6/2023 10:13 AM
27	No	1/6/2023 10:11 AM



HIGH-SPEED INTERNET SURVEY FOR COMMUNITY LEADERS

Q3 Tell us about internet access and how it relates to the people you serve.

Answered: 10 Skipped: 2



ANSWER CHOICES	RESPONSES	
Some people who want internet access have it.	50.00%	5
Some people want internet access but have no internet providers available.	20.00%	2
Some people want internet service provider options other than those that are currently available.	50.00%	5
Some people can't afford the internet option(s) available to them.	90.00%	9
Some people do not want the internet.	10.00%	1
Total Respondents: 10		

Q4 What barriers make it difficult for individuals in your area to access the internet? (e.g., affordability, knowledge, infrastructure).

Answered: 10 Skipped: 2

#	RESPONSES	DATE
1	Affordability	5/1/2023 10:59 AM
2	Affordability and limited choice of providers, leading to decreased competition and increased cost. Some of the most rural areas have limited bandwidth.	4/27/2023 11:48 AM
3	Affordability, infrastructure.	4/19/2023 8:09 AM
4	Price is definitely an issue, but in our aging community the knowledge needed to use the internet has been lacking.	3/20/2023 1:13 PM
5	language, device access, affordability	2/24/2023 12:19 PM
6	There is a relatively low level of digital literacy and limited English language literacy.	1/31/2023 1:42 PM
7	Affordability, infrastructure can be spotty as this region is rapidly growing.	1/3/2023 12:05 PM
8	affordability, infrastructure	11/30/2022 4:25 PM
9	The rural landscape ... and the time to install the infrastructure.	11/18/2022 10:56 AM
10	Cost seems to be the greatest barrier. Strata does a good job but, as a small, near monopoly, the prices are nearly double for the same access speed found in metro areas. People in outlying areas rely on satellite providers which are expensive as well.	11/16/2022 10:57 AM

Q5 What would make it easier for individuals in your area to access the internet? (e.g., lower costs, subsidizing programs for internet service, educational programming for digital skills, infrastructure improvements).

Answered: 10 Skipped: 2

#	RESPONSES	DATE
1	lower costs and/or subsidizing programs	5/1/2023 10:59 AM
2	Create a publicly owned backbone, that allows jurisdictions (cities and counties), neighborhoods (HOAs), and individuals freedom of choice from a competitive slate of providers. Treat the backbone of Internet connectivity like the public resource it is - like roads, water and sewer lines, etc. Plumb in the trunk lines and then let consumers pay for the cost of lateral connections to the proximate/adjoining trunks.	4/27/2023 11:48 AM
3	Lower costs, subsidized programs	4/19/2023 8:09 AM
4	Yes, Subsidizing and lower cost would help tremendously, but still lack of education for the aging community is a problem.	3/20/2023 1:13 PM
5	lower costs, device access, needing skills to connect internet and troubleshoot as needed.	2/24/2023 12:19 PM
6	Instruction on basic digital skills and more information online in Spanish.	1/31/2023 1:42 PM
7	Subsidizing for those earning less than 400% FPL. Improved infrastructure in newly developed or rural/frontier areas.	1/3/2023 12:05 PM
8	Lower costs, infrastructure improvements, subsidizing programs	11/30/2022 4:25 PM
9	An expanded infrastructure	11/18/2022 10:56 AM
10	"Access" in most areas isn't a problem. There are people in outlying areas that utilize satellite providers. Strata and satellite providers charge nearly double for the same transmission speeds found in metro areas. This will continue to be a problem until over-the-air technology advances to the point to give gigabyte speeds without cable, which would allow more competition	11/16/2022 10:57 AM

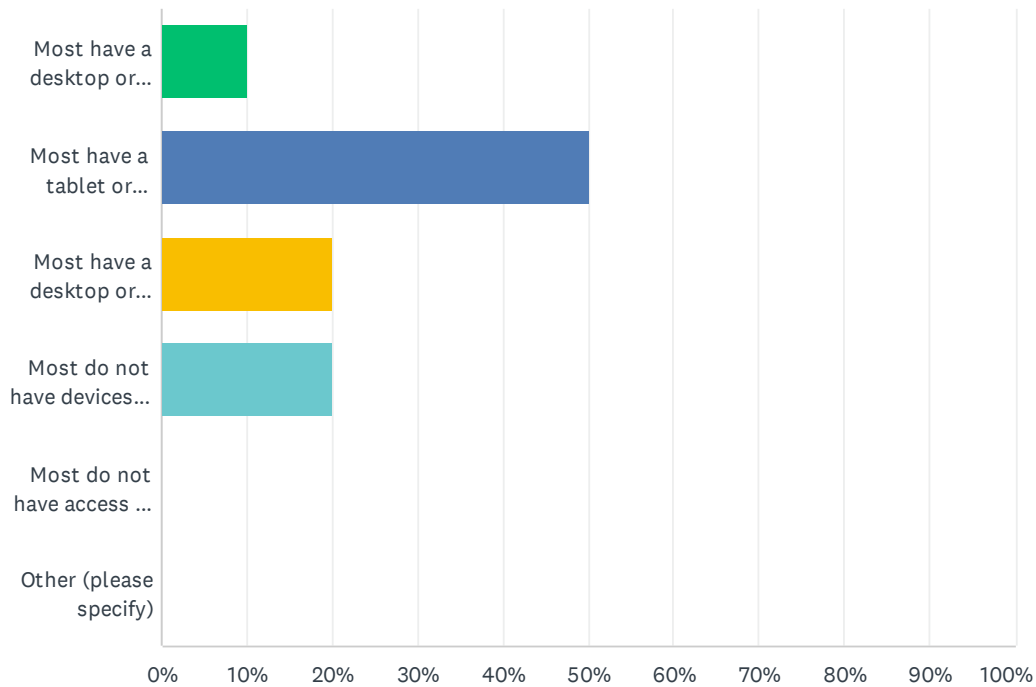
Q6 Do you have anything else to share about internet access in your area?

Answered: 8 Skipped: 4

#	RESPONSES	DATE
1	I work at a low income, tax subsidized apartment complex focusing on homeless prevention and affordable housing. Affordability for in-home internet is a struggle for several tenants.	5/1/2023 10:59 AM
2	Many times in some of our areas mobile service is the only reliable connection, yet while full bars are displayed connectivity is throttled or intermittent. False positive of connectivity. Or that being the only reliable connection at broadband speeds.	4/27/2023 11:48 AM
3	Make it accessible to all. It's like a library in todays world.	4/19/2023 8:09 AM
4	no	2/24/2023 12:19 PM
5	We've discovered that providing devices and internet access is only part of the battle for our client population. Digital skills and lack of English language skills are major hurdles.	1/31/2023 1:42 PM
6	We have it at a high cost and it is not always reliable, I have it at my home and it goes out often because of storms and other things. I use my internet for work often	11/30/2022 4:25 PM
7	Strata is a fantastic company and dedicated to rural Utah. I would encourage they are continually supported in every way you have capacity to do so.	11/18/2022 10:56 AM
8	We talk alot about tele-commuting and working from home or taking our rural businesses to the world. Paying double the market rate for high-speed internet in rural Utah compared to our competition in metro areas makes it difficult. People expect to see an internet response, video, website, etc. in milliseconds not minutes. There's also the issue of creating business content which takes many times longer if you can't afford gig speeds.	11/16/2022 10:57 AM

Q7 Tell us about the access to devices for the people you serve.

Answered: 10 Skipped: 2

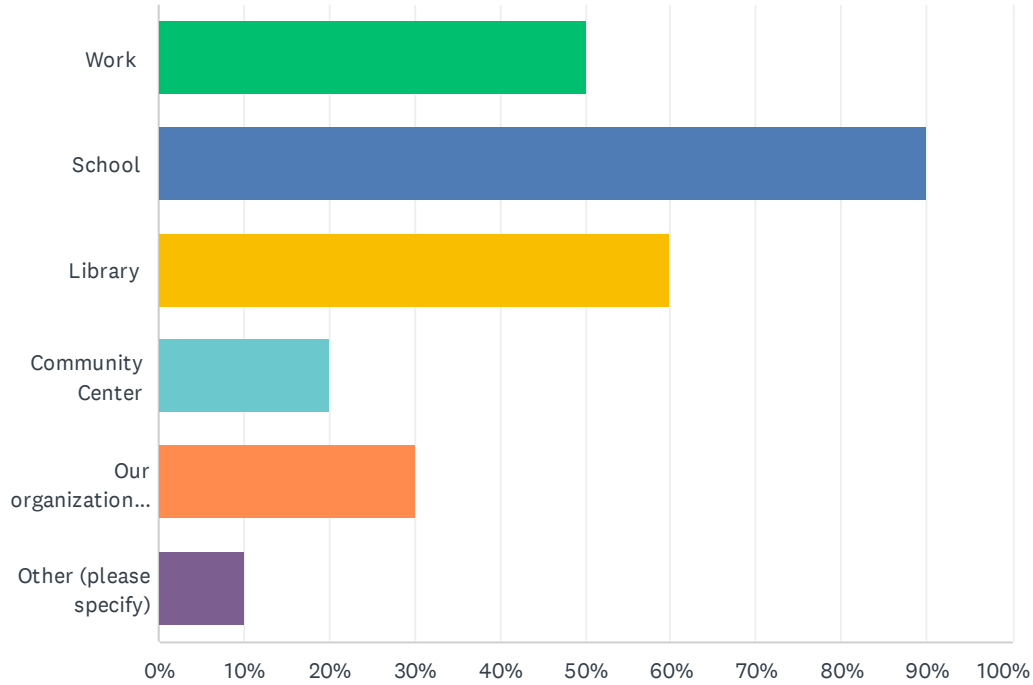


ANSWER CHOICES	RESPONSES	
Most have a desktop or laptop computer at home.	10.00%	1
Most have a tablet or smartphone at home.	50.00%	5
Most have a desktop or laptop computer and a tablet or smartphone at home.	20.00%	2
Most do not have devices at home but can access them elsewhere.	20.00%	2
Most do not have access to devices at home or elsewhere.	0.00%	0
Other (please specify)	0.00%	0
TOTAL		10

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q8 Select the ways your community accesses devices if they do not own them. Select all that apply.

Answered: 10 Skipped: 2



ANSWER CHOICES	RESPONSES
Work	50.00% 5
School	90.00% 9
Library	60.00% 6
Community Center	20.00% 2
Our organization provides devices to residents	30.00% 3
Other (please specify)	10.00% 1
Total Respondents: 10	

#	OTHER (PLEASE SPECIFY)	DATE
1	Community Computer Room	5/1/2023 11:03 AM

Q9 What barriers make it difficult for individuals in your area to access device(s)? (e.g., affordability, supply issues).

Answered: 10 Skipped: 2

#	RESPONSES	DATE
1	Affordability	5/1/2023 11:03 AM
2	Affordability; lack of market competition Terrain and lengthy distances; lack of redundancy or looping of backbone Corporate ROI at such lengthy distances	4/27/2023 11:56 AM
3	Affordability.	4/19/2023 8:11 AM
4	More than likely the cost of such devices.	3/20/2023 1:17 PM
5	prices, knowledge about what device they need, language	2/24/2023 12:21 PM
6	Some of our families have a single device (usually a smartphone) for the whole family. It's all they can afford.	1/31/2023 1:46 PM
7	Affordability not just for the devices but for the ongoing cost of internet service, data plans, etc.	1/3/2023 12:07 PM
8	Being able to afford them and supply	11/30/2022 4:32 PM
9	availability, affordability of devices etc.	11/18/2022 10:59 AM
10	Back in the mid-80's I was an Apple dealer. At a dealer conference in 1984 Steve Jobs told us that Apple's Mission Statement was "A computer on every desk. A computer in every home." We thought he was crazy. But, here we are with a computer in every pocket. I've noticed that many if not most young people don't want or use laptops, tablets or desktop computers. If it's not on their phone, it's not important. I don't know an adult that doesn't have a smart phone. I say that because almost everybody has an internet connected device where they can order a pizza, watch a video or get directions - over slow cellular connections. Having a device they can run a business on? That's another question.	11/16/2022 11:08 AM

Q10 What would make it easier for individuals in your area to access device(s)? (e.g., lower costs, subsidizing programs for device purchases).

Answered: 10 Skipped: 2

#	RESPONSES	DATE
1	lower costs and/or subsidizing programs	5/1/2023 11:03 AM
2	If a person cannot afford their own devices: Community centers with accessible devices for use on-premise or for rent; a la yesteryear's Internet Cafe approach, libraries, senior centers	4/27/2023 11:56 AM
3	Lower costs	4/19/2023 8:11 AM
4	We had a grant that helped us purchase hot spots and laptops for circulation and another grant that helped us extend our wifi outside the building. Similar opportunities would make it easier for people to access devices.	3/20/2023 1:17 PM
5	price, where to buy, learning about what different device words mean	2/24/2023 12:21 PM
6	Subsidies for buying devices might work. Also loan programs for devices may be effective.	1/31/2023 1:46 PM
7	Subsidized programs for those earning less than 400% FPL	1/3/2023 12:07 PM
8	Lower cost and subsidizing programs	11/30/2022 4:32 PM
9	additional infrastructure	11/18/2022 10:59 AM
10	As I said earlier, I don't know an adult that doesn't have an internet connected device. Most young people do as well. Connectivity has become a societal norm. The real emphasis should be in the business community not the general population. That's where I see most of the problems, which are mostly education in what a new small business needs as far as technology in today's world.	11/16/2022 11:08 AM

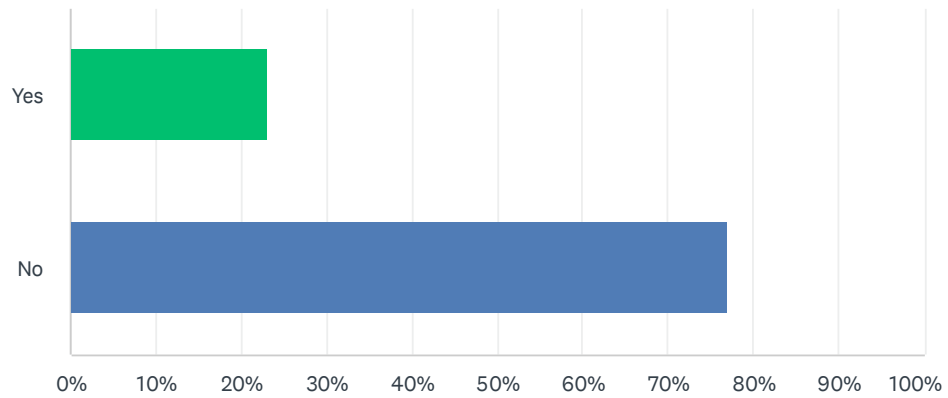
Q11 Is there anything else you'd like to share about devices in your area?

Answered: 6 Skipped: 6

#	RESPONSES	DATE
1	Several tenants have free phones and service from the federal connectivity program as they qualify for it. Several tenants are on fixed incomes. if there were a program to provide at least free internet service to those who qualify for free phone service, it would help many of my tenants.	5/1/2023 11:03 AM
2	No	4/19/2023 8:11 AM
3	We have a program to give away devices and I would like to have more device options for different needs of community members	2/24/2023 12:21 PM
4	While devices are still scarce, the language and literacy problems are bigger.	1/31/2023 1:46 PM
5	They are necessary for work and school and reliable affordable internet is a must	11/30/2022 4:32 PM
6	I think we've covered it.	11/16/2022 11:08 AM

Q2 Is your business located at your primary residence?

Answered: 26 Skipped: 0



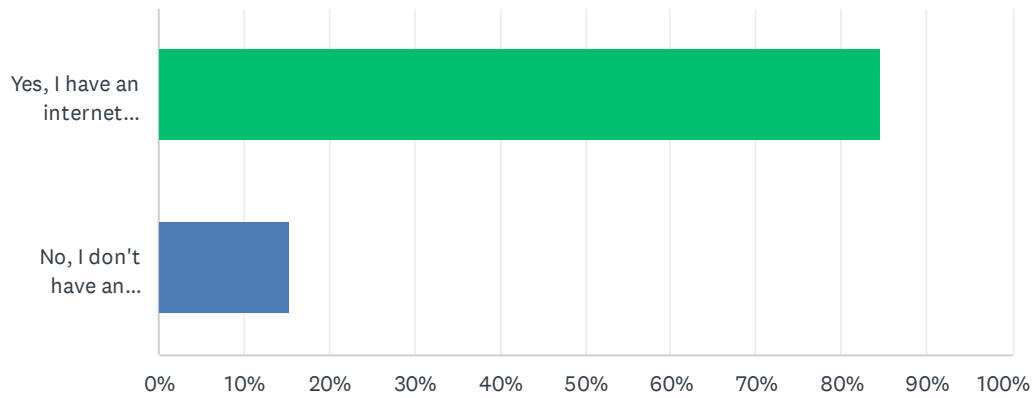
ANSWER CHOICES	RESPONSES	
Yes	23.08%	6
No	76.92%	20
TOTAL		26



HIGH-SPEED INTERNET SURVEY FOR BUSINESSES

Q3 Do you have an internet connection at your business?

Answered: 26 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, I have an internet connection at my business	84.62%	22
No, I don't have an internet connection at my business	15.38%	4
TOTAL		26

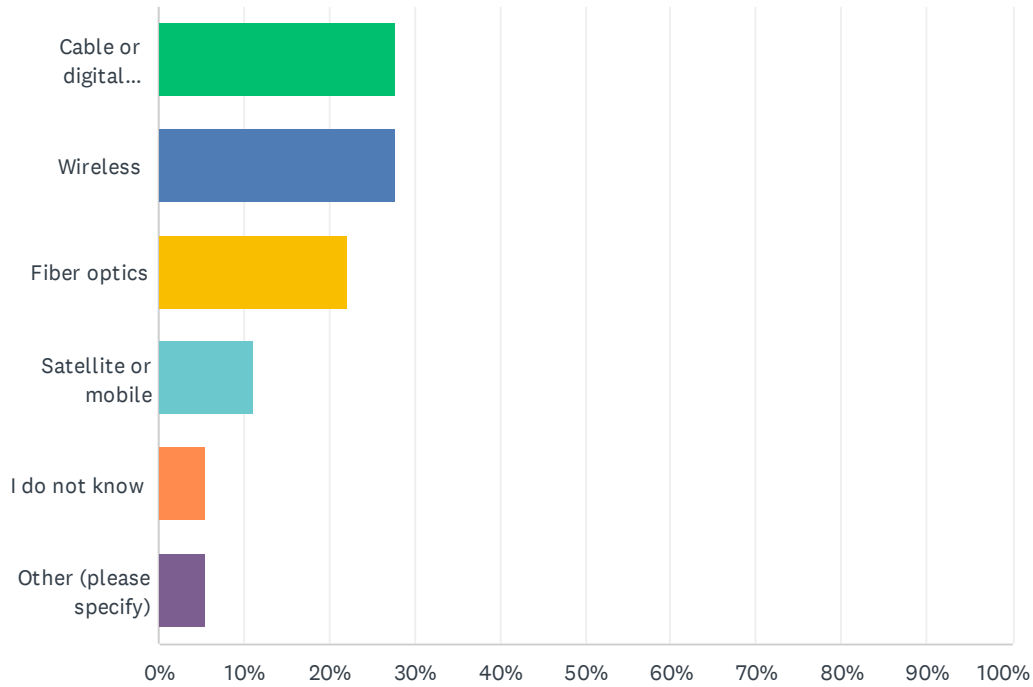
Q4 Which company do you use for business internet?

Answered: 18 Skipped: 8

#	RESPONSES	DATE
1	Comcast Xfinity	5/12/2023 10:11 AM
2	Comcast	5/3/2023 3:12 PM
3	Centracom	4/20/2023 10:02 PM
4	Comcast	4/19/2023 8:13 AM
5	Centrcom	4/18/2023 10:24 AM
6	Centracom	4/17/2023 4:17 PM
7	Centra Com	4/14/2023 7:14 AM
8	Centracom	4/13/2023 3:23 PM
9	Centracom	4/13/2023 2:09 PM
10	Centracom	4/13/2023 1:31 PM
11	DotBar	4/13/2023 12:57 PM
12	CentraCom	4/13/2023 12:32 PM
13	Dot Bar	4/13/2023 12:22 PM
14	CentraCom	4/13/2023 12:17 PM
15	Hughsnet satellite	4/8/2023 9:08 AM
16	South Central Communications	4/7/2023 10:59 AM
17	Comcast	1/24/2023 12:03 PM
18	Kayenta Technologies LLC	12/2/2022 8:35 PM

Q5 What kind of internet connection does your business have?

Answered: 18 Skipped: 8

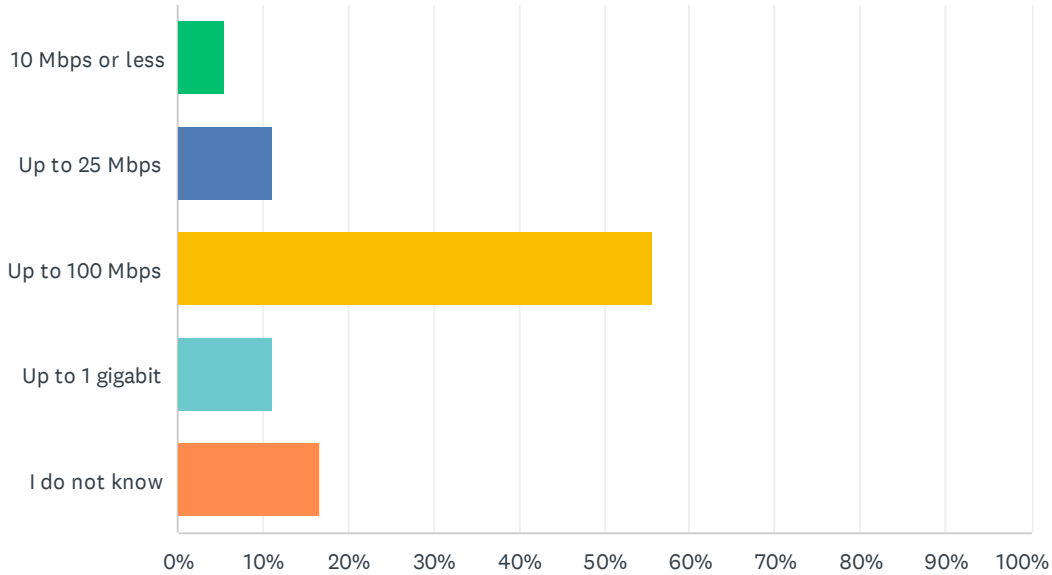


ANSWER CHOICES	RESPONSES
Cable or digital subscriber line (DSL - telephone)	27.78% 5
Wireless	27.78% 5
Fiber optics	22.22% 4
Satellite or mobile	11.11% 2
I do not know	5.56% 1
Other (please specify)	5.56% 1
TOTAL	18

#	OTHER (PLEASE SPECIFY)	DATE
1	Fixed Wireless	12/2/2022 8:35 PM

Q6 What speed is your business internet plan (download speed)? (Megabits per second = Mbps)

Answered: 18 Skipped: 8



ANSWER CHOICES	RESPONSES	
10 Mbps or less	5.56%	1
Up to 25 Mbps	11.11%	2
Up to 100 Mbps	55.56%	10
Up to 1 gigabit	11.11%	2
I do not know	16.67%	3
TOTAL		18

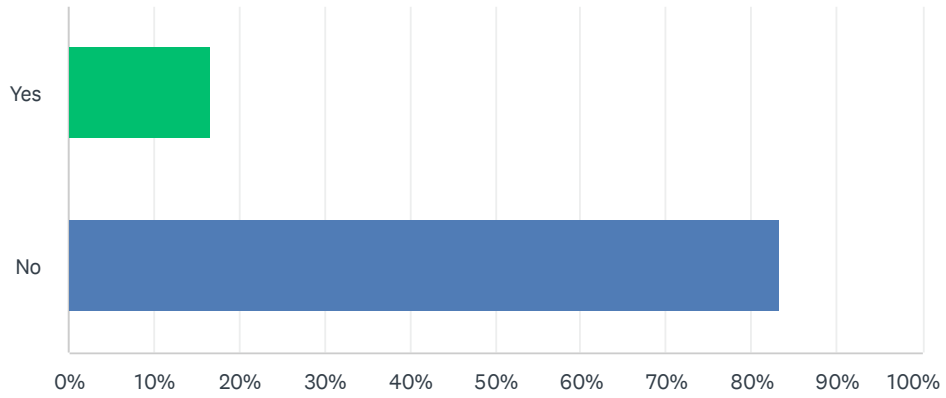
Q7 What is the monthly charge for your business internet service? Write "Unknown" if unknown.

Answered: 18 Skipped: 8

#	RESPONSES	DATE
1	116.00	5/12/2023 10:11 AM
2	Unknown	5/3/2023 3:12 PM
3	\$70	4/20/2023 10:02 PM
4	100	4/19/2023 8:13 AM
5	Unknown	4/18/2023 10:24 AM
6	Unknown	4/17/2023 4:17 PM
7	\$150	4/14/2023 7:14 AM
8	50	4/13/2023 3:23 PM
9	58.90	4/13/2023 2:09 PM
10	140	4/13/2023 1:31 PM
11	\$109	4/13/2023 12:57 PM
12	140.00	4/13/2023 12:32 PM
13	\$100	4/13/2023 12:22 PM
14	\$57	4/13/2023 12:17 PM
15	92.00	4/8/2023 9:08 AM
16	200	4/7/2023 10:59 AM
17	unknown	1/24/2023 12:03 PM
18	99.95	12/2/2022 8:35 PM

Q8 Does your business internet bill include other services such as phone, TV, or premium content?

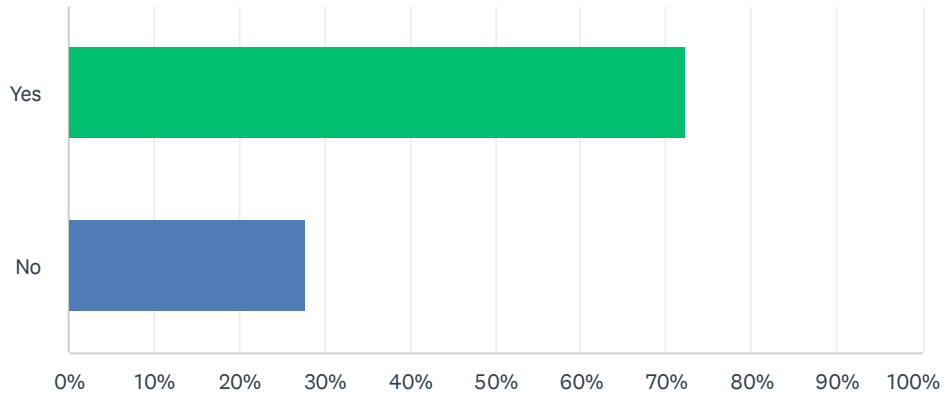
Answered: 18 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	16.67%	3
No	83.33%	15
TOTAL		18

Q9 Has the speed or reliability of your internet service affected your business?

Answered: 18 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	72.22%	13
No	27.78%	5
TOTAL		18

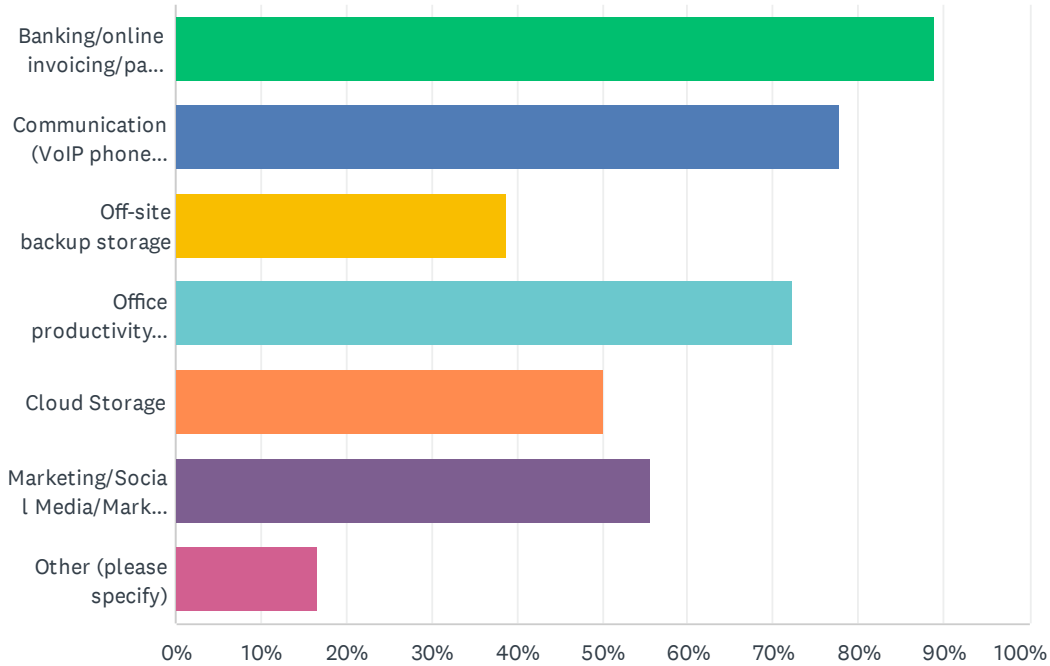
Q10 Please describe how internet reliability has affected your business:

Answered: 12 Skipped: 14

#	RESPONSES	DATE
1	It's reliably therefore my business runs smoothly.	5/3/2023 3:14 PM
2	Slow service. Not continuous connection. Down time.	4/20/2023 10:03 PM
3	When it goes down our business basically stops.	4/19/2023 8:15 AM
4	Seems like we go up and down.	4/17/2023 4:17 PM
5	Unable to down load documents Slow slow	4/14/2023 7:16 AM
6	Outage affects processing orders	4/13/2023 3:24 PM
7	Dropping internet at random times means I can't access my clients' books and can't prepare tax returns	4/13/2023 2:58 PM
8	We use a camera system to track when product is taken or return and the camera's are very often reporting as "offline" and so we will miss some customers coming and going. (We are a laundry service and people pickup clean laundry and drop off dirty laundry.) We have upgraded to higher speed package and it has only helped slightly.	4/13/2023 2:16 PM
9	Have occasional outages	4/13/2023 12:22 PM
10	Slow	4/8/2023 9:10 AM
11	Speed to process sales quickly	4/7/2023 11:00 AM
12	Interrupted connectivity, slow speeds have kept us from moving some office software to the cloud	1/24/2023 12:05 PM

Q11 What do you typically use the internet for at your business? Select all that apply.

Answered: 18 Skipped: 8

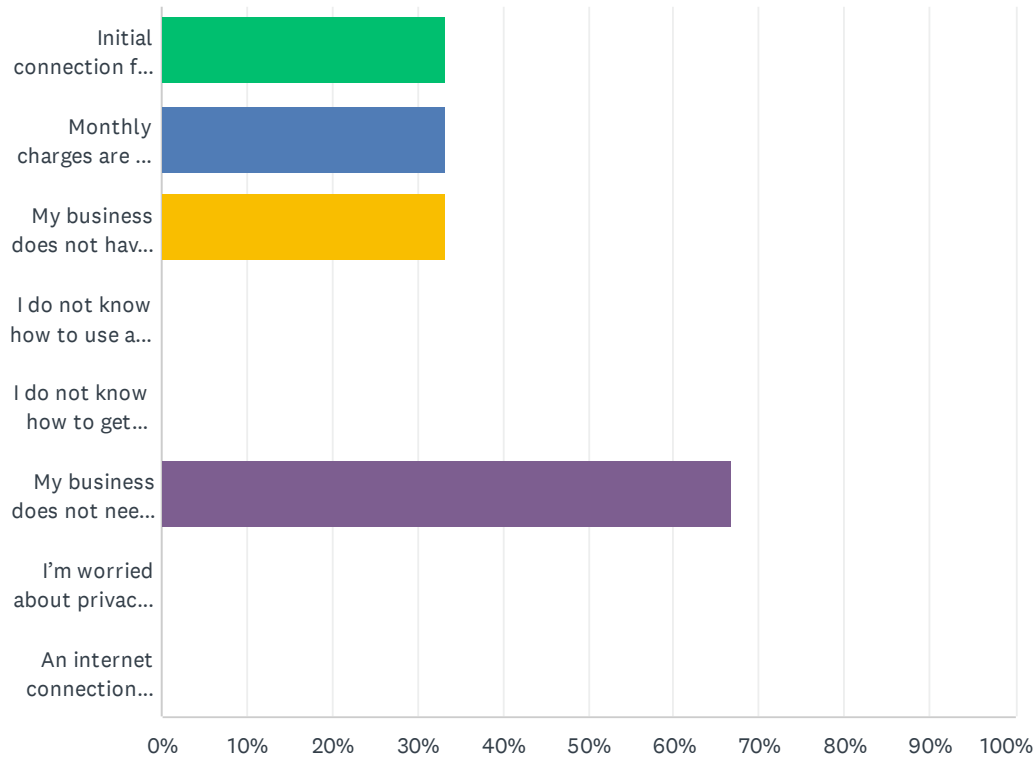


ANSWER CHOICES	RESPONSES	
Banking/online invoicing/payment processing/payroll	88.89%	16
Communication (VoIP phone system, email)	77.78%	14
Off-site backup storage	38.89%	7
Office productivity (Video conferencing, Slack, Microsoft Teams)	72.22%	13
Cloud Storage	50.00%	9
Marketing/Social Media/Market Research	55.56%	10
Other (please specify)	16.67%	3
Total Respondents: 18		

#	OTHER (PLEASE SPECIFY)	DATE
1	Cameras to track product inventory	4/13/2023 2:16 PM
2	Looking up parts for purchasing	4/8/2023 9:10 AM
3	Retail sales/credit card processing	4/7/2023 11:00 AM

Q12 Why don't you have internet access at your business? Select all that apply.

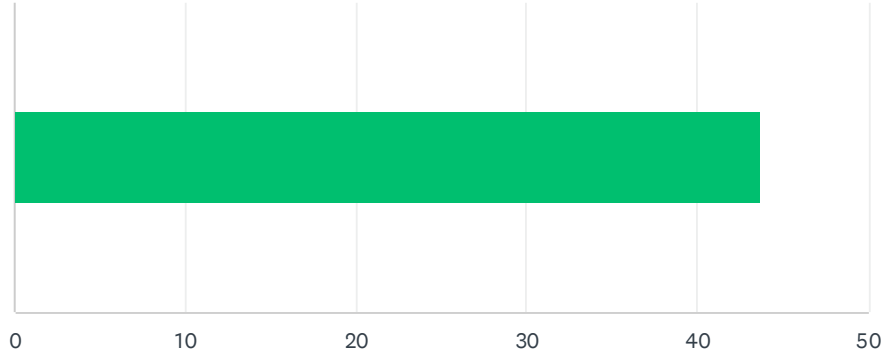
Answered: 3 Skipped: 23



ANSWER CHOICES	RESPONSES	
Initial connection fees are too expensive	33.33%	1
Monthly charges are too expensive	33.33%	1
My business does not have a computer or tablet to use	33.33%	1
I do not know how to use a computer or tablet	0.00%	0
I do not know how to get internet service	0.00%	0
My business does not need it/is not interested in it	66.67%	2
I'm worried about privacy and others getting my information	0.00%	0
An internet connection isn't available in my business's area	0.00%	0
Total Respondents: 3		

Q13 How much would you pay for internet per month if it was accessible to you at your business?

Answered: 3 Skipped: 23



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	44	131	3
Total Respondents: 3			

#		DATE
1	77	5/9/2023 9:03 AM
2	54	4/17/2023 4:49 PM
3	0	4/13/2023 3:43 PM

Q14 If you are willing, please share how a high-speed internet connection would improve your quality of life.

Answered: 3 Skipped: 23

#	RESPONSES	DATE
1	when I have business issues in my shop I need good internet available	5/9/2023 9:03 AM
2	Yes	4/17/2023 4:49 PM
3	I have a computer at my primary residence to do any business that I need done on the internet	4/13/2023 3:43 PM

Q15 Is there anything else you'd like to share about internet access for your business?

Answered: 10 Skipped: 16

#	RESPONSES	DATE
1	no	5/9/2023 9:03 AM
2	It's great here	5/3/2023 3:14 PM
3	More reliability would be great.	4/20/2023 10:04 PM
4	No	4/17/2023 4:49 PM
5	Cost is high service not consistent	4/14/2023 7:16 AM
6	I need to hire employees who would want to work from home but need reliable access to the data online. The Internet issues hold me back	4/13/2023 2:58 PM
7	Internet has been a big struggle for a long time in Rich County. We only had one provider (Centracom) and they didn't seem to want to do much to improve their service. A local resident got tired of it and started a company to compete with them and then Centracom finally started to improve their service. However, in the summer both internet companies have big issues with the network being slow or offline due to the influx of people in town. The other issue we have is high expense compared to places like Cache Valley or the Wasatch front. Another issue is the upload speed being slow. For our business we need a higher upload speed, but it is highly expensive to get it. I wish we could pay a smaller fee to just up the upload speed. I have several businesses that are limited by the internet service and the costs in our valley.	4/13/2023 2:30 PM
8	Just need reliable and cheaper	4/13/2023 12:26 PM
9	We are a resident as well. Our cell phones and streaming are also slow or cut out. We live in a high visitation area and have been told by Verizon that our phones will do that by Zion NP due to high traffic. We can't get Verizon bundled with our internet service because 5g is just not good enough up here and we don't have enough residents for them to do more. We have 5 million visitors a year!	4/8/2023 9:16 AM
10	It's great and it's a local company that has been serving the community since 2004 in Southern Utah.	12/2/2022 8:36 PM

Q1 Which Internet Service Provider do you represent?

Answered: 33 Skipped: 0

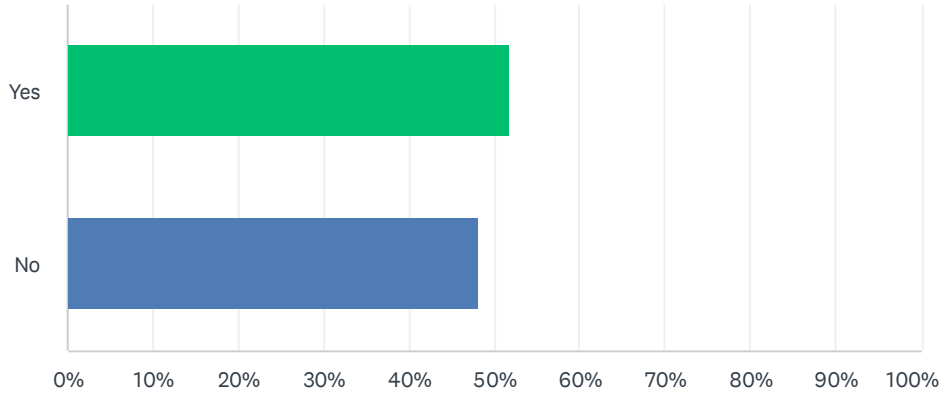
#	RESPONSES	DATE
1	Smith Bagley, Inc./Cellular One	6/1/2023 4:02 PM
2	My Internet Dude LLC	2/21/2023 3:37 PM
3	Terabit Networks	12/21/2022 1:23 PM
4	All West Communications	12/20/2022 9:32 AM
5	Centurylink	12/2/2022 3:14 PM
6	Senawave	11/11/2022 1:05 PM
7	Terabit Networks	11/10/2022 1:00 AM
8	Google Fiber	11/8/2022 11:37 AM
9	Google Fiber	10/28/2022 7:23 AM
10	InfoWest	10/27/2022 12:00 PM
11	Silver Lake Internet, LLC	10/27/2022 9:49 AM
12	Fusion Networks	10/27/2022 9:14 AM
13	We support all internet service providers	10/26/2022 10:18 PM
14	TEst	10/26/2022 3:34 PM
15	BitStream	10/25/2022 1:13 PM
16	All West Communications	10/25/2022 10:03 AM
17	Wasatch Broadband	10/25/2022 3:17 AM
18	Utah Broadband	10/22/2022 9:58 AM
19	TDS Broadband Service, LLC	10/21/2022 2:20 PM
20	South Central Communications/SCBroadband	10/21/2022 11:36 AM
21	Keystone Solutions	10/21/2022 11:26 AM
22	InfoWest	10/19/2022 2:33 PM
23	Beehive Broadband	10/19/2022 2:13 PM
24	Intellipop	10/19/2022 2:08 PM
25	Syringa Networks	10/19/2022 2:08 PM
26	HiCountryNet	10/19/2022 2:08 PM
27	Rise Broadband	10/19/2022 2:08 PM
28	sdfsdf	10/19/2022 1:15 PM
29	Test	10/19/2022 12:59 PM
30	test this is anne	10/19/2022 12:43 PM
31	Test	10/18/2022 3:08 PM
32	sdfsad	10/18/2022 2:55 PM
33	XX	10/14/2022 4:13 PM



HIGH-SPEED INTERNET SURVEY FOR INTERNET SURVEY PROVIDERS

Q5 Did you or your company (if another representative) attend the Connecting Utah kick off meeting on Oct. 19, 2022?

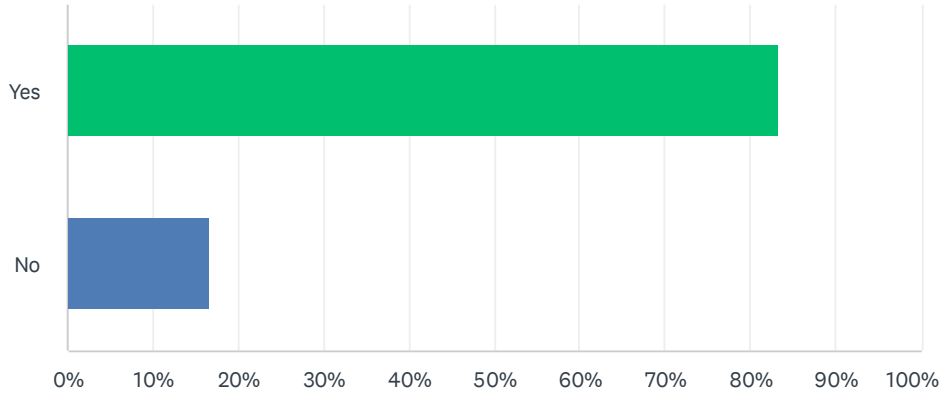
Answered: 29 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	51.72%	15
No	48.28%	14
TOTAL		29

Q6 If not, can we call you to talk about the planning effort and recap the meeting?

Answered: 24 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	83.33%	20
No	16.67%	4
TOTAL		24

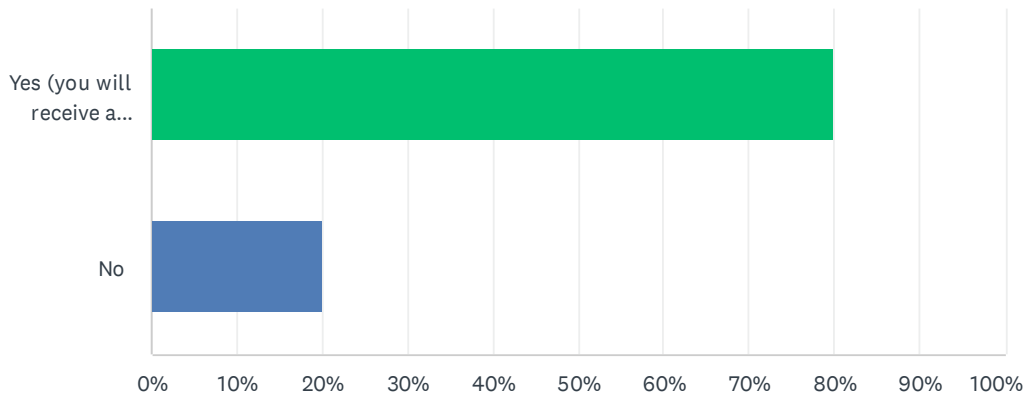
Q7 What speed packages do you offer households or businesses?

Answered: 25 Skipped: 8

#	RESPONSES	DATE
1	We have a variety of cellular packages, including Lifeline & ACP. We also have the ability to provide fixed wireless dedicated options.	6/1/2023 4:05 PM
2	300/300Mbps 1000/1000Mbps	12/20/2022 9:34 AM
3	1g, 10gig, 100m etc	11/14/2022 9:06 AM
4	150mbps, 500mbps, 1000mbps, 25000mbps, 5000mbps, 10000mbps All symmetrical.	11/10/2022 1:03 AM
5	1GB and 2GB	11/8/2022 11:46 AM
6	*	10/28/2022 7:26 AM
7	Wireless from 25-100M, "FiberWave" millimeter wave wireless up to 1G, Fiber up to 2G.	10/27/2022 12:02 PM
8	Up to 10Gb on fiber and 500Mb on wireless.	10/27/2022 9:51 AM
9	We offer packages ranging from 25 Mbps to Gigabit speed depending on service area.	10/27/2022 9:16 AM
10	We verify signals, present or not present. Provide enhanced data to improve build out and speeds.	10/26/2022 10:22 PM
11	Test	10/26/2022 3:34 PM
12	10 Gbps, 1 Gbps, burstable 1 to 10 Gbps, 500 Mbps, 250 Mbps, 100 Mbps, we are considering offering a lifeline service at either 50 or 100 Mbps, we can also offer higher or lower throughputs as needed	10/25/2022 1:21 PM
13	Fiber to the Home / Business: 100/100Mb 300/300Mb 1GIG/1GIG	10/25/2022 10:17 AM
14	1 Gig symmetrical \$55/month (fiber network and future rollout with fixed wireless) 500+ Mbps \$70/month (current with fixed wireless) 250 Mbps \$55/month (current with fixed wireless) 50 Mbps \$40/month (current with fixed wireless)	10/25/2022 3:20 AM
15	up to 10g	10/22/2022 9:59 AM
16	Up to symmetrical gig	10/21/2022 2:23 PM
17	Residential and Business, we have plans for both up to 1 Gig symmetrical in fiber areas and up to 50 Mb in DSL areas. For Businesses we can also offer speeds from 10 Mb to 100 Gb determined on a case by case basis with the business.	10/21/2022 11:43 AM
18	50Mb-1Gb	10/21/2022 11:27 AM
19	Various tiers up to 1 Gbps	10/19/2022 2:20 PM
20	10M through 100G Internet for business users 1G for residential users	10/19/2022 2:12 PM
21	200Mbps through 4000Mbps	10/19/2022 2:10 PM
22	Don't have that info handy	10/19/2022 2:10 PM
23	Up to 1000 Mbps Upload/Download (fiber) Up to 500/500 Up/Down (Fixed Wireless, dependent on location)	10/19/2022 2:09 PM
24	adfgasdf	10/19/2022 1:29 PM
25	TEST	10/14/2022 4:14 PM

Q8 Are you willing to share your five-year expansion plans? (Any data received containing trade secrets, marketing, expansion and coverage areas will be kept confidential and not made be made publicly available. The data will be used to identify areas in need of broadband expansion and infrastructure.)

Answered: 25 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes (you will receive a follow-up email to coordinate.)	80.00%	20
No	20.00%	5
TOTAL		25

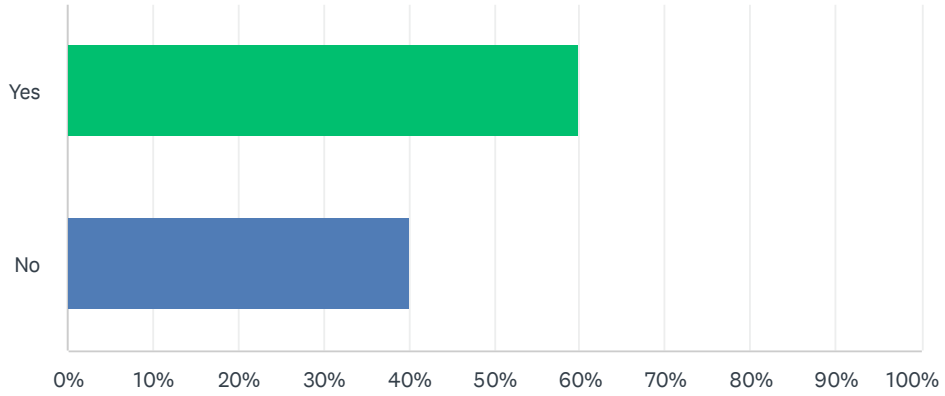
Q9 How does your company market broadband opportunities to households or businesses?

Answered: 25 Skipped: 8

#	RESPONSES	DATE
1	We operate brick and mortar store locations, radio, print, and direct selling where applicable.	6/1/2023 4:05 PM
2	Website Social Media	12/20/2022 9:34 AM
3	Door to door, door hangers facebook	11/14/2022 9:06 AM
4	Door to door knocking, door hangers, mailing.	11/10/2022 1:03 AM
5	email, flyer, social media	11/8/2022 11:46 AM
6	*	10/28/2022 7:26 AM
7	Multiple media - Social / ppc ads, radio, video, mailers, you name it :)	10/27/2022 12:02 PM
8	Fliers, word of mouth, social media	10/27/2022 9:51 AM
9	We have had HUGE success with word-of-mouth in our local area. Referrals have become a huge driver of our growth. We also approach business owners as the move into new locations in our service area to see if they would like service.	10/27/2022 9:16 AM
10	We don't. We support those who do.	10/26/2022 10:22 PM
11	Test	10/26/2022 3:34 PM
12	various marketing programs including online and direct sales	10/25/2022 1:21 PM
13	email promotions, newspaper ads, radio ads, bill statement ads, direct mailings, and face to face meetings with businesses & government offices.	10/25/2022 10:17 AM
14	Word of mouth, occasionally flyers	10/25/2022 3:20 AM
15	We have a marketing and sales department	10/22/2022 9:59 AM
16	Internet, flyers, event sponsorships	10/21/2022 2:23 PM
17	Social Media, email, mailers.	10/21/2022 11:43 AM
18	word of mouth, personal contact	10/21/2022 11:27 AM
19	Direct Mail, Social Media, Door Hangers, Letters, Referrals, Community Meetings, Event Sponsorship, etc.	10/19/2022 2:20 PM
20	For Residential we heavily leverage various social media platforms. For Business we use business trade publications, trade shows, direct marketing, etc.	10/19/2022 2:12 PM
21	Regional Advertising/ Word of Mouth	10/19/2022 2:10 PM
22	Every available method	10/19/2022 2:10 PM
23	Digital, Print, Door to Door, local events	10/19/2022 2:09 PM
24	sdfasDfS	10/19/2022 1:29 PM
25	TEST	10/14/2022 4:14 PM

Q10 Does your company share information on the Affordable Connectivity Plan to subscribers?

Answered: 25 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	60.00%	15
No	40.00%	10
TOTAL		25

Q11 If yes, how do you market that option?

Answered: 14 Skipped: 19

#	RESPONSES	DATE
1	radio, print, in store, and community events	6/1/2023 4:07 PM
2	Website Social Media	12/20/2022 9:35 AM
3	*	10/28/2022 7:26 AM
4	web, radio, email to subs, etc.	10/27/2022 12:04 PM
5	It is mentioned when doing an install	10/27/2022 9:51 AM
6	ACP service offering and qualification details will be on BitStream's new website by end of year	10/25/2022 1:23 PM
7	Website & bill statement ads	10/25/2022 10:18 AM
8	Internet, as required by the FCC	10/21/2022 2:24 PM
9	Web site.	10/21/2022 1:19 PM
10	Mailers, Community Meetings, Website, Letters	10/19/2022 2:22 PM
11	Emails, Ads, Website, We post it on every customer statement that ACP is available	10/19/2022 2:14 PM
12	Announce ACP right on pricing page	10/19/2022 2:10 PM
13	Don't have that info	10/19/2022 2:10 PM
14	TEST	10/14/2022 4:14 PM

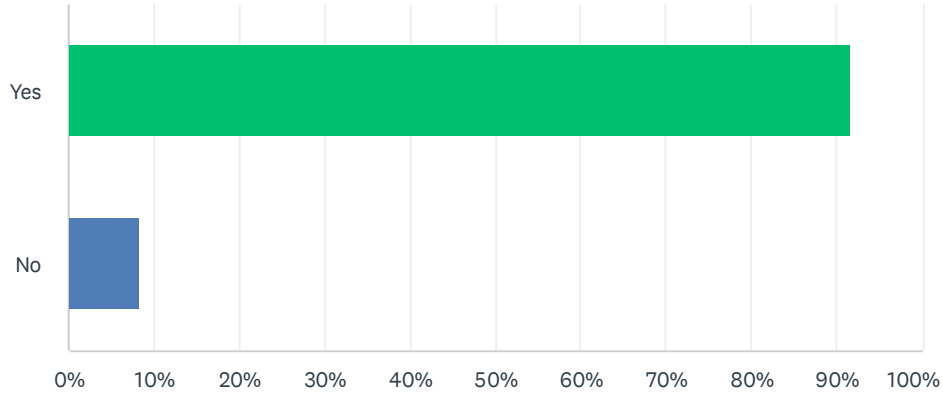
Q12 How many of your subscribers are currently utilizing the Affordable Connectivity Plan offered by your business?

Answered: 14 Skipped: 19

#	RESPONSES	DATE
1	Over 40K, but mostly in AZ & NM.	6/1/2023 4:07 PM
2	115	12/20/2022 9:35 AM
3	*	10/28/2022 7:26 AM
4	330	10/27/2022 12:04 PM
5	0	10/27/2022 9:51 AM
6	zero, but we are offering it to our customers at Camp Williams and to our contacts at IRC rescue.org. We will also be working with school districts.	10/25/2022 1:23 PM
7	Not sure the % of subscribers utilizing the Affordable Connectivity Plan.	10/25/2022 10:18 AM
8	This is a brand new offering for TDS Broadband Service - just kicked off in August so that data is not yet available	10/21/2022 2:24 PM
9	175	10/21/2022 1:19 PM
10	<30	10/19/2022 2:22 PM
11	~50	10/19/2022 2:14 PM
12	3	10/19/2022 2:10 PM
13	Don't have that info	10/19/2022 2:10 PM
14	TEST	10/14/2022 4:14 PM

Q13 Is your company interested in applying for the Broadband Equity, Access, and Deployment (BEAD) Program or infrastructure and digital inclusion support grants when funding becomes available?

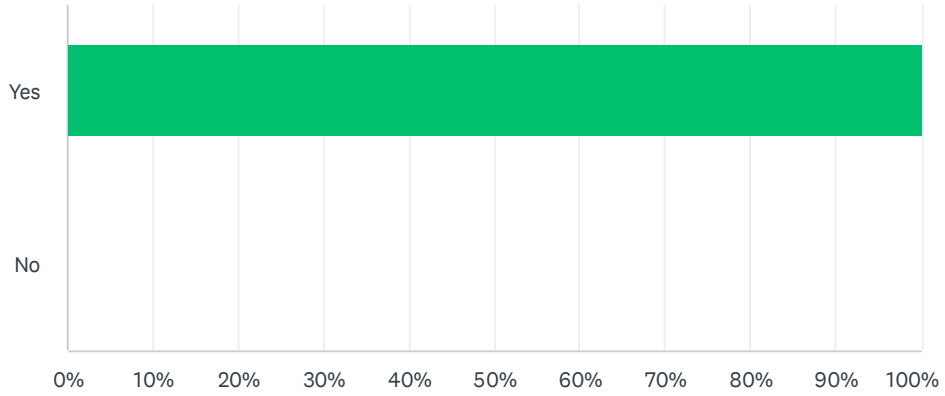
Answered: 24 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	91.67%	22
No	8.33%	2
TOTAL		24

Q14 Do you want to be added to an email list to be notified of such opportunities?

Answered: 20 Skipped: 13



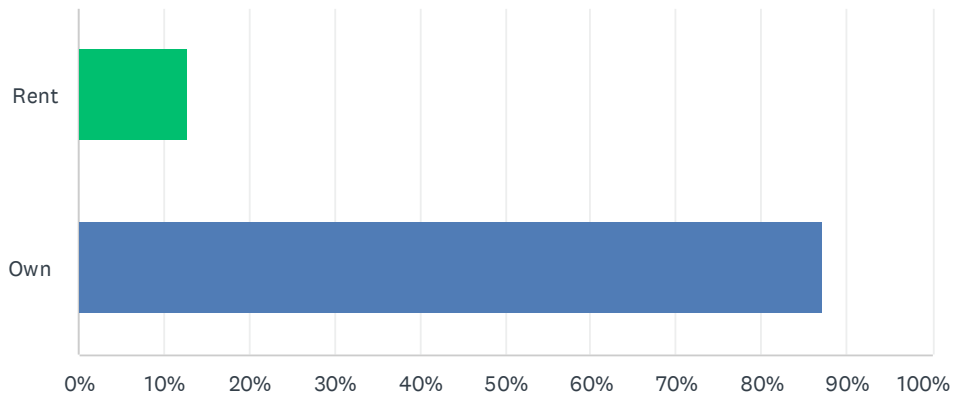
ANSWER CHOICES	RESPONSES	
Yes	100.00%	20
No	0.00%	0
TOTAL		20



HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AOG

Q2 Do you rent or own this property?

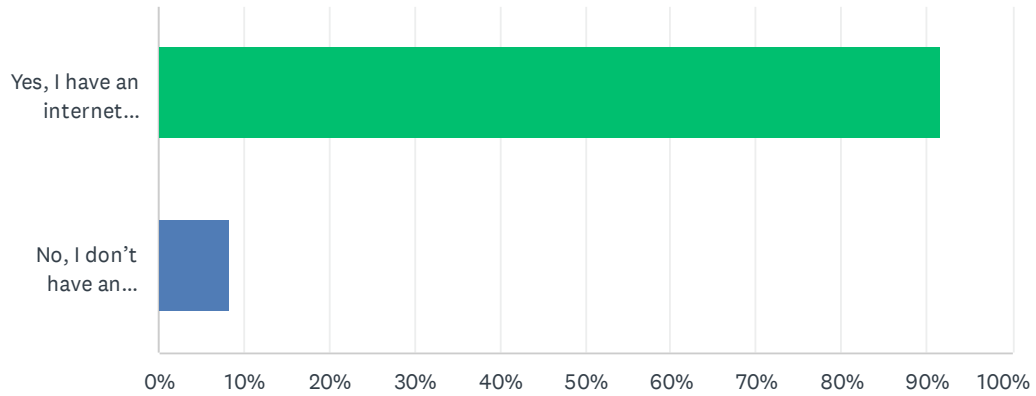
Answered: 156 Skipped: 1



ANSWER CHOICES	RESPONSES	
Rent	12.82%	20
Own	87.18%	136
TOTAL		156

Q3 Do you have an internet connection at your residence?

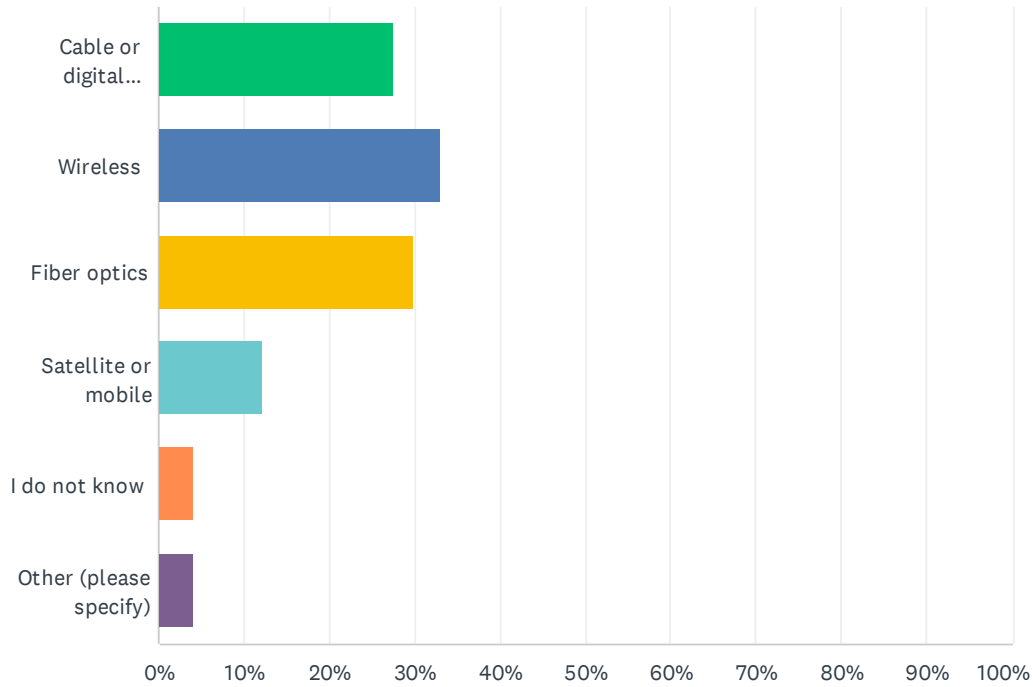
Answered: 157 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, I have an internet connection at my residence.	91.72%	144
No, I don't have an internet connection at my residence.	8.28%	13
TOTAL		157

Q4 What kind of internet connection do you have? (Select all that apply)

Answered: 124 Skipped: 33

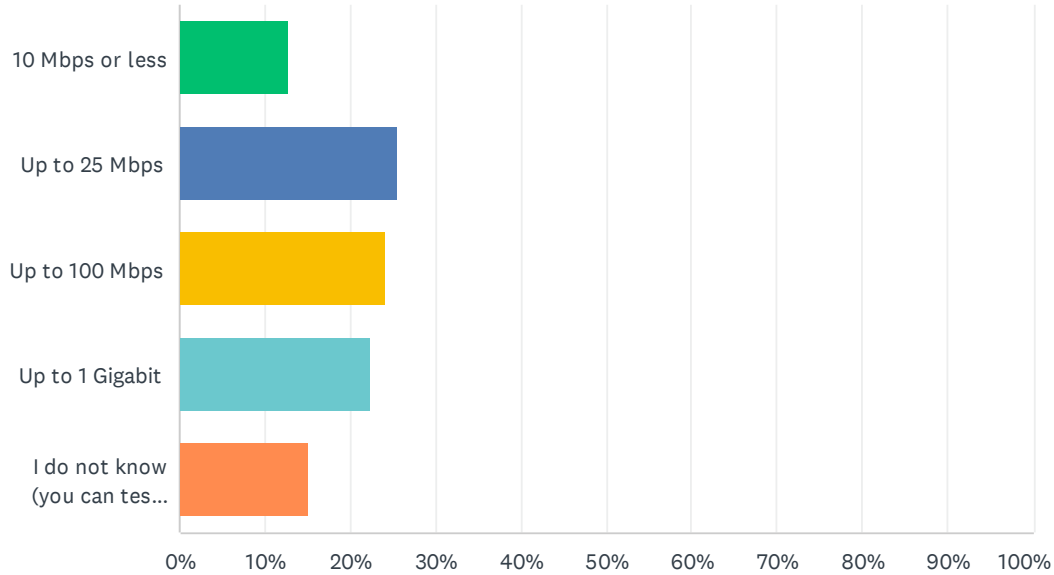


ANSWER CHOICES	RESPONSES	
Cable or digital subscriber line (DSL- telephone line)	27.42%	34
Wireless	33.06%	41
Fiber optics	29.84%	37
Satellite or mobile	12.10%	15
I do not know	4.03%	5
Other (please specify)	4.03%	5
Total Respondents: 124		

#	OTHER (PLEASE SPECIFY)	DATE
1	Info West Dish on roof	4/30/2023 4:30 PM
2	Broadband through the phone company	4/29/2023 7:07 PM
3	infowest antenna	4/29/2023 12:34 PM
4	line of sight from equipment on ridgeline to device on roof	4/26/2023 11:04 AM
5	Mobile 4G Data Hotspot - T-Mobile	4/25/2023 8:31 AM

Q5 What speed is your internet service (download speed)? (Megabits per second = Mbps)

Answered: 125 Skipped: 32



ANSWER CHOICES	RESPONSES	
10 Mbps or less	12.80%	16
Up to 25 Mbps	25.60%	32
Up to 100 Mbps	24.00%	30
Up to 1 Gigabit	22.40%	28
I do not know (you can test your internet speed at speedtest.utah.gov)	15.20%	19
TOTAL		125

Q6 Which company do you use for internet? (E.g. South Central, CenturyLink, Google Fiber, Connex, Emery Telecom, etc.)

Answered: 125 Skipped: 32

#	RESPONSES	DATE
1	South central	5/12/2023 7:26 PM
2	Tds	5/10/2023 7:41 AM
3	DTS	5/10/2023 4:55 AM
4	South Central	5/9/2023 3:40 PM
5	centracom	5/9/2023 11:14 AM
6	Infowest	5/9/2023 6:53 AM
7	TDS	5/8/2023 9:06 PM
8	Century Link	5/8/2023 6:09 PM
9	Infowest	5/7/2023 10:05 PM
10	Tds	5/7/2023 10:02 PM
11	Centurylink	5/7/2023 5:58 PM
12	Centurylink	5/7/2023 5:10 PM
13	Centrylink	5/7/2023 10:25 AM
14	TDS	5/7/2023 9:20 AM
15	South central	5/6/2023 9:14 PM
16	South Central	5/6/2023 2:52 PM
17	TDS	5/6/2023 2:29 PM
18	Century Link	5/6/2023 2:00 PM
19	TDS	5/6/2023 12:01 PM
20	Tds	5/6/2023 11:06 AM
21	Infowest	5/5/2023 8:01 PM
22	Tds	5/5/2023 7:04 PM
23	South central	5/5/2023 4:06 PM
24	Quantum Fiber	5/5/2023 3:12 PM
25	Cenury Link	5/5/2023 2:22 PM
26	Infowest	5/4/2023 10:10 PM
27	TDS	5/4/2023 6:06 PM
28	TDS	5/4/2023 6:04 PM
29	Infowest	5/4/2023 5:53 PM
30	Red Coyote	5/4/2023 5:47 PM
31	South Central	5/4/2023 5:43 PM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

32	Infowest	5/4/2023 3:07 PM
33	TDS	5/4/2023 11:13 AM
34	TDS	5/4/2023 7:05 AM
35	South Central	5/3/2023 9:27 PM
36	South central	5/3/2023 4:05 PM
37	Infowest	5/3/2023 1:12 PM
38	Century Link	5/3/2023 11:17 AM
39	TDS	5/3/2023 8:23 AM
40	Infowest	5/3/2023 6:46 AM
41	South central	5/2/2023 10:15 PM
42	South Central	5/2/2023 7:48 PM
43	South Central Communications	5/2/2023 4:36 PM
44	Info west	5/2/2023 4:18 PM
45	South Central	5/2/2023 12:28 PM
46	Infowest	5/2/2023 12:22 PM
47	Infowest	5/2/2023 10:34 AM
48	South central	5/2/2023 10:14 AM
49	TDS	5/2/2023 7:49 AM
50	Infowest	5/2/2023 7:25 AM
51	South Central	5/1/2023 9:51 PM
52	TDS	5/1/2023 8:56 PM
53	SC Broadband	5/1/2023 8:34 PM
54	South central	5/1/2023 7:59 PM
55	Infowest	5/1/2023 7:53 PM
56	South Central	5/1/2023 7:40 PM
57	South Central	5/1/2023 6:44 PM
58	South Central	5/1/2023 5:54 PM
59	TDS	5/1/2023 5:18 PM
60	South Central	5/1/2023 2:11 PM
61	South Central	5/1/2023 10:48 AM
62	Verizon	5/1/2023 9:35 AM
63	South Central	5/1/2023 7:14 AM
64	South central. Only one offered.	5/1/2023 5:30 AM
65	Baja broadband (TDS)	5/1/2023 2:24 AM
66	Infowest	4/30/2023 10:02 PM
67	InfoWest	4/30/2023 9:44 PM
68	Info West	4/30/2023 9:32 PM
69	HughesNet	4/30/2023 9:07 PM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

70	CenturyLink	4/30/2023 7:36 PM
71	South Central	4/30/2023 7:33 PM
72	Infowest	4/30/2023 6:41 PM
73	South central	4/30/2023 6:39 PM
74	south central	4/30/2023 4:40 PM
75	Info West	4/30/2023 4:30 PM
76	South central	4/30/2023 2:45 PM
77	TDS	4/30/2023 12:43 PM
78	South central	4/30/2023 11:42 AM
79	TDS	4/30/2023 10:25 AM
80	Infowest	4/30/2023 10:24 AM
81	South central	4/30/2023 10:08 AM
82	TDS	4/30/2023 6:50 AM
83	Hughes net	4/30/2023 6:06 AM
84	Verizon	4/30/2023 2:35 AM
85	South central	4/30/2023 12:02 AM
86	South Central	4/29/2023 10:41 PM
87	TDS	4/29/2023 10:37 PM
88	South central	4/29/2023 9:25 PM
89	South central	4/29/2023 7:56 PM
90	CenturyLink	4/29/2023 7:39 PM
91	South Central	4/29/2023 7:07 PM
92	TDS	4/29/2023 4:27 PM
93	Tds	4/29/2023 3:14 PM
94	TDS	4/29/2023 2:49 PM
95	Starlink	4/29/2023 2:01 PM
96	South Central is too expensive so I'm not connected	4/29/2023 1:29 PM
97	At&t	4/29/2023 1:11 PM
98	RV park not sure	4/29/2023 12:51 PM
99	infowest	4/29/2023 12:34 PM
100	Infowest	4/28/2023 12:42 PM
101	South Central	4/28/2023 9:22 AM
102	InfoWest	4/27/2023 12:58 PM
103	Infowest	4/26/2023 9:13 PM
104	Infowest	4/26/2023 11:04 AM
105	Centurylink	4/26/2023 9:32 AM
106	Hughs internet	4/26/2023 9:21 AM
107	Infowest	4/25/2023 9:07 PM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

108	South Central	4/25/2023 6:47 PM
109	CenturyLink	4/25/2023 3:23 PM
110	AT&T	4/25/2023 11:34 AM
111	South Central	4/25/2023 11:31 AM
112	Infowest	4/25/2023 10:42 AM
113	Infowest	4/25/2023 10:32 AM
114	CenturyLink	4/25/2023 10:11 AM
115	Hughes Net	4/25/2023 9:59 AM
116	Starlink	4/25/2023 9:11 AM
117	InfoWest	4/25/2023 8:53 AM
118	T Mobile	4/25/2023 8:32 AM
119	T-Mobile	4/25/2023 8:31 AM
120	Infowest	4/25/2023 8:28 AM
121	Inforwest	4/25/2023 8:09 AM
122	Infowest	4/25/2023 7:54 AM
123	south central	4/24/2023 11:28 PM
124	South central	4/24/2023 7:36 PM
125	South Central	4/24/2023 4:47 PM

Q7 What is the monthly charge for your internet service? Write "Unknown" if unknown.

Answered: 124 Skipped: 33

#	RESPONSES	DATE
1	\$20 for internet	5/12/2023 7:26 PM
2	90	5/10/2023 7:41 AM
3	\$65	5/10/2023 4:55 AM
4	60	5/9/2023 3:40 PM
5	\$43.14	5/9/2023 11:14 AM
6	50	5/9/2023 6:53 AM
7	45	5/8/2023 9:06 PM
8	\$30	5/8/2023 6:09 PM
9	75.00	5/7/2023 10:05 PM
10	75	5/7/2023 10:02 PM
11	\$85.00	5/7/2023 5:58 PM
12	55	5/7/2023 5:10 PM
13	\$65	5/7/2023 10:25 AM
14	100	5/7/2023 9:20 AM
15	\$45.00	5/6/2023 9:14 PM
16	\$80	5/6/2023 2:52 PM
17	UnInown	5/6/2023 2:29 PM
18	Unknown	5/6/2023 2:00 PM
19	34	5/6/2023 12:01 PM
20	\$78	5/6/2023 11:06 AM
21	\$49	5/5/2023 8:01 PM
22	\$75	5/5/2023 7:04 PM
23	86.00 ?	5/5/2023 4:06 PM
24	65	5/5/2023 3:12 PM
25	250	5/5/2023 2:22 PM
26	\$50	5/4/2023 10:10 PM
27	Unknown	5/4/2023 6:06 PM
28	\$80	5/4/2023 6:04 PM
29	40.99	5/4/2023 5:53 PM
30	125	5/4/2023 5:47 PM
31	Unknown	5/4/2023 5:43 PM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

32	39.95	5/4/2023 3:07 PM
33	80.00	5/4/2023 11:13 AM
34	Unknown	5/4/2023 7:05 AM
35	Uknown	5/3/2023 9:27 PM
36	80.00	5/3/2023 4:05 PM
37	70	5/3/2023 1:12 PM
38	70.00	5/3/2023 11:17 AM
39	Unknown	5/3/2023 8:23 AM
40	\$81.95	5/3/2023 6:46 AM
41	45.00	5/2/2023 7:48 PM
42	\$69.95	5/2/2023 4:36 PM
43	\$39.00	5/2/2023 4:18 PM
44	\$86.67	5/2/2023 12:28 PM
45	100.00	5/2/2023 12:22 PM
46	70	5/2/2023 10:34 AM
47	Unknown	5/2/2023 10:14 AM
48	\$75	5/2/2023 7:49 AM
49	39.95	5/2/2023 7:25 AM
50	\$40	5/1/2023 9:51 PM
51	Unknow	5/1/2023 8:56 PM
52	55	5/1/2023 8:34 PM
53	\$80	5/1/2023 7:59 PM
54	60	5/1/2023 7:53 PM
55	\$99	5/1/2023 7:40 PM
56	50.00	5/1/2023 6:44 PM
57	65	5/1/2023 5:54 PM
58	\$93	5/1/2023 5:18 PM
59	45.00	5/1/2023 2:11 PM
60	90	5/1/2023 10:48 AM
61	25.00	5/1/2023 9:35 AM
62	85	5/1/2023 7:14 AM
63	\$90	5/1/2023 5:30 AM
64	\$80	5/1/2023 2:24 AM
65	49.00	4/30/2023 10:02 PM
66	\$43.00	4/30/2023 9:44 PM
67	49.95	4/30/2023 9:32 PM
68	\$75.00 to much	4/30/2023 9:07 PM
69	\$70	4/30/2023 7:36 PM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

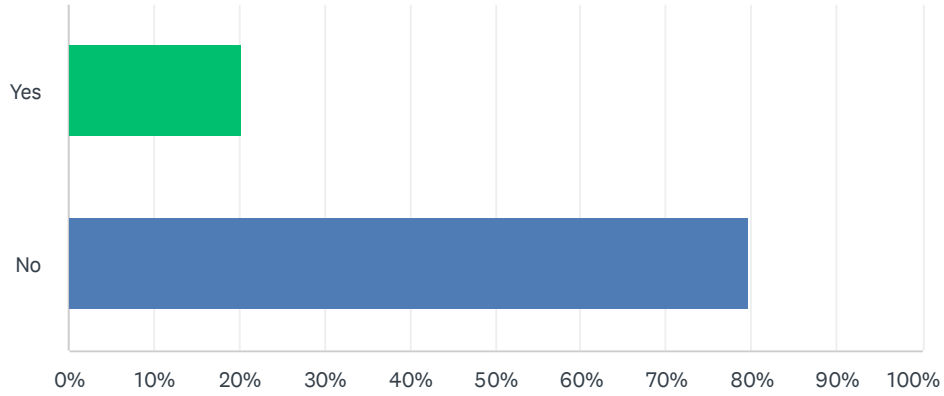
70	89.00	4/30/2023 7:33 PM
71	50.00	4/30/2023 6:41 PM
72	65	4/30/2023 6:39 PM
73	\$45	4/30/2023 4:40 PM
74	Unknown	4/30/2023 4:30 PM
75	\$85	4/30/2023 2:45 PM
76	\$35	4/30/2023 12:43 PM
77	\$88.	4/30/2023 11:42 AM
78	90	4/30/2023 10:25 AM
79	Unknown	4/30/2023 10:24 AM
80	\$50.00	4/30/2023 10:08 AM
81	\$85	4/30/2023 6:50 AM
82	115.00	4/30/2023 6:06 AM
83	Include in phone bill	4/30/2023 2:35 AM
84	Unknown, bundled with business	4/30/2023 12:02 AM
85	85.	4/29/2023 10:41 PM
86	In one month our bill went from \$55 to \$84 not happy	4/29/2023 10:37 PM
87	\$80 ish	4/29/2023 9:25 PM
88	45	4/29/2023 7:56 PM
89	Unknown	4/29/2023 7:39 PM
90	Unknown	4/29/2023 7:07 PM
91	80.00	4/29/2023 4:27 PM
92	79.00	4/29/2023 3:14 PM
93	80	4/29/2023 2:49 PM
94	190	4/29/2023 2:01 PM
95	100.00	4/29/2023 1:29 PM
96	75.00	4/29/2023 1:11 PM
97	None	4/29/2023 12:51 PM
98	59.00	4/29/2023 12:34 PM
99	\$40	4/28/2023 12:42 PM
100	92.00	4/28/2023 9:22 AM
101	70	4/27/2023 12:58 PM
102	49.95	4/26/2023 9:13 PM
103	69.99	4/26/2023 11:04 AM
104	\$79	4/26/2023 9:32 AM
105	\$92	4/26/2023 9:21 AM
106	53.00	4/25/2023 9:07 PM
107	62.95	4/25/2023 6:47 PM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

108	\$70	4/25/2023 3:23 PM
109	\$90	4/25/2023 11:34 AM
110	45.00	4/25/2023 11:31 AM
111	About \$35	4/25/2023 10:42 AM
112	\$47.00	4/25/2023 10:32 AM
113	\$45.00	4/25/2023 10:11 AM
114	\$133.	4/25/2023 9:59 AM
115	\$120	4/25/2023 9:11 AM
116	49.95	4/25/2023 8:53 AM
117	50	4/25/2023 8:32 AM
118	\$50	4/25/2023 8:31 AM
119	41	4/25/2023 8:28 AM
120	45.00	4/25/2023 8:09 AM
121	39.95	4/25/2023 7:54 AM
122	80	4/24/2023 11:28 PM
123	70?	4/24/2023 7:36 PM
124	70	4/24/2023 4:47 PM

Q8 Does your internet bill include other services such as phone, TV, or premium content?

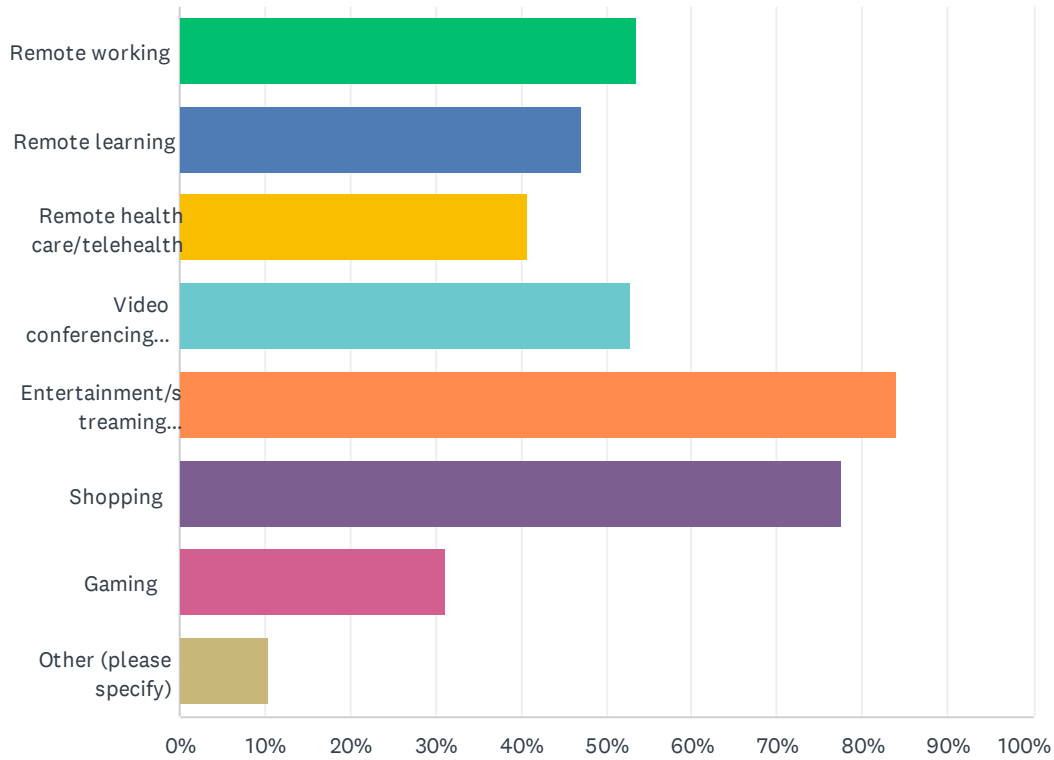
Answered: 124 Skipped: 33



ANSWER CHOICES	RESPONSES	
Yes	20.16%	25
No	79.84%	99
TOTAL		124

Q9 What do you use the internet for? Select all that apply.

Answered: 125 Skipped: 32



ANSWER CHOICES	RESPONSES
Remote working	53.60% 67
Remote learning	47.20% 59
Remote health care/telehealth	40.80% 51
Video conferencing/chatting	52.80% 66
Entertainment/streaming services	84.00% 105
Shopping	77.60% 97
Gaming	31.20% 39
Other (please specify)	10.40% 13
Total Respondents: 125	

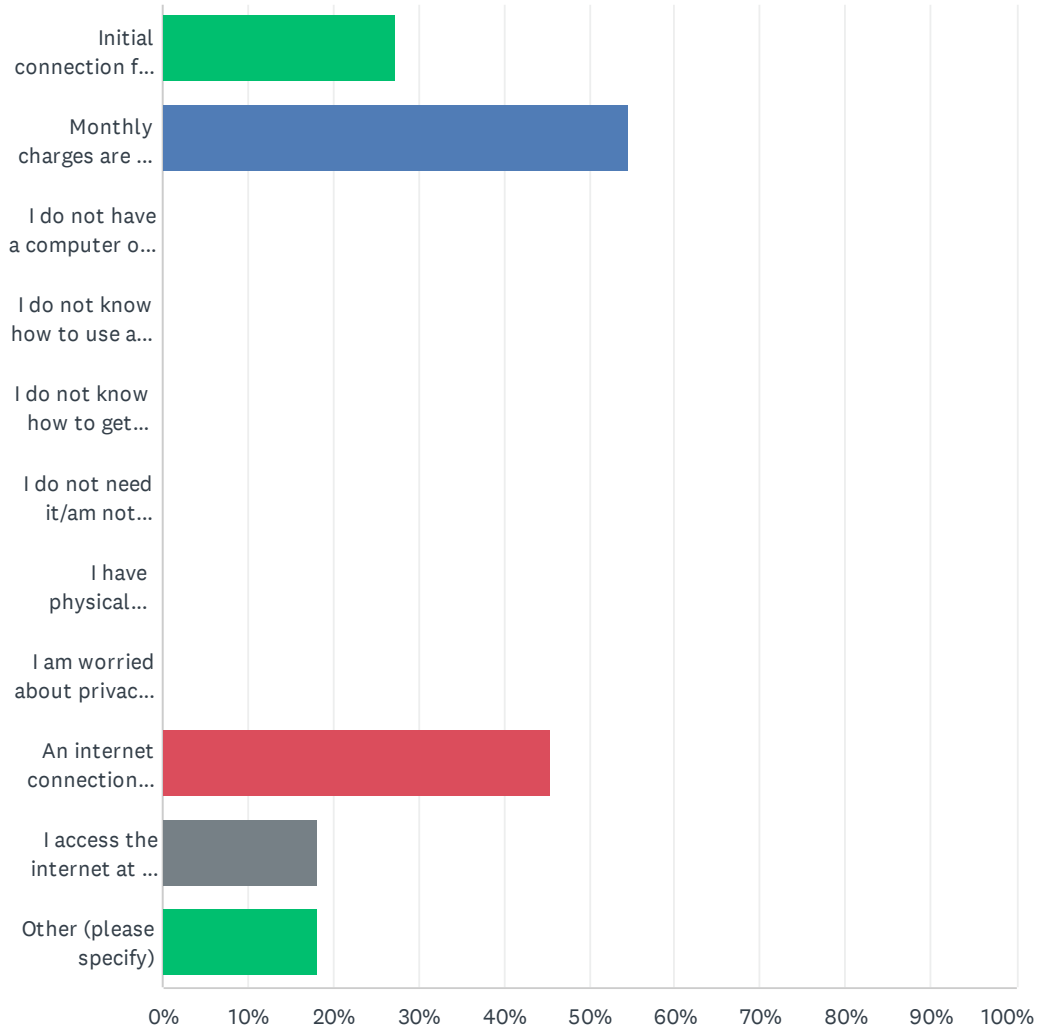
#	OTHER (PLEASE SPECIFY)	DATE
1	Church work	5/8/2023 6:09 PM
2	Emails, information, wifi for phones and tablet	5/4/2023 5:53 PM
3	ring cameras	5/2/2023 4:36 PM
4	Occasionally everything except gaming.	5/2/2023 7:25 AM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

5	Voice activated tv for blind	5/1/2023 7:59 PM
6	Streaming TV	4/30/2023 10:25 AM
7	just basic home internet no streaming. email and googleing	4/29/2023 10:41 PM
8	Facebook, Email, asking questions getting information	4/29/2023 10:37 PM
9	Nothing	4/29/2023 7:56 PM
10	Reading news	4/29/2023 3:14 PM
11	Can't afford it	4/29/2023 1:29 PM
12	News / Weather Reports / Research on subjects of personal interest / Trip and activity planning /	4/25/2023 8:31 AM
13	Email	4/25/2023 7:54 AM

Q10 Why don't you have internet access at your residence? Select all that apply.

Answered: 11 Skipped: 146



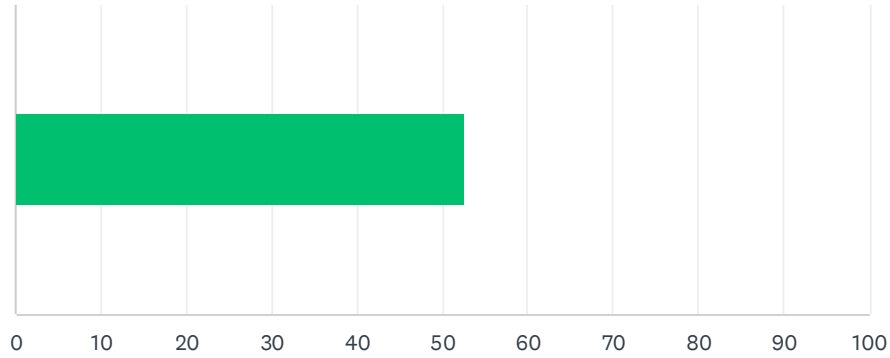
HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

ANSWER CHOICES	RESPONSES	
Initial connection fees are too expensive	27.27%	3
Monthly charges are too expensive	54.55%	6
I do not have a computer or tablet to use	0.00%	0
I do not know how to use a computer or tablet	0.00%	0
I do not know how to get internet service	0.00%	0
I do not need it/am not interested in it	0.00%	0
I have physical limitations	0.00%	0
I am worried about privacy and others getting my information	0.00%	0
An internet connection isn't available in my area	45.45%	5
I access the internet at a public internet source, such as a library or a community center	18.18%	2
Other (please specify)	18.18%	2
Total Respondents: 11		

#	OTHER (PLEASE SPECIFY)	DATE
1	We use Starlink.	5/5/2023 3:21 PM
2	The phone line is cut from construction for the pipeline project. We were told fiberoptic is not worth the cost to be installed. Where our house is at, the microwave signal can't reach. It barely reaches my nextdoor neighbors house.	4/30/2023 9:50 PM

Q11 How much would you pay for internet per month if it was accessible to you at your residence?

Answered: 11 Skipped: 146



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	53	580	11
Total Respondents: 11			

#		DATE
1	60	5/10/2023 1:37 PM
2	46	5/9/2023 9:18 PM
3	0	5/5/2023 3:21 PM
4	45	4/30/2023 9:50 PM
5	118	4/30/2023 11:20 AM
6	19	4/29/2023 8:07 PM
7	75	4/29/2023 3:01 PM
8	25	4/26/2023 3:07 PM
9	103	4/25/2023 10:36 PM
10	49	4/25/2023 2:15 PM
11	40	4/25/2023 10:57 AM

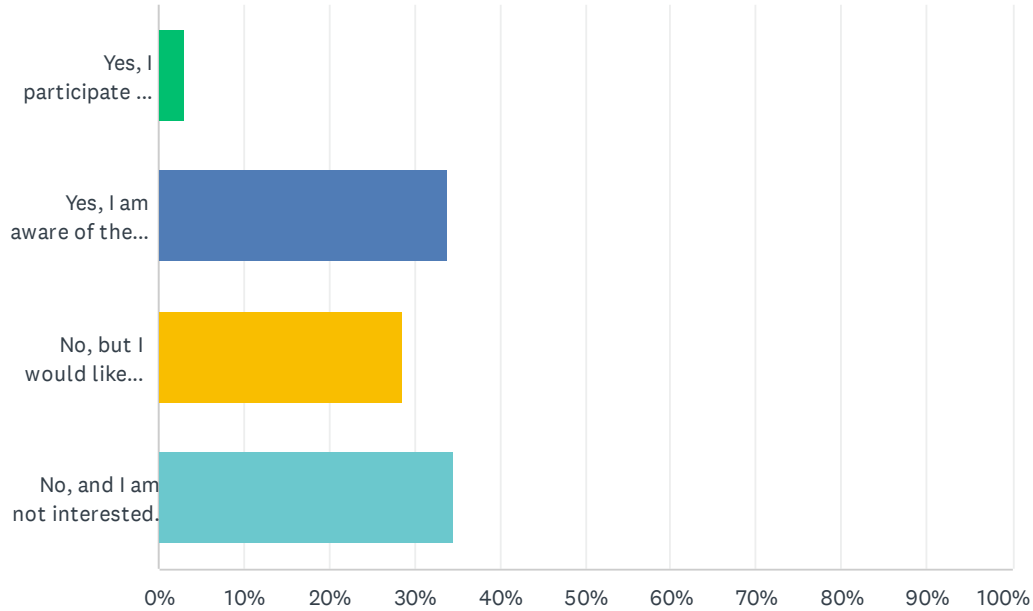
Q12 If you are willing, please share how a high-speed internet connection would improve your quality of life.

Answered: 10 Skipped: 147

#	RESPONSES	DATE
1	We don't need cable.	5/5/2023 3:21 PM
2	High speed internet would allow my husband to do his online seminars from home instead of renting a venue.	4/30/2023 9:50 PM
3	South Central communications	4/30/2023 11:20 AM
4	Phone service is so intermittent that I use the internet to make calls. I do that at the Harrisburg clubhouse because I cannot afford internet service.	4/29/2023 8:07 PM
5	Where I live I need some kind of internet to even use my phone on wifi would be nice to stream TV shows fast and better	4/29/2023 3:01 PM
6	Streaming	4/26/2023 3:07 PM
7	My son could do homework and we could access information.	4/25/2023 10:36 PM
8	I could visit my unit more often. I work from home and could work from Brianhead if I could work. I use a mifi but it is too slow to use for a long time	4/25/2023 8:45 PM
9	My husband could work from our cabin without having to go into work	4/25/2023 2:15 PM
10	Currently have to tether off of my phone to work. With real high speed internet, I could live part of the year in Brian Head.	4/25/2023 10:57 AM

Q15 Are you aware of the Affordable Connectivity Program, which provides a \$30 monthly discount for internet to low-income households?

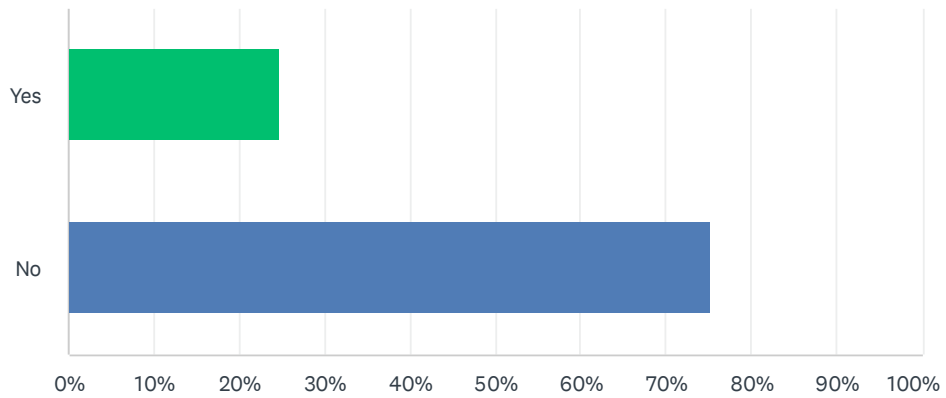
Answered: 133 Skipped: 24



ANSWER CHOICES	RESPONSES	
Yes, I participate in the Program.	3.01%	4
Yes, I am aware of the Program, but do not participate in it or am not eligible.	33.83%	45
No, but I would like information to learn if my household qualifies. (Please visit business.utah.gov)	28.57%	38
No, and I am not interested.	34.59%	46
TOTAL		133

Q16 Are you a business owner?

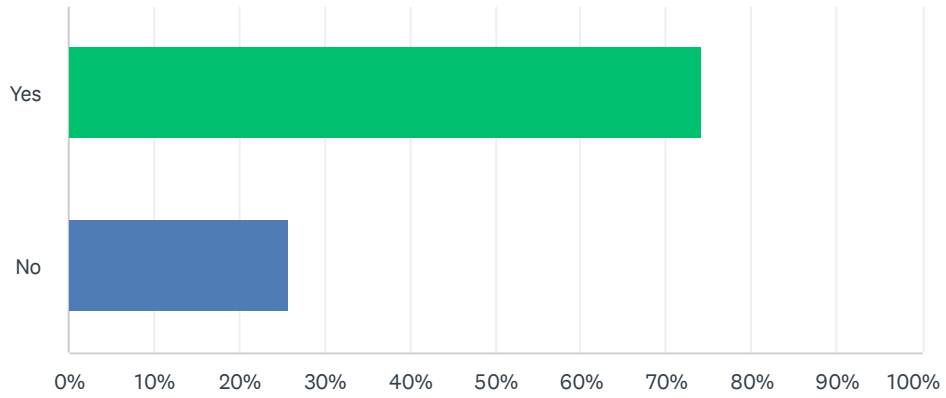
Answered: 133 Skipped: 24



ANSWER CHOICES	RESPONSES	
Yes	24.81%	33
No	75.19%	100
TOTAL		133

Q17 Is your business located at your primary residence?

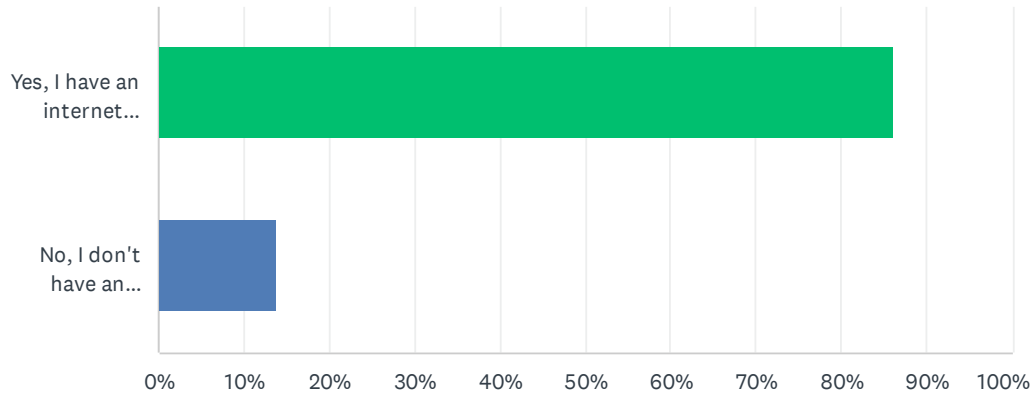
Answered: 31 Skipped: 126



ANSWER CHOICES	RESPONSES	
Yes	74.19%	23
No	25.81%	8
TOTAL		31

Q19 Do you have an internet connection at your business?

Answered: 29 Skipped: 128



ANSWER CHOICES	RESPONSES	
Yes, I have an internet connection at my business	86.21%	25
No, I don't have an internet connection at my business	13.79%	4
TOTAL		29

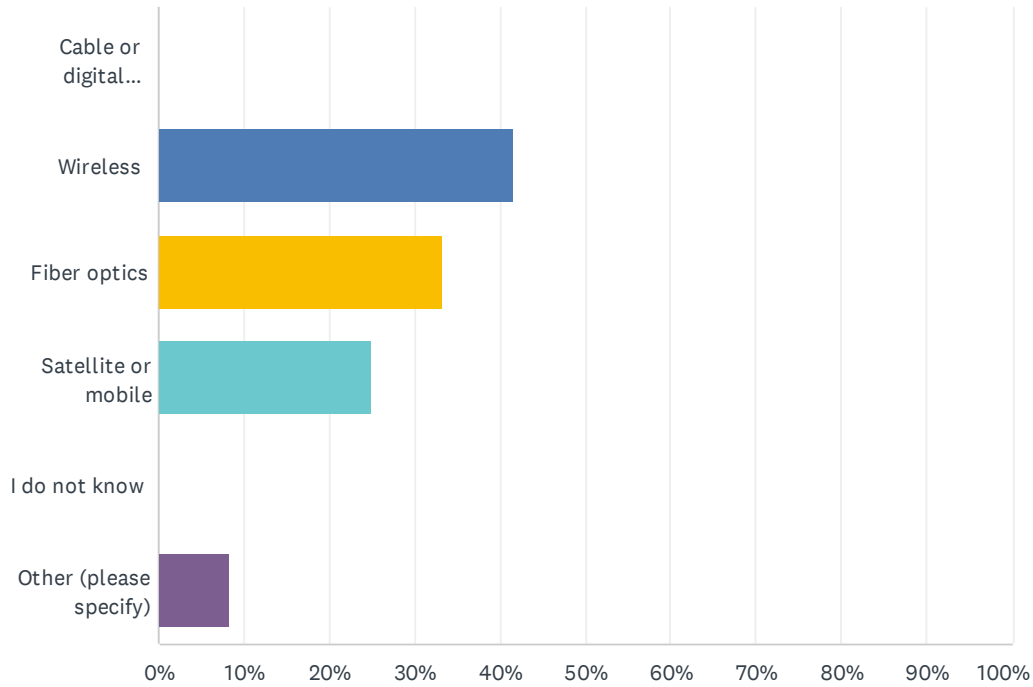
Q20 Which company do you use for business internet? (E.g., South Central, CenturyLink, Xfinity, Google Fiber, Connex, Emery Telecom, etc.)

Answered: 12 Skipped: 145

#	RESPONSES	DATE
1	S.c.	5/5/2023 4:10 PM
2	South Central	5/1/2023 2:12 PM
3	My cell phone plan, the local library, a venue for rent, family or my business partner's internet.	4/30/2023 9:58 PM
4	South centeal	4/30/2023 2:46 PM
5	South central	4/30/2023 12:05 AM
6	Starlink	4/29/2023 2:02 PM
7	Infowest	4/28/2023 12:45 PM
8	Cox	4/26/2023 9:33 AM
9	Starlink	4/25/2023 8:48 PM
10	infowest	4/25/2023 10:46 AM
11	T Mobile	4/25/2023 8:34 AM
12	Infowest	4/25/2023 7:57 AM

Q21 What kind of internet connection do you have? (Select all that apply)

Answered: 12 Skipped: 145

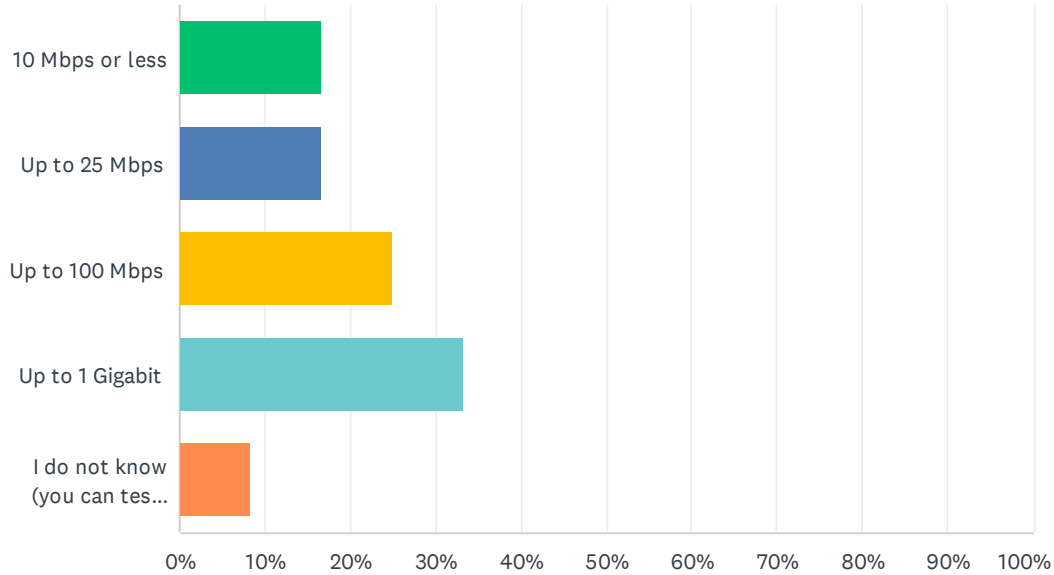


ANSWER CHOICES	RESPONSES
Cable or digital subscriber line (DSL- telephone line)	0.00% 0
Wireless	41.67% 5
Fiber optics	33.33% 4
Satellite or mobile	25.00% 3
I do not know	0.00% 0
Other (please specify)	8.33% 1
Total Respondents: 12	

#	OTHER (PLEASE SPECIFY)	DATE
1	NONE. I physically don't have internet access in my neighborhood.	4/30/2023 9:58 PM

Q22 What speed is your internet service (download speed)? (Megabits per second = Mbps)

Answered: 12 Skipped: 145



ANSWER CHOICES	RESPONSES
10 Mbps or less	16.67% 2
Up to 25 Mbps	16.67% 2
Up to 100 Mbps	25.00% 3
Up to 1 Gigabit	33.33% 4
I do not know (you can test your internet speed at speedtest.utah.gov)	8.33% 1
TOTAL	12

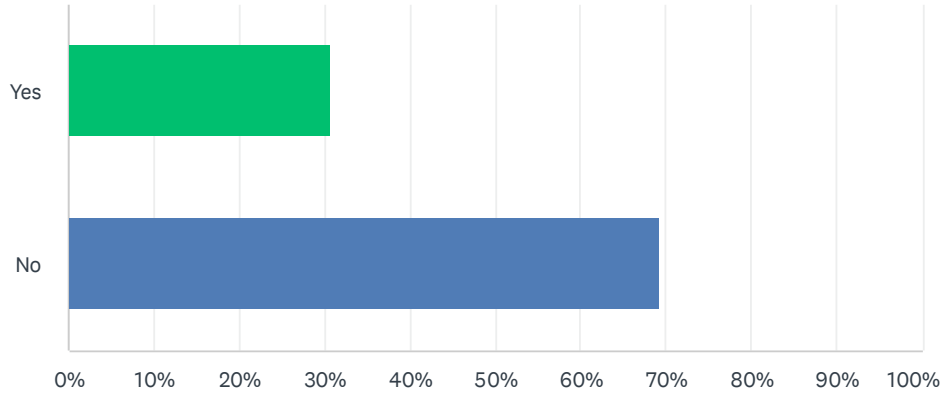
Q23 What is the monthly charge for your internet service? Write "Unknown" if unknown.

Answered: 12 Skipped: 145

#	RESPONSES	DATE
1	0	5/5/2023 4:10 PM
2	100	5/1/2023 2:12 PM
3	NONE!!! THERE IS NO PHYSICAL INTERNET IN MY STREET!!!	4/30/2023 9:58 PM
4	\$85	4/30/2023 2:46 PM
5	Unknown	4/30/2023 12:05 AM
6	180	4/29/2023 2:02 PM
7	\$40	4/28/2023 12:45 PM
8	\$99	4/26/2023 9:33 AM
9	90	4/25/2023 8:48 PM
10	about \$35	4/25/2023 10:46 AM
11	50	4/25/2023 8:34 AM
12	39.95	4/25/2023 7:57 AM

Q24 Does your internet bill include other services such as phone, TV, or premium content?

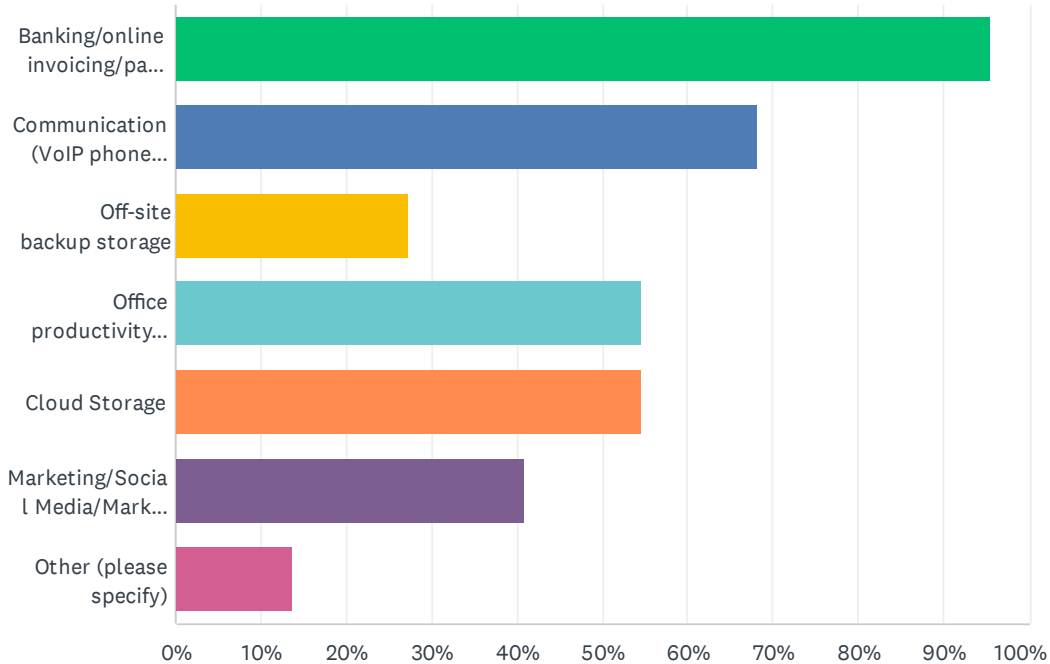
Answered: 13 Skipped: 144



ANSWER CHOICES	RESPONSES	
Yes	30.77%	4
No	69.23%	9
TOTAL		13

Q25 What do you typically use the internet for at your business? Select all that apply.

Answered: 22 Skipped: 135

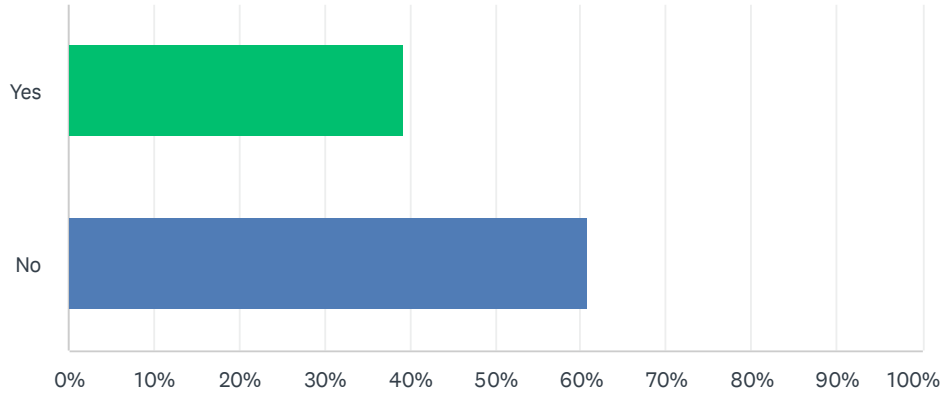


ANSWER CHOICES	RESPONSES	
Banking/online invoicing/payment processing/payroll	95.45%	21
Communication (VoIP phone system, email)	68.18%	15
Off-site backup storage	27.27%	6
Office productivity (Video conferencing, Slack, Microsoft Teams)	54.55%	12
Cloud Storage	54.55%	12
Marketing/Social Media/Market Research	40.91%	9
Other (please specify)	13.64%	3
Total Respondents: 22		

#	OTHER (PLEASE SPECIFY)	DATE
1	Life steaming seminars	4/30/2023 9:58 PM
2	Livestreaming	4/30/2023 12:05 AM
3	Music Production	4/25/2023 8:34 AM

Q26 Has the speed or reliability of your internet service affected your business?

Answered: 23 Skipped: 134



ANSWER CHOICES	RESPONSES	
Yes	39.13%	9
No	60.87%	14
TOTAL		23

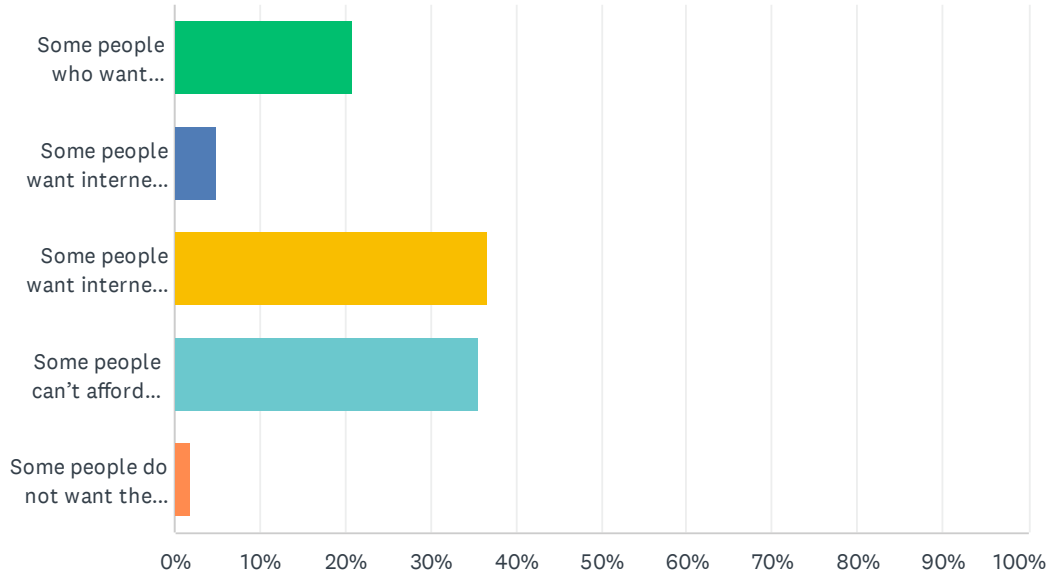
Q27 Please describe how internet reliability - or lack of internet connection - has affected your business.

Answered: 19 Skipped: 138

#	RESPONSES	DATE
1	Cuts out occasionally	5/10/2023 7:42 AM
2	We have a farm so we just use cell phones.	5/6/2023 9:16 PM
3	TDS is always buffering, often cuts out with four different modem/routers. This interrupts calls, video chats, and workflows. Wifi bandwidth is very crowded from the 100+ souls living here plus nearby nursing home and businesses. TDS blames our wiring for slow internet speeds. Red Cliff Manor owners will not replace 30-40 year old cable wires. I've asked, got laughter as a response. No one in my building has much more than 25 mbs internet speeds no matter that we might pay extra for 100 mbs for faster service from TDS (CenturyLink is even slower and less reliable in our building).	5/6/2023 12:17 PM
4	1	5/5/2023 4:10 PM
5	Slow network speeds have caused minimal delays at times	5/4/2023 10:13 PM
6	Cannot work reliably fromhome	5/3/2023 1:14 PM
7	It's been very reliable once the kinks of initial installation were resolved	5/2/2023 7:52 PM
8	I am limited at times as to what I can do as the speed is not fast enough to download and upload files at certain times of the day. This is especially true when the kids in the neighborhood are not in school.	5/2/2023 12:26 PM
9	About 30% of the time is needed for internet for business. Would really be nice to have internet connection to places where we need to use it. Have to go to house now. Takes time.	5/1/2023 6:52 PM
10	N/A	5/1/2023 7:16 AM
11	THERE IS NO PHYSICAL INTERNET OR TELEPHONE SERVICE CONNECTION IN MY NEIGHBORHOOD. THE LINE HAS BEEN CUT BY THE WASHINGTON COUNTY WATER CONSERVATORY DISTRICT FOR THE PIPELINE.	4/30/2023 9:58 PM
12	Ability to livestream consistently is crucial	4/30/2023 12:05 AM
13	Intermittent dropped connecrions, slow download speeds	4/29/2023 2:02 PM
14	It hasn't	4/28/2023 12:45 PM
15	Sometimes cannot access reservations or banking	4/25/2023 9:11 PM
16	I am a cpa if I can't work i cant bill	4/25/2023 8:48 PM
17	Weather is usually the reason for outages. Also, we need direct line of sight to the towers for our internet to work so trees growing too tall can get in the way.	4/25/2023 10:46 AM
18	It is fine but would like more reliability	4/25/2023 8:34 AM
19	Some days, if there are a lot of users the speed will slow	4/25/2023 7:57 AM

Q28 Tell us about internet access and how it relates to people within your community.

Answered: 101 Skipped: 56



ANSWER CHOICES	RESPONSES	
Some people who want internet access have it.	20.79%	21
Some people want internet access but have no internet providers available.	4.95%	5
Some people want internet provider options than those that currently are available.	36.63%	37
Some people can't afford the internet option(s) available to them.	35.64%	36
Some people do not want the internet.	1.98%	2
TOTAL		101

Q29 What barriers make it difficult for individuals in your area to access the internet? (e.g., affordability, knowledge, infrastructure).

Answered: 96 Skipped: 61

#	RESPONSES	DATE
1	Condo shared services; reliability; bandwidth maxed out when high tourism occupancy	5/12/2023 7:30 PM
2	Infrastructure	5/10/2023 7:43 AM
3	Affordable	5/10/2023 5:00 AM
4	Cost	5/9/2023 9:21 PM
5	both affordability and knowledge	5/9/2023 11:20 AM
6	Speed of wired connections are too slow	5/7/2023 10:08 PM
7	Affordability	5/7/2023 9:23 AM
8	Affordability	5/6/2023 9:19 PM
9	affordability	5/6/2023 3:00 PM
10	Affordability	5/6/2023 2:32 PM
11	Affordability, retirees, slow and narrow bandwidth, unreliable	5/6/2023 2:26 PM
12	Affordability	5/6/2023 2:03 PM
13	affordability and awful aging infrastructure	5/6/2023 12:31 PM
14	Location	5/5/2023 8:06 PM
15	High cost, customer service.	5/5/2023 7:13 PM
16	Rural areas not covered	5/5/2023 3:26 PM
17	affordability	5/5/2023 2:25 PM
18	No fiber optic connection; only one company (not counting satellite)	5/4/2023 10:30 PM
19	Infrastructure	5/4/2023 10:15 PM
20	Knowledge?	5/4/2023 5:57 PM
21	Knowledge	5/4/2023 3:12 PM
22	Affordability, and knowledge	5/4/2023 11:20 AM
23	Affordable & knowledge	5/4/2023 7:12 AM
24	Area, South Centrals monopoly on the phone and internet,price can only get internet if I can get a land line	5/3/2023 9:32 PM
25	Affordability	5/3/2023 4:09 PM
26	Infrastructure	5/3/2023 1:16 PM
27	Infrastructure	5/3/2023 8:30 AM
28	Affordability, service inaccessible at their location	5/3/2023 6:55 AM
29	Infrastructure	5/2/2023 7:54 PM
30	Infrastructure. The wireless is hit or miss, I feel fiberoptics would be beneficial to have reliable internet	5/2/2023 4:42 PM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

31	Affordability	5/2/2023 12:34 PM
32	There is not enough bandwidth for our growing community and some houses do not have a direct line of site to the towers, and therefore most go with the much slower satellite service.	5/2/2023 12:33 PM
33	cost - lack of competition	5/2/2023 10:36 AM
34	Idk	5/2/2023 10:16 AM
35	Infrastructure	5/2/2023 7:56 AM
36	We have a lot of older people so for them it may be knowledge. I'm sure there are some people that can't afford the cost. Veyo has very few choices because of the lack of infrastructure.	5/2/2023 7:33 AM
37	Nothing in our neighborhood	5/1/2023 9:55 PM
38	lack of competition in many areas; it's great where SC Broadband builds, terrible everywhere else	5/1/2023 8:38 PM
39	Affordability, knowledge, slow speed	5/1/2023 8:03 PM
40	Infrastructure	5/1/2023 7:56 PM
41	Affordability	5/1/2023 7:42 PM
42	Afford and infrastructure	5/1/2023 6:56 PM
43	Only one company available that I know of	5/1/2023 5:21 PM
44	Affordability, clear unbroken service	5/1/2023 9:55 AM
45	Price	5/1/2023 2:27 AM
46	Infrastructure	4/30/2023 10:05 PM
47	Infrastructure.	4/30/2023 10:01 PM
48	Affordable	4/30/2023 9:49 PM
49	We only have access to satellite internet as there are no lines ran to my area.	4/30/2023 9:36 PM
50	Price. Rural area	4/30/2023 9:11 PM
51	Affordability and lack of reliable options. People may be able to access the Internet, but reliability is an issue and in more rural areas options are very limited.	4/30/2023 7:49 PM
52	None	4/30/2023 7:36 PM
53	Limited fiber access in rural areas. Which should be the easiest install of all since the roads are dirt and only mininal tranching is required!	4/30/2023 6:48 PM
54	not sure don't know anyone who doesn't have internet	4/30/2023 4:44 PM
55	wiring in our building is too old fo high speed internet from TDS and CenturyLink. Verizon and T-Mobile are inconsistent, often buffering according to my neighbors.	4/30/2023 1:14 PM
56	Money	4/30/2023 11:23 AM
57	Affordability and knowledge. Conspiracy theories.	4/30/2023 10:29 AM
58	Affordable	4/30/2023 6:53 AM
59	Cost	4/30/2023 2:38 AM
60	Providers and price	4/30/2023 12:41 AM
61	affordability. Our service is reported to be 2 times the price for the same service provided by the same company in other towns.	4/29/2023 10:44 PM
62	price	4/29/2023 10:44 PM
63	Affordable	4/29/2023 9:31 PM
64	Infrastructure	4/29/2023 7:43 PM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

65	No internet available here	4/29/2023 3:08 PM
66	Most in my neighborhood are retired	4/29/2023 2:56 PM
67	Availability, terrain, population density	4/29/2023 2:04 PM
68	Affordablelility	4/29/2023 1:33 PM
69	Not available in rural areas without it costing an arm and a leg	4/29/2023 1:17 PM
70	Infrastructure	4/29/2023 12:53 PM
71	location	4/29/2023 12:36 PM
72	Location	4/28/2023 12:48 PM
73	Remote coverage area, cost, reliability of signal	4/28/2023 9:26 AM
74	Line of sight with towers	4/26/2023 9:17 PM
75	Afford	4/26/2023 3:09 PM
76	limited service providers and cost	4/26/2023 11:07 AM
77	My internet is terrible It's cost is too high for the value I will be canceling as soon as my contract is finished	4/26/2023 9:24 AM
78	Infrastructure	4/25/2023 10:37 PM
79	affordability, knowledge, infrastructure	4/25/2023 9:16 PM
80	Infrastructure	4/25/2023 8:50 PM
81	Infrastructure	4/25/2023 6:53 PM
82	knowledge	4/25/2023 3:44 PM
83	Distance from major metro areas.	4/25/2023 11:37 AM
84	Cost	4/25/2023 11:01 AM
85	Cost and lack of infrastructure	4/25/2023 10:48 AM
86	Small community, not very many options for a provider, in a canyon	4/25/2023 10:42 AM
87	Infrastructure	4/25/2023 10:14 AM
88	Location limits who can give the service!!!	4/25/2023 10:08 AM
89	Infrastructure	4/25/2023 9:13 AM
90	Affordability	4/25/2023 8:56 AM
91	Geography - in my case. InfoWest has wireless service to the town that I can't access because I don't have a line-of-sight to the tower where the transmitter is. Affordability for some people.	4/25/2023 8:40 AM
92	Speed and cost	4/25/2023 8:36 AM
93	infrastructure	4/25/2023 8:14 AM
94	They must be in a location to have direct access to the towers.	4/25/2023 8:01 AM
95	affordability	4/24/2023 11:31 PM
96	affordability, knowledge of discount program	4/24/2023 4:51 PM

Q30 What would make it easier for individuals in your area to access the internet? (e.g., lower costs, subsidizing programs for internet service, educational programming for digital skills, infrastructure improvements).

Answered: 95 Skipped: 62

#	RESPONSES	DATE
1	Infrastructure improvements and reliability; increased baud rates at reasonable cost	5/12/2023 7:30 PM
2	Lower cost	5/10/2023 5:00 AM
3	Infrastructure	5/9/2023 9:21 PM
4	lower costs or subsidizing and training for elderly	5/9/2023 11:20 AM
5	Better options and speeds	5/7/2023 10:08 PM
6	Lower cost	5/7/2023 9:23 AM
7	Lower cost	5/6/2023 9:19 PM
8	All of the above	5/6/2023 3:00 PM
9	Lower costs	5/6/2023 2:32 PM
10	Cost. Retirees are on a limited budget	5/6/2023 2:26 PM
11	Low cost	5/6/2023 2:03 PM
12	TDS is the ONLY cable provider here. Ugh. We need infrastructure upgrades and competition from other providers like Comcast in my neighborhood.	5/6/2023 12:31 PM
13	Cost,infrastructure	5/5/2023 8:06 PM
14	Lower cost with better speeds .	5/5/2023 7:13 PM
15	Availability	5/5/2023 3:26 PM
16	lower costs	5/5/2023 2:25 PM
17	Fiber optics and competition without having to use satellite	5/4/2023 10:30 PM
18	Infrastructure improvement	5/4/2023 10:15 PM
19	Lower costs	5/4/2023 5:57 PM
20	Lower cost & infrastructure improvements	5/4/2023 3:12 PM
21	lower cost	5/4/2023 11:20 AM
22	Lower costs	5/4/2023 7:12 AM
23	Everything above	5/3/2023 9:32 PM
24	Lower cost	5/3/2023 4:09 PM
25	More towers cheaper monthly bills	5/3/2023 8:30 AM
26	Lower costs, infrastructure improvement, education on use of internet	5/3/2023 6:55 AM
27	Infrastructure	5/2/2023 7:54 PM
28	lower cost, more provider options	5/2/2023 4:42 PM
29	Better pay	5/2/2023 12:34 PM
30	Infrastructure improvements such as Fiber Optic which goes right past the subdivision but is	5/2/2023 12:33 PM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

	not being brought into the neighborhood	
31	cost	5/2/2023 10:36 AM
32	Lower costs	5/2/2023 10:16 AM
33	Lower costs	5/2/2023 7:56 AM
34	Lower costs and a fiber optic network although most of the homes are not close together. I've seen fiber optic cabling (orange conduit) where almost no one lives near Modena, literally in the middle of nowhere.	5/2/2023 7:33 AM
35	Nothing	5/1/2023 9:55 PM
36	Low cost	5/1/2023 9:06 PM
37	There needs to be more service provider competition. SC Broadband has done a great job overbuilding in Cedar City and driving costs way down with TDS, but there's little alternative outside of those areas.	5/1/2023 8:38 PM
38	Lower costs, more education, infrastructure improvements	5/1/2023 8:03 PM
39	Lower cost and infrastructure	5/1/2023 7:56 PM
40	Lower costs	5/1/2023 7:42 PM
41	Lower costs. We are all retired and living on the desert.	5/1/2023 6:56 PM
42	More providers	5/1/2023 5:21 PM
43	Our area needs to have better access to internet. What we have had is cost prohibitive & terrible service.	5/1/2023 9:55 AM
44	Lower costs	5/1/2023 5:32 AM
45	Lower cost, higher speed	5/1/2023 2:27 AM
46	Infrastructure improvements	4/30/2023 10:05 PM
47	Infrastructure.	4/30/2023 10:01 PM
48	Lower costs	4/30/2023 9:49 PM
49	Infrastructure Improvements	4/30/2023 9:36 PM
50	Infrastructure	4/30/2023 9:11 PM
51	Infrastructure improvements and lower costs. The price of housing makes Internet access difficult for many.	4/30/2023 7:49 PM
52	None	4/30/2023 7:36 PM
53	Infrastructure improvements. Encouragement or subsidization of fiber installation in rural areas are needed. Wireless is NOT enough. Also, bringing in more competition helps. Several areas have done municipal owned fiber that then allows multiple ISPs to pay in and provide the service.	4/30/2023 6:48 PM
54	not sure	4/30/2023 4:44 PM
55	New wiring from the property owners would solve a lot of our connectivity issues. Owners say it's "too expensive" yet they have lunch brought in daily for their entire staff at the property management office. I can do the math; this bldg is fully paid off and they are collecting \$89K/mo+ on this property alone. They provide 12 office hours per week and maintenance here 24 hours per week. Even with landscaping and trash expenses, they're doing just fine. They've owned this old building long enough that it's long been paid off. Their tenants, however- low income Seniors- sink further into poverty and hunger with each rent increase.	4/30/2023 1:14 PM
56	Lower cost	4/30/2023 11:23 AM
57	Lower cost	4/30/2023 10:29 AM
58	Lower cost, subsidizing programs	4/30/2023 6:53 AM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

59	Lower cost more companies to choose from	4/30/2023 2:38 AM
60	Get better providers with access to satellite.	4/30/2023 12:41 AM
61	lower costs	4/29/2023 10:44 PM
62	price and availability	4/29/2023 10:44 PM
63	Competition	4/29/2023 9:31 PM
64	Infrastructure improvements	4/29/2023 7:43 PM
65	Internet service, and being affordable	4/29/2023 3:08 PM
66	Free internet like Joe pedo incontinent remembered child sniffer promised, just like low interest rates, and cheap gas and food prices.	4/29/2023 2:56 PM
67	Lower cost, better speeds and reliability... fiber internet	4/29/2023 2:04 PM
68	Lower cost, subsidizing programs	4/29/2023 1:33 PM
69	Lower cost	4/29/2023 1:17 PM
70	Better connections	4/29/2023 12:53 PM
71	better service lower prices	4/29/2023 12:36 PM
72	Infrastructure	4/28/2023 12:48 PM
73	Lower costs, more options, better signal coverage	4/28/2023 9:26 AM
74	Access to broadband	4/26/2023 9:17 PM
75	Lower cost	4/26/2023 3:09 PM
76	having cable access, more providers to lower cost	4/26/2023 11:07 AM
77	Lower cost better connection	4/26/2023 9:24 AM
78	infrastructure improvements	4/25/2023 9:16 PM
79	Infrastructure	4/25/2023 8:50 PM
80	infrastructure improvements	4/25/2023 6:53 PM
81	educational programming for digital skills	4/25/2023 3:44 PM
82	Infrastructure improvements.	4/25/2023 11:37 AM
83	Lower monthly costs	4/25/2023 11:01 AM
84	Lower cost and availability	4/25/2023 10:48 AM
85	All of the above	4/25/2023 10:42 AM
86	Infrastructure improvements	4/25/2023 10:14 AM
87	Lower costs and infrastructure improvements.	4/25/2023 10:08 AM
88	Infrastructure improvements	4/25/2023 9:13 AM
89	Subsidizing programs	4/25/2023 8:56 AM
90	All of the above.	4/25/2023 8:40 AM
91	Fiber line and reliable carrier	4/25/2023 8:36 AM
92	infrastructure	4/25/2023 8:14 AM
93	Infrastructure improvements	4/25/2023 8:01 AM
94	lower cost	4/24/2023 11:31 PM
95	subsidizing programs, or the education of them	4/24/2023 4:51 PM

Q31 Do you have anything else to share about internet access in your area?

Answered: 79 Skipped: 78

#	RESPONSES	DATE
1	Not the best	5/10/2023 5:00 AM
2	no	5/9/2023 11:20 AM
3	No	5/7/2023 10:08 PM
4	No	5/6/2023 9:19 PM
5	We are remote, but we were lucky enough to get an upgrade a few years ago that really made a difference. Our service is rarely down and the speed increased. We want to keep on the cusp of technology. We also have a high poverty rate.	5/6/2023 3:00 PM
6	No	5/6/2023 2:32 PM
7	Please get it ASAP. Thank you.	5/6/2023 2:26 PM
8	Poor signal	5/6/2023 2:03 PM
9	no	5/6/2023 12:31 PM
10	Sourh central has to have phone connections	5/5/2023 8:06 PM
11	No competitive discounts for seniors and veterans.	5/5/2023 7:13 PM
12	No	5/5/2023 3:26 PM
13	It is extremely slow compared to other areas	5/5/2023 2:25 PM
14	No	5/4/2023 10:30 PM
15	No	5/4/2023 5:57 PM
16	No	5/4/2023 3:12 PM
17	It would be great to have lower cost internet	5/4/2023 11:20 AM
18	No	5/4/2023 7:12 AM
19	Wish we could have our satellite internet back through Xpressweb	5/3/2023 9:32 PM
20	Not to many choices	5/3/2023 4:09 PM
21	Only option is infowest. Speeds are slow and service can be iffy	5/3/2023 1:16 PM
22	My address is unreachable for most internet companies. The neighbors 10 feet away have Verizon but my address won't accept it	5/3/2023 8:30 AM
23	High visitor use greatly impacts speed. Depending on use, speed of service fluctuates.	5/3/2023 6:55 AM
24	We are so rural that there aren't many options available.	5/2/2023 4:42 PM
25	No	5/2/2023 12:34 PM
26	Infowest is not reliable as we lose it at least 3 to 4 times per week, but we have no other choice available	5/2/2023 12:33 PM
27	no	5/2/2023 10:36 AM
28	It is constantly going out	5/2/2023 10:16 AM
29	No	5/2/2023 7:56 AM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

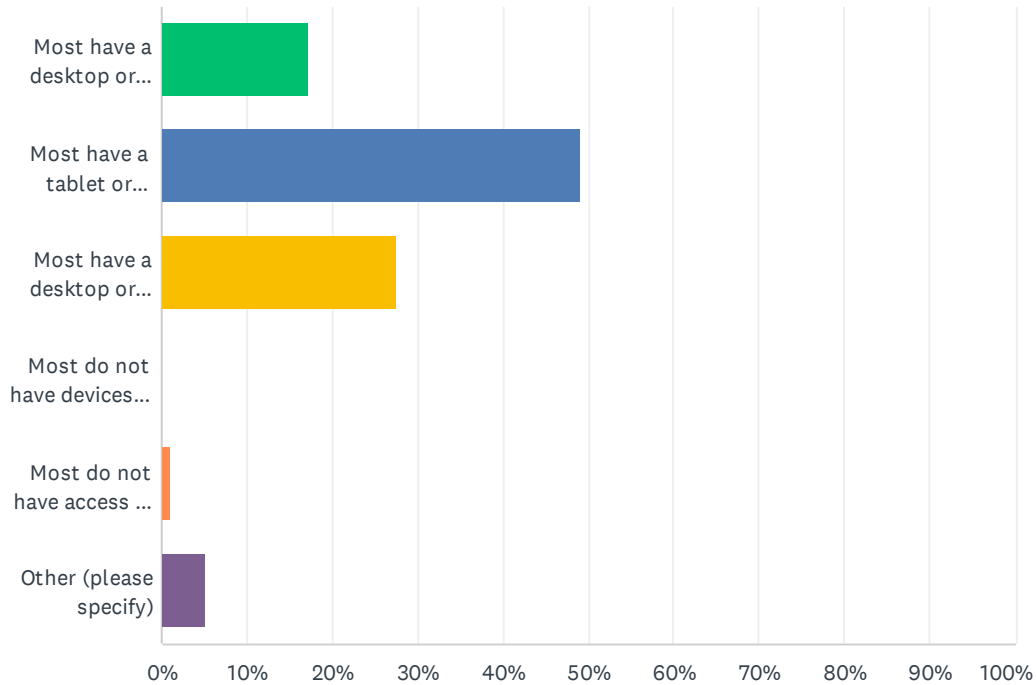
30	Eventually, the 5G cellular network might be the best or most cost effective option.	5/2/2023 7:33 AM
31	No	5/1/2023 9:55 PM
32	No	5/1/2023 9:06 PM
33	Competition is what makes broadband fast, affordable, and reliable. Any plan that doesn't ensure there is a robust, competitive market between many private providers is doomed to fail.	5/1/2023 8:38 PM
34	No matter how fast the company claims it is... it seems slow	5/1/2023 8:03 PM
35	No	5/1/2023 6:56 PM
36	What we have is very expensive and unreliable. Not happy with the service offered in my area.	5/1/2023 5:21 PM
37	Hughes net was too cost prohibitive. Verizon service is very broken & limited. Tried to get Infowest but they needed another tower at the dump.	5/1/2023 9:55 AM
38	Could be better for such a fast growing city, it's going to have to catch up.	5/1/2023 2:27 AM
39	No	4/30/2023 10:05 PM
40	There isn't the infrastructure.	4/30/2023 10:01 PM
41	No	4/30/2023 9:49 PM
42	Very spotty as we live in a windy area.	4/30/2023 9:36 PM
43	We are limited to only 1 or 2 providers	4/30/2023 9:11 PM
44	At our address, only CenturyLink is an option unless you can put up with wireless service that is unreliable.	4/30/2023 7:49 PM
45	Easy affordable internet service	4/30/2023 7:36 PM
46	no	4/30/2023 6:48 PM
47	no	4/30/2023 4:44 PM
48	It's always lagging	4/30/2023 11:23 AM
49	Not enough choices and cost too high for retired citizens.	4/30/2023 10:29 AM
50	No	4/30/2023 6:53 AM
51	No	4/30/2023 2:38 AM
52	It sucks	4/30/2023 12:41 AM
53	when all of the neighbors get online at the same time it is difficult to stream if at all	4/29/2023 10:44 PM
54	No	4/29/2023 9:31 PM
55	No	4/29/2023 7:43 PM
56	Need good internet here where I live	4/29/2023 3:08 PM
57	Interruption interference from iron ores enclosed in the seven volcanoes surrounding city	4/29/2023 2:56 PM
58	It is double what it is in neighboring counties	4/29/2023 1:33 PM
59	No	4/29/2023 12:53 PM
60	No	4/28/2023 12:48 PM
61	No	4/28/2023 9:26 AM
62	No	4/26/2023 9:17 PM
63	No	4/26/2023 3:09 PM
64	pretty good overall	4/25/2023 9:16 PM
65	Brianhead is not my main residence I live and work in st geoege	4/25/2023 8:50 PM
66	no	4/25/2023 3:44 PM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

67	no.	4/25/2023 11:37 AM
68	This is a vacation home for my family, so monthly costs are critical esp for months we aren't in Brian Head. A pay-as-you-go plan would be great so we only pay when using the service.	4/25/2023 11:01 AM
69	no	4/25/2023 10:48 AM
70	No	4/25/2023 10:42 AM
71	I am appalled that I could only get ONE company (Hughes) that would service the location of my home (on Corner of center and main.). My bill is tripled in cost with very limited streaming!	4/25/2023 10:08 AM
72	N/a	4/25/2023 9:13 AM
73	Need better connection for rural areas	4/25/2023 8:56 AM
74	Please make fiber-optic available to all of Rockville as soon as possible.	4/25/2023 8:40 AM
75	No	4/25/2023 8:36 AM
76	limited providers	4/25/2023 8:14 AM
77	No	4/25/2023 8:01 AM
78	no	4/24/2023 11:31 PM
79	Fiber optic is amazing and so reliable, making remote working a breeze	4/24/2023 4:51 PM

Q32 Tell us about the access to devices for people in your community.

Answered: 98 Skipped: 59

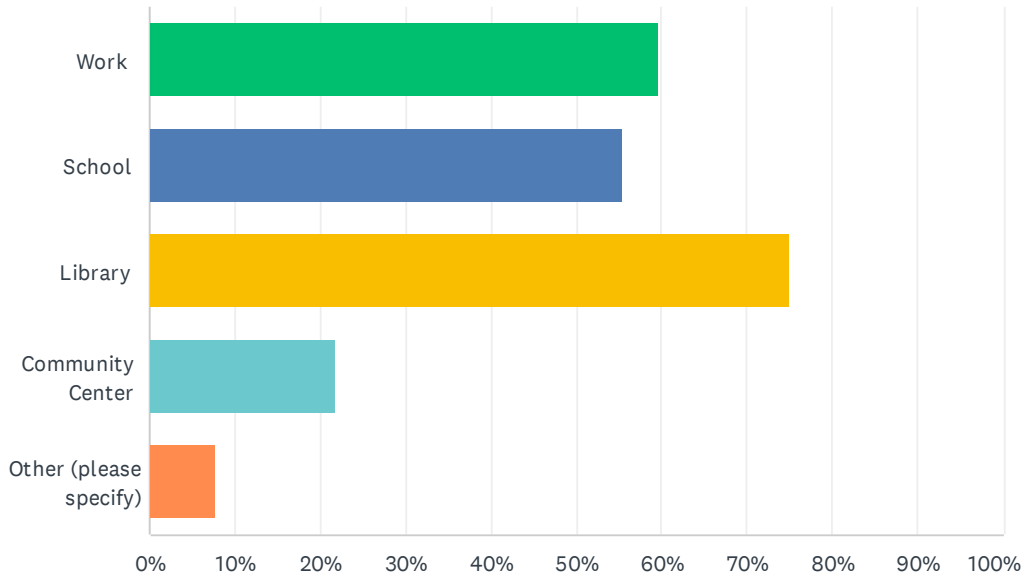


ANSWER CHOICES	RESPONSES	
Most have a desktop or laptop computer at home.	17.35%	17
Most have a tablet or smartphone at home.	48.98%	48
Most have a desktop or laptop computer and a tablet or smartphone at home.	27.55%	27
Most do not have devices at home but can access them elsewhere.	0.00%	0
Most do not have access to devices at home or elsewhere.	1.02%	1
Other (please specify)	5.10%	5
TOTAL		98

#	OTHER (PLEASE SPECIFY)	DATE
1	Not sure	5/5/2023 7:13 PM
2	New here. Don't really know.	5/5/2023 3:26 PM
3	I think most people have computers and smartphones.	5/2/2023 7:33 AM
4	I don't know	4/25/2023 8:50 PM
5	I don't know	4/25/2023 8:40 AM

Q33 Select the other ways your community accesses devices if they do not own them. Select all that apply.

Answered: 92 Skipped: 65



ANSWER CHOICES	RESPONSES
Work	59.78% 55
School	55.43% 51
Library	75.00% 69
Community Center	21.74% 20
Other (please specify)	7.61% 7
Total Respondents: 92	

#	OTHER (PLEASE SPECIFY)	DATE
1	Not sure	5/5/2023 7:13 PM
2	No idea.	5/5/2023 3:26 PM
3	I don't know.	5/2/2023 7:33 AM
4	Relatives.	4/30/2023 10:01 PM
5	I dont know	4/25/2023 8:50 PM
6	Unknown	4/25/2023 10:14 AM
7	I don't know.	4/25/2023 8:40 AM

Q34 What barriers make it difficult for individuals in your area to access device(s)? (e.g., affordability, supply issues).

Answered: 83 Skipped: 74

#	RESPONSES	DATE
1	Affordable	5/10/2023 5:00 AM
2	knowledge	5/9/2023 11:20 AM
3	Speed	5/7/2023 10:08 PM
4	Affordability	5/7/2023 9:23 AM
5	Affordability	5/6/2023 9:19 PM
6	Affordability	5/6/2023 3:00 PM
7	Affordability	5/6/2023 2:32 PM
8	Affordability unreliability of providers.	5/6/2023 2:26 PM
9	No sure	5/6/2023 2:03 PM
10	aging devices in low income Senior households. TDS offers zero subsidized devices. Lifeline and govt broadband companies I've tried are predatory, with absent ineffective customer service, inferior devices, and limited GB/throttled internet data.	5/6/2023 12:31 PM
11	Cost, access	5/5/2023 8:06 PM
12	Price and quality connections.	5/5/2023 7:13 PM
13	Availability I guess	5/5/2023 3:26 PM
14	affordability and internet connection isn't working	5/5/2023 2:25 PM
15	I imagine some low-income folks struggle with the cost of devices. The library ones are not that good.	5/4/2023 10:30 PM
16	No idea.	5/4/2023 5:57 PM
17	Affordability	5/4/2023 5:51 PM
18	Affordability	5/4/2023 3:12 PM
19	cost and affordability	5/4/2023 11:20 AM
20	Affordable	5/4/2023 7:12 AM
21	Area and lack of public transportation so people could get to where they can get internet.	5/3/2023 9:32 PM
22	Affordable	5/3/2023 4:09 PM
23	Supply	5/3/2023 8:30 AM
24	Affordability	5/3/2023 6:55 AM
25	Affordable	5/2/2023 7:54 PM
26	Availability and convenience. We do not have a library or community center here in Big Water.	5/2/2023 4:42 PM
27	Not known	5/2/2023 12:34 PM
28	cost	5/2/2023 10:36 AM
29	Affordability	5/2/2023 10:16 AM
30	None	5/2/2023 7:56 AM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

31	I don't know.	5/2/2023 7:33 AM
32	I don't know	5/1/2023 9:55 PM
33	A lack of competition means most are confined to using inferior wireless options (cellular, fixed wireless, satellite, etc).	5/1/2023 8:38 PM
34	Lack of places to access	5/1/2023 8:03 PM
35	Don't know	5/1/2023 7:56 PM
36	Price	5/1/2023 5:21 PM
37	Low income families	5/1/2023 9:55 AM
38	Cost	5/1/2023 2:27 AM
39	Infrastructure.	4/30/2023 10:01 PM
40	Some can't access from home	4/30/2023 9:49 PM
41	Unknown	4/30/2023 9:36 PM
42	Affordability as well as access	4/30/2023 9:11 PM
43	Inflation rising faster than wages and lack of affordability.	4/30/2023 7:49 PM
44	None	4/30/2023 7:36 PM
45	I think people have devices and for school they provide them. Its providing sufficient internet access thats the issue for remote workers or people who want to build a business around internet services.	4/30/2023 6:48 PM
46	not sure because even this people who don't have home internet have a phone that can access the internet	4/30/2023 4:44 PM
47	Affordability of devices and service, along with knowledge deficits in Seniors make navigating a digital world nearly impossible.	4/30/2023 1:14 PM
48	Affordability	4/30/2023 11:23 AM
49	Conspiracy theories about Internet harm	4/30/2023 10:29 AM
50	Travel	4/30/2023 6:53 AM
51	Cost	4/30/2023 2:38 AM
52	Affordability supply access	4/30/2023 12:41 AM
53	most in our area have something to use to access the internet	4/29/2023 10:44 PM
54	I do t k ow	4/29/2023 9:31 PM
55	Supply issues	4/29/2023 7:43 PM
56	Affordability	4/29/2023 3:08 PM
57	Affordable.... Where are the free iPhones all the illegal immigrants got?	4/29/2023 2:56 PM
58	Nobe	4/29/2023 2:04 PM
59	Affordability	4/29/2023 1:33 PM
60	Mountain	4/29/2023 1:17 PM
61	Affordability	4/29/2023 12:53 PM
62	affordability and location	4/29/2023 12:36 PM
63	None	4/28/2023 12:48 PM
64	Availability (hours facility is open), lack of knowledge of what's available for public use, cost	4/28/2023 9:26 AM
65	Affordability	4/26/2023 9:17 PM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

66	Affordable	4/26/2023 3:09 PM
67	cost	4/26/2023 11:07 AM
68	High mountains	4/26/2023 9:24 AM
69	infrastructure	4/25/2023 9:16 PM
70	I don't know	4/25/2023 8:50 PM
71	knowledge	4/25/2023 3:44 PM
72	affordability	4/25/2023 11:37 AM
73	Nothing	4/25/2023 11:01 AM
74	cost	4/25/2023 10:48 AM
75	I don't know anyone who isn't at least connected by their phone	4/25/2023 10:42 AM
76	Affordability and availability (or supply).	4/25/2023 10:08 AM
77	Proximity to library	4/25/2023 8:56 AM
78	Same as question #15	4/25/2023 8:40 AM
79	Not sure	4/25/2023 8:36 AM
80	affordability	4/25/2023 8:14 AM
81	Probably both affordability and supply issues	4/25/2023 8:01 AM
82	affordability	4/24/2023 11:31 PM
83	affordability	4/24/2023 4:51 PM

Q35 What would make it easier for individuals in your area to access device(s)? (e.g., lower costs, subsidizing programs for device purchases).

Answered: 82 Skipped: 75

#	RESPONSES	DATE
1	Lower cost	5/10/2023 5:00 AM
2	Lower cost	5/9/2023 9:21 PM
3	lower costs to purchase devices	5/9/2023 11:20 AM
4	Na	5/7/2023 10:08 PM
5	Lower cost	5/7/2023 9:23 AM
6	Lower cost	5/6/2023 9:19 PM
7	Exactly	5/6/2023 3:00 PM
8	Lower costs	5/6/2023 2:32 PM
9	Higher bandwidth as TVs use more, lower costs and retiree subsidies	5/6/2023 2:26 PM
10	Cost	5/6/2023 2:03 PM
11	Accountability, less greed, and more oversight re: 3rd party Lifeline/ACS providers.	5/6/2023 12:31 PM
12	Options	5/5/2023 8:06 PM
13	Honest pricing and service and eliminate all the fuzzy math and fine print.	5/5/2023 7:13 PM
14	Since it's rural, availability.	5/5/2023 3:26 PM
15	Lower costs, better internet	5/5/2023 2:25 PM
16	Yes to all of the above.	5/4/2023 10:30 PM
17	Lower cost	5/4/2023 5:57 PM
18	Lower cost	5/4/2023 5:51 PM
19	the availability of the equipment to access the internet	5/4/2023 11:20 AM
20	Lower costs	5/4/2023 7:12 AM
21	Everything above	5/3/2023 9:32 PM
22	Programs for devices purchasing	5/3/2023 4:09 PM
23	More towers	5/3/2023 8:30 AM
24	Lower costs and subsidized programs	5/3/2023 6:55 AM
25	All the above	5/2/2023 7:54 PM
26	Lower costs and availability to use devices when needed. So many functions are done online these days that people have a hard time this day and age.	5/2/2023 4:42 PM
27	Lower costs	5/2/2023 12:34 PM
28	lower cost	5/2/2023 10:36 AM
29	Lower cost	5/2/2023 10:16 AM
30	None	5/2/2023 7:56 AM
31	I don't know.	5/2/2023 7:33 AM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

32	Competition, competition, and did I mention competition?	5/1/2023 8:38 PM
33	Lower cost	5/1/2023 8:03 PM
34	Don't know	5/1/2023 7:56 PM
35	Lower costs, more options	5/1/2023 5:21 PM
36	All of the above	5/1/2023 9:55 AM
37	Cheaper faster devices	5/1/2023 2:27 AM
38	Infrastructure.	4/30/2023 10:01 PM
39	Lower cost	4/30/2023 9:49 PM
40	Unknown	4/30/2023 9:36 PM
41	All the above	4/30/2023 9:11 PM
42	I don't know	4/30/2023 7:49 PM
43	Unknown	4/30/2023 7:36 PM
44	I dont think devices access is and issue. At the very least most people have cell phones on a monthly plan. Beyond that if they need other devices they can get them.	4/30/2023 6:48 PM
45	not sure	4/30/2023 4:44 PM
46	subsidize devices, provide education/training, make property owners improve substandard connectivity infrastructure	4/30/2023 1:14 PM
47	Lower costs	4/30/2023 11:23 AM
48	Lower cost, education	4/30/2023 10:29 AM
49	More options	4/30/2023 6:53 AM
50	Cost	4/30/2023 2:38 AM
51	Getting access to better providers.	4/30/2023 12:41 AM
52	I 'm not sure	4/29/2023 10:44 PM
53	Lower cost	4/29/2023 9:31 PM
54	Lower costs	4/29/2023 7:43 PM
55	Lower cost, subsidizing programs	4/29/2023 3:08 PM
56	Lower cost, non Chinese made, American products	4/29/2023 2:56 PM
57	None	4/29/2023 2:04 PM
58	Lower costs	4/29/2023 1:33 PM
59	Lower cost	4/29/2023 1:17 PM
60	Lower costs	4/29/2023 12:53 PM
61	better service lower cost	4/29/2023 12:36 PM
62	Devices	4/28/2023 12:48 PM
63	Lower costs, extended hours of facility, education if what's available and when	4/28/2023 9:26 AM
64	Subsidizing programs	4/26/2023 9:17 PM
65	Wireless option	4/26/2023 3:09 PM
66	lower costs	4/26/2023 11:07 AM
67	lower costs	4/25/2023 9:16 PM
68	I don't know	4/25/2023 8:50 PM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

69	lower costs	4/25/2023 6:53 PM
70	training	4/25/2023 3:44 PM
71	lower cost, trade-in programs	4/25/2023 11:37 AM
72	Nothing	4/25/2023 11:01 AM
73	lower cost	4/25/2023 10:48 AM
74	Stronger internet signal	4/25/2023 10:42 AM
75	Lower costs of service and price breaks on devices - especially for senior citizens.	4/25/2023 10:08 AM
76	Lower costs	4/25/2023 8:56 AM
77	Yes	4/25/2023 8:40 AM
78	Access	4/25/2023 8:36 AM
79	lower cost	4/25/2023 8:14 AM
80	Lower costs and better access to internet services	4/25/2023 8:01 AM
81	lower cost	4/24/2023 11:31 PM
82	subsidizing programs for device purchases	4/24/2023 4:51 PM

Q36 Is there anything else you'd like to share about devices in your area?

Answered: 49 Skipped: 108

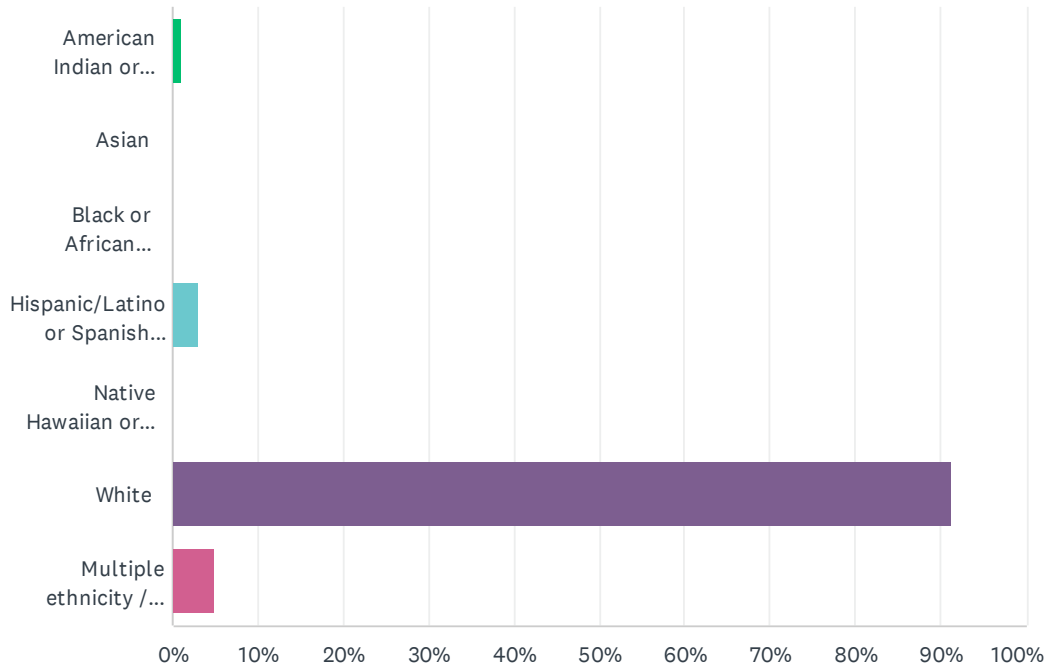
#	RESPONSES	DATE
1	No	5/7/2023 10:08 PM
2	No	5/6/2023 9:19 PM
3	No	5/6/2023 2:32 PM
4	No	5/6/2023 2:03 PM
5	No	5/5/2023 8:06 PM
6	Not sure	5/5/2023 7:13 PM
7	Nope	5/5/2023 3:26 PM
8	No	5/4/2023 10:30 PM
9	No	5/4/2023 5:57 PM
10	No	5/4/2023 7:12 AM
11	No	5/3/2023 4:09 PM
12	No	5/2/2023 12:34 PM
13	no	5/2/2023 10:36 AM
14	No	5/2/2023 10:16 AM
15	Our area consists mostly of professionals and retired investors. Nearly everyone has a computer, phone, tablet, video game device, and smart home devices	5/2/2023 7:56 AM
16	No	5/2/2023 7:33 AM
17	No	5/1/2023 8:03 PM
18	No	5/1/2023 5:21 PM
19	If people in town have access to internet service, normally their service is pretty good. It's those people who live out in the rural area like north creek, south creek, etc. That have a struggle with good clear internet.	5/1/2023 9:55 AM
20	No	5/1/2023 2:27 AM
21	No	4/30/2023 10:05 PM
22	I wish they would upgrade antenna TV. Channel 5 NBC is the worst.	4/30/2023 9:49 PM
23	No	4/30/2023 9:36 PM
24	No	4/30/2023 7:49 PM
25	No	4/30/2023 7:36 PM
26	no	4/30/2023 6:48 PM
27	no	4/30/2023 4:44 PM
28	Most of my neighbors and I are using 8 to 15 year old devices on 40 year old cable wiring. It doesn't go well for many of us	4/30/2023 1:14 PM
29	No	4/30/2023 11:23 AM
30	No	4/30/2023 6:53 AM

HIGH-SPEED INTERNET SURVEY FOR FIVE COUNTY AREA

31	No	4/30/2023 2:38 AM
32	They suck	4/30/2023 12:41 AM
33	no	4/29/2023 10:44 PM
34	No	4/29/2023 7:43 PM
35	No	4/29/2023 2:56 PM
36	No	4/29/2023 1:17 PM
37	No	4/29/2023 12:53 PM
38	No	4/28/2023 12:48 PM
39	No	4/26/2023 9:17 PM
40	No	4/26/2023 3:09 PM
41	no	4/25/2023 3:44 PM
42	no.	4/25/2023 11:37 AM
43	Inconsistent internet strength	4/25/2023 10:42 AM
44	In today's modern age I am appalled by the limitations and costs of my service!	4/25/2023 10:08 AM
45	No	4/25/2023 8:56 AM
46	No	4/25/2023 8:40 AM
47	No	4/25/2023 8:36 AM
48	No	4/25/2023 8:01 AM
49	no	4/24/2023 11:31 PM

Q37 What is your race/ethnicity? Select all that apply.

Answered: 102 Skipped: 55

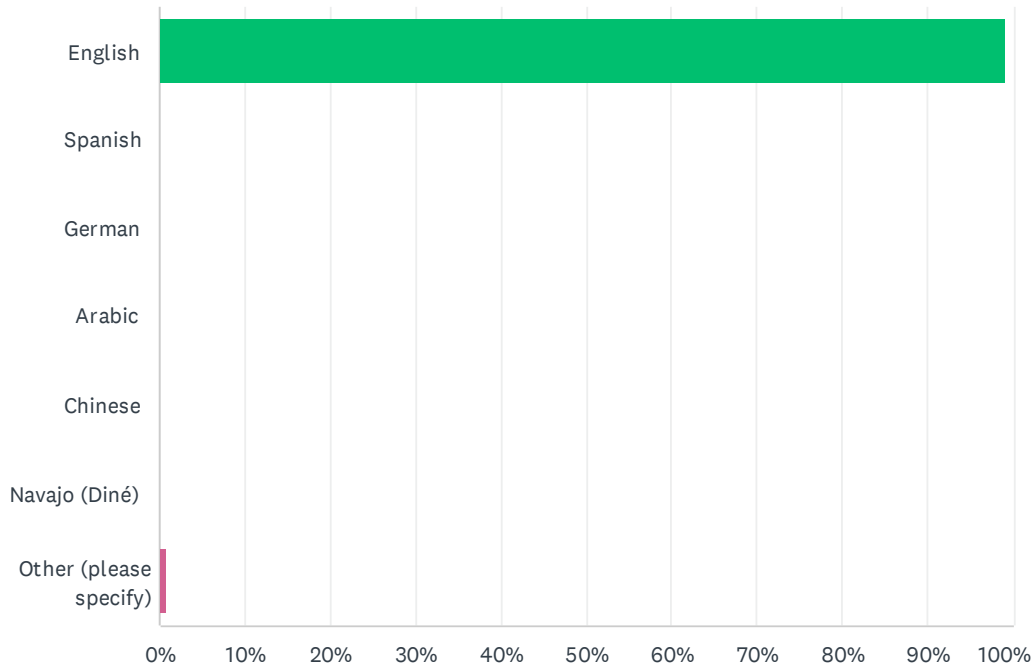


ANSWER CHOICES	RESPONSES
American Indian or Alaska Native	0.98% 1
Asian	0.00% 0
Black or African American	0.00% 0
Hispanic/Latino or Spanish Origin	2.94% 3
Native Hawaiian or Other Pacific Islander	0.00% 0
White	91.18% 93
Multiple ethnicity / Other (please specify)	4.90% 5
TOTAL	102

#	MULTIPLE ETHNICITY / OTHER (PLEASE SPECIFY)	DATE
1	NA	5/12/2023 7:31 PM
2	None of your business	5/6/2023 12:32 PM
3	Other	4/29/2023 2:05 PM
4	White, Hispanic, American Indian, Asian, Black	4/28/2023 9:27 AM
5	most of the above	4/25/2023 6:55 PM

Q38 What language is spoken most often in your household?

Answered: 105 Skipped: 52

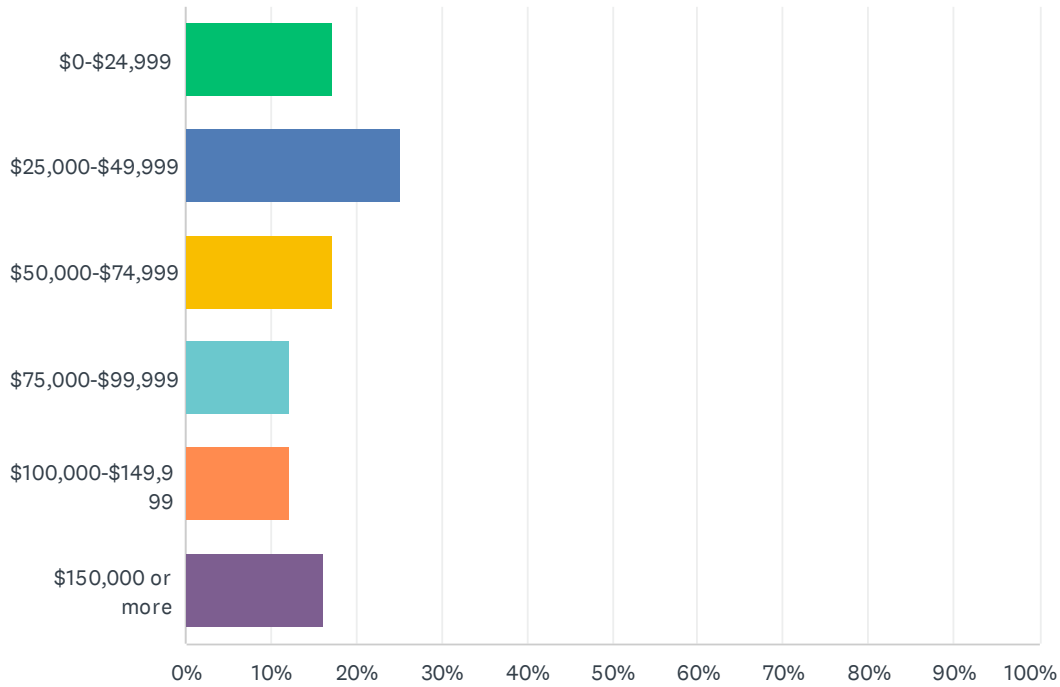


ANSWER CHOICES	RESPONSES
English	99.05% 104
Spanish	0.00% 0
German	0.00% 0
Arabic	0.00% 0
Chinese	0.00% 0
Navajo (Diné)	0.00% 0
Other (please specify)	0.95% 1
TOTAL	105

#	OTHER (PLEASE SPECIFY)	DATE
1	NA	5/12/2023 7:31 PM

Q39 What is your household's gross annual income?

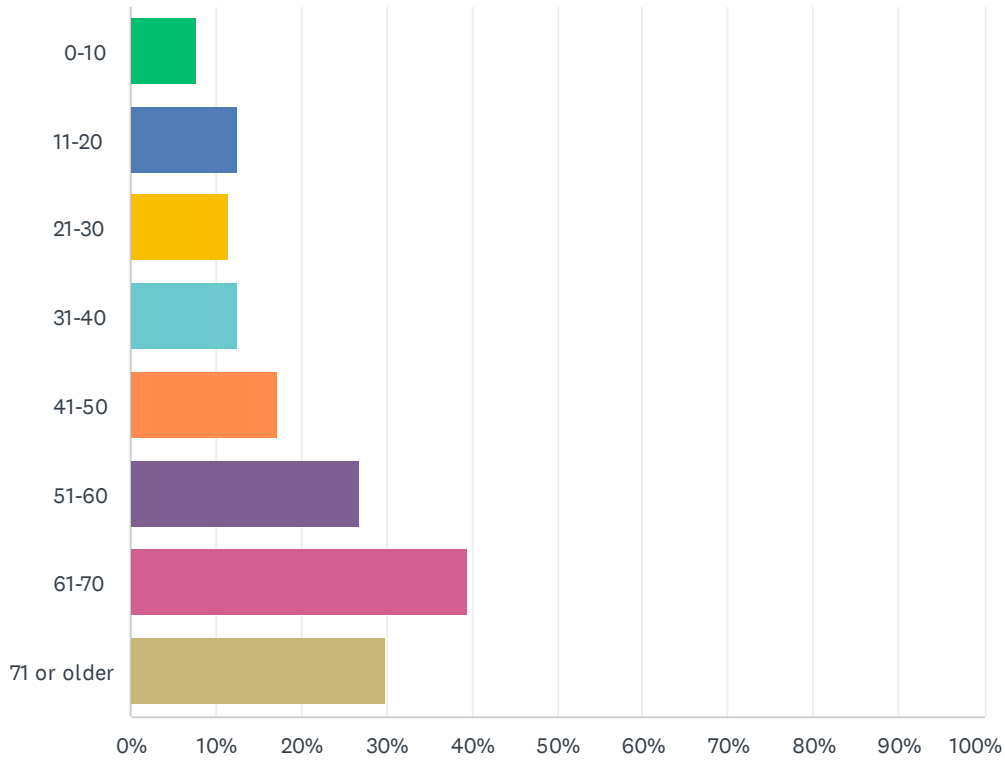
Answered: 99 Skipped: 58



ANSWER CHOICES	RESPONSES	
\$0-\$24,999	17.17%	17
\$25,000-\$49,999	25.25%	25
\$50,000-\$74,999	17.17%	17
\$75,000-\$99,999	12.12%	12
\$100,000-\$149,999	12.12%	12
\$150,000 or more	16.16%	16
TOTAL		99

Q40 Which age groups live in your home? Select all that apply.

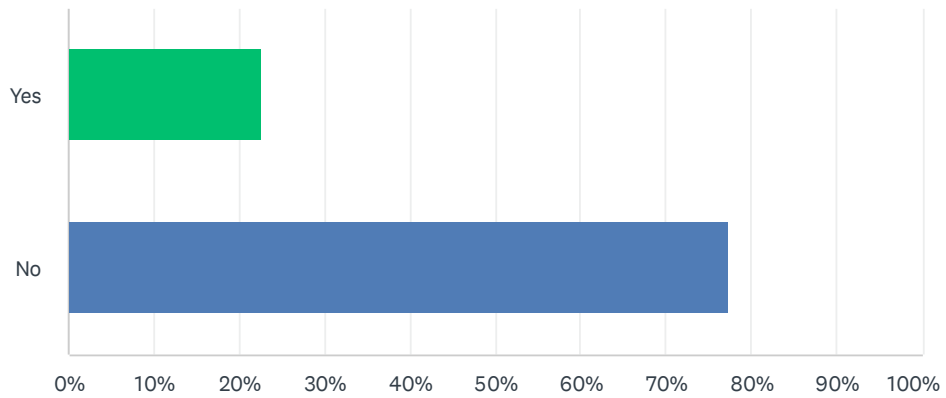
Answered: 104 Skipped: 53



ANSWER CHOICES	RESPONSES
0-10	7.69% 8
11-20	12.50% 13
21-30	11.54% 12
31-40	12.50% 13
41-50	17.31% 18
51-60	26.92% 28
61-70	39.42% 41
71 or older	29.81% 31
Total Respondents: 104	

Q41 Do students live at your household?

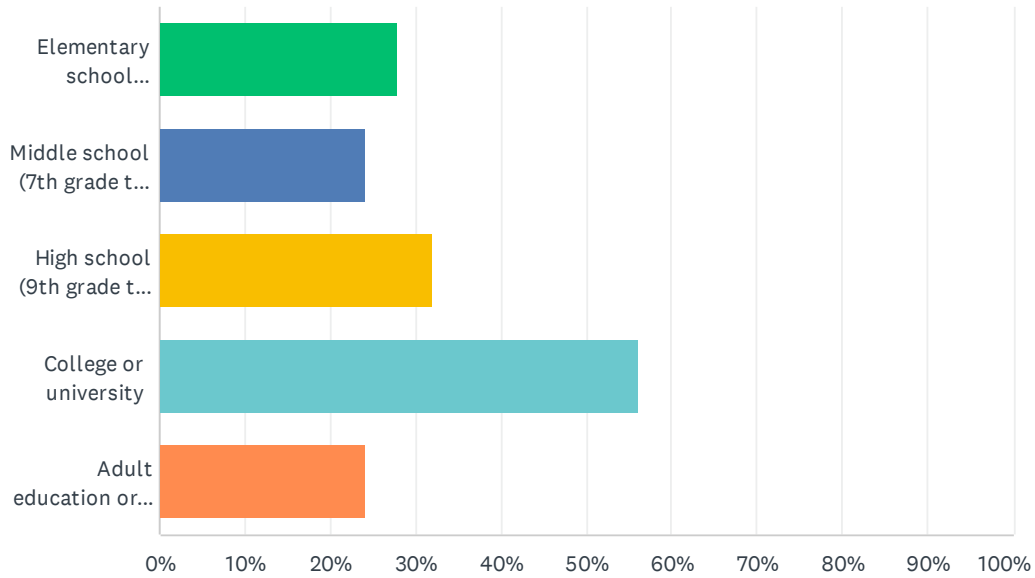
Answered: 106 Skipped: 51



ANSWER CHOICES	RESPONSES	
Yes	22.64%	24
No	77.36%	82
TOTAL		106

Q42 Which education level? Select all that apply.

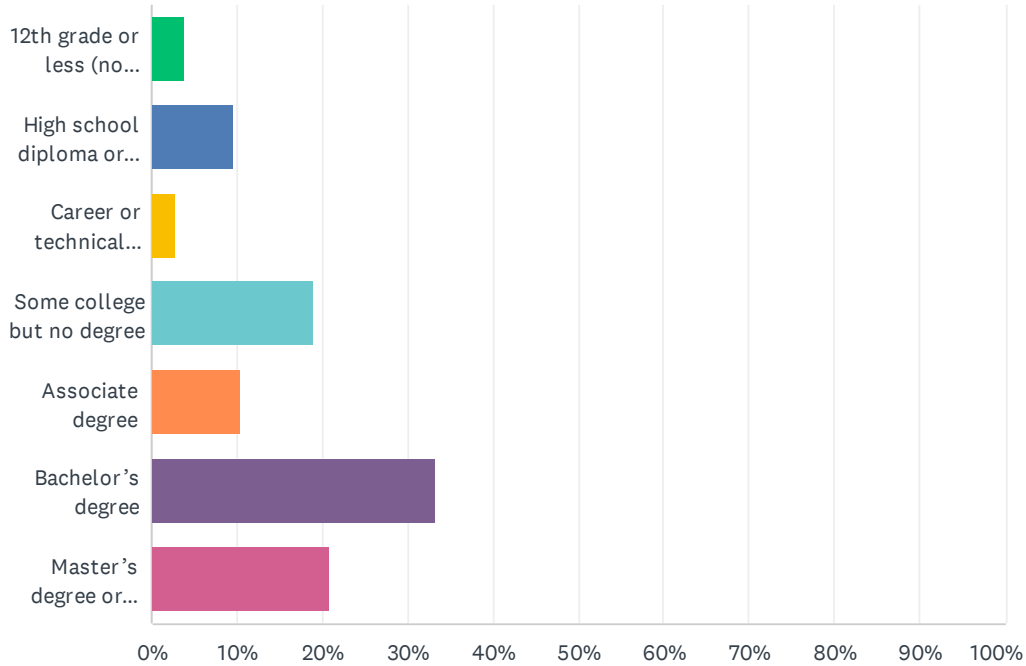
Answered: 25 Skipped: 132



ANSWER CHOICES	RESPONSES	
Elementary school (kindergarten to 6th grade)	28.00%	7
Middle school (7th grade to 9th grade)	24.00%	6
High school (9th grade to 12th grade)	32.00%	8
College or university	56.00%	14
Adult education or technical training	24.00%	6
Total Respondents: 25		

Q43 What is the highest level of education completed by someone in your household?

Answered: 105 Skipped: 52



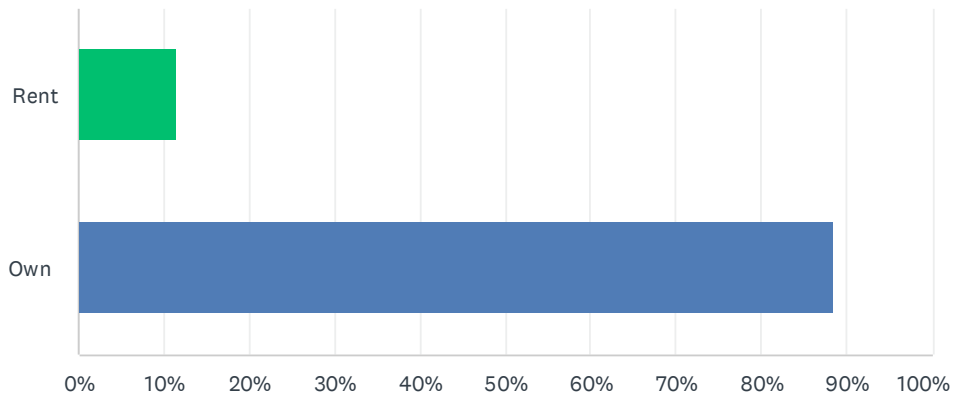
ANSWER CHOICES	RESPONSES	
12th grade or less (no diploma)	3.81%	4
High school diploma or equivalent (GED)	9.52%	10
Career or technical education certificate	2.86%	3
Some college but no degree	19.05%	20
Associate degree	10.48%	11
Bachelor's degree	33.33%	35
Master's degree or doctorate	20.95%	22
TOTAL		105



HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

Q2 Do you rent or own this property?

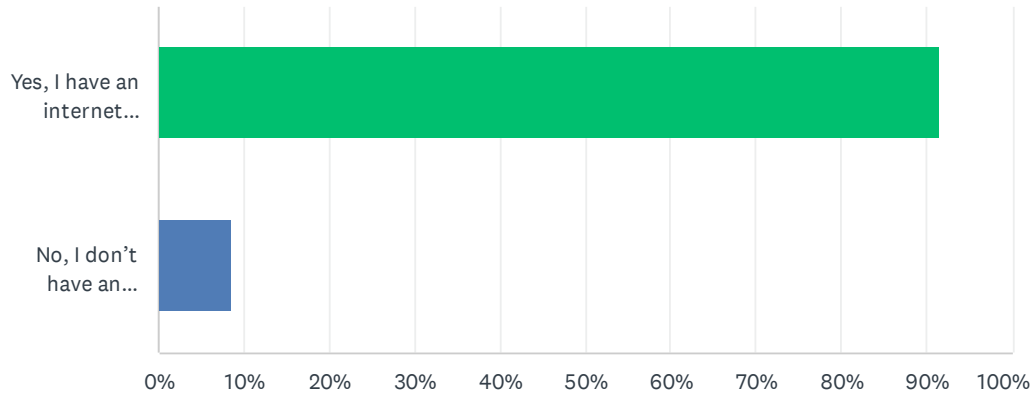
Answered: 113 Skipped: 4



ANSWER CHOICES	RESPONSES	
Rent	11.50%	13
Own	88.50%	100
TOTAL		113

Q3 Do you have an internet connection at your residence?

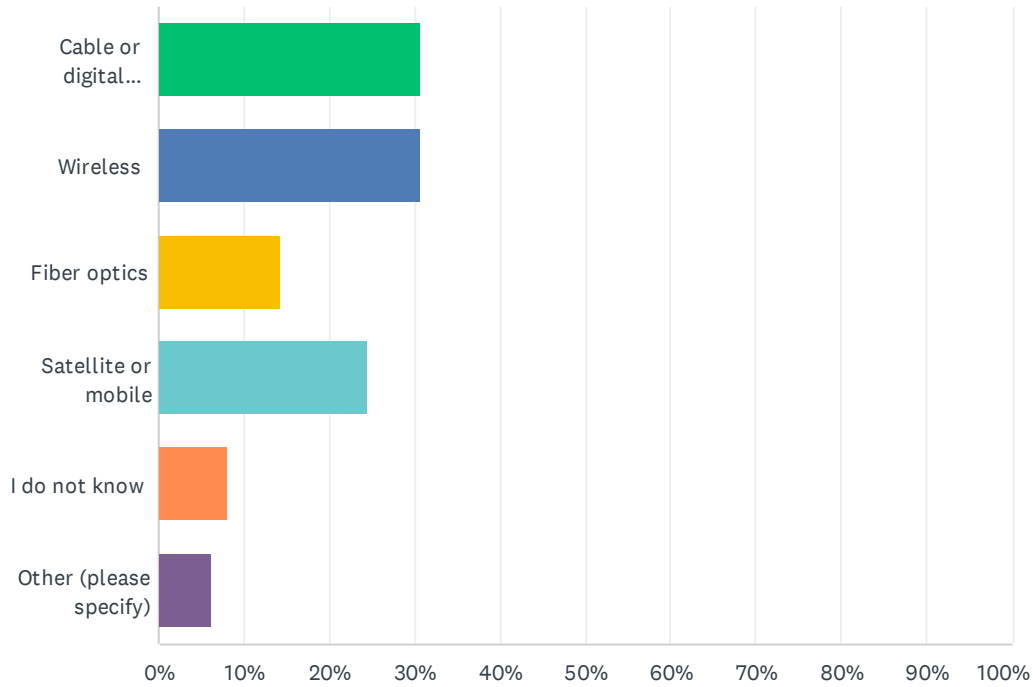
Answered: 116 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes, I have an internet connection at my residence.	91.38%	106
No, I don't have an internet connection at my residence.	8.62%	10
TOTAL		116

Q4 What kind of internet connection do you have? (Select all that apply)

Answered: 98 Skipped: 19

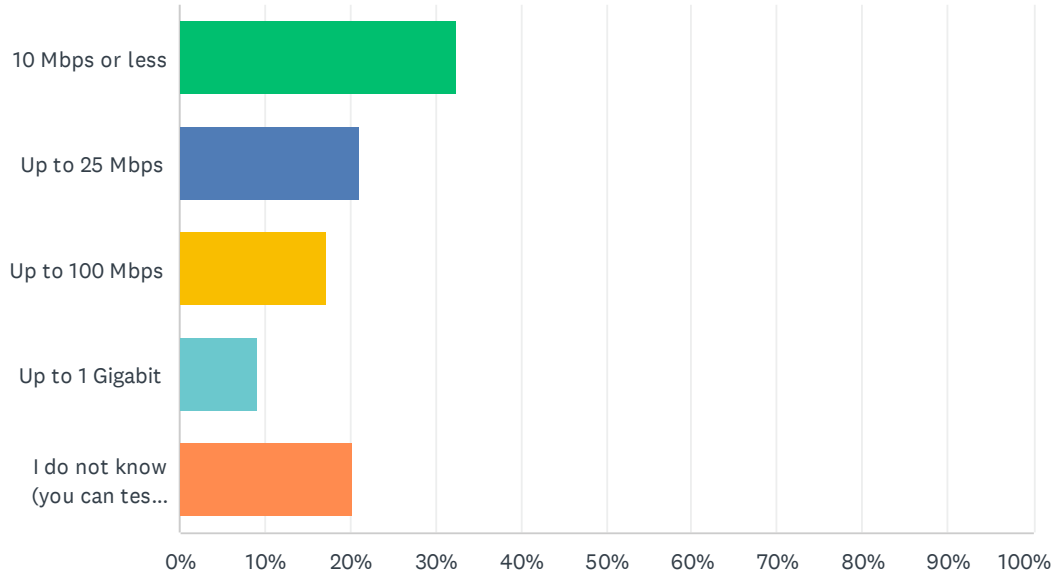


ANSWER CHOICES	RESPONSES	
Cable or digital subscriber line (DSL- telephone line)	30.61%	30
Wireless	30.61%	30
Fiber optics	14.29%	14
Satellite or mobile	24.49%	24
I do not know	8.16%	8
Other (please specify)	6.12%	6
Total Respondents: 98		

#	OTHER (PLEASE SPECIFY)	DATE
1	SÍLING	5/19/2023 3:42 AM
2	Slow	5/8/2023 9:53 PM
3	T-Mobile cell hot spot	5/6/2023 7:24 PM
4	We just signed up with Liberty yesterday.	5/4/2023 8:17 AM
5	It's terrible	5/2/2023 4:32 PM
6	Cooper wire	4/26/2023 3:03 PM

Q5 What speed is your internet service (download speed)? (Megabits per second = Mbps)

Answered: 99 Skipped: 18



ANSWER CHOICES	RESPONSES	
10 Mbps or less	32.32%	32
Up to 25 Mbps	21.21%	21
Up to 100 Mbps	17.17%	17
Up to 1 Gigabit	9.09%	9
I do not know (you can test your internet speed at speedtest.utah.gov)	20.20%	20
TOTAL		99

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

Q6 Which company do you use for internet? (E.g., Utopia, CenturyLink, Xfinity, Rise Broadband, Liberty Broadband, Beehive Broadband, etc.)

Answered: 99 Skipped: 18

#	RESPONSES	DATE
1	Starlink	5/25/2023 2:17 PM
2	Tmobile, Rise Broadband, or Starlink by SpaceX	5/24/2023 1:32 PM
3	Utopia	5/24/2023 7:15 AM
4	CenturyLink	5/20/2023 1:51 PM
5	Rise	5/20/2023 11:56 AM
6	Xfinity	5/19/2023 7:22 AM
7	Síńg	5/19/2023 3:42 AM
8	Xfinity	5/17/2023 5:07 PM
9	Beehive (on old cable network)	5/16/2023 10:51 PM
10	Utopia	5/16/2023 6:12 PM
11	Viasat	5/14/2023 9:52 AM
12	Rise	5/13/2023 3:22 AM
13	Surf	5/12/2023 9:14 PM
14	CenturyLink	5/12/2023 7:44 PM
15	Hebd	5/12/2023 5:05 PM
16	StarLink	5/12/2023 3:09 PM
17	Century Link	5/12/2023 12:44 PM
18	rise broadband	5/11/2023 9:47 PM
19	Rise Broadband	5/11/2023 5:25 PM
20	Starlink	5/11/2023 1:52 PM
21	Xfinity	5/10/2023 9:52 PM
22	Starlink	5/10/2023 8:46 PM
23	Verizon	5/10/2023 2:55 PM
24	CenturyLink	5/9/2023 10:21 PM
25	Century Link	5/9/2023 9:54 PM
26	Century Link	5/9/2023 5:35 PM
27	CenturyLink	5/9/2023 2:59 PM
28	Tmobile	5/9/2023 11:17 AM
29	Rise Broadband	5/9/2023 8:43 AM
30	Denny Anderson	5/9/2023 8:33 AM
31	Rise Broadband	5/9/2023 7:39 AM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

32	Rise broadband	5/8/2023 9:53 PM
33	Century Link	5/8/2023 9:00 PM
34	Xmission	5/8/2023 8:44 PM
35	Century link	5/8/2023 8:11 PM
36	Rise Broadband	5/8/2023 5:59 PM
37	Centurylink	5/8/2023 1:18 PM
38	Broadband	5/8/2023 9:40 AM
39	Centurylink	5/8/2023 12:44 AM
40	Beehive	5/8/2023 12:08 AM
41	t-mobile.	5/7/2023 9:26 PM
42	CenturyLink	5/7/2023 8:05 PM
43	Centurylink	5/7/2023 1:44 PM
44	Rise Broadband	5/7/2023 11:58 AM
45	T-Mobile	5/7/2023 6:30 AM
46	My Surf's Up	5/6/2023 7:52 PM
47	Century Link and T Mobile, need both	5/6/2023 7:24 PM
48	CenturyLink and TMobile	5/6/2023 7:23 PM
49	Rise Broadband	5/6/2023 1:34 PM
50	Century Link	5/6/2023 9:32 AM
51	Beehive Broadband	5/6/2023 6:37 AM
52	Utopia/Beehive Broadband	5/5/2023 10:08 PM
53	Elan Musk Starlink	5/5/2023 6:25 PM
54	Rise	5/5/2023 1:54 PM
55	Liberty Broadband	5/5/2023 1:51 PM
56	Centurylink	5/5/2023 12:05 PM
57	CenturyLink	5/5/2023 10:51 AM
58	Starlink	5/5/2023 9:01 AM
59	rise broadband	5/5/2023 8:52 AM
60	Century link	5/5/2023 7:24 AM
61	Rise Broadband	5/4/2023 9:36 PM
62	Starlink	5/4/2023 7:52 PM
63	Rise broadband	5/4/2023 9:03 AM
64	Liberty, as of yesterday	5/4/2023 8:17 AM
65	WifiCow	5/4/2023 1:19 AM
66	Rise Broadband	5/3/2023 10:17 PM
67	Rise Broadband	5/3/2023 9:12 PM
68	WifiCow	5/3/2023 7:00 PM
69	MSU	5/3/2023 6:22 PM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

70	Beehive Broadband	5/3/2023 3:34 PM
71	Centurylink	5/3/2023 1:12 PM
72	Rise broadband	5/3/2023 11:34 AM
73	Centurylink	5/3/2023 10:45 AM
74	Utopia	5/3/2023 8:46 AM
75	Century Link	5/3/2023 7:59 AM
76	Starlink	5/3/2023 7:58 AM
77	Utopia	5/3/2023 7:24 AM
78	CenturyLink	5/3/2023 6:40 AM
79	Beehive Broadband	5/3/2023 4:44 AM
80	Beehive broadband	5/2/2023 11:58 PM
81	Utopia	5/2/2023 9:18 PM
82	Rise	5/2/2023 8:51 PM
83	Starlink	5/2/2023 8:41 PM
84	CenturyLink	5/2/2023 7:23 PM
85	T- mobile	5/2/2023 6:15 PM
86	CenturyLink - terrible service	5/2/2023 4:32 PM
87	Utopia	5/2/2023 2:46 PM
88	Wifi Cow	5/2/2023 1:56 PM
89	Century Link	5/2/2023 1:51 PM
90	CenturyLink	5/2/2023 12:51 PM
91	Utopia	5/2/2023 11:12 AM
92	Rise Broadband	5/2/2023 10:21 AM
93	Beehive	5/1/2023 6:40 PM
94	CenturyLink	5/1/2023 5:52 PM
95	T-Mobile	4/27/2023 9:18 PM
96	Tmobile, century link	4/27/2023 2:55 PM
97	Wifi Cow	4/26/2023 7:56 PM
98	Centurylink	4/26/2023 3:03 PM
99	Utopia	4/25/2023 3:02 PM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

Q7 What is the monthly charge for your internet service? Write "Unknown" if unknown.

Answered: 99 Skipped: 18

#	RESPONSES	DATE
1	\$130.00	5/25/2023 2:17 PM
2	\$50 for Tmobile or Rise up to \$110 for Starlink	5/24/2023 1:32 PM
3	50	5/24/2023 7:15 AM
4	\$49	5/20/2023 1:51 PM
5	unknown	5/20/2023 11:56 AM
6	Unknown	5/19/2023 7:22 AM
7	Unknowñ	5/19/2023 3:42 AM
8	65	5/17/2023 5:07 PM
9	45	5/16/2023 10:51 PM
10	Unkown	5/16/2023 6:12 PM
11	220.00	5/14/2023 9:52 AM
12	67.99	5/13/2023 3:22 AM
13	70	5/12/2023 9:14 PM
14	40	5/12/2023 7:44 PM
15	Hrhdhd	5/12/2023 5:05 PM
16	100	5/12/2023 3:09 PM
17	45	5/12/2023 12:44 PM
18	80	5/11/2023 9:47 PM
19	90	5/11/2023 5:25 PM
20	\$115	5/11/2023 1:52 PM
21	Unknown	5/10/2023 9:52 PM
22	Unknown	5/10/2023 8:46 PM
23	Unknown	5/10/2023 2:55 PM
24	\$50	5/9/2023 10:21 PM
25	138.00	5/9/2023 9:54 PM
26	\$70	5/9/2023 5:35 PM
27	\$55	5/9/2023 2:59 PM
28	75	5/9/2023 11:17 AM
29	\$75	5/9/2023 8:43 AM
30	\$45.00	5/9/2023 8:33 AM
31	55.33	5/9/2023 7:39 AM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

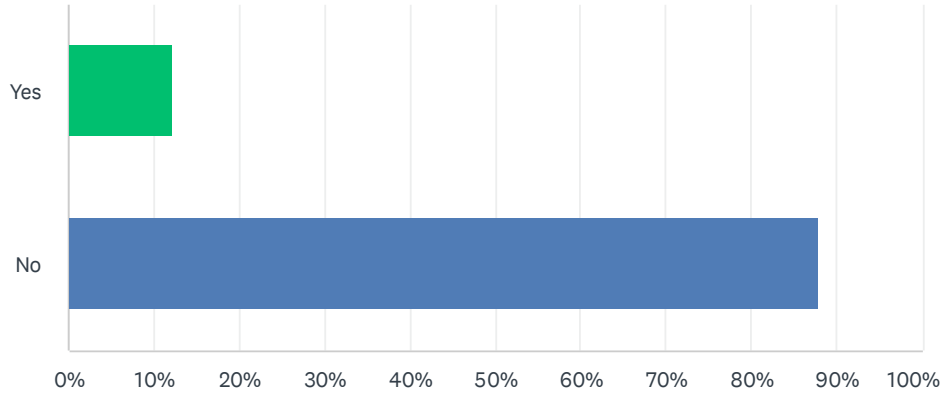
32	85.00	5/8/2023 9:53 PM
33	55	5/8/2023 9:00 PM
34	Unknown	5/8/2023 8:44 PM
35	49.00	5/8/2023 8:11 PM
36	85	5/8/2023 5:59 PM
37	53	5/8/2023 1:18 PM
38	llunknown	5/8/2023 9:40 AM
39	49.00	5/8/2023 12:44 AM
40	\$50	5/8/2023 12:08 AM
41	50	5/7/2023 9:26 PM
42	36.00	5/7/2023 8:05 PM
43	\$60	5/7/2023 1:44 PM
44	65	5/7/2023 11:58 AM
45	\$50	5/7/2023 6:30 AM
46	Prefer not to answer	5/6/2023 7:52 PM
47	Century Link \$50, T Mobile \$50	5/6/2023 7:24 PM
48	\$120.00	5/6/2023 7:23 PM
49	\$100	5/6/2023 1:34 PM
50	60.00	5/6/2023 9:32 AM
51	100	5/6/2023 6:37 AM
52	\$35	5/5/2023 10:08 PM
53	Unknown	5/5/2023 6:25 PM
54	50	5/5/2023 1:54 PM
55	100.00	5/5/2023 1:51 PM
56	80	5/5/2023 12:05 PM
57	\$40	5/5/2023 10:51 AM
58	\$110.00	5/5/2023 9:01 AM
59	84.00	5/5/2023 8:52 AM
60	\$115	5/5/2023 7:24 AM
61	82.00	5/4/2023 9:36 PM
62	110	5/4/2023 7:52 PM
63	\$86	5/4/2023 9:03 AM
64	Unknown	5/4/2023 8:17 AM
65	\$45	5/4/2023 1:19 AM
66	70	5/3/2023 10:17 PM
67	60	5/3/2023 9:12 PM
68	45	5/3/2023 7:00 PM
69	\$45	5/3/2023 6:22 PM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

70	85.00	5/3/2023 3:34 PM
71	\$55.	5/3/2023 1:12 PM
72	\$70	5/3/2023 11:34 AM
73	Unknown	5/3/2023 10:45 AM
74	30.00	5/3/2023 8:46 AM
75	45.00	5/3/2023 7:59 AM
76	\$110	5/3/2023 7:58 AM
77	30.00	5/3/2023 7:24 AM
78	\$45	5/3/2023 6:40 AM
79	60	5/3/2023 4:44 AM
80	35	5/2/2023 11:58 PM
81	30 for Utopia, 35 for Bingham.net	5/2/2023 9:18 PM
82	\$65	5/2/2023 8:51 PM
83	\$ 110.	5/2/2023 8:41 PM
84	40	5/2/2023 7:23 PM
85	30.00	5/2/2023 6:15 PM
86	\$150	5/2/2023 4:32 PM
87	55	5/2/2023 2:46 PM
88	\$45	5/2/2023 1:56 PM
89	\$62.50	5/2/2023 1:51 PM
90	50	5/2/2023 12:51 PM
91	60	5/2/2023 11:12 AM
92	\$234	5/2/2023 10:21 AM
93	65	5/1/2023 6:40 PM
94	\$35	5/1/2023 5:52 PM
95	\$56	4/27/2023 9:18 PM
96	\$80	4/27/2023 2:55 PM
97	45	4/26/2023 7:56 PM
98	70.00 (+ or -)	4/26/2023 3:03 PM
99	Unknown	4/25/2023 3:02 PM

Q8 Does your internet bill include other services such as phone, TV, or premium content?

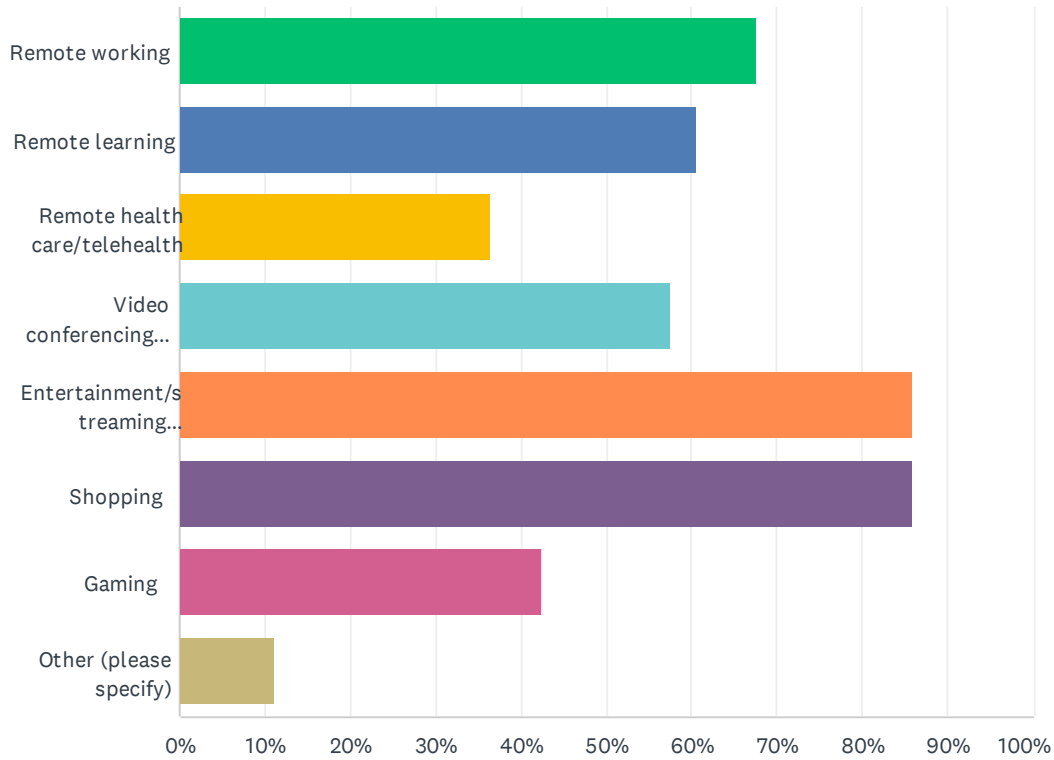
Answered: 98 Skipped: 19



ANSWER CHOICES	RESPONSES	
Yes	12.24%	12
No	87.76%	86
TOTAL		98

Q9 What do you use the internet for? Select all that apply.

Answered: 99 Skipped: 18



ANSWER CHOICES	RESPONSES
Remote working	67.68% 67
Remote learning	60.61% 60
Remote health care/telehealth	36.36% 36
Video conferencing/chatting	57.58% 57
Entertainment/streaming services	85.86% 85
Shopping	85.86% 85
Gaming	42.42% 42
Other (please specify)	11.11% 11
Total Respondents: 99	

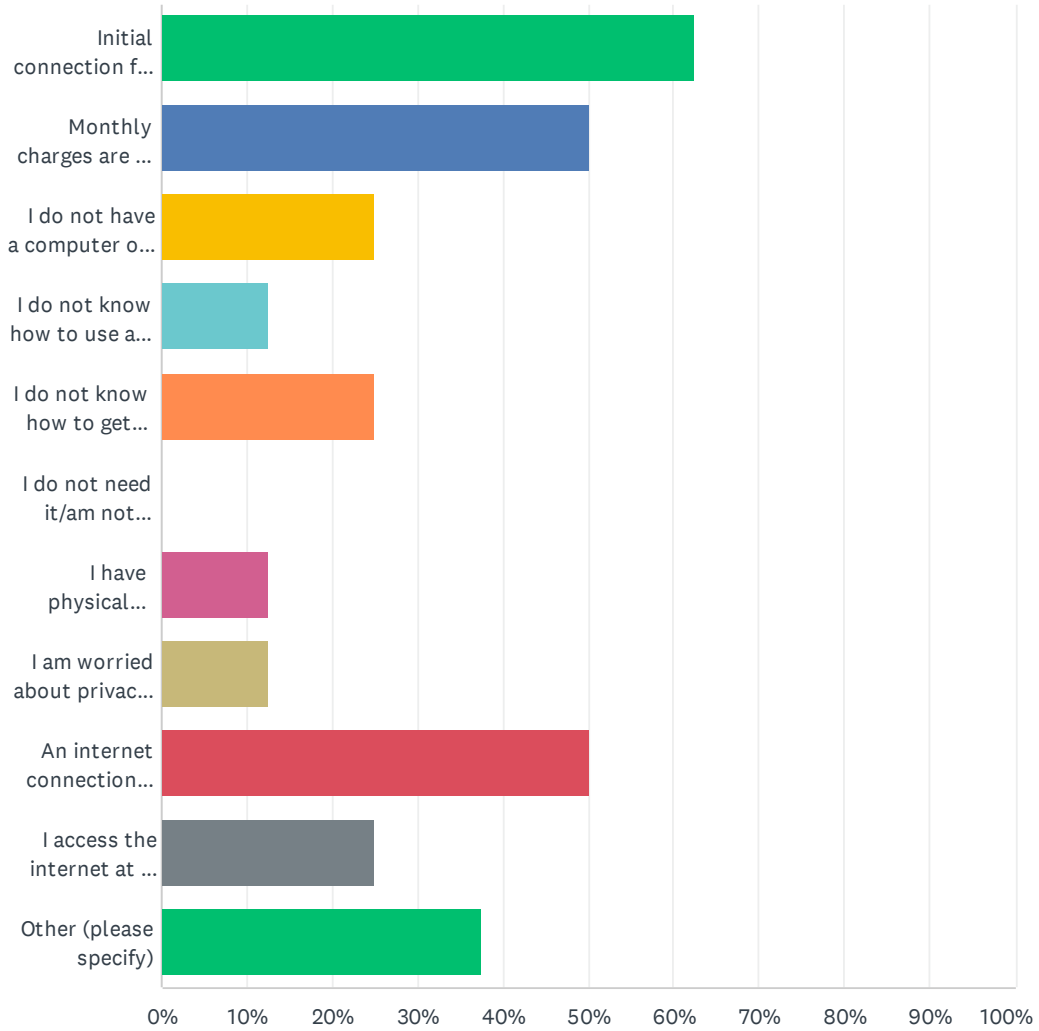
#	OTHER (PLEASE SPECIFY)	DATE
1	All of the above, i work from home	5/24/2023 1:32 PM
2	I don't pay for my internet	5/19/2023 7:22 AM
3	Love Pets	5/19/2023 3:42 AM
4	Email	5/10/2023 2:55 PM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

5	Information searches	5/9/2023 2:59 PM
6	Accessing government and financial services	5/6/2023 7:52 PM
7	Research	5/4/2023 8:17 AM
8	Family research	5/3/2023 10:45 AM
9	Watching tv	5/3/2023 7:24 AM
10	Work !!	5/2/2023 4:32 PM
11	many different things, church service,	5/2/2023 1:51 PM

Q10 Can you provide more details about what is preventing you from accessing the internet at your household? Select all that apply.

Answered: 8 Skipped: 109



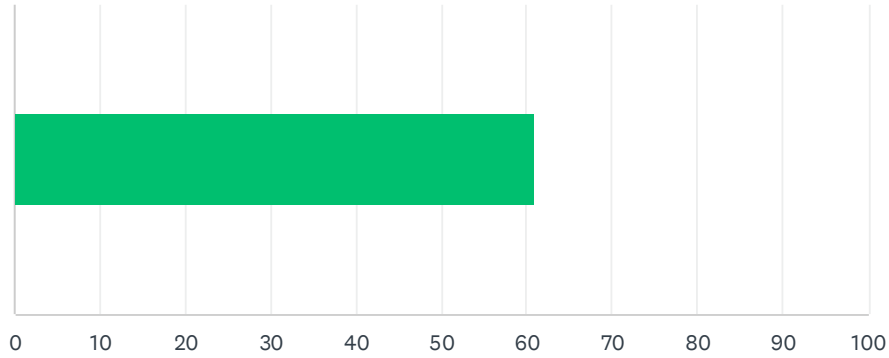
HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

ANSWER CHOICES	RESPONSES	
Initial connection fees are too expensive	62.50%	5
Monthly charges are too expensive	50.00%	4
I do not have a computer or tablet to use	25.00%	2
I do not know how to use a computer or tablet	12.50%	1
I do not know how to get internet service	25.00%	2
I do not need it/am not interested in it	0.00%	0
I have physical limitations	12.50%	1
I am worried about privacy and others getting my information	12.50%	1
An internet connection isn't available in my area	50.00%	4
I access the internet at a public internet source, such as a library or a community center	25.00%	2
Other (please specify)	37.50%	3
Total Respondents: 8		

#	OTHER (PLEASE SPECIFY)	DATE
1	Sister in Tooele wants me there alot of the timesol go there	5/24/2023 1:28 AM
2	I want internet for house, I have it on my phone.	5/11/2023 11:14 AM
3	I use a cell phone booster which was expensive and rely on phones	5/2/2023 6:32 PM

Q11 How much would you pay for internet per month if it was accessible to you at your residence?

Answered: 6 Skipped: 111



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	61	366	6
Total Respondents: 6			

#		DATE
1	24	5/24/2023 3:52 AM
2	117	5/14/2023 6:40 AM
3	40	5/11/2023 11:14 AM
4	60	5/3/2023 9:45 PM
5	55	5/2/2023 8:50 PM
6	70	5/2/2023 6:32 PM

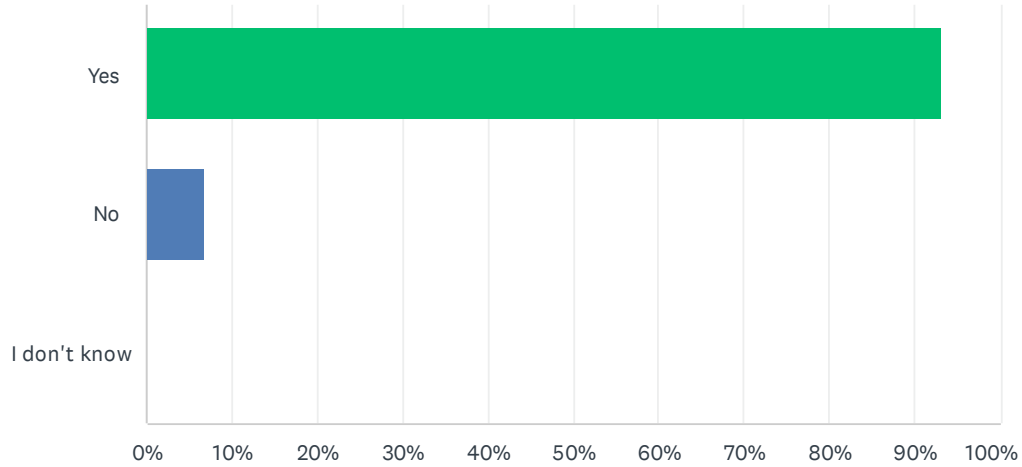
Q12 If you are willing, please share how a high-speed internet connection would improve your quality of life.

Answered: 5 Skipped: 112

#	RESPONSES	DATE
1	I can get a lot more stuff done I could watch TV all sorts of things I can do if I had internet	5/24/2023 3:52 AM
2	I am opening my own biz here soon so I will need it sooners not later ,ya know.	5/24/2023 1:28 AM
3	I would have Access to all kinds of information, I'm all about learning things I don't know. Plus my mom had a stroke and this would enable her to watch whatever she wanted. And could connect with more relatives.	5/11/2023 11:14 AM
4	I have a brand new computer I can't use since I have no internet access . I haveva really nice color printer I can't use since it won't run off of my cell phone hot spot.	5/2/2023 8:50 PM
5	Banking and appointment booking for children and doctors. Everyone is paperless now so when you don't have internet you can see your email on your phone but can't print anything. Small screens are hard to read and I am older (51) and cannot read some of the smaller type anymore	5/2/2023 6:32 PM

Q14 Do you have a desktop or laptop computer you can use to access the internet at home?

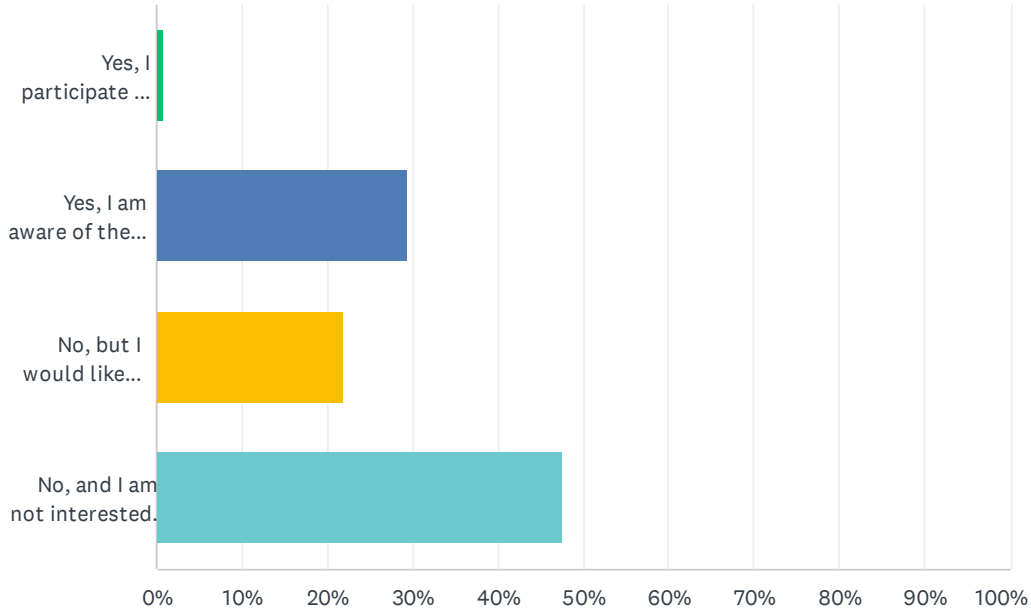
Answered: 104 Skipped: 13



ANSWER CHOICES	RESPONSES	
Yes	93.27%	97
No	6.73%	7
I don't know	0.00%	0
TOTAL		104

Q15 Are you aware of the Affordable Connectivity Program, which provides a \$30 monthly discount for internet to low-income households?

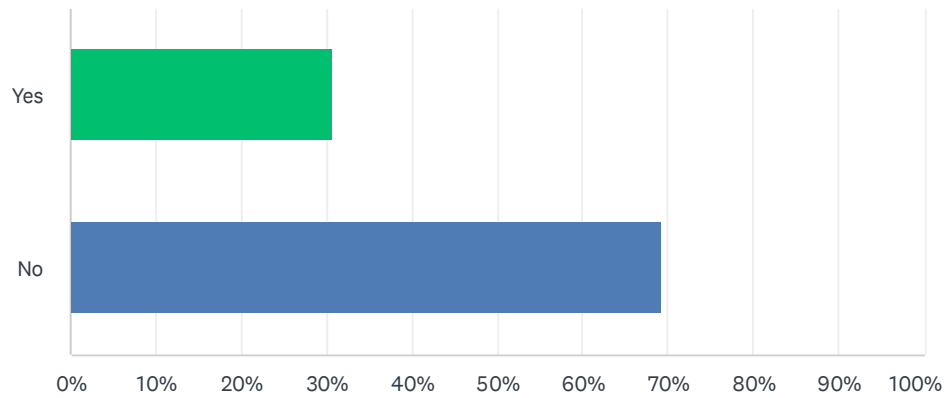
Answered: 105 Skipped: 12



ANSWER CHOICES	RESPONSES	
Yes, I participate in the Program.	0.95%	1
Yes, I am aware of the Program, but do not participate in it or am not eligible.	29.52%	31
No, but I would like information to learn if my household qualifies. (Please visit business.utah.gov)	21.90%	23
No, and I am not interested.	47.62%	50
TOTAL		105

Q16 Are you a business owner?

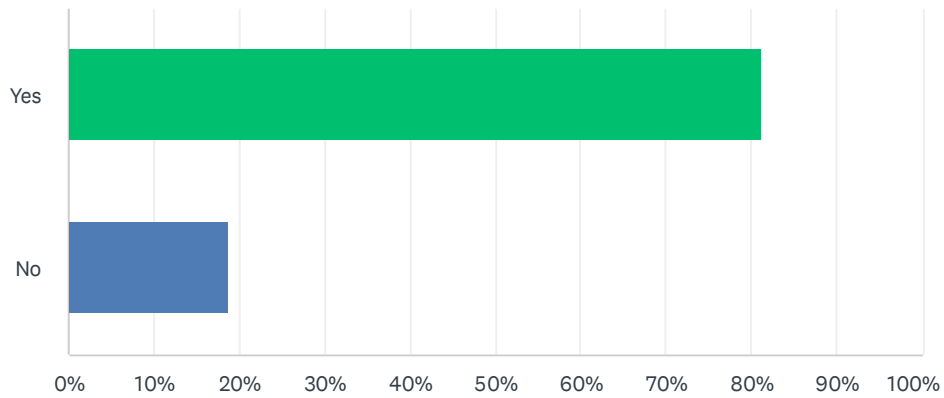
Answered: 104 Skipped: 13



ANSWER CHOICES	RESPONSES	
Yes	30.77%	32
No	69.23%	72
TOTAL		104

Q17 Is your business located at your primary residence?

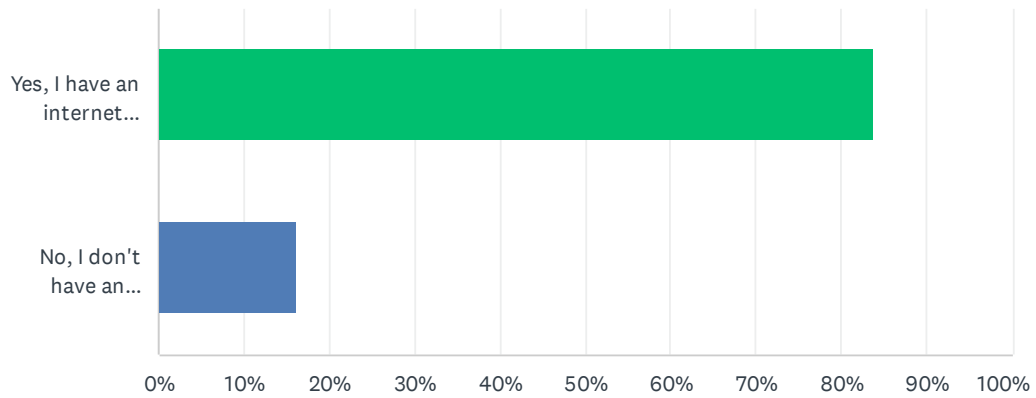
Answered: 32 Skipped: 85



ANSWER CHOICES	RESPONSES	
Yes	81.25%	26
No	18.75%	6
TOTAL		32

Q19 Do you have an internet connection at your business?

Answered: 31 Skipped: 86



ANSWER CHOICES	RESPONSES	
Yes, I have an internet connection at my business	83.87%	26
No, I don't have an internet connection at my business	16.13%	5
TOTAL		31

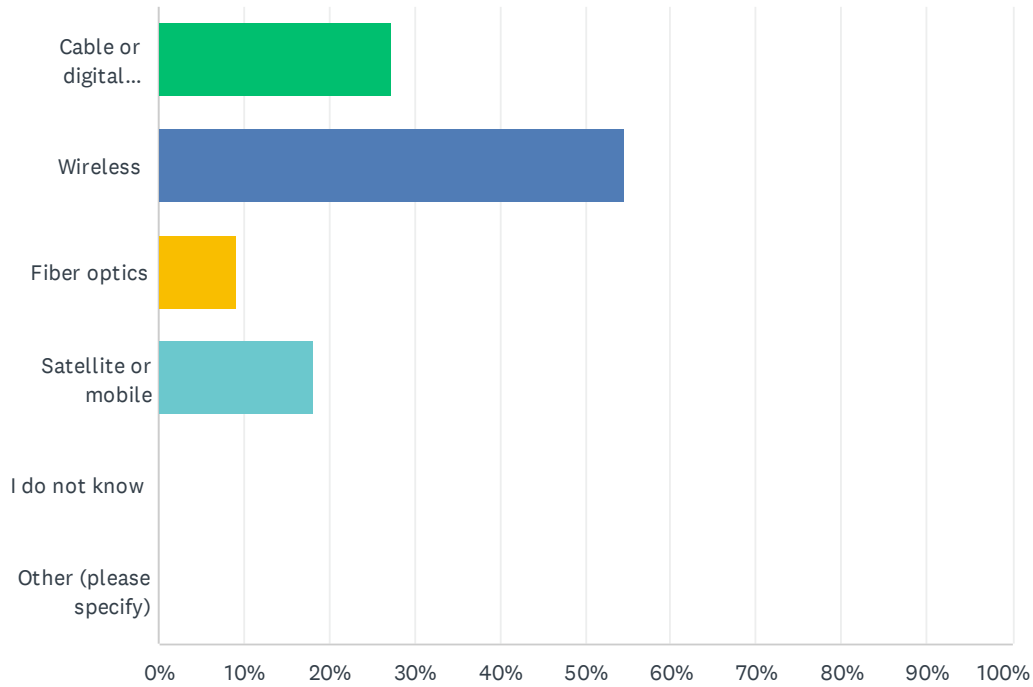
Q20 Which company do you use for business internet? (E.g., Utopia, CenturyLink, Xfinity, Rise Broadband, Liberty Broadband, Beehive Broadband, etc.)

Answered: 12 Skipped: 105

#	RESPONSES	DATE
1	UTOPIA	5/16/2023 10:56 PM
2	Viasat	5/14/2023 9:54 AM
3	Comcast	5/12/2023 9:17 PM
4	Century link	5/12/2023 12:45 PM
5	Comcast	5/4/2023 9:07 AM
6	MSU	5/3/2023 6:28 PM
7	Beehive Broadband	5/3/2023 3:37 PM
8	Starlink	5/3/2023 8:00 AM
9	CEnturyLink	5/2/2023 7:24 PM
10	CenturyLink	5/2/2023 4:34 PM
11	Rise	5/2/2023 10:23 AM
12	Wifi Cow	4/26/2023 7:58 PM

Q21 What type of internet connection does your business have?

Answered: 11 Skipped: 106

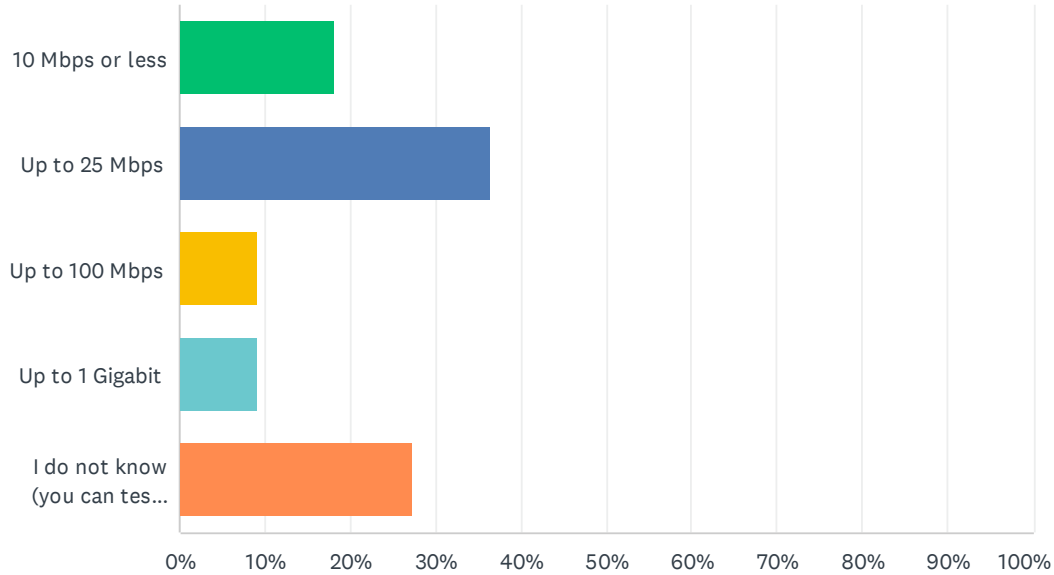


ANSWER CHOICES	RESPONSES	
Cable or digital subscriber line (DSL- telephone line)	27.27%	3
Wireless	54.55%	6
Fiber optics	9.09%	1
Satellite or mobile	18.18%	2
I do not know	0.00%	0
Other (please specify)	0.00%	0
Total Respondents: 11		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q22 What speed is your business internet service (download speed)? (Megabits per second = Mbps)

Answered: 11 Skipped: 106



ANSWER CHOICES	RESPONSES	
10 Mbps or less	18.18%	2
Up to 25 Mbps	36.36%	4
Up to 100 Mbps	9.09%	1
Up to 1 Gigabit	9.09%	1
I do not know (you can test your internet speed at speedtest.utah.gov)	27.27%	3
TOTAL		11

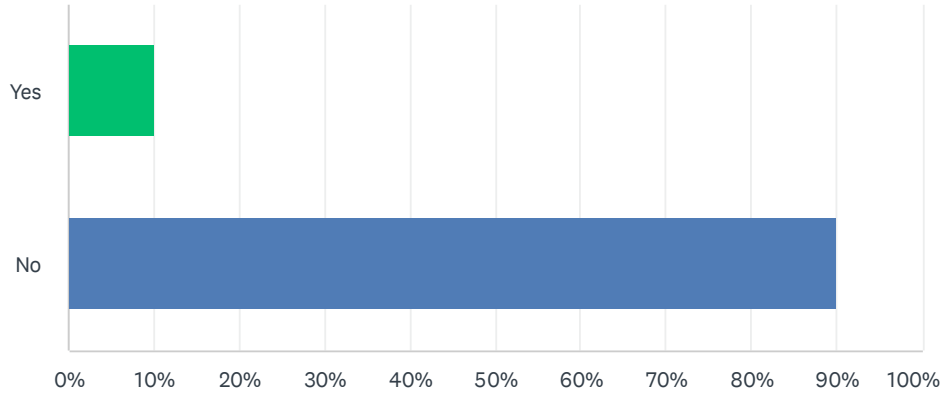
Q23 What is the monthly charge for your business internet service? Write "Unknown" if unknown.

Answered: 10 Skipped: 107

#	RESPONSES	DATE
1	199.00	5/16/2023 10:56 PM
2	77	5/12/2023 9:17 PM
3	45	5/12/2023 12:45 PM
4	\$200	5/4/2023 9:07 AM
5	\$45	5/3/2023 6:28 PM
6	\$110	5/3/2023 8:00 AM
7	40	5/2/2023 7:24 PM
8	150	5/2/2023 4:34 PM
9	\$234	5/2/2023 10:23 AM
10	45	4/26/2023 7:58 PM

Q24 Does your business internet bill include other services such as phone, TV, or premium content?

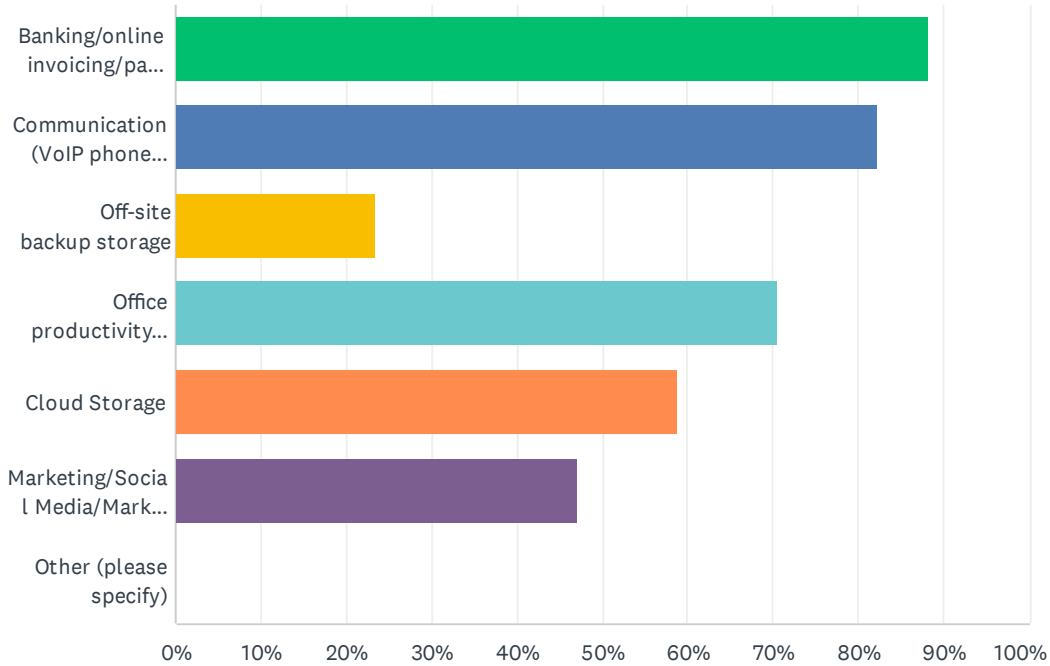
Answered: 10 Skipped: 107



ANSWER CHOICES	RESPONSES	
Yes	10.00%	1
No	90.00%	9
TOTAL		10

Q25 What do you typically use the internet for at your business? Select all that apply.

Answered: 17 Skipped: 100

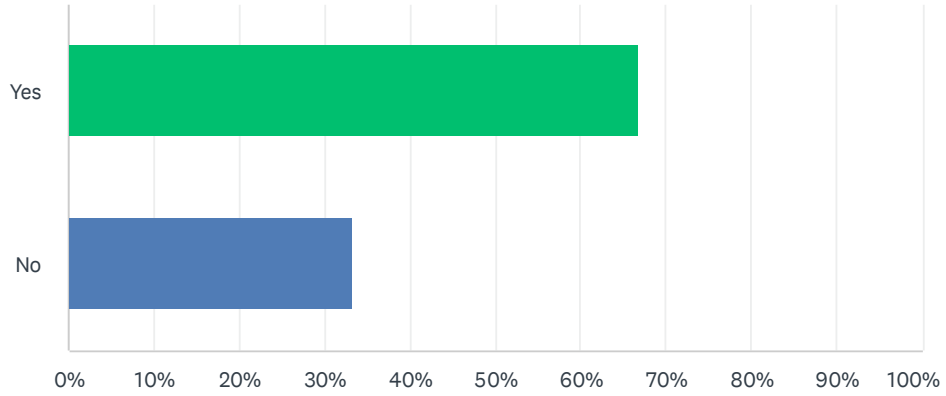


ANSWER CHOICES	RESPONSES	
Banking/online invoicing/payment processing/payroll	88.24%	15
Communication (VoIP phone system, email)	82.35%	14
Off-site backup storage	23.53%	4
Office productivity (Video conferencing, Slack, Microsoft Teams)	70.59%	12
Cloud Storage	58.82%	10
Marketing/Social Media/Market Research	47.06%	8
Other (please specify)	0.00%	0
Total Respondents: 17		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q26 Has the speed or reliability of your internet service affected your business?

Answered: 21 Skipped: 96



ANSWER CHOICES	RESPONSES	
Yes	66.67%	14
No	33.33%	7
TOTAL		21

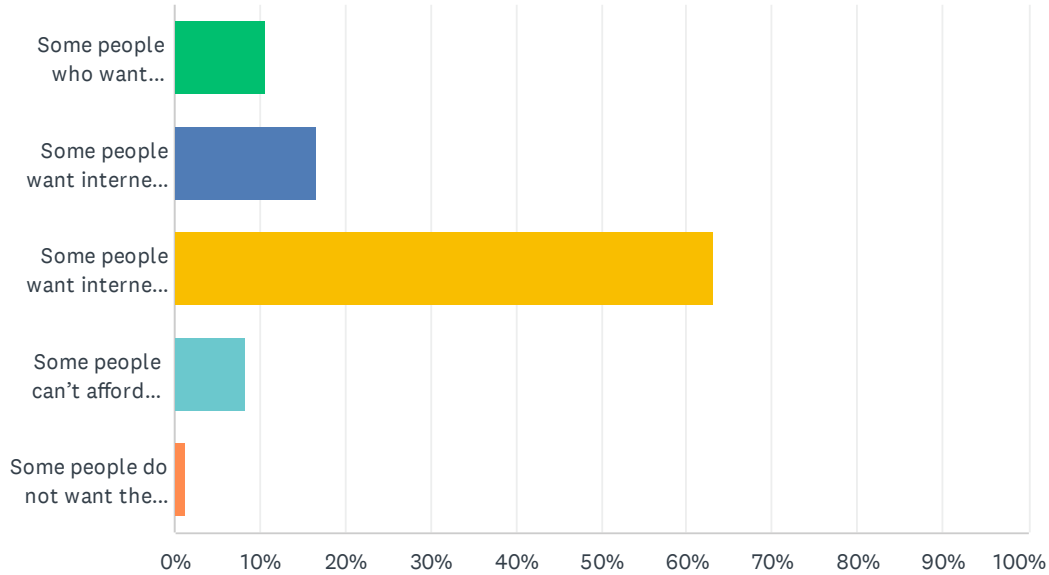
Q27 Please describe how internet reliability - or lack of internet connection - has affected your business.

Answered: 18 Skipped: 99

#	RESPONSES	DATE
1	too slow, hangs up, delays	5/20/2023 11:57 AM
2	UTOPIA SPEEDS ARE A POSITIVE. THE COST TO BUSINESSES WITH UTOPIA, AND LONG CONTRACTS, ARE INSULTING AND FRUSTRATING. HOMES HAVE BETTER SPEEDS AT A FRACTION OF THE COST. BUT OUR GOVT SEEMS TO THINK IT CAN ALL BE SHOULDERED BY BUSINESS. IT'S RIDICULOUS.	5/16/2023 10:56 PM
3	Slow connectivity.	5/14/2023 9:54 AM
4	We are unable to work from home as we'd like because the Internet is too slow. It is also for our college kids to do any online work.	5/12/2023 9:17 PM
5	It is really slow	5/12/2023 12:45 PM
6	I Can occasionally work from home. It won't connect in some places in the home. Very slow. Can't stream	5/8/2023 9:55 PM
7	The speed and reliability lead to interruptions in virtual meetings.	5/8/2023 6:01 PM
8	The connection is not consistant. Sometimes it's good and other times we lose connection.	5/7/2023 9:28 PM
9	Loss of connection, slow speed and interruptions have been a pain here in Morgan.	5/7/2023 6:32 AM
10	Slow downloads, ability to send and receive emails, billing, etc	5/4/2023 9:39 PM
11	Intermittent and slow connection has hurt client calls multiple times	5/3/2023 10:19 PM
12	It is not reliable. I often go elsewhere for on line meetings	5/3/2023 6:28 PM
13	Long waits	5/3/2023 11:36 AM
14	Too slow	5/3/2023 8:00 AM
15	If internet was cheaper I could install card readers on my washers and dryers	5/2/2023 9:27 PM
16	It is insane. I have tried to start a petition here in our neighborhood and contacted Behive Broadband which received a lot of county dollars in 2020 during covid to "expand" their network, they instead rewired their cable network and did not expand. I am .5 miles from a fiber line and those funds were supposed to get people connect to last mile. Beehive has horrible public relations. I contacted liberty broadband and arranged for them to speak with Behive to get a wireless tower installed for highspeed for our neighborhood after 3 years of trying nothing is done. behive wanted to charge Liberty some insane amount of money to place a tower with their fiber backbone. I truly believe that something improper went on with the fund and money spent by behive. They did not expand but instead improved existing infrastructure. I wish someone would now take a look and make the County and Beehive Broadband accountable. This was the "good old boy" network at play. someone knows the Beehive guys in county government and they did what they wanted not whay they should have done. If I had high speed network my wife could work from home. we could have Voip phone which we cannot have for our office lines. We could employ people and expand	5/2/2023 6:38 PM
17	Terrible connection	5/2/2023 4:34 PM
18	A lot of down time and slow speeds have caused dropped Zoom calls, slow network response.	4/26/2023 7:58 PM

Q28 Tell us about internet access and how it relates to people within Morgan County.

Answered: 84 Skipped: 33



ANSWER CHOICES	RESPONSES	
Some people who want internet access have it.	10.71%	9
Some people want internet access but have no internet providers available.	16.67%	14
Some people want internet provider options than those that currently are available.	63.10%	53
Some people can't afford the internet option(s) available to them.	8.33%	7
Some people do not want the internet.	1.19%	1
TOTAL		84

Q29 What barriers make it difficult for individuals in Morgan County to access the internet? (e.g., affordability, knowledge, infrastructure).

Answered: 79 Skipped: 38

#	RESPONSES	DATE
1	Very limited access to good internet	5/25/2023 2:26 PM
2	Infrastructure	5/24/2023 7:18 AM
3	Don't know	5/24/2023 12:06 AM
4	No fiber optic in our area. Poor choice of providers. All options are slow.	5/20/2023 1:56 PM
5	only a few providers causing too many on a tower and slow connectivity	5/20/2023 11:59 AM
6	INFRASTRUCTURE AND OPTIONS HAVE NEVER COME TOGETHER, DESPITE ALL OF THE MONEY AND ATTEMPTS TO PROVIDE OPTIONS TO COUNTY RESIDENTS.	5/16/2023 11:00 PM
7	Affordability	5/16/2023 6:15 PM
8	Infrastructure - same issues affecting many small towns and rural communities - lack of fiber optics or high speed internet to areas outside of city limits.	5/14/2023 9:57 AM
9	Infrastructure. No alternatives other than satellite internet exist where I live	5/13/2023 3:24 AM
10	Options. Speed	5/12/2023 9:19 PM
11	Infrastructure	5/12/2023 7:48 PM
12	land locked neighborhoods	5/11/2023 9:50 PM
13	infrastructure	5/11/2023 5:30 PM
14	Having a hard time getting access to the internet because of the mountains and trees	5/10/2023 10:38 PM
15	Infrastructure. We need more options other than Utopia/CenturyLink. It's limited through CenturyLink and also unaffordable through Utopia.	5/9/2023 10:25 PM
16	Infrastructure	5/9/2023 10:00 PM
17	infrastructure	5/9/2023 5:48 PM
18	Infrastructure	5/9/2023 3:03 PM
19	Infrastructure	5/9/2023 11:20 AM
20	We live in a rural area	5/9/2023 8:38 AM
21	Infrastructure	5/9/2023 7:43 AM
22	No high speed access.	5/8/2023 9:59 PM
23	No fiber access	5/8/2023 9:04 PM
24	Infrastructure, affordability	5/8/2023 8:47 PM
25	The rural parts of Morgan can't get good internet. My speed with CL is 2mb/3mb	5/8/2023 8:17 PM
26	Morgan City added a fiber network through utopia but it does not extend to the rest of the county. This leaves no high speed options available for most residents.	5/8/2023 6:04 PM
27	Infrastructure	5/8/2023 1:22 PM
28	infrastructure	5/8/2023 12:46 AM
29	Internet speeds are slow sometimes.The connection is not consistant. Sometimes it's good and other times we lose connection.	5/7/2023 9:29 PM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

30	Infrastructure	5/7/2023 8:09 PM
31	Centurylink will not upgrade their internet service. Fiber optic was brought into this area (Highlands), but for some reason was not offered to all residents despite their willingness to pay for it. There was no communication with residents in the area. NOT OK. This survey monkey is too little too late.	5/7/2023 1:49 PM
32	Infrastructure. I have no access to fiber or broadband at my residence.	5/7/2023 12:01 PM
33	We do not have high speed internet available compared to speeds below the canyon. It's frustrating!	5/7/2023 6:38 AM
34	Infrastructure----availability is poor in some areas.	5/6/2023 7:54 PM
35	No high speed internet available in my area of Mountain Green.	5/6/2023 7:29 PM
36	Affordability and connectivity infrastructure	5/6/2023 7:28 PM
37	Affordability and availability	5/6/2023 1:35 PM
38	Our location is not available for most internet services except Century Link or over the air services.	5/6/2023 9:38 AM
39	Infrastructure and affordability	5/6/2023 6:44 AM
40	Options available	5/5/2023 6:28 PM
41	Little availability	5/5/2023 1:56 PM
42	infrastructure	5/5/2023 1:54 PM
43	At our home satellite and centurylink are the only options. Centurylink has old cables and is very intermittent.	5/5/2023 12:08 PM
44	infrastructure	5/5/2023 10:57 AM
45	Probably affordability first. Yet Morgan county allows developers, and internet providers to pick and choose who they provide their services to.	5/5/2023 9:08 AM
46	not available	5/5/2023 8:56 AM
47	Monopoly for service and poor performance	5/5/2023 7:28 AM
48	Trees, no direct vision to towers, affordability	5/4/2023 9:44 PM
49	Infrastructure	5/4/2023 7:55 PM
50	Infrastructure	5/4/2023 9:09 AM
51	I think infrastructure has been the biggest challenge. In our particular setting, we have been unable to have many options.	5/4/2023 8:23 AM
52	Croydon has limited options. While I am grateful for what I have, it would be nice to have faster, more reliable internet.	5/4/2023 1:28 AM
53	Infrastructure and affordability. Unwillingness to run high speed cable a 1/4 mile to get our neighbors and us	5/3/2023 10:23 PM
54	Infrastructure	5/3/2023 9:15 PM
55	Infrastructure	5/3/2023 7:03 PM
56	Hughes is not reliable and expensive. I dropped it. MSU is not reliable either but cost is ok.	5/3/2023 6:35 PM
57	Infrastructure	5/3/2023 10:51 AM
58	Infrastructure - many homes don't have Utopia fiber optic available.	5/3/2023 8:49 AM
59	Infrastructure	5/3/2023 8:02 AM
60	knowledge,infrastructure	5/3/2023 8:02 AM
61	Affordability, location (won't provide access to fiber on commercial street, or too many trees	5/3/2023 6:43 AM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

	"block the signal")	
62	Infrastructure	5/3/2023 4:47 AM
63	I'm not sure	5/3/2023 12:02 AM
64	Unavailability of high speed internet in the County areas	5/2/2023 9:30 PM
65	Affordability. Infrastructure.	5/2/2023 8:53 PM
66	Infrastructure	5/2/2023 8:45 PM
67	Infrastructure and misappropriation of funds for expansion by Beehive and the County, someone should really look in to this. Cost for slow "high speed" internet that sucks is 100-200 dollars and up.	5/2/2023 6:43 PM
68	Affordability, infrastructure, location	5/2/2023 6:19 PM
69	More people work from home and need the faster and better service.	5/2/2023 4:37 PM
70	infrastructure	5/2/2023 2:49 PM
71	There is only one option that's semi affordable. The internet isn't great either.	5/2/2023 2:00 PM
72	One available	5/2/2023 12:54 PM
73	unknown	5/2/2023 11:14 AM
74	infrastructure	5/1/2023 6:43 PM
75	High price for even basic service and overpriced for high speed	5/1/2023 6:02 PM
76	Infrastructure, poor planning, rich rich people leapfrog over most of the county to get their dedicated lines	4/27/2023 9:25 PM
77	Infrastructure and affordability, many providers limit data usage	4/26/2023 8:00 PM
78	Infrastructure, affordability. Centurylink will not upgrade the area I live in which is 1960s copper wire.	4/26/2023 3:15 PM
79	infrastructure	4/25/2023 3:05 PM

Q30 What would make it easier for individuals in Morgan County to access the internet? (e.g., lower costs, subsidizing programs for internet service, educational programming for digital skills, infrastructure improvements).

Answered: 78 Skipped: 39

#	RESPONSES	DATE
1	Morgan needs better access to affordable internet	5/25/2023 2:26 PM
2	Infrastructure improvements especially outside the city	5/24/2023 7:18 AM
3	To have the internet towers there so they can they can be provided for them so they're able to do all of those things	5/24/2023 3:57 AM
4	Infrastructure improvements. Run fiber optic and/or cable. Encourage more providers. Lower costs.	5/20/2023 1:56 PM
5	lower costs, faster speeds,	5/20/2023 11:59 AM
6	JUST GETTING OPTIONS TO COUNTY RESIDENTS. MANY HAVE BEEN PROPOSED, MONEY HAS BEEN SPENT. A COMBINATION OF SOURCES IS ACCEPTABLE AND ADEQUATE.	5/16/2023 11:00 PM
7	Lower cost	5/16/2023 6:15 PM
8	Infrastructure improvements - either providing 4G/5G access or running more fiber optic line to provide cable internet.	5/14/2023 9:57 AM
9	Infrastructure improvements so more companies can offer service	5/13/2023 3:24 AM
10	It's easy enough to get service but the speed is not adequate	5/12/2023 9:19 PM
11	infrastructure improvements	5/12/2023 7:48 PM
12	lower costs and more options	5/11/2023 5:30 PM
13	Subsidizing the internet and or make a programed like xfinity	5/10/2023 10:38 PM
14	There is a monopoly through Utopia and the OTA options need to be allowed in the valley	5/9/2023 10:25 PM
15	Lower cost & infrastructure	5/9/2023 10:00 PM
16	more options for high speed internet, lower costs	5/9/2023 5:48 PM
17	Lower costs and infrastructure improvements	5/9/2023 3:03 PM
18	Infrastructure improvements	5/9/2023 11:20 AM
19	Have a good reliable source	5/9/2023 8:38 AM
20	Infrastructure improvement	5/9/2023 7:43 AM
21	Bring it in. We need it to	5/8/2023 9:59 PM
22	Getting fiber or cable prviders	5/8/2023 9:04 PM
23	Infrastructure and lower costs	5/8/2023 8:47 PM
24	Infrastructure	5/8/2023 8:17 PM
25	Infrastructure to bring Fiber to the rest of the county.	5/8/2023 6:04 PM
26	Better providers	5/8/2023 1:22 PM
27	infrastructure improvements	5/8/2023 12:46 AM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

28	infrastructure improvements	5/7/2023 9:29 PM
29	Infrastructure improvements	5/7/2023 8:09 PM
30	Continue bringing fiber optic to all residents in the service area.	5/7/2023 1:49 PM
31	Infrastructure Improvements.	5/7/2023 12:01 PM
32	Have good options available! It's time!	5/7/2023 6:38 AM
33	Infrastructure improvements	5/6/2023 7:54 PM
34	Getting high speed internet connected to my neighborhood.	5/6/2023 7:29 PM
35	Infrastructure for faster internet	5/6/2023 7:28 PM
36	Lower costs and more options	5/6/2023 1:35 PM
37	Lower costs and availability of fiber.	5/6/2023 9:38 AM
38	More service providers	5/6/2023 6:44 AM
39	Lower costs	5/5/2023 6:28 PM
40	More availability	5/5/2023 1:56 PM
41	fiber installation	5/5/2023 1:54 PM
42	Reliable providers	5/5/2023 12:08 PM
43	costs and infrastructure	5/5/2023 10:57 AM
44	Improve access and options.	5/5/2023 9:08 AM
45	lower cost	5/5/2023 8:56 AM
46	Infrastructure and prices	5/5/2023 7:28 AM
47	Fiber optics, affordable, not using direct line of site towers	5/4/2023 9:44 PM
48	Infrastructure improvements	5/4/2023 7:55 PM
49	Infrastructure improvements	5/4/2023 9:09 AM
50	Infrastructure improvements, lower costs	5/4/2023 8:23 AM
51	There isn't really any good infrastructure to our portion of the county	5/4/2023 1:28 AM
52	Infrastructure improvements. Mandatory high speed into all (previous and current) neighborhoods for future development	5/3/2023 10:23 PM
53	Infrastructure improvement	5/3/2023 9:15 PM
54	Infrastructure	5/3/2023 7:03 PM
55	Infrastructure improvements and greater reliability	5/3/2023 6:35 PM
56	Infrastructure improvements	5/3/2023 10:51 AM
57	Infrastructure improvements to have fiber optic available for all residents would help.	5/3/2023 8:49 AM
58	Infrastructure improvements	5/3/2023 8:02 AM
59	infrastructure improvements	5/3/2023 8:02 AM
60	Lower cost	5/3/2023 6:43 AM
61	I'm not sure. We have beehive fiber when we first moved in and it was great. Then the county have utopia the contract and they relaid lines. Now we pay more than before and the service isn't as good.	5/3/2023 12:02 AM
62	?	5/2/2023 9:30 PM
63	Infrastructure improvements. Lower costs	5/2/2023 8:53 PM
64	Infrastructure improvements	5/2/2023 8:45 PM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

65	Lower cost true high speed infrastructure	5/2/2023 6:43 PM
66	All of the above	5/2/2023 6:19 PM
67	Better internet services	5/2/2023 4:37 PM
68	Infrastructure	5/2/2023 2:49 PM
69	Offer a variety of companies. Improvements to the current company.	5/2/2023 2:00 PM
70	Having more availability	5/2/2023 12:54 PM
71	infrastructure improvements	5/2/2023 11:14 AM
72	Lower costs, faster speeds	5/2/2023 10:24 AM
73	infrastructure improvements	5/1/2023 6:43 PM
74	Lower cost	5/1/2023 6:02 PM
75	If internet providers had the ability to roll out high speed fiber to residents. Beehive Broadband literally had their fiber cables running to my property but it is not accessible at my address. Beyond that, Darrel it internet is garbage, anything less than 200mbps is not really quality internet and DSL, connections are far out dated and need a rehaul, not to mention the terrible access to Century Link customer care, their support is great but the chat is near impossible to use.	4/27/2023 9:25 PM
76	Infrastructure	4/26/2023 8:00 PM
77	Infrastructure improvements	4/26/2023 3:15 PM
78	All of the above.	4/25/2023 3:05 PM

Q31 Do you have anything else to share about internet access in your area?

Answered: 61 Skipped: 56

#	RESPONSES	DATE
1	Rise Broadband is who we used to have and they were awful. They charged really high fees and very limited internet.	5/25/2023 2:26 PM
2	No	5/24/2023 7:18 AM
3	Send internet places they've really take advantage of you and they end up pretty much robbing you as far as cost	5/24/2023 3:57 AM
4	I live in Montana	5/24/2023 12:06 AM
5	I'VE SAID ENOUGH.	5/16/2023 11:00 PM
6	No	5/16/2023 6:15 PM
7	No	5/13/2023 3:24 AM
8	A lot of people in our neighborhood have resorted to paying for really expensive internet to get the speeds and reliability they need.	5/12/2023 7:48 PM
9	Would like to have a fiber option	5/11/2023 5:30 PM
10	They have a program called internet essentials and it's only \$9.95 a month it helps out folks who cannot afford regular internet	5/10/2023 10:38 PM
11	It drops daily and streaming is slow	5/9/2023 10:00 PM
12	At my home cell phone coverage is weak or none at all so I run my cell phone through the internet/wifi. This is often inadequate too. If I have an important call, I typically drive about 1 mile down the road so I can access better cell phone coverage - because my wifi often disconnects the call.	5/9/2023 5:48 PM
13	Very slow. Doing this on my phone rather than laptop.	5/9/2023 3:03 PM
14	No	5/9/2023 11:20 AM
15	We just need a really good service	5/9/2023 8:38 AM
16	Internet access is critical for my home business and for our family, but there are limited choices outside of specific areas that have been provided access to fiber optic	5/9/2023 7:43 AM
17	Please do something to help us	5/8/2023 9:59 PM
18	dsl service gets overwhelmed easily	5/8/2023 9:04 PM
19	Nope	5/8/2023 8:47 PM
20	My house can only get century link and it is extremely slow. Others can see the dish at the Y and are able to get other service providers.	5/8/2023 8:17 PM
21	No	5/8/2023 1:22 PM
22	no	5/8/2023 12:46 AM
23	I would love to have faster more reliable insurance	5/7/2023 8:09 PM
24	The lack of communication regarding this issue is unacceptable.	5/7/2023 1:49 PM
25	Fiber would be great.	5/7/2023 12:01 PM
26	It sucks! Too slow and behind the times. I heard Morgan Co denied fiber optics years ago.	5/7/2023 6:38 AM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

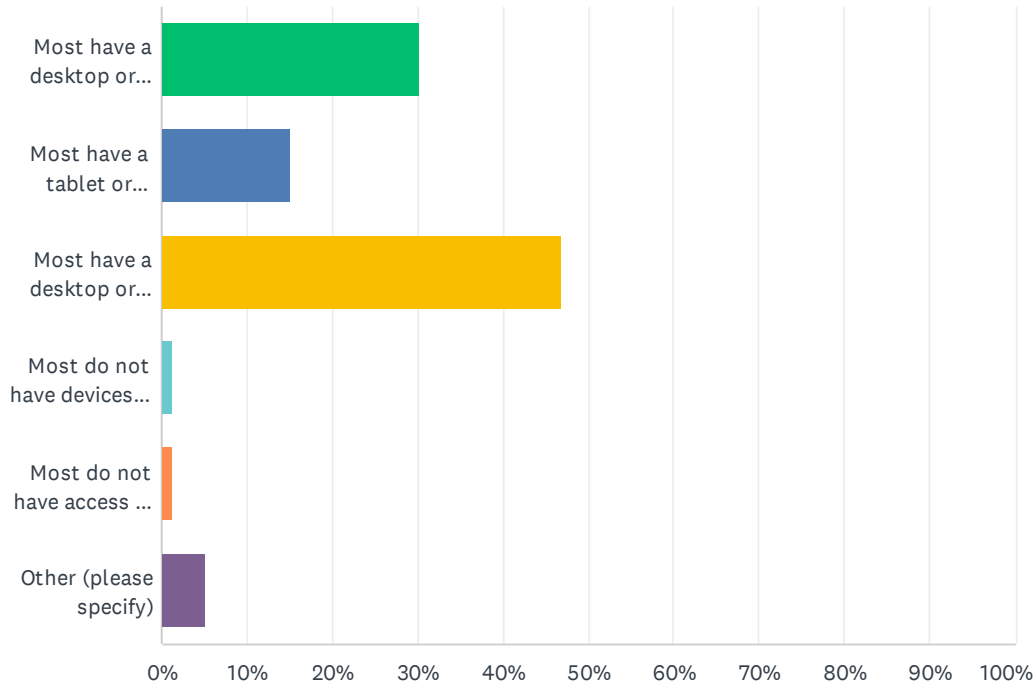
27	HughsNet satellite internet was terrible. Century Link is kind of dependable but slow. T Mobile is just a cell service hot spot.	5/6/2023 7:29 PM
28	Please bring faster internet to my neighborhood	5/6/2023 7:28 PM
29	No	5/6/2023 1:35 PM
30	no	5/6/2023 9:38 AM
31	It works in my area just fine and I think the cost is reasonable. I don't want to pay more taxes for infrastructure or to subsidize but understand the need for others.	5/6/2023 6:44 AM
32	Needed to work remotely	5/5/2023 6:28 PM
33	Access is very inconsistent. One street over has fiber. We do not	5/5/2023 1:56 PM
34	Liberty is pretty good by the speed and reliability of a fiber connection would be great	5/5/2023 1:54 PM
35	Centurylink is crap in our area in Mountain Green. The infrastructure needs to be updated badly.	5/5/2023 10:57 AM
36	Again, if an internet provider like beehive is allowed to provide internet and use the infrastructure make them provide to everyone. It is interesting that the gated community in my area and the clustered homes have beehive, but small cul-d-sacs are intentionally not provided access.	5/5/2023 9:08 AM
37	No	5/5/2023 7:28 AM
38	Fiber internet please	5/4/2023 7:55 PM
39	I appreciate the additional choice that has recently been made available to us in our area.	5/4/2023 8:23 AM
40	I think WifiCow provides a good service at reasonable rates. However, my daughter in Manti, Utah has significantly faster internet for a similar cost.	5/4/2023 1:28 AM
41	It's frustrating to have high speed internet run to the neighborhood right next door but beehive is unwilling to connect our phase of the development because we're slightly lower density housing	5/3/2023 10:23 PM
42	The mobile data is much faster than the home connection, but hotspot data from it is limited, so it's used sparingly.	5/3/2023 7:03 PM
43	We need broadband	5/3/2023 6:35 PM
44	No	5/3/2023 10:51 AM
45	Make high speed more accessible throughout the county	5/3/2023 8:02 AM
46	no	5/3/2023 8:02 AM
47	No	5/3/2023 6:43 AM
48	See above answer	5/3/2023 12:02 AM
49	No	5/2/2023 9:30 PM
50	We need more options for internet service	5/2/2023 8:45 PM
51	New developers should be required to install conduit when they do curb and gutter for high speed internet lines. The top of our neighborhood has no internet available unless you play tons of money for LTE (some houses can't get that) or starlink (which works some of the time and can be slow) also expensive	5/2/2023 6:43 PM
52	No	5/2/2023 6:19 PM
53	Needs to be better - most work from home due to covid	5/2/2023 4:37 PM
54	no	5/2/2023 2:49 PM
55	No	5/2/2023 12:54 PM
56	No	5/2/2023 11:14 AM
57	no	5/1/2023 6:43 PM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

58	No	4/27/2023 9:25 PM
59	No	4/26/2023 8:00 PM
60	Fiber has been lates all around, but as stated before current provider will not upgrade. Centurylink received \$505 mil of federal money in 2020 nothing has been done to date in my area. As stated I am on copper wire, that is buried when it is wet I get no internet, up load is generally 1mbps to 0.	4/26/2023 3:15 PM
61	no	4/25/2023 3:05 PM

Q32 Tell us about the access to devices for people in Morgan County.

Answered: 79 Skipped: 38

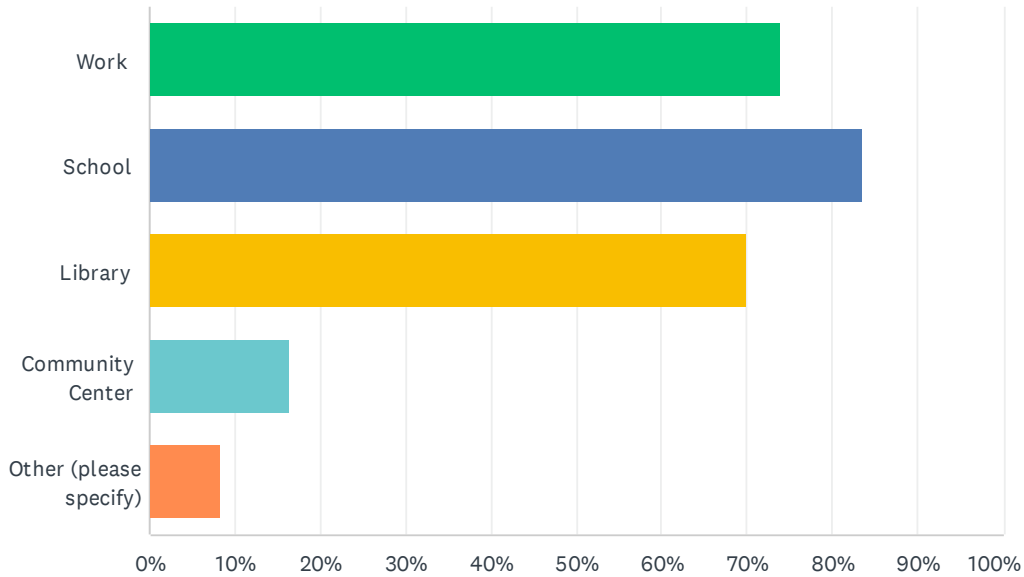


ANSWER CHOICES	RESPONSES	
Most have a desktop or laptop computer at home.	30.38%	24
Most have a tablet or smartphone at home.	15.19%	12
Most have a desktop or laptop computer and a tablet or smartphone at home.	46.84%	37
Most do not have devices at home but can access them elsewhere.	1.27%	1
Most do not have access to devices at home or elsewhere.	1.27%	1
Other (please specify)	5.06%	4
TOTAL		79

#	OTHER (PLEASE SPECIFY)	DATE
1	I don't live there	5/24/2023 12:06 AM
2	Only Centruy Link available	5/2/2023 1:54 PM
3	unknown	5/2/2023 11:14 AM
4	Unknown	4/26/2023 3:15 PM

Q33 Select the other ways your community accesses devices if they do not own them. Select all that apply.

Answered: 73 Skipped: 44



ANSWER CHOICES	RESPONSES
Work	73.97% 54
School	83.56% 61
Library	69.86% 51
Community Center	16.44% 12
Other (please specify)	8.22% 6
Total Respondents: 73	

#	OTHER (PLEASE SPECIFY)	DATE
1	cell phone	5/25/2023 2:26 PM
2	Friend	5/24/2023 3:57 AM
3	I think most people have their own devices	5/12/2023 7:48 PM
4	Cost of living	5/10/2023 10:38 PM
5	Neighbor	5/6/2023 7:28 PM
6	Don't know	5/6/2023 9:38 AM

Q34 What barriers make it difficult for individuals in Morgan County to access device(s)? (e.g., affordability, skill level, supply issues).

Answered: 50 Skipped: 67

#	RESPONSES	DATE
1	There are a lot of places you can't get internet and if you can it is very expensive.	5/25/2023 2:26 PM
2	?	5/24/2023 7:18 AM
3	It's so far away	5/24/2023 3:57 AM
4	Don't know	5/24/2023 12:06 AM
5	Cost	5/20/2023 1:56 PM
6	affordability, lack of options for providers	5/20/2023 11:59 AM
7	AFFORDABILITY AND COVERAGE, WITH HIGH COST, IN MORE REMOTE/RURAL PARTS OF THE COUNTY.	5/16/2023 11:00 PM
8	Affordability	5/16/2023 6:15 PM
9	Affordability	5/12/2023 7:48 PM
10	affordability	5/11/2023 5:30 PM
11	The housing costs is a lot and I'm sure it costs a lot more to buy a house	5/10/2023 10:38 PM
12	Affordable & supply	5/9/2023 10:00 PM
13	For me it is high speed internet options.	5/9/2023 5:48 PM
14	Affordability	5/9/2023 3:03 PM
15	Cost and access	5/9/2023 8:38 AM
16	Affordability	5/8/2023 9:59 PM
17	Affordability	5/8/2023 8:47 PM
18	Cost?	5/8/2023 8:17 PM
19	Not sure	5/8/2023 1:22 PM
20	Affordability	5/7/2023 8:09 PM
21	No options other than Beehive, T-mobile or Rise Broadband! ALL ARE SLOW! And expensive!	5/7/2023 6:38 AM
22	Affordability	5/6/2023 7:29 PM
23	Affordability	5/6/2023 7:28 PM
24	Affordability	5/6/2023 1:35 PM
25	Don't know	5/6/2023 9:38 AM
26	None	5/6/2023 6:44 AM
27	Supply	5/5/2023 1:56 PM
28	LOCATION	5/5/2023 1:54 PM
29	Don' know	5/5/2023 10:57 AM
30	Costs	5/5/2023 7:28 AM
31	unknown	5/4/2023 8:23 AM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

32	I think overall, Morgan has decent access to the equipment needed.	5/4/2023 1:28 AM
33	Affordability, lack of speed, and lack of reliability	5/3/2023 6:35 PM
34	Affordability - families with 3+ children in school can't afford devices for every family member.	5/3/2023 8:49 AM
35	Accessibility, age barriers	5/3/2023 6:43 AM
36	Don't know	5/3/2023 12:02 AM
37	?	5/2/2023 9:30 PM
38	Accessibility	5/2/2023 8:53 PM
39	Skill level	5/2/2023 8:45 PM
40	Affordability, Availability	5/2/2023 6:43 PM
41	All	5/2/2023 6:19 PM
42	Available internet companies	5/2/2023 4:37 PM
43	affordability	5/2/2023 2:49 PM
44	Supply and affordability.	5/2/2023 2:00 PM
45	unknown	5/2/2023 11:14 AM
46	Limited supply at public places like a library	5/1/2023 6:02 PM
47	Skill issue.	4/27/2023 9:25 PM
48	Affordability	4/26/2023 8:00 PM
49	Affordability	4/26/2023 3:15 PM
50	Skill level among the elderly.	4/25/2023 3:05 PM

Q35 What would make it easier for individuals in Morgan County to have access to device(s)? (e.g., lower costs, subsidizing programs for device purchases).

Answered: 47 Skipped: 70

#	RESPONSES	DATE
1	Both. It is hard to get internet in lots of areas in Morgan so they need more providers, more points of connections.	5/25/2023 2:26 PM
2	Lower costs	5/24/2023 7:18 AM
3	For some of them to establish a home in Morgan so those people can have it	5/24/2023 3:57 AM
4	?	5/24/2023 12:06 AM
5	Lower cost	5/20/2023 1:56 PM
6	NO...THE COVERAGE/INTERNET IS THE PRIORITY.	5/16/2023 11:00 PM
7	Lower cost	5/16/2023 6:15 PM
8	Access to devices in Morgan County is not the issue, the per-capita income levels here are high. The problem is access to higher speed internet options outside of city limits.	5/14/2023 9:57 AM
9	Lower costs	5/12/2023 7:48 PM
10	lower costs	5/11/2023 5:30 PM
11	To have the in the company going to Morgan County and have them help them set things up for the customers	5/10/2023 10:38 PM
12	Lower cost	5/9/2023 10:00 PM
13	I'm guessing that lower costs would help	5/9/2023 5:48 PM
14	Lower costs	5/9/2023 3:03 PM
15	County wide service for all	5/9/2023 8:38 AM
16	Give us high speed	5/8/2023 9:59 PM
17	Lower costs	5/8/2023 8:47 PM
18	I'm not sure we need more devices. Low income help specifically for that?	5/8/2023 8:17 PM
19	Not sure	5/8/2023 1:22 PM
20	Lower cost	5/7/2023 8:09 PM
21	High speed access	5/7/2023 6:38 AM
22	Maybe reign in the horrid and vast array of money grubbing private utilities!!!!	5/6/2023 7:29 PM
23	Subsidized programs	5/6/2023 7:28 PM
24	Lower costs	5/6/2023 1:35 PM
25	Cost is always a concern for people on fixed incomes.	5/6/2023 9:38 AM
26	Lower cost	5/6/2023 6:44 AM
27	Internet availability	5/5/2023 1:56 PM
28	lower cost	5/5/2023 1:54 PM
29	Subsidized purchase	5/5/2023 7:28 AM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

30	I don't know	5/4/2023 1:28 AM
31	I do not know	5/3/2023 6:35 PM
32	Lower costs for devices.	5/3/2023 8:49 AM
33	Lower cost	5/3/2023 6:43 AM
34	The library has them if someone needs access	5/3/2023 12:02 AM
35	?	5/2/2023 9:30 PM
36	Unknown	5/2/2023 8:45 PM
37	Lower costs Subsidized programs hard line high speed internet access	5/2/2023 6:43 PM
38	All	5/2/2023 6:19 PM
39	Access and affordable	5/2/2023 4:37 PM
40	lower cost	5/2/2023 2:49 PM
41	Lower costs and availability	5/2/2023 1:54 PM
42	unknown	5/2/2023 11:14 AM
43	Lower costs	5/1/2023 6:02 PM
44	If it was actually available.	4/27/2023 9:25 PM
45	Lower costs	4/26/2023 8:00 PM
46	Unknown	4/26/2023 3:15 PM
47	Education in how to purchase and set up devices.	4/25/2023 3:05 PM

Q36 Is there anything else you'd like to share about device access?

Answered: 34 Skipped: 83

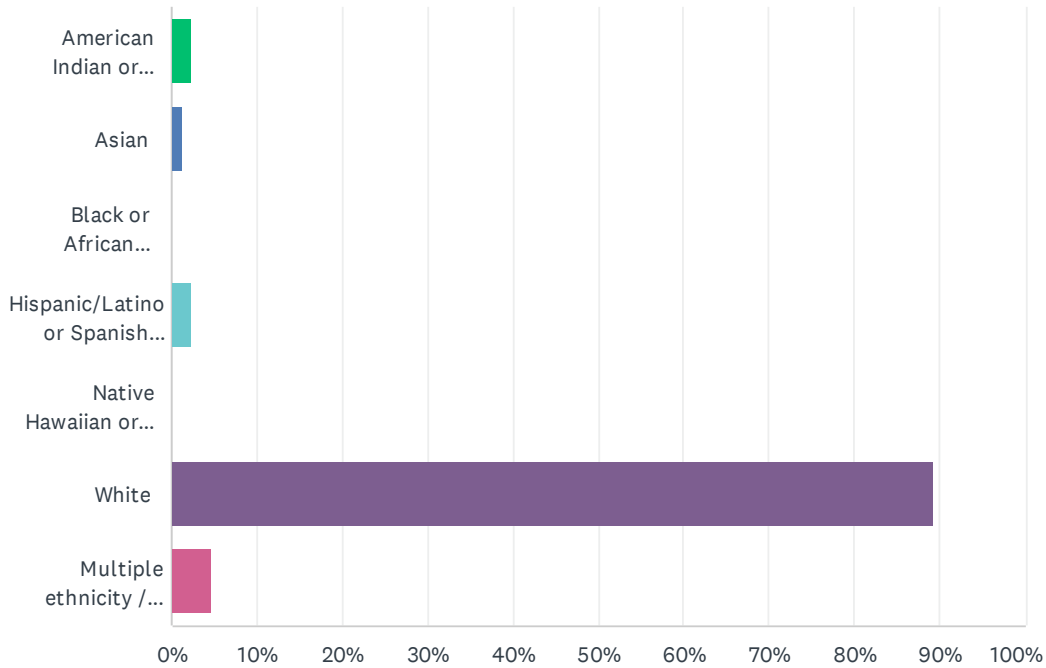
#	RESPONSES	DATE
1	There needs to be fiber optics ran through the county.	5/25/2023 2:26 PM
2	No	5/24/2023 7:18 AM
3	No	5/24/2023 12:06 AM
4	NO	5/16/2023 11:00 PM
5	No	5/16/2023 6:15 PM
6	no	5/12/2023 7:48 PM
7	n/a	5/11/2023 5:30 PM
8	Just to thank you for letting me do the survey	5/10/2023 10:38 PM
9	Older neighborhood not much choice in providers	5/9/2023 10:00 PM
10	As I stated above, I need to use wifi/internet for cell phone service ... and it's spotty and inadequate.	5/9/2023 5:48 PM
11	No	5/9/2023 3:03 PM
12	no	5/9/2023 8:38 AM
13	No	5/8/2023 9:59 PM
14	Nope	5/8/2023 8:47 PM
15	No	5/8/2023 8:17 PM
16	No	5/6/2023 7:29 PM
17	Schools and libraries help with access	5/6/2023 7:28 PM
18	Mo	5/6/2023 1:35 PM
19	no	5/6/2023 9:38 AM
20	Nope	5/6/2023 6:44 AM
21	N/a	5/5/2023 1:56 PM
22	nope	5/4/2023 1:28 AM
23	Good fast access, affordability, and reliability is needed	5/3/2023 6:35 PM
24	No	5/3/2023 10:51 AM
25	No	5/3/2023 12:02 AM
26	No	5/2/2023 9:30 PM
27	No	5/2/2023 8:45 PM
28	Century link's best product is so slow it is unusable here, literally not useable.	5/2/2023 6:43 PM
29	No	5/2/2023 6:19 PM
30	no	5/2/2023 11:14 AM
31	No	4/27/2023 9:25 PM
32	No	4/26/2023 8:00 PM

HIGH-SPEED INTERNET SURVEY FOR MORGAN COUNTY

33	No	4/26/2023 3:15 PM
34	no	4/25/2023 3:05 PM

Q37 What is your race/ethnicity? Select all that apply.

Answered: 84 Skipped: 33

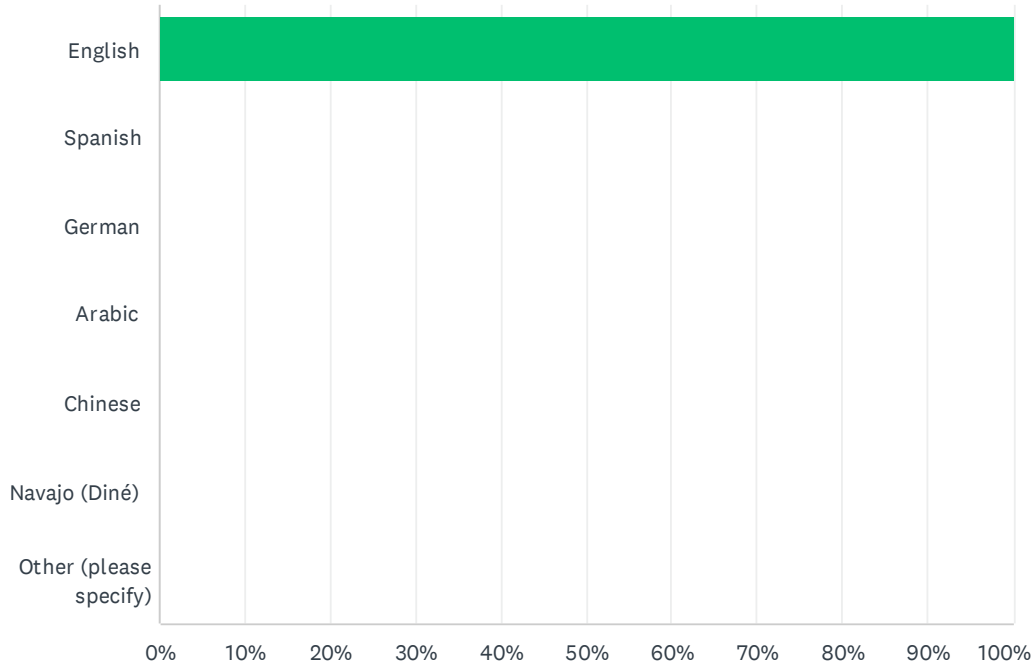


ANSWER CHOICES	RESPONSES
American Indian or Alaska Native	2.38% 2
Asian	1.19% 1
Black or African American	0.00% 0
Hispanic/Latino or Spanish Origin	2.38% 2
Native Hawaiian or Other Pacific Islander	0.00% 0
White	89.29% 75
Multiple ethnicity / Other (please specify)	4.76% 4
TOTAL	84

#	MULTIPLE ETHNICITY / OTHER (PLEASE SPECIFY)	DATE
1	European	5/13/2023 3:25 AM
2	Did not respond	5/9/2023 11:22 AM
3	Scandinavian and Asian mixed	5/6/2023 7:30 PM
4	Multiple ethnicity	5/6/2023 7:29 PM

Q38 What language is spoken most often in your household?

Answered: 86 Skipped: 31

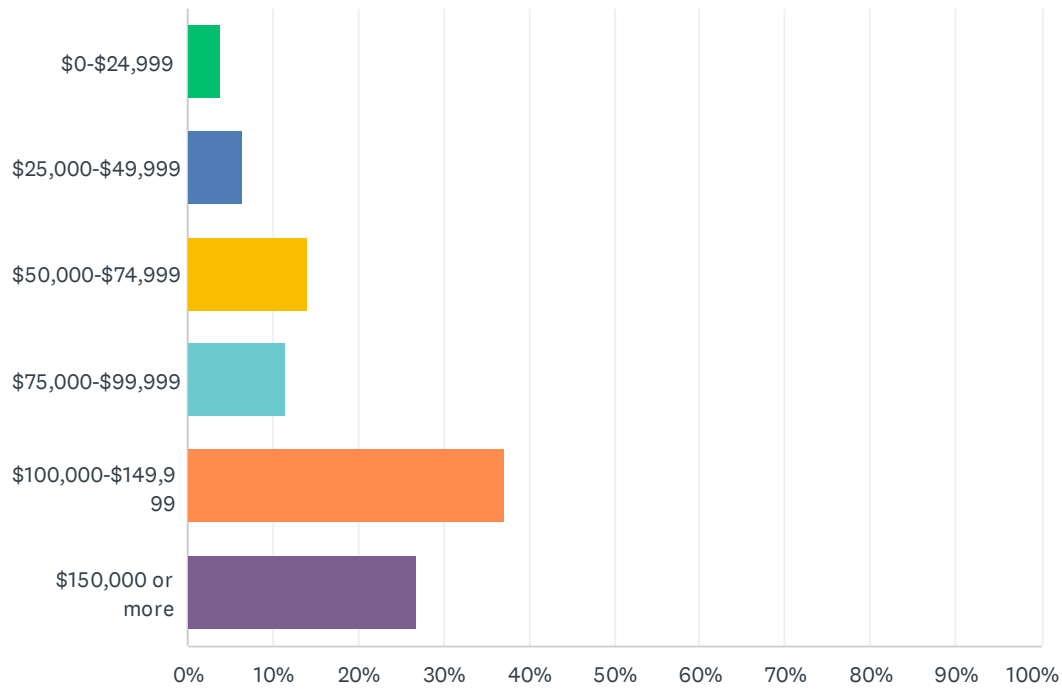


ANSWER CHOICES	RESPONSES	
English	100.00%	86
Spanish	0.00%	0
German	0.00%	0
Arabic	0.00%	0
Chinese	0.00%	0
Navajo (Diné)	0.00%	0
Other (please specify)	0.00%	0
TOTAL		86

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q39 What is your household's gross annual income?

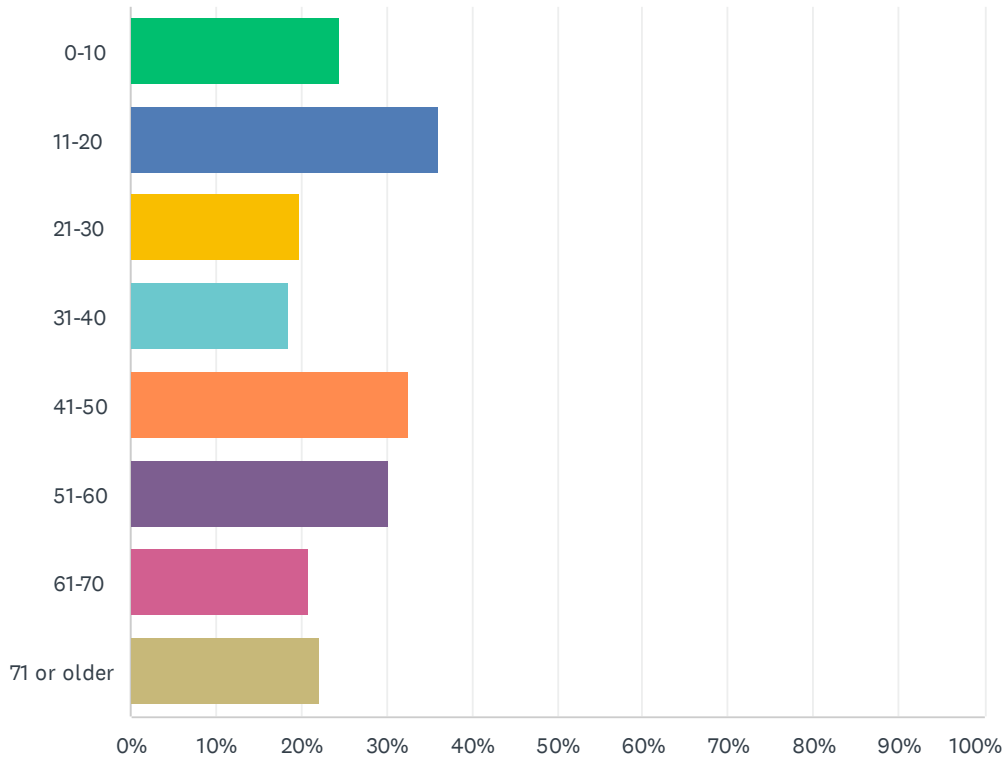
Answered: 78 Skipped: 39



ANSWER CHOICES	RESPONSES	
\$0-\$24,999	3.85%	3
\$25,000-\$49,999	6.41%	5
\$50,000-\$74,999	14.10%	11
\$75,000-\$99,999	11.54%	9
\$100,000-\$149,999	37.18%	29
\$150,000 or more	26.92%	21
TOTAL		78

Q40 Which age groups live in your home? Select all that apply.

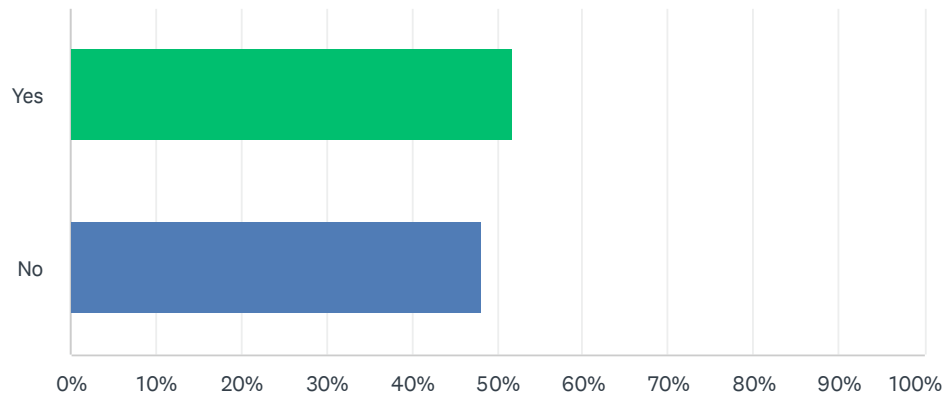
Answered: 86 Skipped: 31



ANSWER CHOICES	RESPONSES	
0-10	24.42%	21
11-20	36.05%	31
21-30	19.77%	17
31-40	18.60%	16
41-50	32.56%	28
51-60	30.23%	26
61-70	20.93%	18
71 or older	22.09%	19
Total Respondents: 86		

Q41 Do students live at your household?

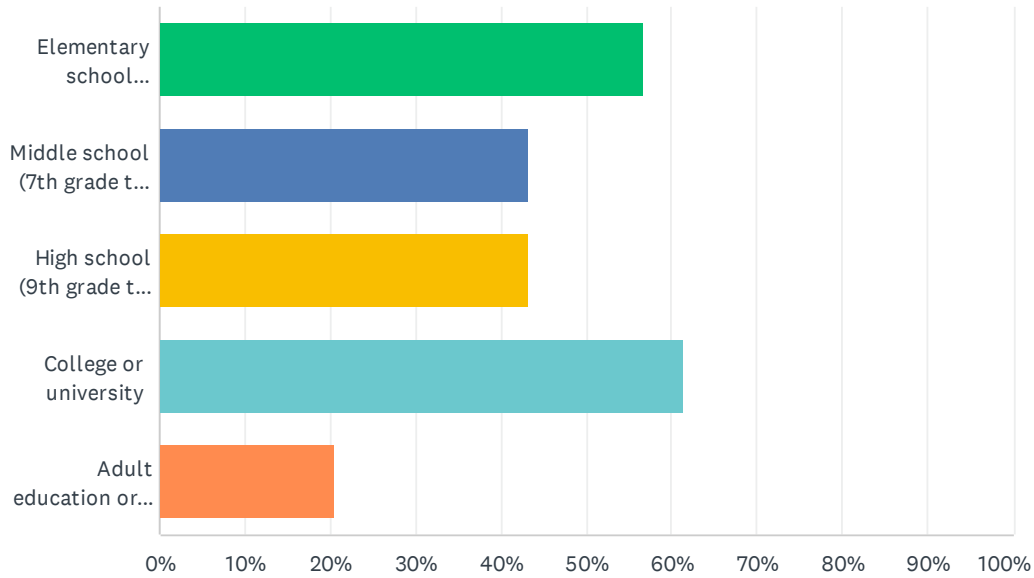
Answered: 87 Skipped: 30



ANSWER CHOICES	RESPONSES	
Yes	51.72%	45
No	48.28%	42
TOTAL		87

Q42 Which education level? Select all that apply.

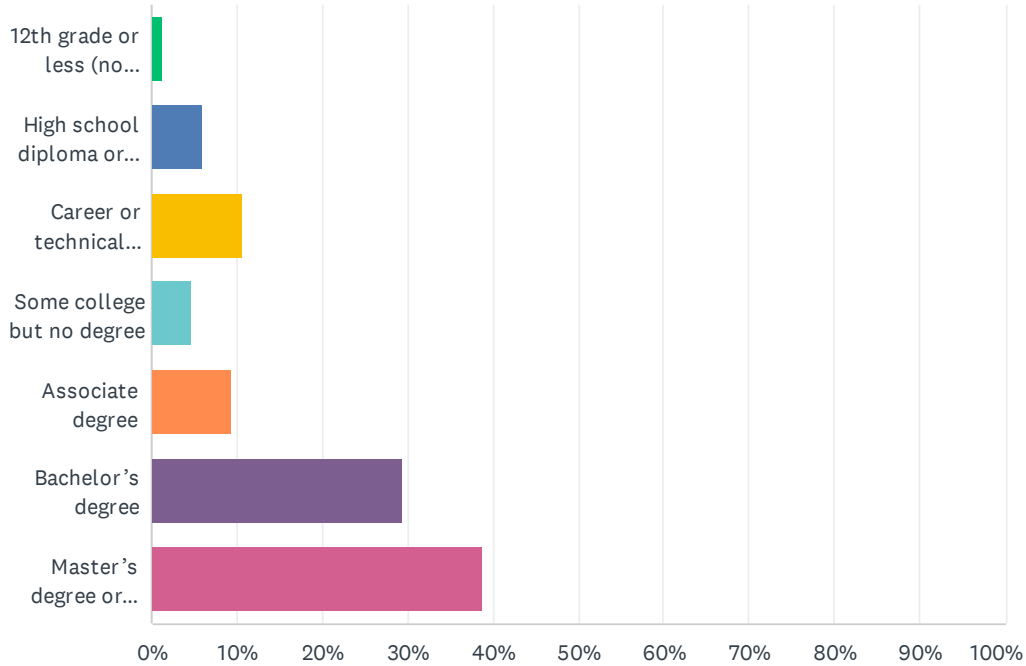
Answered: 44 Skipped: 73



ANSWER CHOICES	RESPONSES	
Elementary school (kindergarten to 6th grade)	56.82%	25
Middle school (7th grade to 9th grade)	43.18%	19
High school (9th grade to 12th grade)	43.18%	19
College or university	61.36%	27
Adult education or technical training	20.45%	9
Total Respondents: 44		

Q43 What is the highest level of education completed by someone in your household?

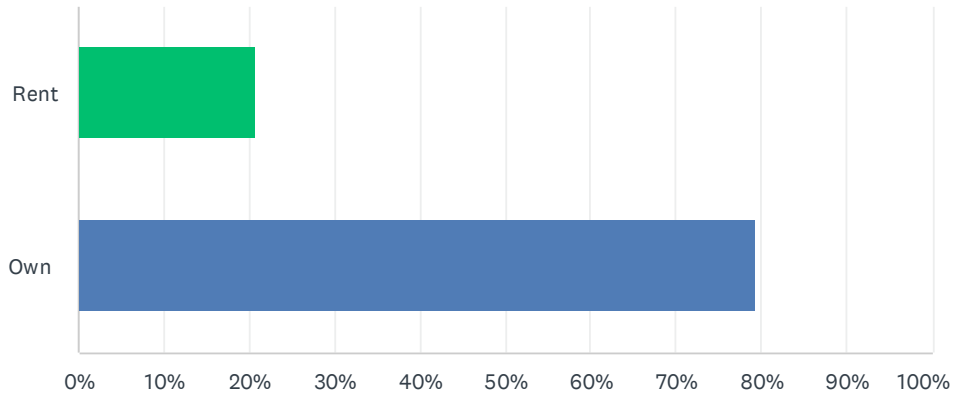
Answered: 85 Skipped: 32



ANSWER CHOICES	RESPONSES	
12th grade or less (no diploma)	1.18%	1
High school diploma or equivalent (GED)	5.88%	5
Career or technical education certificate	10.59%	9
Some college but no degree	4.71%	4
Associate degree	9.41%	8
Bachelor's degree	29.41%	25
Master's degree or doctorate	38.82%	33
TOTAL		85

Q2 Do you rent or own this property?

Answered: 243 Skipped: 7

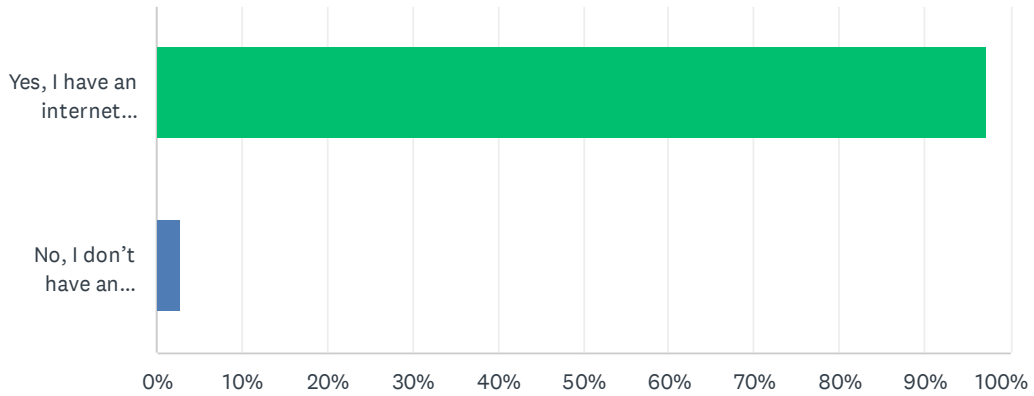


ANSWER CHOICES	RESPONSES	
Rent	20.58%	50
Own	79.42%	193
TOTAL		243

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

Q3 Do you have an internet connection at your residence?

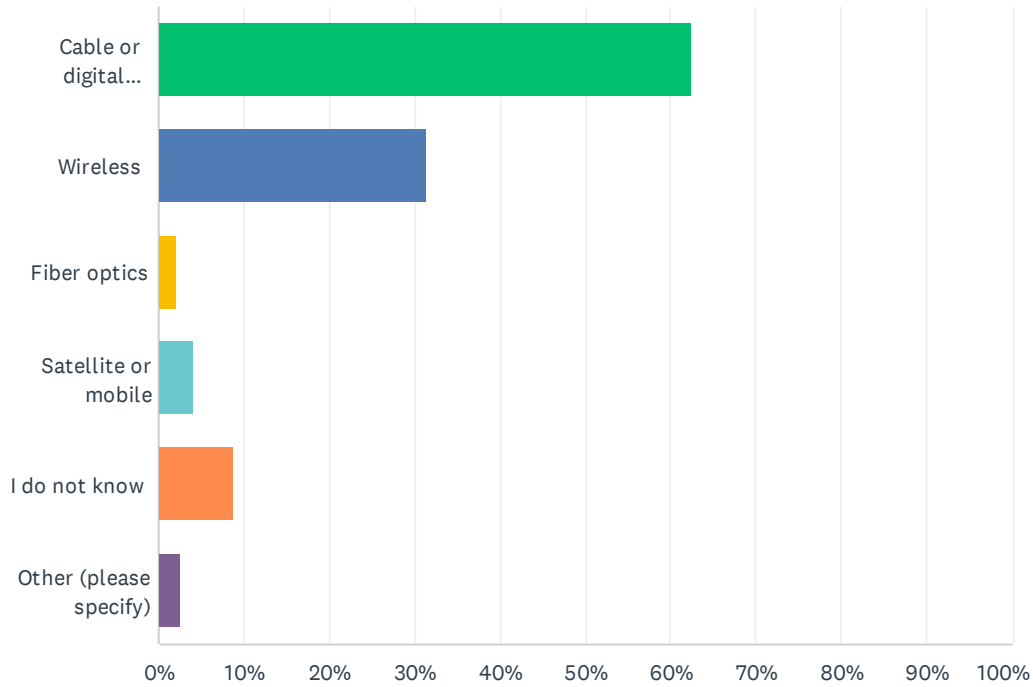
Answered: 249 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes, I have an internet connection at my residence.	97.19%	242
No, I don't have an internet connection at my residence.	2.81%	7
TOTAL		249

Q4 What kind of internet connection do you have? (Select all that apply)

Answered: 195 Skipped: 55

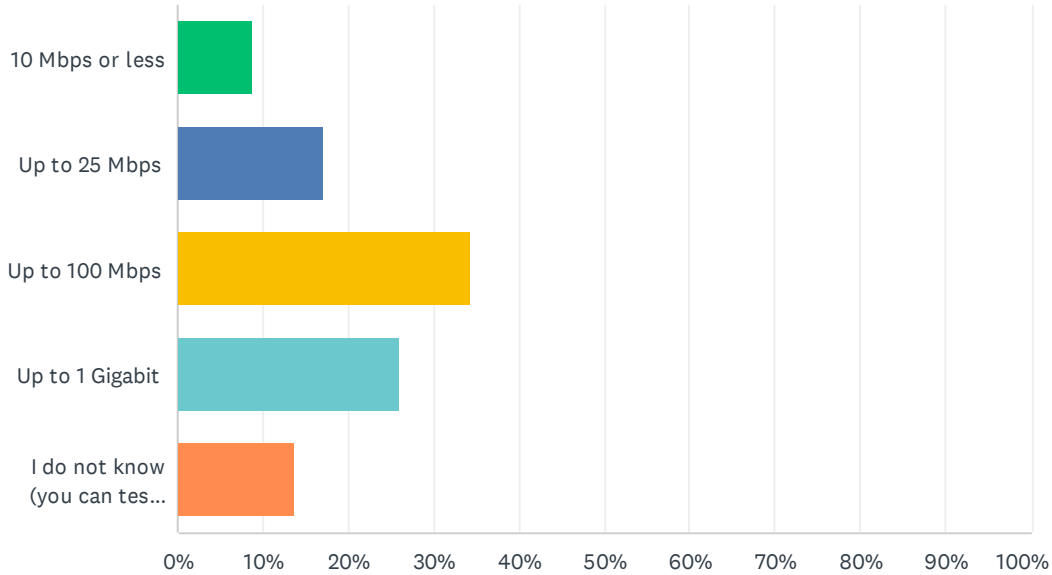


ANSWER CHOICES	RESPONSES	
Cable or digital subscriber line (DSL- telephone line)	62.56%	122
Wireless	31.28%	61
Fiber optics	2.05%	4
Satellite or mobile	4.10%	8
I do not know	8.72%	17
Other (please specify)	2.56%	5
Total Respondents: 195		

#	OTHER (PLEASE SPECIFY)	DATE
1	broad band	5/24/2023 9:29 PM
2	Wireless Cell Phone Tower access	5/20/2023 9:30 AM
3	CenturyLink	5/18/2023 7:47 PM
4	Coaxial (Xfinity)	5/13/2023 2:53 PM
5	Quántum fiber	4/29/2023 2:30 PM

Q5 What speed is your internet service (download speed)? (Megabits per second = Mbps)

Answered: 204 Skipped: 46



ANSWER CHOICES	RESPONSES	
10 Mbps or less	8.82%	18
Up to 25 Mbps	17.16%	35
Up to 100 Mbps	34.31%	70
Up to 1 Gigabit	25.98%	53
I do not know (you can test your internet speed at speedtest.utah.gov)	13.73%	28
TOTAL		204

Q6 Which company do you use for internet? (E.g. South Central, CenturyLink, Google Fiber, Connex, Emery Telecom, etc.)

Answered: 203 Skipped: 47

#	RESPONSES	DATE
1	Xfinity	5/30/2023 10:46 PM
2	CenturyLink	5/30/2023 4:52 PM
3	CenturyLink	5/30/2023 3:07 PM
4	Comcast	5/30/2023 2:50 PM
5	Xfinity	5/30/2023 9:58 AM
6	TMobile	5/30/2023 8:02 AM
7	TMobile	5/30/2023 6:58 AM
8	CenturyLink	5/30/2023 6:42 AM
9	Comcast	5/29/2023 10:03 PM
10	CenturyLink	5/29/2023 8:06 PM
11	Rise	5/29/2023 5:52 PM
12	Comcast	5/29/2023 11:17 AM
13	Xfinity	5/29/2023 9:30 AM
14	Comcast	5/27/2023 10:08 PM
15	Metro pcs	5/25/2023 3:56 PM
16	Liberty Broad Band	5/24/2023 9:29 PM
17	Xfinity	5/24/2023 4:34 PM
18	Quantum Fiber	5/24/2023 3:42 PM
19	Comcast	5/24/2023 8:32 AM
20	CenturyLink	5/22/2023 10:19 PM
21	Xfinity	5/22/2023 9:06 PM
22	Xfinity	5/21/2023 7:25 AM
23	Xfinity	5/20/2023 6:12 PM
24	Comcast	5/20/2023 11:16 AM
25	T-Mobile Wireless Home Internet	5/20/2023 9:30 AM
26	CenturyLink	5/19/2023 8:43 PM
27	Xfinity	5/19/2023 8:23 PM
28	Xfinity	5/19/2023 7:30 PM
29	Xfinity	5/19/2023 5:12 PM
30	Xfinity	5/19/2023 1:51 PM
31	Xfinity	5/19/2023 1:36 PM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

32	Comcast	5/19/2023 12:23 PM
33	Comcast	5/19/2023 12:12 PM
34	Comcast	5/19/2023 11:55 AM
35	Xfinity	5/19/2023 10:38 AM
36	Xfinity	5/19/2023 9:49 AM
37	Xfinity comcast	5/19/2023 9:44 AM
38	Xfinity	5/19/2023 9:26 AM
39	Xfinity	5/19/2023 8:58 AM
40	Comcast	5/19/2023 8:05 AM
41	Xfinity	5/19/2023 7:17 AM
42	Comcast	5/19/2023 7:07 AM
43	Don't know	5/19/2023 7:03 AM
44	Xfinity	5/19/2023 6:50 AM
45	Xfinity	5/19/2023 6:43 AM
46	Verizon	5/19/2023 6:36 AM
47	Xfinity	5/19/2023 6:28 AM
48	Comcast/Xfinity	5/19/2023 6:14 AM
49	Comcast	5/19/2023 5:42 AM
50	Century Link	5/19/2023 5:17 AM
51	Xfinity	5/19/2023 4:21 AM
52	Xfinity	5/19/2023 2:06 AM
53	Provided by property	5/19/2023 1:30 AM
54	Comcast	5/19/2023 1:24 AM
55	T-Mobile	5/19/2023 12:58 AM
56	Comcast	5/19/2023 12:51 AM
57	CenturyLink	5/19/2023 12:24 AM
58	Comcast	5/18/2023 11:43 PM
59	Comcast	5/18/2023 11:37 PM
60	Comcast	5/18/2023 11:30 PM
61	Comcast	5/18/2023 11:16 PM
62	Xfinity	5/18/2023 10:56 PM
63	Xfinity	5/18/2023 10:52 PM
64	Comcast	5/18/2023 10:41 PM
65	Xfinity/comcast	5/18/2023 10:36 PM
66	Xfinity	5/18/2023 10:28 PM
67	Comcast	5/18/2023 10:08 PM
68	Xfinity Comcast	5/18/2023 10:03 PM
69	Comcast	5/18/2023 10:02 PM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

70	Xfinity	5/18/2023 9:53 PM
71	Quantum Fiber	5/18/2023 9:52 PM
72	Xfinity	5/18/2023 9:19 PM
73	XFINITY by Comcast	5/18/2023 9:13 PM
74	Xfinity	5/18/2023 9:07 PM
75	Century Link	5/18/2023 9:06 PM
76	Century Link, Verizon	5/18/2023 9:04 PM
77	Centurylink	5/18/2023 9:02 PM
78	Comcast	5/18/2023 8:59 PM
79	Century link	5/18/2023 8:54 PM
80	Xfinity	5/18/2023 8:52 PM
81	Centurylink	5/18/2023 8:48 PM
82	Xfinity	5/18/2023 8:38 PM
83	Comcast	5/18/2023 8:36 PM
84	Comcast/Xfinity	5/18/2023 8:24 PM
85	xfinity	5/18/2023 8:17 PM
86	Comcast	5/18/2023 8:08 PM
87	Xfinity	5/18/2023 8:00 PM
88	Xfinity	5/18/2023 7:58 PM
89	Xfinity	5/18/2023 7:54 PM
90	Xfinity	5/18/2023 7:53 PM
91	CenturyLink	5/18/2023 7:47 PM
92	CenturyLink	5/18/2023 7:45 PM
93	Xfinity	5/18/2023 7:21 PM
94	Xfinity	5/18/2023 7:20 PM
95	xfinity	5/18/2023 7:19 PM
96	Comcast	5/18/2023 7:14 PM
97	Xfinity	5/18/2023 7:03 PM
98	CentuyLink	5/18/2023 6:58 PM
99	Comcast	5/18/2023 6:46 PM
100	Xfinity	5/18/2023 6:46 PM
101	Xfinity	5/18/2023 6:42 PM
102	Xfintiy	5/18/2023 6:30 PM
103	Xfinity	5/18/2023 6:23 PM
104	Xfinity	5/18/2023 6:17 PM
105	Xfinity	5/18/2023 6:16 PM
106	Centurylink	5/18/2023 6:15 PM
107	Xfinity	5/18/2023 6:15 PM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

108	CenturyLink	5/18/2023 3:57 PM
109	RocketLinx	5/18/2023 11:03 AM
110	Comcast	5/18/2023 10:00 AM
111	Comcast (Xfinity)	5/18/2023 8:35 AM
112	Xfinity	5/17/2023 10:43 PM
113	N/A	5/17/2023 3:51 PM
114	CenturyLink	5/17/2023 2:37 PM
115	Verizon	5/17/2023 12:58 PM
116	Comcast	5/17/2023 12:45 PM
117	Comcast	5/17/2023 12:06 PM
118	Xfinity	5/17/2023 10:31 AM
119	?	5/17/2023 8:27 AM
120	CenturyLink	5/16/2023 6:27 PM
121	Ogden City Corp	5/16/2023 2:24 PM
122	xfinity	5/16/2023 12:30 PM
123	Comcast	5/16/2023 12:07 PM
124	Verizon	5/16/2023 11:30 AM
125	CenturyLink	5/16/2023 11:08 AM
126	Comcast	5/16/2023 10:46 AM
127	Xfinity	5/16/2023 8:54 AM
128	Connex	5/16/2023 7:45 AM
129	Comcast	5/16/2023 7:40 AM
130	Verizon	5/16/2023 7:39 AM
131	?	5/16/2023 6:41 AM
132	Comcast	5/15/2023 7:00 PM
133	Century Link	5/15/2023 4:42 PM
134	Century Link	5/15/2023 4:21 PM
135	Ogden City	5/15/2023 4:17 PM
136	Xfinity	5/15/2023 12:05 PM
137	Comcast	5/15/2023 5:41 AM
138	Xfinity	5/14/2023 10:58 PM
139	Xfinity	5/14/2023 9:43 PM
140	Xfinity	5/14/2023 9:12 PM
141	Centurylink	5/14/2023 7:28 PM
142	CenturyLink	5/14/2023 2:33 PM
143	Comcast	5/14/2023 1:22 PM
144	Xfinity	5/14/2023 9:59 AM
145	Fastel	5/14/2023 9:37 AM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

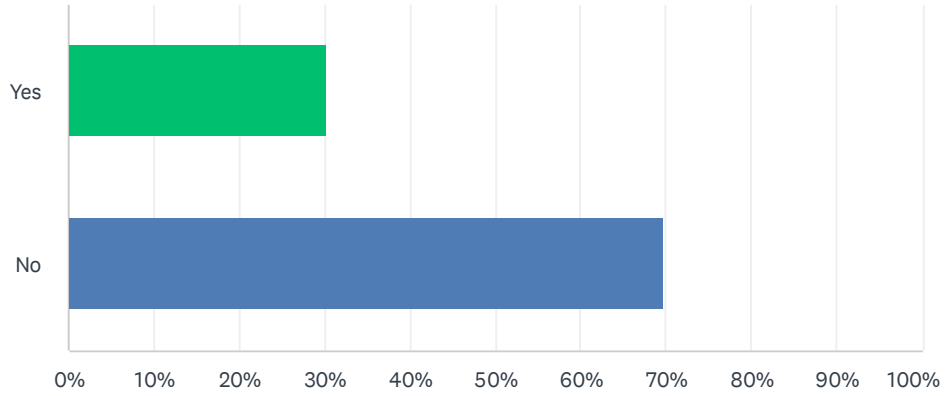
146	Xfinity	5/14/2023 9:15 AM
147	Comcast	5/14/2023 8:24 AM
148	Comcast	5/14/2023 12:07 AM
149	Xfinity	5/13/2023 10:48 PM
150	Xfinity	5/13/2023 7:09 PM
151	Xfinity	5/13/2023 6:15 PM
152	Comcast	5/13/2023 3:37 PM
153	Xfinity	5/13/2023 2:56 PM
154	Xfinity	5/13/2023 2:53 PM
155	Xfinity	5/13/2023 2:16 PM
156	Xfinity	5/13/2023 1:00 PM
157	Xfinity	5/13/2023 12:53 PM
158	Xfinity	5/13/2023 12:36 PM
159	Xfinity/comcast	5/13/2023 12:35 PM
160	Comcast essentials	5/13/2023 12:23 PM
161	Verizon 5G	5/13/2023 12:17 PM
162	XFINITY	5/13/2023 12:01 PM
163	Xfinity	5/13/2023 11:47 AM
164	CenturyLink	5/13/2023 11:46 AM
165	Xfinity	5/13/2023 11:30 AM
166	Exfinity	5/13/2023 11:09 AM
167	Comcast	5/12/2023 12:16 PM
168	Xfinity	5/12/2023 11:04 AM
169	Comcast	5/12/2023 9:51 AM
170	Xfinity	5/10/2023 9:29 PM
171	Xfinity	5/10/2023 2:30 PM
172	X-finity	5/10/2023 12:43 PM
173	Comcast/Xfinity	5/10/2023 12:40 PM
174	Infinity	5/8/2023 10:03 AM
175	Xfinity	5/7/2023 7:29 PM
176	xinfinity	5/7/2023 1:04 PM
177	Xfinity	5/7/2023 8:05 AM
178	Comcast	5/7/2023 4:04 AM
179	Comcast	5/6/2023 2:44 PM
180	xfinity	5/6/2023 2:23 PM
181	Xfinity	5/6/2023 1:14 PM
182	Ubiquity Internet	5/6/2023 12:01 PM
183	Xfinity	5/5/2023 5:09 PM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

184	Xfinity	5/5/2023 4:32 PM
185	Xfinity	5/5/2023 1:31 PM
186	Xfinity	5/5/2023 11:33 AM
187	Xfinity by Comcast	5/4/2023 8:42 PM
188	Qwest	5/4/2023 4:10 PM
189	Xfinity	5/4/2023 3:55 PM
190	Xfinity	5/4/2023 12:29 PM
191	Quantum Fiber	5/4/2023 12:04 PM
192	Xfinity	5/4/2023 11:10 AM
193	Xfinity	5/4/2023 10:13 AM
194	Verizon	5/4/2023 10:12 AM
195	Xfinity	5/4/2023 9:57 AM
196	xfinity	5/3/2023 6:49 PM
197	Netflix	5/3/2023 7:23 AM
198	BlueRim	5/1/2023 9:00 PM
199	Comcast	4/30/2023 1:34 PM
200	Quantum Fiber(CenturyLink)	4/29/2023 9:50 PM
201	Quántum fiber	4/29/2023 2:30 PM
202	xfinity	4/29/2023 11:30 AM
203	CenturyLink	4/29/2023 9:07 AM

Q7 Does your internet bill include other services such as phone, TV, or premium content?

Answered: 202 Skipped: 48



ANSWER CHOICES	RESPONSES	
Yes	30.20%	61
No	69.80%	141
TOTAL		202

Q8 What is the monthly charge for your internet service excluding the costs of other services or bundle options? Write "Unknown" if unknown.

Answered: 201 Skipped: 49

#	RESPONSES	DATE
1	Unknown	5/30/2023 10:46 PM
2	\$60	5/30/2023 4:52 PM
3	\$85 for Internet alone. CenturyLink promised 100 4 years ago but we're still under 40mg speeds.	5/30/2023 3:07 PM
4	95.00	5/30/2023 2:50 PM
5	\$200	5/30/2023 9:58 AM
6	50.00	5/30/2023 8:02 AM
7	30	5/30/2023 6:58 AM
8	\$63	5/30/2023 6:42 AM
9	Free (Internet Essentials)	5/29/2023 10:03 PM
10	55	5/29/2023 8:06 PM
11	\$85	5/29/2023 5:52 PM
12	108.00	5/29/2023 11:17 AM
13	50	5/29/2023 9:30 AM
14	\$209	5/27/2023 10:08 PM
15	50	5/25/2023 3:56 PM
16	\$60.00	5/24/2023 9:29 PM
17	80.00	5/24/2023 4:34 PM
18	\$65	5/24/2023 3:42 PM
19	75.00	5/24/2023 8:32 AM
20	40	5/22/2023 10:19 PM
21	60	5/22/2023 9:06 PM
22	\$90	5/21/2023 7:25 AM
23	70.00	5/20/2023 6:12 PM
24	101.59	5/20/2023 11:16 AM
25	\$65	5/20/2023 9:30 AM
26	39.99	5/19/2023 8:43 PM
27	80	5/19/2023 8:23 PM
28	76.00	5/19/2023 7:30 PM
29	90	5/19/2023 5:12 PM
30	\$65	5/19/2023 1:51 PM
31	\$300	5/19/2023 1:36 PM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

32	95	5/19/2023 12:23 PM
33	100	5/19/2023 12:12 PM
34	110	5/19/2023 11:55 AM
35	\$90	5/19/2023 10:38 AM
36	\$120	5/19/2023 9:49 AM
37	Unknown	5/19/2023 9:44 AM
38	75	5/19/2023 9:26 AM
39	\$230	5/19/2023 8:58 AM
40	\$100	5/19/2023 8:05 AM
41	99	5/19/2023 7:17 AM
42	130	5/19/2023 7:07 AM
43	50	5/19/2023 7:03 AM
44	125	5/19/2023 6:50 AM
45	\$100	5/19/2023 6:43 AM
46	\$25 because it is an add on from my phone	5/19/2023 6:36 AM
47	Unknown	5/19/2023 6:28 AM
48	30	5/19/2023 6:14 AM
49	90	5/19/2023 5:42 AM
50	50	5/19/2023 5:17 AM
51	\$180	5/19/2023 4:21 AM
52	\$112	5/19/2023 2:06 AM
53	99	5/19/2023 1:30 AM
54	\$100	5/19/2023 1:24 AM
55	50	5/19/2023 12:58 AM
56	\$70	5/19/2023 12:51 AM
57	Unknown	5/19/2023 12:24 AM
58	\$65.00	5/18/2023 11:43 PM
59	210.00	5/18/2023 11:37 PM
60	100	5/18/2023 11:30 PM
61	Unknown	5/18/2023 11:16 PM
62	60	5/18/2023 10:56 PM
63	111	5/18/2023 10:52 PM
64	75	5/18/2023 10:41 PM
65	70.00	5/18/2023 10:36 PM
66	62	5/18/2023 10:28 PM
67	\$100	5/18/2023 10:08 PM
68	30. (government access program)	5/18/2023 10:03 PM
69	\$80	5/18/2023 10:02 PM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

70	\$100	5/18/2023 9:53 PM
71	Unknown	5/18/2023 9:52 PM
72	\$62	5/18/2023 9:19 PM
73	\$80	5/18/2023 9:13 PM
74	90	5/18/2023 9:07 PM
75	50.00	5/18/2023 9:06 PM
76	60	5/18/2023 9:04 PM
77	Unknown	5/18/2023 9:02 PM
78	Unknown	5/18/2023 8:59 PM
79	Unknown	5/18/2023 8:54 PM
80	10	5/18/2023 8:52 PM
81	55.00	5/18/2023 8:48 PM
82	Too much	5/18/2023 8:38 PM
83	\$89	5/18/2023 8:36 PM
84	95	5/18/2023 8:24 PM
85	78.10	5/18/2023 8:17 PM
86	Unknown	5/18/2023 8:08 PM
87	\$50.00	5/18/2023 8:00 PM
88	\$50	5/18/2023 7:58 PM
89	73	5/18/2023 7:54 PM
90	Unknown	5/18/2023 7:53 PM
91	55.00	5/18/2023 7:47 PM
92	50	5/18/2023 7:45 PM
93	\$174	5/18/2023 7:21 PM
94	150	5/18/2023 7:20 PM
95	unknown	5/18/2023 7:19 PM
96	80	5/18/2023 7:14 PM
97	\$60	5/18/2023 7:03 PM
98	Unknown	5/18/2023 6:58 PM
99	60	5/18/2023 6:46 PM
100	100+	5/18/2023 6:46 PM
101	\$80	5/18/2023 6:42 PM
102	65	5/18/2023 6:30 PM
103	70	5/18/2023 6:23 PM
104	Unknown	5/18/2023 6:17 PM
105	60	5/18/2023 6:16 PM
106	80	5/18/2023 6:15 PM
107	100	5/18/2023 6:15 PM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

108	\$40	5/18/2023 3:57 PM
109	60.00	5/18/2023 11:03 AM
110	unknown	5/18/2023 10:00 AM
111	56	5/18/2023 8:35 AM
112	100	5/17/2023 10:43 PM
113	Unknown	5/17/2023 3:51 PM
114	Unknown	5/17/2023 2:37 PM
115	50	5/17/2023 12:58 PM
116	\$70.00	5/17/2023 12:45 PM
117	90	5/17/2023 12:06 PM
118	120	5/17/2023 10:31 AM
119	Unknown	5/17/2023 8:27 AM
120	Unknown	5/16/2023 6:27 PM
121	UNKNOWN	5/16/2023 2:24 PM
122	130.00	5/16/2023 12:30 PM
123	\$60	5/16/2023 12:07 PM
124	About \$45.00	5/16/2023 11:30 AM
125	75	5/16/2023 11:08 AM
126	I'm not sure	5/16/2023 10:46 AM
127	65.00	5/16/2023 8:54 AM
128	Unknown	5/16/2023 7:45 AM
129	unknown	5/16/2023 7:39 AM
130	Unknown	5/16/2023 6:41 AM
131	Unknown	5/15/2023 7:00 PM
132	Unknown	5/15/2023 4:42 PM
133	\$45	5/15/2023 4:21 PM
134	113	5/15/2023 12:05 PM
135	100\$	5/15/2023 5:41 AM
136	180	5/14/2023 10:58 PM
137	43	5/14/2023 9:43 PM
138	189.00	5/14/2023 9:12 PM
139	75	5/14/2023 7:28 PM
140	50	5/14/2023 2:33 PM
141	60	5/14/2023 1:22 PM
142	138	5/14/2023 9:59 AM
143	60	5/14/2023 9:37 AM
144	100	5/14/2023 9:15 AM
145	100	5/14/2023 8:24 AM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

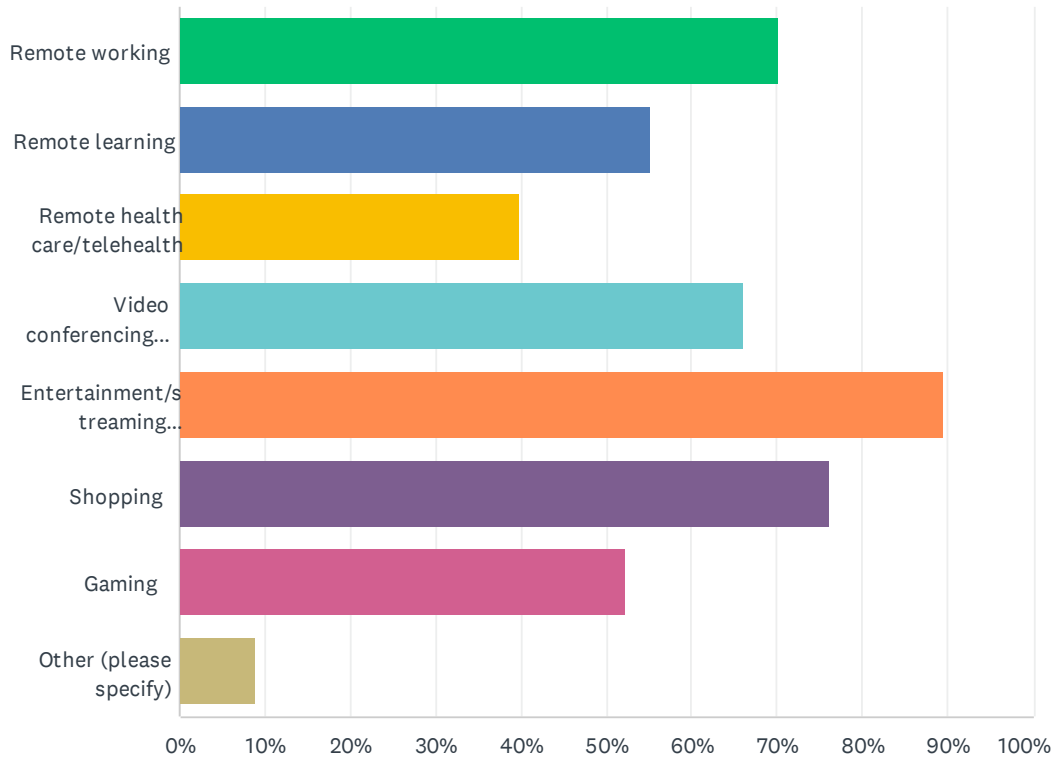
146	\$90	5/14/2023 12:07 AM
147	81	5/13/2023 10:48 PM
148	\$95	5/13/2023 7:09 PM
149	\$76	5/13/2023 6:15 PM
150	120	5/13/2023 3:37 PM
151	120	5/13/2023 2:56 PM
152	\$130	5/13/2023 2:53 PM
153	\$76	5/13/2023 2:16 PM
154	\$105	5/13/2023 1:00 PM
155	89	5/13/2023 12:53 PM
156	\$50	5/13/2023 12:36 PM
157	\$89	5/13/2023 12:35 PM
158	14	5/13/2023 12:23 PM
159	50	5/13/2023 12:17 PM
160	\$90	5/13/2023 12:01 PM
161	108.00	5/13/2023 11:47 AM
162	101.49	5/13/2023 11:46 AM
163	100	5/13/2023 11:30 AM
164	70	5/13/2023 11:09 AM
165	80	5/12/2023 12:16 PM
166	\$180	5/12/2023 11:04 AM
167	60.00	5/12/2023 9:51 AM
168	\$73.00	5/10/2023 9:29 PM
169	75.88	5/10/2023 2:30 PM
170	\$40	5/10/2023 12:43 PM
171	\$45	5/10/2023 12:40 PM
172	140	5/8/2023 10:03 AM
173	70	5/7/2023 7:29 PM
174	unknown	5/7/2023 1:04 PM
175	220	5/7/2023 8:05 AM
176	\$120	5/7/2023 4:04 AM
177	56	5/6/2023 2:44 PM
178	95	5/6/2023 2:23 PM
179	Unknown	5/6/2023 1:14 PM
180	43	5/6/2023 12:01 PM
181	\$100	5/5/2023 5:09 PM
182	50	5/5/2023 4:32 PM
183	140.00	5/5/2023 1:31 PM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

184	75	5/5/2023 11:33 AM
185	60	5/4/2023 8:42 PM
186	70.00	5/4/2023 4:10 PM
187	\$80	5/4/2023 3:55 PM
188	76	5/4/2023 12:29 PM
189	45.00	5/4/2023 12:04 PM
190	75	5/4/2023 11:10 AM
191	80	5/4/2023 10:13 AM
192	\$25	5/4/2023 10:12 AM
193	60	5/4/2023 9:57 AM
194	100	5/3/2023 6:49 PM
195	65.00	5/3/2023 7:23 AM
196	Unknown	5/1/2023 9:00 PM
197	\$35	4/30/2023 1:34 PM
198	Unknown	4/29/2023 9:50 PM
199	\$65.00	4/29/2023 2:30 PM
200	\$125	4/29/2023 11:30 AM
201	\$65	4/29/2023 9:07 AM

Q12 What do you use the internet for? Select all that apply.

Answered: 201 Skipped: 49



ANSWER CHOICES	RESPONSES
Remote working	70.15% 141
Remote learning	55.22% 111
Remote health care/telehealth	39.80% 80
Video conferencing/chatting	66.17% 133
Entertainment/streaming services	89.55% 180
Shopping	76.12% 153
Gaming	52.24% 105
Other (please specify)	8.96% 18
Total Respondents: 201	

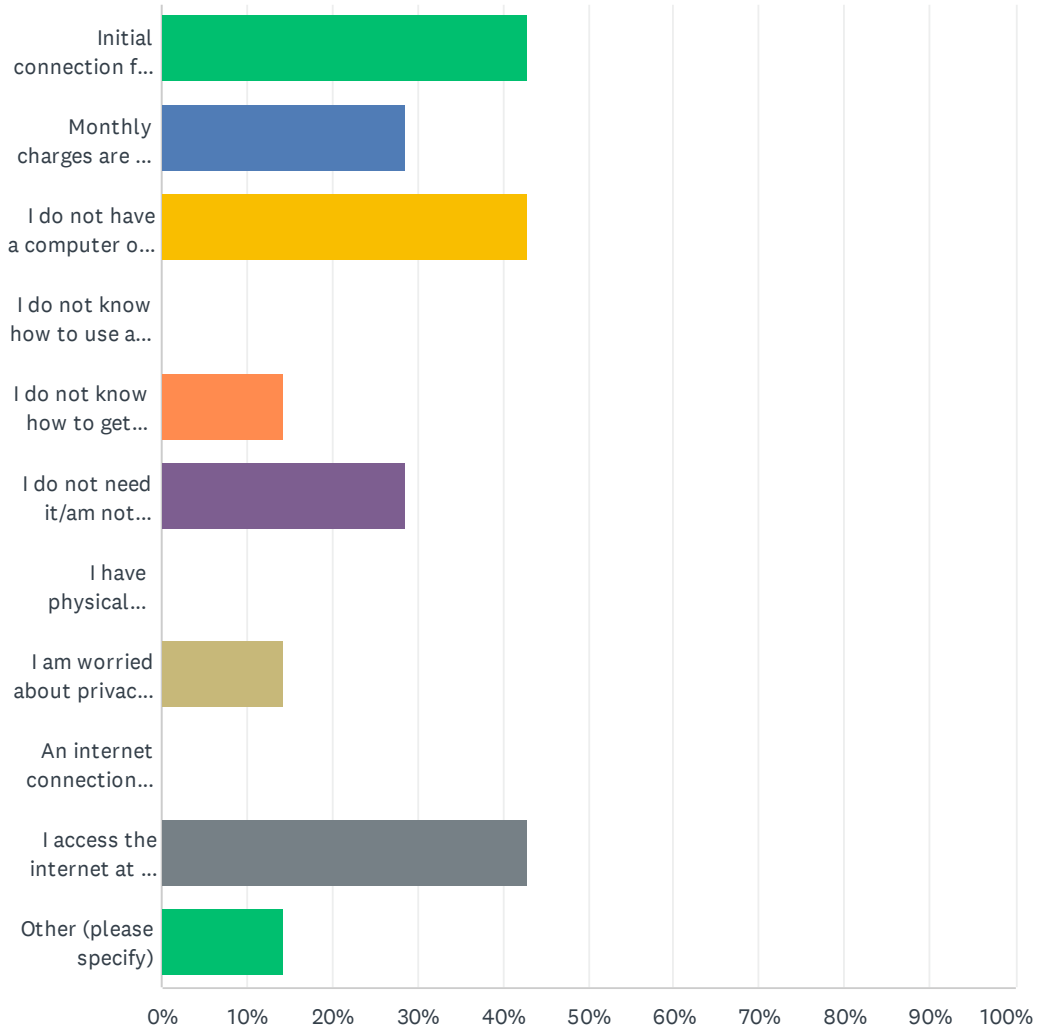
#	OTHER (PLEASE SPECIFY)	DATE
1	Social Media, Email, etc	5/30/2023 3:07 PM
2	Email	5/30/2023 2:50 PM
3	Banking and just about everything else nowadays!	5/20/2023 9:30 AM
4	Security cameras	5/19/2023 8:23 PM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

5	Home automation	5/19/2023 9:49 AM
6	Banking	5/18/2023 10:41 PM
7	Social media, website, book club	5/18/2023 9:02 PM
8	Business	5/18/2023 8:54 PM
9	security cameras / baby monitor	5/18/2023 8:17 PM
10	ordering supplies many office details	5/18/2023 10:00 AM
11	Work computer at this office	5/17/2023 8:27 AM
12	News	5/16/2023 11:30 AM
13	Work	5/16/2023 7:45 AM
14	Live streaming video gameplay	5/13/2023 2:53 PM
15	Research/information	5/13/2023 12:35 PM
16	WiFi phone service, self employment	5/13/2023 11:47 AM
17	General browsing	5/10/2023 12:40 PM
18	A Family member uses it for streaming their own game.	5/7/2023 4:04 AM

Q13 Why don't you have internet access at your residence? Select all that apply.

Answered: 7 Skipped: 243



HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

ANSWER CHOICES	RESPONSES	
Initial connection fees are too expensive	42.86%	3
Monthly charges are too expensive	28.57%	2
I do not have a computer or tablet to use	42.86%	3
I do not know how to use a computer or tablet	0.00%	0
I do not know how to get internet service	14.29%	1
I do not need it/am not interested in it	28.57%	2
I have physical limitations	0.00%	0
I am worried about privacy and others getting my information	14.29%	1
An internet connection isn't available in my area	0.00%	0
I access the internet at a public internet source, such as a library or a community center	42.86%	3
Other (please specify)	14.29%	1
Total Respondents: 7		

#	OTHER (PLEASE SPECIFY)	DATE
1	City survey	5/15/2023 4:18 PM

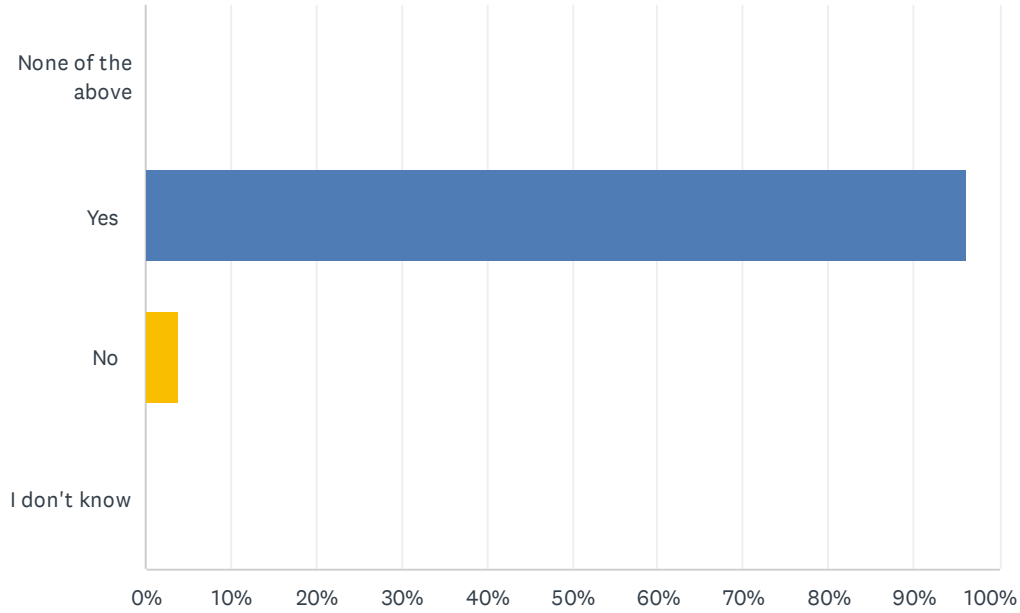
Q14 If you are willing, please share how a high-speed internet connection would improve your quality of life.

Answered: 3 Skipped: 247

#	RESPONSES	DATE
1	I don't think it would.	5/16/2023 7:17 PM
2	This would allow me to get work done at home and be able to pay bills! As well as gaining access to personal documents emails and movies just for fun!	5/11/2023 12:57 PM
3	I don't know	5/5/2023 4:37 PM

Q16 Do you have a desktop or laptop computer you can use to access the internet at home?

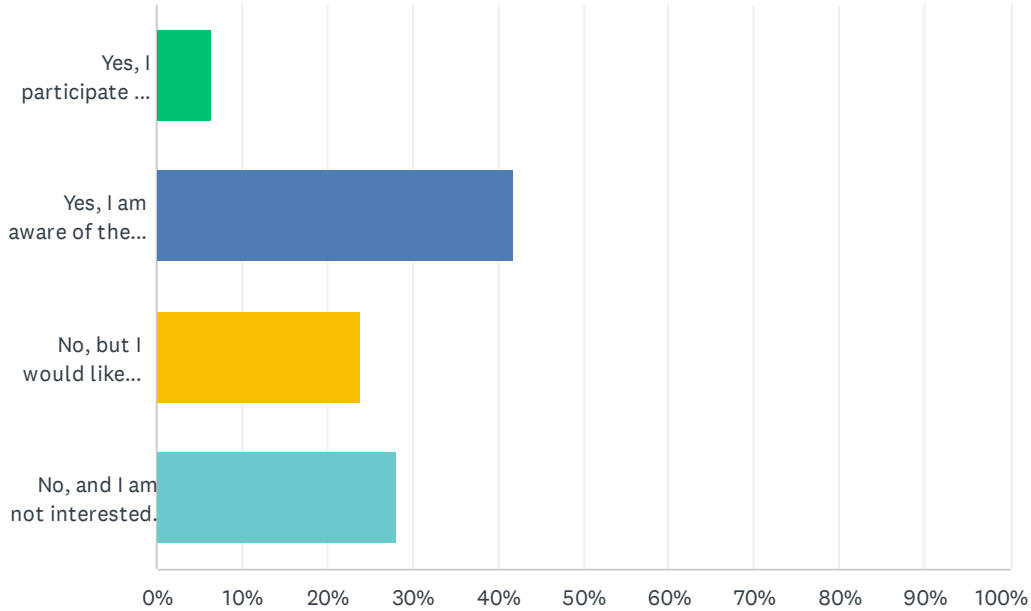
Answered: 205 Skipped: 45



ANSWER CHOICES	RESPONSES	
None of the above	0.00%	0
Yes	96.10%	197
No	3.90%	8
I don't know	0.00%	0
TOTAL		205

Q17 Are you aware of the Affordable Connectivity Program, which provides a \$30 monthly discount for internet to low-income households?

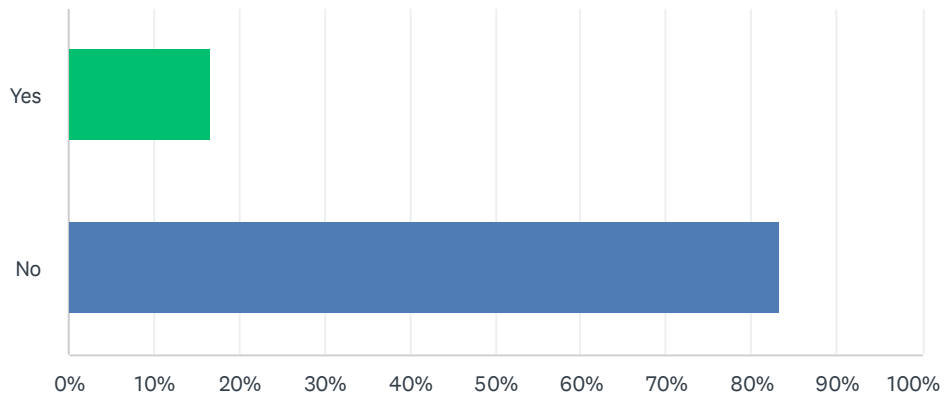
Answered: 206 Skipped: 44



ANSWER CHOICES	RESPONSES	
Yes, I participate in the ACP.	6.31%	13
Yes, I am aware of the ACP, but do not participate in it or am not eligible.	41.75%	86
No, but I would like information to learn if my household qualifies. (Please visit business.utah.gov)	23.79%	49
No, and I am not interested.	28.16%	58
TOTAL		206

Q18 Are you a business owner?

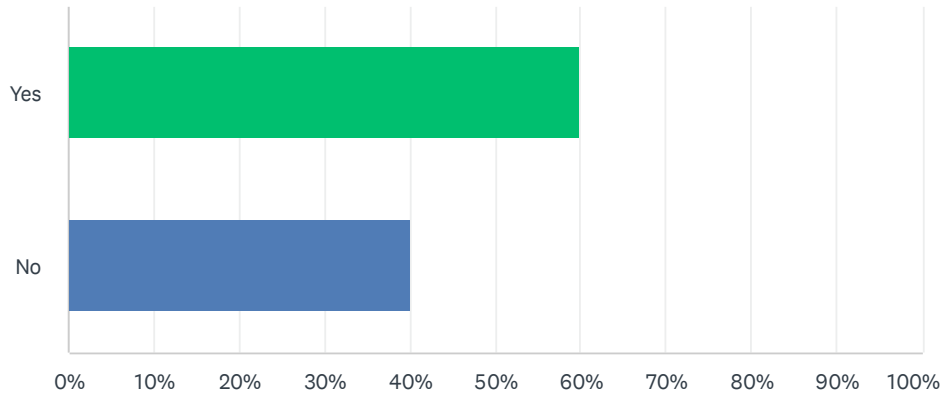
Answered: 205 Skipped: 45



ANSWER CHOICES	RESPONSES	
Yes	16.59%	34
No	83.41%	171
TOTAL		205

Q19 Is your business located at your primary residence?

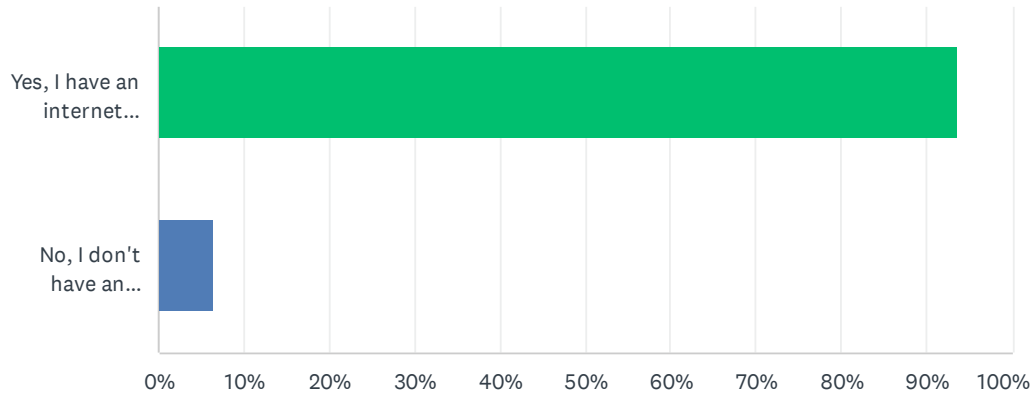
Answered: 35 Skipped: 215



ANSWER CHOICES	RESPONSES	
Yes	60.00%	21
No	40.00%	14
TOTAL		35

Q21 Do you have an internet connection at your business?

Answered: 31 Skipped: 219



ANSWER CHOICES	RESPONSES	
Yes, I have an internet connection at my business	93.55%	29
No, I don't have an internet connection at my business	6.45%	2
TOTAL		31

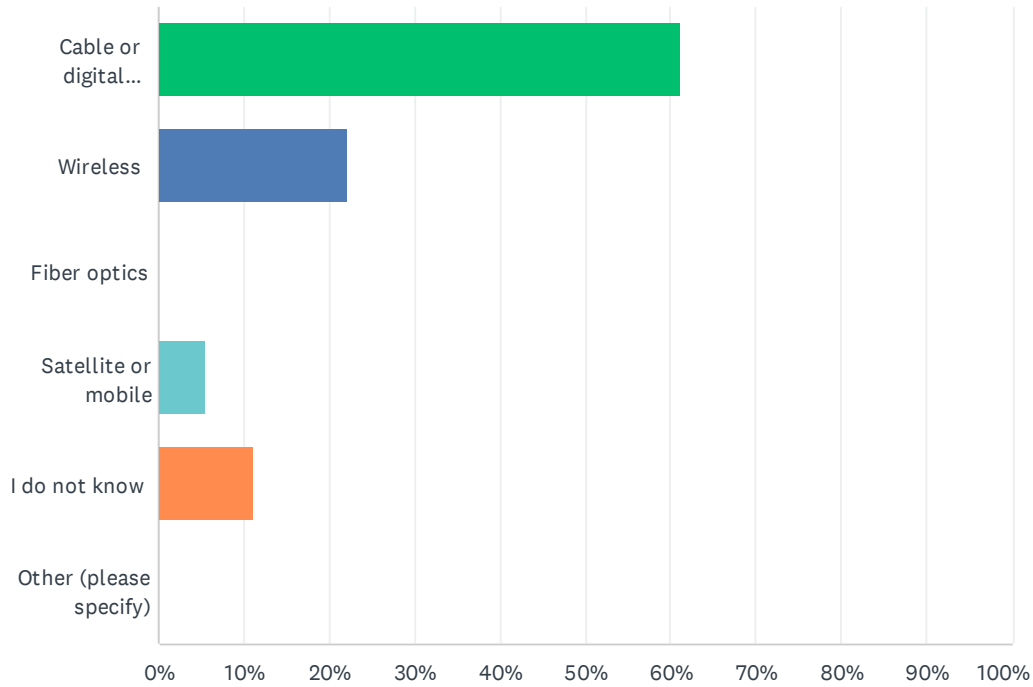
Q22 Which company do you use for business internet? (E.g., South Central, CenturyLink, Xfinity, Google Fiber, Connex, Emery Telecom, etc.)

Answered: 18 Skipped: 232

#	RESPONSES	DATE
1	Xfinity	5/30/2023 10:48 PM
2	CenturyLink	5/29/2023 8:07 PM
3	Comcast	5/24/2023 8:34 AM
4	Don't know	5/21/2023 7:28 AM
5	We had Digis Wireless (and it sucked also)	5/20/2023 9:38 AM
6	Verizon	5/19/2023 6:40 AM
7	T-Mobile	5/19/2023 1:01 AM
8	Xfinity	5/18/2023 10:30 PM
9	Comcast	5/18/2023 6:48 PM
10	Xfinity	5/18/2023 6:32 PM
11	Xfinity	5/15/2023 7:03 PM
12	Xfinity	5/13/2023 7:11 PM
13	Comcaat	5/13/2023 12:25 PM
14	Exfinity	5/13/2023 11:10 AM
15	Rise Broadband	5/10/2023 9:34 PM
16	Xfinity	5/10/2023 2:32 PM
17	Don't know. I rent a space in the Monarch and it is provided through there.	5/4/2023 12:08 PM
18	xfinity	5/3/2023 6:54 PM

Q23 What kind of internet connection do you have? (Select all that apply)

Answered: 18 Skipped: 232

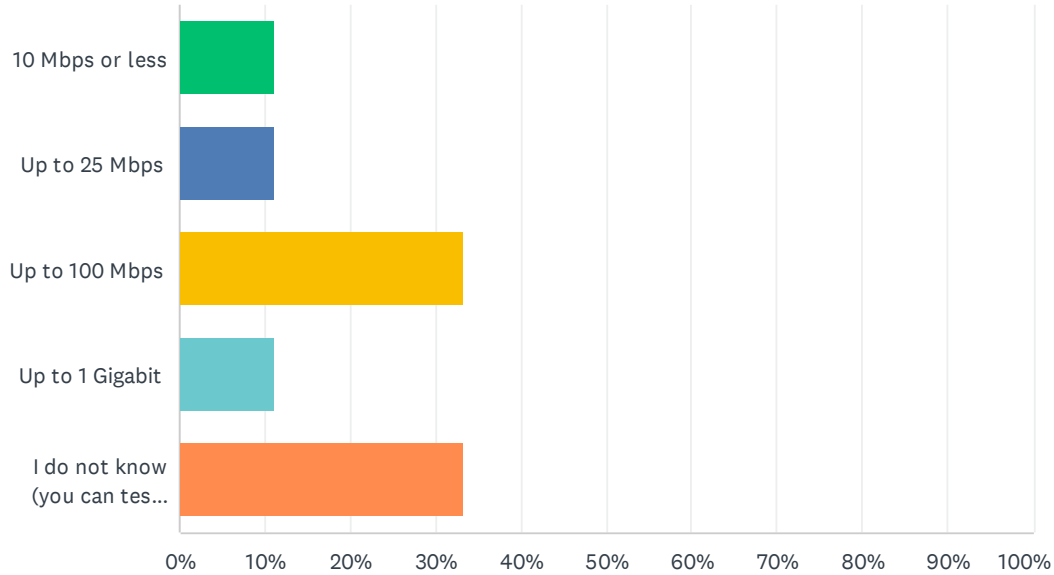


ANSWER CHOICES	RESPONSES	
Cable or digital subscriber line (DSL- telephone line)	61.11%	11
Wireless	22.22%	4
Fiber optics	0.00%	0
Satellite or mobile	5.56%	1
I do not know	11.11%	2
Other (please specify)	0.00%	0
Total Respondents: 18		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q24 What speed is your internet service (download speed)? (Megabits per second = Mbps)

Answered: 18 Skipped: 232



ANSWER CHOICES	RESPONSES	
10 Mbps or less	11.11%	2
Up to 25 Mbps	11.11%	2
Up to 100 Mbps	33.33%	6
Up to 1 Gigabit	11.11%	2
I do not know (you can test your internet speed at speedtest.utah.gov)	33.33%	6
TOTAL		18

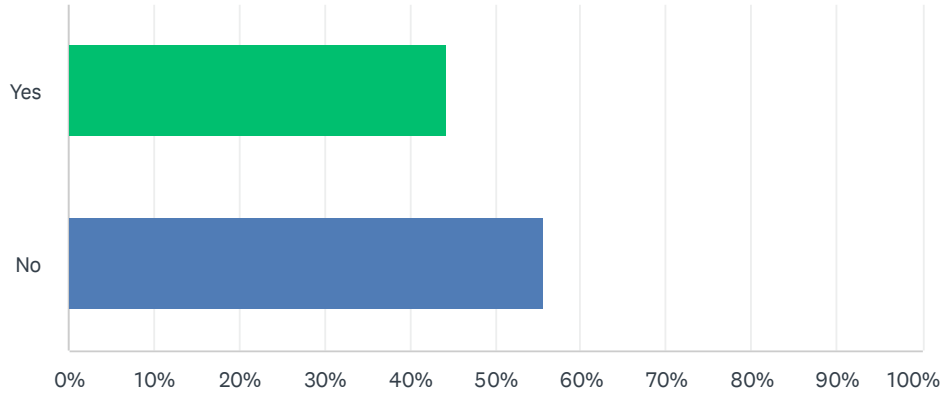
Q25 What is the monthly charge for your internet service? Write "Unknown" if unknown.

Answered: 18 Skipped: 232

#	RESPONSES	DATE
1	Unknown	5/30/2023 10:48 PM
2	55	5/29/2023 8:07 PM
3	75.00	5/24/2023 8:34 AM
4	Unknown	5/21/2023 7:28 AM
5	\$60	5/20/2023 9:38 AM
6	25	5/19/2023 6:40 AM
7	100	5/19/2023 1:01 AM
8	Unknown	5/18/2023 10:30 PM
9	60	5/18/2023 6:48 PM
10	Unknown	5/18/2023 6:32 PM
11	Unknown	5/15/2023 7:03 PM
12	295	5/13/2023 7:11 PM
13	157	5/13/2023 12:25 PM
14	80	5/13/2023 11:10 AM
15	\$140	5/10/2023 9:34 PM
16	Unknown	5/10/2023 2:32 PM
17	It is included with my business rent. I don't know what they pay.	5/4/2023 12:08 PM
18	100	5/3/2023 6:54 PM

Q26 Does your internet bill include other services such as phone, TV, or premium content?

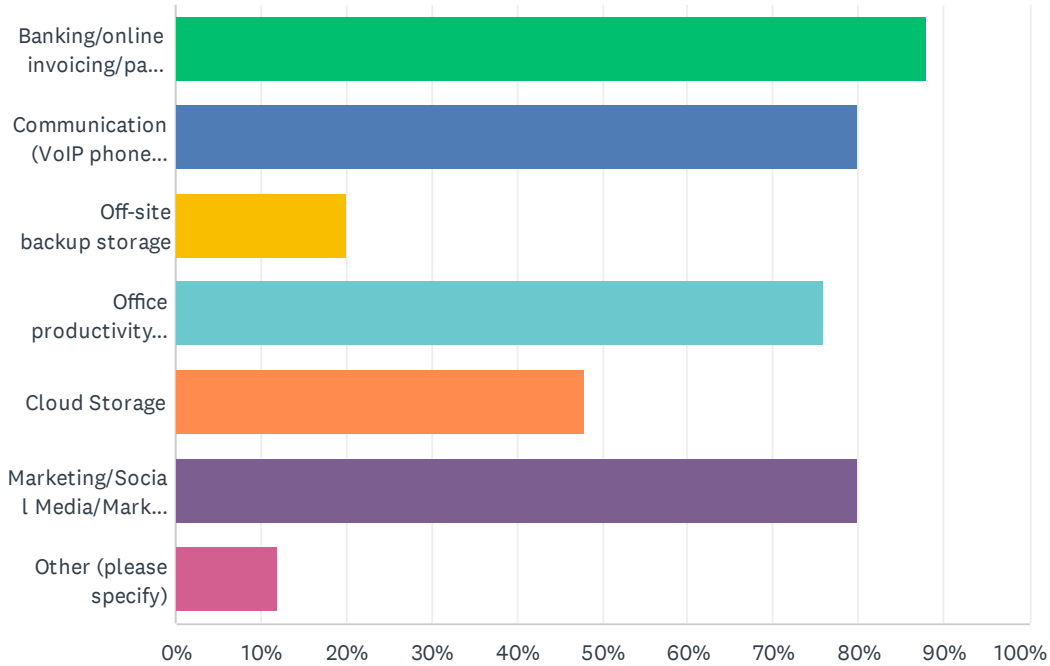
Answered: 18 Skipped: 232



ANSWER CHOICES	RESPONSES	
Yes	44.44%	8
No	55.56%	10
TOTAL		18

Q27 What do you typically use the internet for at your business? Select all that apply.

Answered: 25 Skipped: 225

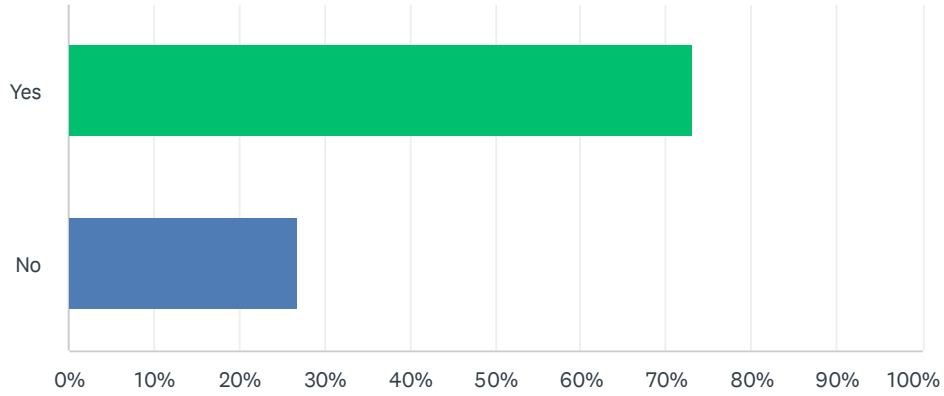


ANSWER CHOICES	RESPONSES
Banking/online invoicing/payment processing/payroll	88.00% 22
Communication (VoIP phone system, email)	80.00% 20
Off-site backup storage	20.00% 5
Office productivity (Video conferencing, Slack, Microsoft Teams)	76.00% 19
Cloud Storage	48.00% 12
Marketing/Social Media/Market Research	80.00% 20
Other (please specify)	12.00% 3
Total Respondents: 25	

#	OTHER (PLEASE SPECIFY)	DATE
1	EVERYTHING!!!	5/20/2023 9:38 AM
2	Access to Adobe Creative Cluid	5/16/2023 11:13 AM
3	Occasionally teach online classes	5/4/2023 12:08 PM

Q28 Has the speed or reliability of your internet service affected your business?

Answered: 26 Skipped: 224



ANSWER CHOICES	RESPONSES	
Yes	73.08%	19
No	26.92%	7
TOTAL		26

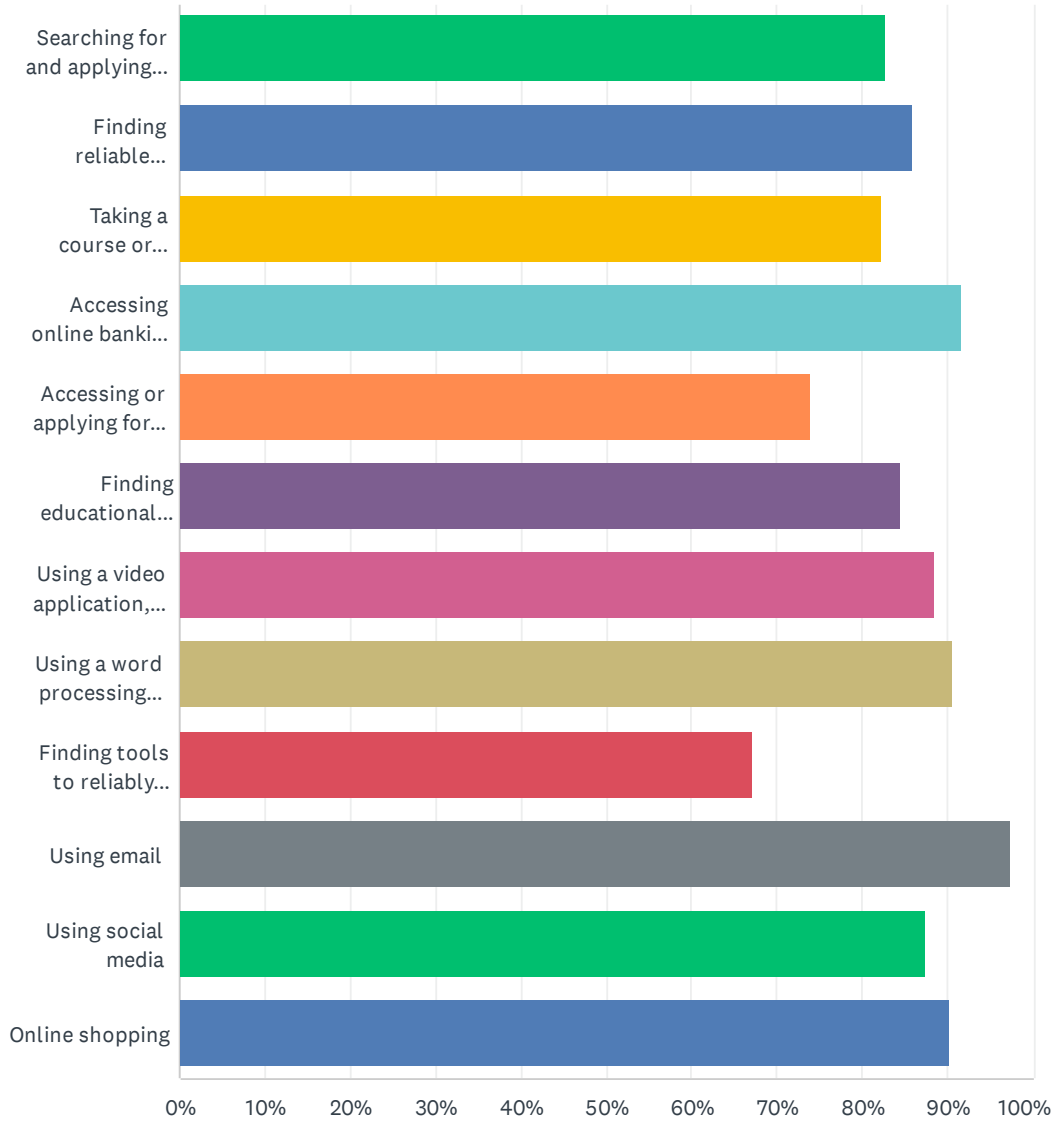
Q29 Please describe how internet reliability - or lack of internet connection - has affected your business.

Answered: 17 Skipped: 233

#	RESPONSES	DATE
1	Allowed me to consolidate our internet services. It is much more reliable than in the past.	5/30/2023 10:48 PM
2	When my connection drops or slows down during the day I can't do work	5/30/2023 6:59 AM
3	Not very fast. Drops sometimes	5/29/2023 8:07 PM
4	When the connection is slow it is very difficult to work at home from the computer. Since that happens to be how we earn a living.	5/24/2023 8:34 AM
5	Every Internet Service available in Ogden, Utah sucks monkey dick!!!! They all suck, they all throttle, they all drop connections on a daily basis. And if they are Comcast the service doesn't work unless you rent all their stupid equipment and you can't use your own routers after their gateway/modem because they purposely make it stop working. OGDEN SUCKS, COMCAST SUCKS and Ogden is 40 years behind the times in just about everything, not just internet access.	5/20/2023 9:38 AM
6	Lack of internet, was unable to connect once for several days had to go elsewhere to send emails. Low speed connection makes it stressful. I have contract deadlines to meet in real estate and need to get back promptly. It's made me less efficient	5/19/2023 6:40 AM
7	Transactions	5/19/2023 1:01 AM
8	Slow connection = longer wait times for customers.	5/18/2023 10:30 PM
9	Internet is horrible, I have replaced my modem and router many times and it didn't matter. Still poor connection	5/18/2023 6:48 PM
10	We can't use our sales system if the internet is down.	5/18/2023 6:32 PM
11	Speed is the main issue. I work in video editing and I'll need to download/upload large files. My slow speed makes this take hours when others with faster connection for the same price or cheaper can upload the same files in a fraction of the time. When I had my internet "upgraded" in 2020, the tech told me that my neighborhood will never get fiber internet because it's not worth it to the city to upgrade the older neighborhoods. That is hugely disappointing, in 2023 the fastest internet that I can ever have is speeds from 10 years ago.	5/16/2023 11:13 AM
12	We need higher speeds. The old infrastructure is just wires run across buildings and is very prone to errors	5/13/2023 7:11 PM
13	It has been great. We have had very little issues.	5/13/2023 12:25 PM
14	We aren't able to schedule jobs if we lose our connection.	5/10/2023 9:34 PM
15	I have had no lack of connection. Our connection at the Monarch is very very good.	5/4/2023 12:08 PM
16	Without internet I would be unable to manage my subscription and event services	5/4/2023 10:18 AM
17	n/a	5/3/2023 6:54 PM

Q30 Please check each task below that you feel confident completing using the internet:

Answered: 192 Skipped: 58



HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

ANSWER CHOICES	RESPONSES	
Searching for and applying for jobs, including creating or submitting a resume	82.81%	159
Finding reliable information about a health or medical condition	85.94%	165
Taking a course or training materials to improve your job skills	82.29%	158
Accessing online banking or financial services	91.67%	176
Accessing or applying for government services	73.96%	142
Finding educational content and information	84.38%	162
Using a video application, such as Zoom, for work, school or telehealth	88.54%	170
Using a word processing application, such as Google Docs or Microsoft Word, to create a document	90.63%	174
Finding tools to reliably protect the privacy of your personal data	67.19%	129
Using email	97.40%	187
Using social media	87.50%	168
Online shopping	90.10%	173
Total Respondents: 192		

Q31 Do you have anything else to share about internet access in your area?

Answered: 100 Skipped: 150

#	RESPONSES	DATE
1	We are hoping Fiber internet becomes available in our area soon.	5/30/2023 4:56 PM
2	No	5/30/2023 3:08 PM
3	I can not always get a good connection to the internet in the home or yard.	5/30/2023 2:57 PM
4	I am considering changing providers. Xfinity has become far too expensive.	5/30/2023 9:59 AM
5	We need fiber on the benches!!	5/30/2023 7:00 AM
6	N/A	5/29/2023 10:05 PM
7	The city should solicit Google fiber and other providers to give Ogden more options	5/29/2023 8:08 PM
8	I do not have any access to broadband to my area. Neither do my neighbors on my street. I am considering leaving the area as this affects my work.	5/29/2023 5:54 PM
9	I don't want the government to increase their subsidies of internet. ACP is enough. Stay out of it.	5/22/2023 10:21 PM
10	IT SUCKS! They all suck monkey cock! If you don't fix this problem many people will have to move because we work remotely and can't keep risking losing our jobs or being forced to drive to Salt Lake City again everyday. When it takes 10 seconds for someone else to hear what you said in a Google Meet.	5/20/2023 9:41 AM
11	When CenturyLink came to hook up our internet they advised us to reconsider, stating it was too slow in our area to even stream a show. They claim there are no good options in our area. They weren't wrong. We had just moved from an apartment with fiber, which was outstanding. Why not consider that?	5/19/2023 8:47 PM
12	Total lack of choice. We would take Google Fi in a heartbeat.	5/19/2023 7:32 PM
13	No	5/19/2023 5:14 PM
14	Would like more options.	5/19/2023 12:26 PM
15	Xfinity is the only real high speed option in the Ogden area. Their service is terrible and the community would do well to have some competition available.	5/19/2023 9:51 AM
16	It's sometimes slow.	5/19/2023 9:00 AM
17	It needs to be more affordable for everyone and high-speed. While I can afford it, it is still costly and many cannot, which only creates gaps in education and ability to find jobs. Even low income cost program is too much for many when deciding between rent, food, and internet. We can do better as a country.	5/19/2023 8:08 AM
18	No	5/19/2023 7:04 AM
19	These companies charge too much and it would be nice to have internet provided by the city as it is now a necessity, not just a luxury	5/19/2023 6:44 AM
20	Our current service is sometimes unreliable and that makes work very difficult	5/19/2023 5:27 AM
21	I wish we had Utopia	5/19/2023 4:23 AM
22	Please introduce new ISP's so Comcast is no longer a monopoly in older Ogden neighborhoods!	5/19/2023 1:27 AM
23	The cost of high speed could be less downtown with the addition of 5G towers	5/19/2023 1:02 AM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

24	There are two options and both are not great and are expensive	5/18/2023 11:40 PM
25	I fully support the city in bringing in high speed internet to compete with Comcast.	5/18/2023 11:34 PM
26	No	5/18/2023 10:53 PM
27	No	5/18/2023 10:42 PM
28	The largest problem most face is cost. I am currently on the government plan, but before that, if you want speeds that can actually do work, in Ogden, you MUST use Xfinity Comcast. And they know this, so they give Ogden huge prices and data caps! If you travel just down to Layton, they know you have options, the price is way lower and there is no data cap. Honestly, it has felt like Ogden City has worked with Comcast to force this.	5/18/2023 10:08 PM
29	I need high speeds that won't go down often like Xfinity and also more affordable.	5/18/2023 9:55 PM
30	It's crappy and cuts out all the time.	5/18/2023 9:08 PM
31	Centurylink is confusing, they change pricing and routers and have terrible customer service. I wish I had more options.	5/18/2023 8:50 PM
32	No	5/18/2023 8:39 PM
33	No	5/18/2023 8:38 PM
34	More options are always welcome. Still limited choices.	5/18/2023 8:26 PM
35	No other providers have been able to provide service in my neighborhood for 20+ years.	5/18/2023 7:56 PM
36	No	5/18/2023 7:48 PM
37	Xfinity is overpriced for unreliable service, but why is the city interfering with private business? How much taxpayer funding is going into this effort?	5/18/2023 7:23 PM
38	Limited access options because I live in a trailer park	5/18/2023 7:22 PM
39	Up on the high East bench it's spotty at times. We are unable to use satellite as to many trees .	5/18/2023 7:01 PM
40	It also affects TMobile service which is horrible	5/18/2023 6:49 PM
41	Internet access (and wireless phone service) is absolutely terrible near Ogden Canyon... sometimes impossible to get any connection.	5/18/2023 6:44 PM
42	Would love multiple options only option is Xfinity	5/18/2023 6:18 PM
43	Very slow. Cant have all programs needed open at one time or it stalls. TVs needed in certain educational rooms and unable to use just sits on one page	5/18/2023 10:06 AM
44	The internet sucks so bad. Literally can't do anything at a normal speed, it's so so slow	5/17/2023 2:38 PM
45	I live blocks from downtown and I have basically 3 options: Comcast, Century Link, and Verizon 5G. Comcast is a horrible monopoly, Century Link barely functions, and Verizon is fine, but not that reliable. I would love fast, reliable internet for all that is not run by a monopolistic corporation :)	5/17/2023 1:00 PM
46	I don't get the surface I pay for and it's too expensive	5/17/2023 12:51 PM
47	It needs to be faster in North Ogden, UT. Thanks.	5/17/2023 10:34 AM
48	No	5/16/2023 7:19 PM
49	No	5/16/2023 6:29 PM
50	Comcast seems a bit expensive, I don't like that you're always subject to new terms/prices when the contract comes up. It seems you're at the whim of Comcast on prices. Plus customer service can be difficult as sometimes the customer service reps are outside the country and English is their second language, creating language barriers.	5/16/2023 12:10 PM
51	No	5/16/2023 11:32 AM
52	Please expand the fiber options in older neighborhoods. As mentioned before I was told that the best internet I will ever be able to get is 40mbps. That was amazing 10 years ago. It's time	5/16/2023 11:14 AM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

to upgrade.

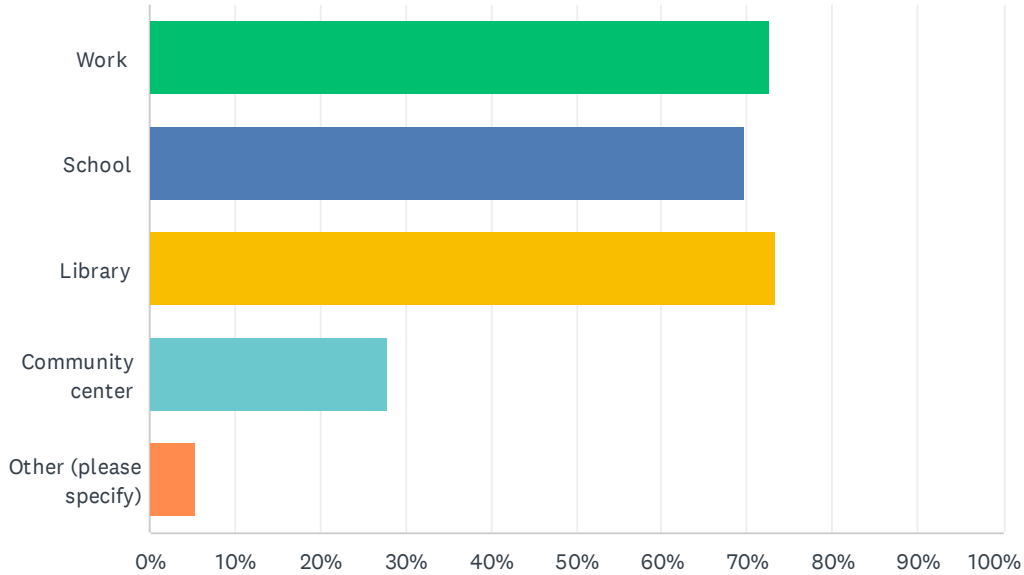
53	Comcast has said I was getting up to 200 Mbps when in fact I was getting 5 Mbps when I had my previous plan. I have been forced into getting a more expensive plan to get a higher speed.	5/16/2023 10:49 AM
54	NA	5/16/2023 7:40 AM
55	No	5/15/2023 7:05 PM
56	Get us fiber	5/15/2023 5:42 AM
57	Only one provider in my area. And it's too expensive.	5/14/2023 11:00 PM
58	We wish we had access to fiber!	5/14/2023 9:45 PM
59	It's terrible. We live by a train so we are stuck for the highest cost for the worst internet speeds.	5/14/2023 7:50 PM
60	Comcast (xfinity) holds a monopoly and is the only option that is halfway reliable so they charge way too much and put a cap on the data you can use. We need more better options. Cell phone towers are not a viable option and we have no fiber lines. Ogden is falling behind fast when it comes to technology.	5/14/2023 8:27 AM
61	Please, bring fiber in.	5/13/2023 7:12 PM
62	Speeds are slower than the plan I'm paying for.	5/13/2023 6:18 PM
63	No	5/13/2023 2:57 PM
64	We have internet but it's been dropping out a lot lately. It'll work fine and then stop. It wasn't doing it much but now it's daily.	5/13/2023 2:17 PM
65	Only one viable option for reliable/fast speeds, and it's expensive.	5/13/2023 1:02 PM
66	I have six overhead cable lines over my backyard and garage. Underground would be wonderful advancement and improvement.	5/13/2023 12:39 PM
67	I don't get the speed I pay for	5/13/2023 12:37 PM
68	Not at this time	5/13/2023 12:25 PM
69	Verizon 5G sucks a satchel of Richards.	5/13/2023 12:20 PM
70	No	5/13/2023 12:05 PM
71	Internet is spotty. I would prefer fiber optic as I work from home full time and am required to have a certain speed and reliability. The choice to just have internet without a bundle service is ridiculous.	5/13/2023 11:51 AM
72	It's just too expensive and the price goes up every year.	5/13/2023 11:49 AM
73	We are lucky to have high-speed Internet service in my neighborhood, but it would be nice if there were other options available preferably cheaper.	5/13/2023 11:32 AM
74	I would prefer to have a more reliable fiber internet with a better download and upload speed for a more consistent monthly cost that is associated with a local fiber company.	5/12/2023 12:18 PM
75	It seems adequate for our uses	5/10/2023 9:35 PM
76	We need Google fiber!	5/10/2023 2:33 PM
77	There aren't enough viable options for home internet. Without much competition, prices aren't held in check for the lousy speed and reliability we have.	5/10/2023 12:47 PM
78	There are few and certain internet service providers in the area and much like the rest of the US (Comcast/Xfinity, century link, etc.) who have completely monopolized the market. I would much prefer to be able to access fiber internet from a local provider if I had the option. Also, why is fiber infrastructure first to arrive to affluent and relatively wealthy neighborhoods in Ogden? Why are lower income neighborhoods stuck with monopolizing ISPs?	5/10/2023 12:47 PM
79	no	5/7/2023 1:06 PM
80	Xfinity is the only high speed internet, and they charge too much. \$125 per month for internet	5/7/2023 8:08 AM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

	only.	
81	Current service, yes are fast speed at areas in North Ogden but there is too many disconnections.	5/7/2023 4:08 AM
82	Comcast is our only option. Its almost a monopoly. There are too many trees for wireless. DSL and satellite are even more expensive.	5/6/2023 2:47 PM
83	I wish I had fiber internet such as utopia.	5/6/2023 2:26 PM
84	Nothing	5/6/2023 1:16 PM
85	It was very hard finding a company we use and the internet is slower than what it should be but they can't make it any faster	5/6/2023 12:03 PM
86	Wish I had more options for internet providers	5/5/2023 5:10 PM
87	No	5/5/2023 4:38 PM
88	The Internet is way too expensive. I have it and pay for it only because it is a necessity. It is like water you have to have it.	5/5/2023 1:34 PM
89	We need broadband internet in Ogden City. We are on the 21st century and need to catch up with technology.	5/5/2023 11:35 AM
90	It's too slow and too expensive. The connection is not reliable, it disconnects constantly.	5/4/2023 8:43 PM
91	When are we getting fiber in our area?	5/4/2023 3:57 PM
92	Would like to have other options besides xfinity that actually work well	5/4/2023 12:31 PM
93	We love our Internet service at our home, and it is totally affordable. I also am happy with the service we get at the Monarch for our business.	5/4/2023 12:08 PM
94	Our community needs fiber!!!	5/4/2023 10:19 AM
95	Broadband in Ogden would be great	5/4/2023 10:14 AM
96	Xfinity is the only high speed option and the service is poor and unreliable for remote work. We depend on it and it is insufficient	5/4/2023 10:01 AM
97	no	5/3/2023 6:56 PM
98	No	4/29/2023 2:35 PM
99	no	4/29/2023 11:32 AM
100	No	4/29/2023 9:09 AM

Q34 Select the other ways your community accesses devices if they do not own them. Select all that apply.

Answered: 172 Skipped: 78



ANSWER CHOICES	RESPONSES
Work	72.67% 125
School	69.77% 120
Library	73.26% 126
Community center	27.91% 48
Other (please specify)	5.23% 9
Total Respondents: 172	

#	OTHER (PLEASE SPECIFY)	DATE
1	Family/Friends	5/29/2023 10:11 PM
2	Church	5/22/2023 10:23 PM
3	Libraries are dead, please stop paying for them.	5/20/2023 9:43 AM
4	Fast food wifi	5/19/2023 7:13 AM
5	Only when needed	5/19/2023 6:35 AM
6	?	5/16/2023 11:33 AM
7	Friends and family	5/10/2023 12:49 PM
8	None	5/6/2023 1:19 PM
9	Home	5/3/2023 7:31 AM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

26	Lower costs	5/19/2023 12:27 AM
27	More internet options	5/18/2023 11:45 PM
28	Outreach programs	5/18/2023 11:41 PM
29	Device check out in libraries.	5/18/2023 11:35 PM
30	Lower cost and more choices	5/18/2023 10:54 PM
31	Na	5/18/2023 10:43 PM
32	Lower cost	5/18/2023 10:39 PM
33	Lower costs	5/18/2023 10:11 PM
34	Lower cost and subsidies for device purchases	5/18/2023 9:57 PM
35	Subsidizing, scholarships for lower prices and just making devices more affordable	5/18/2023 9:56 PM
36	Lower cost	5/18/2023 9:16 PM
37	Cheaper devices and internet	5/18/2023 9:09 PM
38	I am not sure because I do not know everyone's situation.	5/18/2023 9:09 PM
39	Subsidized programs. Program that gathers damaged devices and repairs them or uses parts to build devices.	5/18/2023 9:05 PM
40	Subsidizing them	5/18/2023 8:53 PM
41	Lower costs	5/18/2023 8:42 PM
42	Lower inflation	5/18/2023 8:39 PM
43	Loaner devices for a month at a time would be great.	5/18/2023 8:27 PM
44	providing routers? Renting them from providers adds up	5/18/2023 8:21 PM
45	Lower costs, help for seniors	5/18/2023 8:10 PM
46	I think lower costs would be helpful, but I feel like that's not something that can be controlled outside of the brands that sell the products. I think the most helpful thing would be a program to control cost of rent and access to internet. Rent costs are through the roof and it's not being regulated or controlled in any way, so the landlords are just sitting back as they take in the dough and screw over those of us that can barely afford food after the costs of rent.	5/18/2023 8:03 PM
47	Just need the service available at my house	5/18/2023 8:02 PM
48	NA	5/18/2023 7:49 PM
49	low cost	5/18/2023 7:25 PM
50	Don't know	5/18/2023 7:24 PM
51	Why does the city feel the need to subsidize these things?	5/18/2023 7:24 PM
52	Subside	5/18/2023 7:15 PM
53	Lower costs are always good.	5/18/2023 7:03 PM
54	Lower costs	5/18/2023 6:50 PM
55	Yes to the examples	5/18/2023 6:46 PM
56	Lower cost	5/18/2023 6:20 PM
57	Not sure	5/18/2023 6:19 PM
58	All of these	5/18/2023 3:59 PM
59	Low costs	5/17/2023 10:44 PM
60	Make the internet actually work so computers are actually useful	5/17/2023 2:39 PM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

61	eliminating fees for damage to school chromebooks	5/17/2023 12:09 PM
62	Lower cost is always important.	5/17/2023 10:35 AM
63	Longer Library hours	5/17/2023 8:32 AM
64	I don't know. I'm not interested.	5/16/2023 7:21 PM
65	Lower costs	5/16/2023 6:32 PM
66	Unknown	5/16/2023 11:33 AM
67	Subsidies could be a great way to get low income families some help. Especially those with young children in schools. I couldn't have made it through college without my own device. And now that's creeping down to the elementary age students.	5/16/2023 11:17 AM
68	Lower costs, used devices in good working order.	5/16/2023 10:52 AM
69	Do not care	5/16/2023 9:36 AM
70	subsidizing programs	5/16/2023 8:55 AM
71	lower cost	5/16/2023 7:41 AM
72	Lower cost or lower internet so I can save for one	5/15/2023 12:07 PM
73	Labs	5/15/2023 5:43 AM
74	More providers to lower costs	5/14/2023 9:13 PM
75	More locations	5/14/2023 7:51 PM
76	Lower cost	5/14/2023 8:28 AM
77	Subsidizing programs	5/13/2023 7:13 PM
78	Lower cost of services, make the services higher quality and available to all homes.	5/13/2023 2:59 PM
79	More choices	5/13/2023 2:58 PM
80	Low cost	5/13/2023 2:18 PM
81	Subsidies. If we can all agree that internet access is essential for upwards mobility then we need to make it readily available to those without the means to gain access themselves.	5/13/2023 1:04 PM
82	Lower cost	5/13/2023 12:40 PM
83	NA	5/13/2023 12:38 PM
84	Not sure	5/13/2023 12:26 PM
85	Nothing really	5/13/2023 12:21 PM
86	Low cost for internet and computers, laptops. Classes on how to use internet and devices.	5/13/2023 12:08 PM
87	Cost	5/13/2023 11:52 AM
88	Yes	5/12/2023 11:08 AM
89	Lower costs	5/11/2023 12:59 PM
90	I'm not familiar with any way to get better access	5/10/2023 9:37 PM
91	Subsidizing device purchases	5/10/2023 2:34 PM
92	Free/cheap public transportation	5/10/2023 12:49 PM
93	Lower the cost. City government programs to provide at no or low cost.	5/10/2023 12:49 PM
94	no idea	5/7/2023 1:07 PM
95	Fiberoptic internet to complete with cable.	5/7/2023 8:10 AM
96	For individuals, that can pay for good service, to provide them with fiber optic internet. for the individuals that cannot pay for internet access, why not set a main tower that would cover over	5/7/2023 4:21 AM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

Ogden. which could will be much a safer option. use Japan and other countries that has the same system.

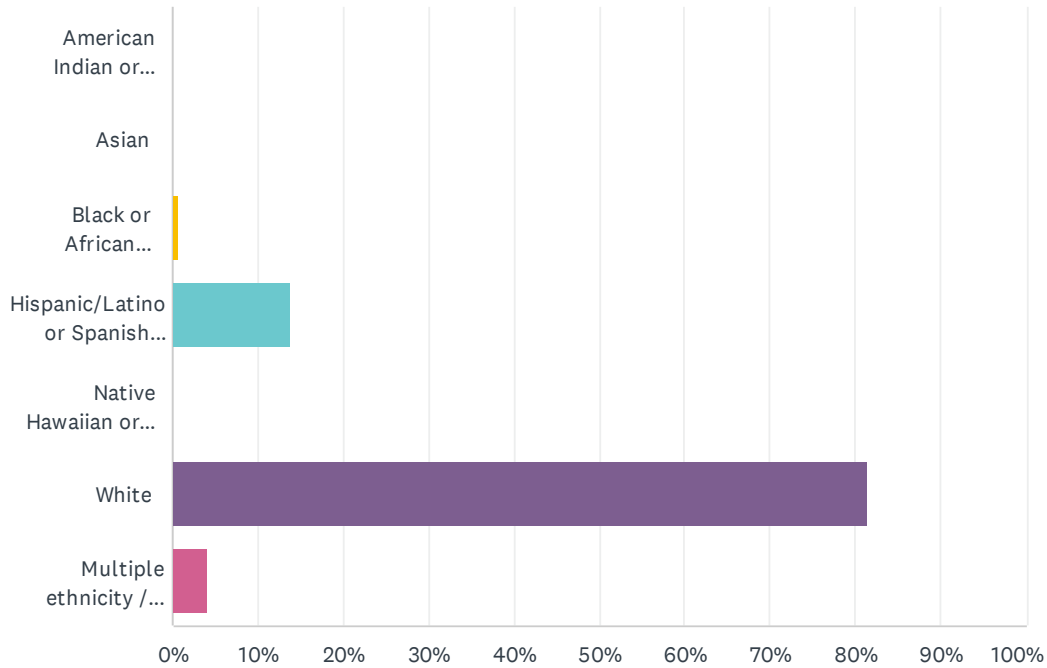
97	Lower cost, subsidized programs, more education opportunities	5/6/2023 2:49 PM
98	Reuse program, where old devices of the wealthy can be passed on to those in need.	5/6/2023 2:30 PM
99	Lower cost	5/6/2023 1:19 PM
100	Lower costs	5/6/2023 12:04 PM
101	Subsidizing cost or rentals	5/5/2023 5:13 PM
102	All of the above	5/5/2023 4:40 PM
103	Lower costs and assistance for personal devices	5/5/2023 4:33 PM
104	Low cost. Higher speed	5/5/2023 1:36 PM
105	With our Hispanic population outreach efforts in partnerships with non profit orgs should happen. Adult Ed classes to teach how to use a laptop or iPad. Basic functions and typing classes to get the device at a low cost.	5/5/2023 11:38 AM
106	Lower costs.	5/4/2023 8:44 PM
107	Lower device cost, lower service costs	5/4/2023 4:12 PM
108	NA	5/4/2023 3:58 PM
109	Na	5/4/2023 10:20 AM
110	lower cost	5/3/2023 6:58 PM
111	Most people in my area are disable and some own there own car some don't I think it would make it easy if they had devices in their homes	5/3/2023 7:31 AM
112	I don't know	4/29/2023 2:38 PM
113	lower costs	4/29/2023 11:33 AM
114	??	4/29/2023 9:09 AM

HIGH-SPEED INTERNET SURVEY FOR OGDEN CITY

28	No	5/18/2023 6:20 PM
29	No	5/18/2023 6:19 PM
30	RIP to our devices	5/17/2023 2:39 PM
31	No, thanks.	5/17/2023 10:35 AM
32	No	5/16/2023 7:21 PM
33	Most of the devices are loaded with advertising and useless apps that take up memory.	5/16/2023 6:32 PM
34	No	5/16/2023 11:33 AM
35	no	5/16/2023 7:41 AM
36	No	5/13/2023 7:13 PM
37	Na	5/13/2023 12:55 PM
38	NA	5/13/2023 12:38 PM
39	Not at this time	5/13/2023 12:26 PM
40	Nope	5/13/2023 12:21 PM
41	No	5/13/2023 12:08 PM
42	No	5/13/2023 11:52 AM
43	No	5/10/2023 9:37 PM
44	no	5/7/2023 1:07 PM
45	N/A	5/7/2023 4:21 AM
46	No	5/6/2023 1:19 PM
47	N/a	5/6/2023 12:04 PM
48	No	5/5/2023 4:40 PM
49	Partnerships with non profits to find ways to get these tools in the hands of people who may not be able to afford the device or internet.	5/5/2023 11:38 AM
50	No.	5/4/2023 8:44 PM
51	NA	5/4/2023 3:58 PM
52	no	5/3/2023 6:58 PM
53	No	5/3/2023 7:31 AM
54	No	4/29/2023 2:38 PM
55	no	4/29/2023 11:33 AM
56	nope	4/29/2023 9:09 AM

Q37 What is your race/ethnicity? Select all that apply.

Answered: 173 Skipped: 77

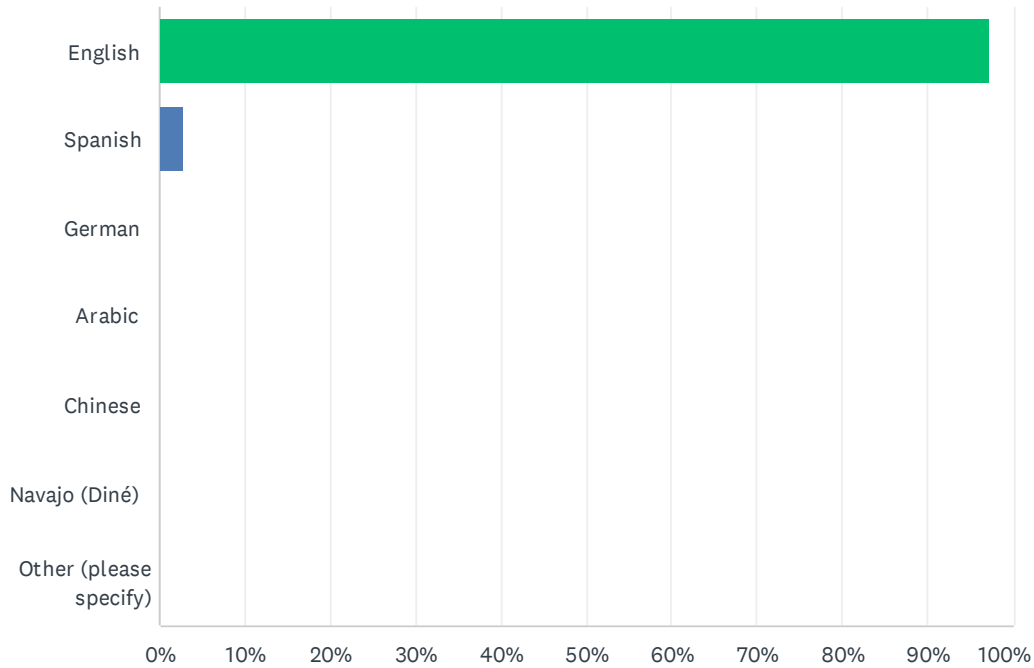


ANSWER CHOICES	RESPONSES
American Indian or Alaska Native	0.00% 0
Asian	0.00% 0
Black or African American	0.58% 1
Hispanic/Latino or Spanish Origin	13.87% 24
Native Hawaiian or Other Pacific Islander	0.00% 0
White	81.50% 141
Multiple ethnicity / Other (please specify)	4.05% 7
TOTAL	173

#	MULTIPLE ETHNICITY / OTHER (PLEASE SPECIFY)	DATE
1	Caucasian	5/20/2023 9:44 AM
2	Asian, white	5/19/2023 12:28 AM
3	Allow more than one buttons instead of typing something into obscurity. d o	5/18/2023 7:26 PM
4	Unknown	5/17/2023 2:40 PM
5	Hispanic, White, Black	5/16/2023 7:50 AM
6	White and Hispanic	5/10/2023 12:50 PM
7	Asian and White	5/6/2023 2:31 PM

Q38 What language is spoken most often in your household?

Answered: 174 Skipped: 76

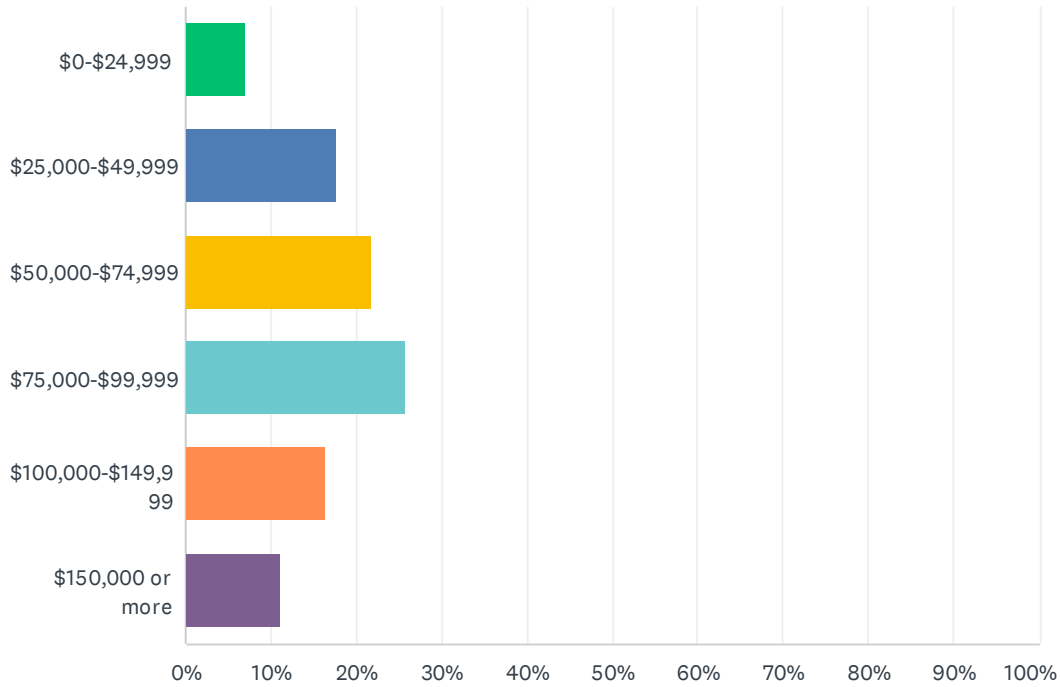


ANSWER CHOICES	RESPONSES	
English	97.13%	169
Spanish	2.87%	5
German	0.00%	0
Arabic	0.00%	0
Chinese	0.00%	0
Navajo (Diné)	0.00%	0
Other (please specify)	0.00%	0
TOTAL		174

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q39 What is your household's gross annual income?

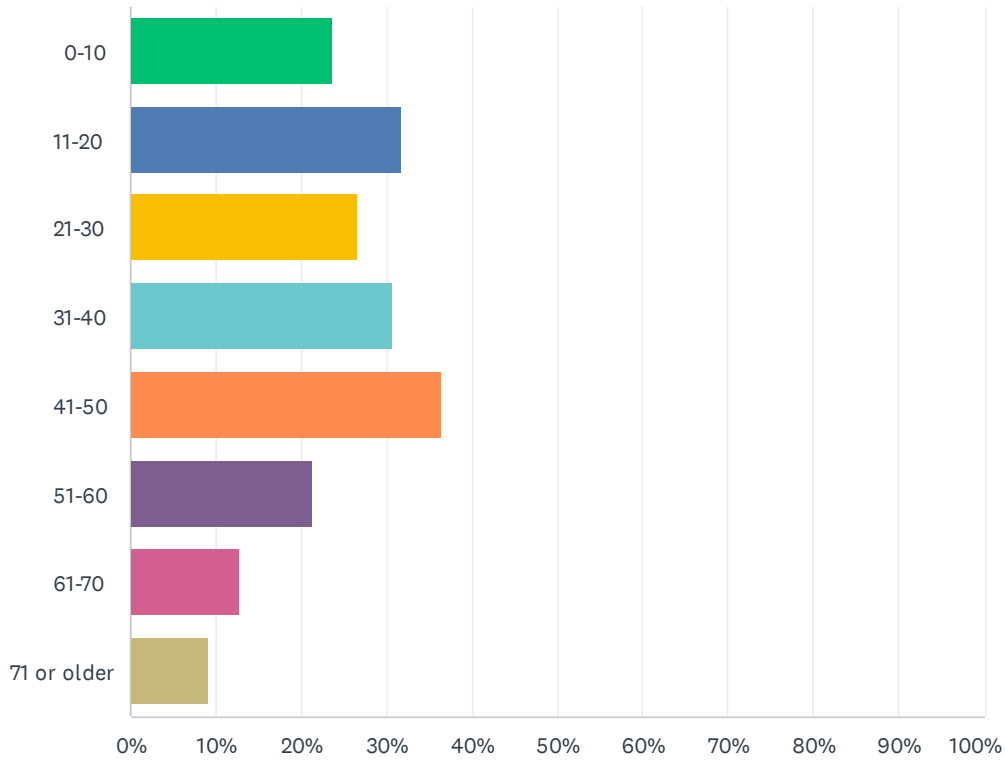
Answered: 170 Skipped: 80



ANSWER CHOICES	RESPONSES	
\$0-\$24,999	7.06%	12
\$25,000-\$49,999	17.65%	30
\$50,000-\$74,999	21.76%	37
\$75,000-\$99,999	25.88%	44
\$100,000-\$149,999	16.47%	28
\$150,000 or more	11.18%	19
TOTAL		170

Q40 Which age groups live in your home? Select all that apply.

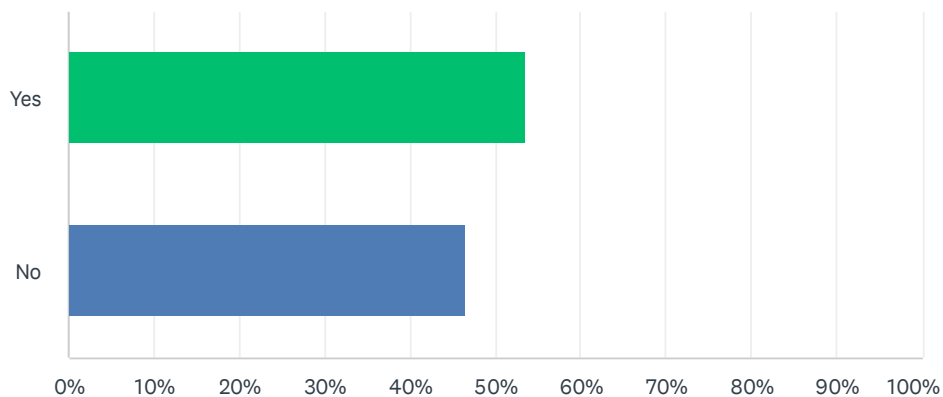
Answered: 173 Skipped: 77



ANSWER CHOICES	RESPONSES	
0-10	23.70%	41
11-20	31.79%	55
21-30	26.59%	46
31-40	30.64%	53
41-50	36.42%	63
51-60	21.39%	37
61-70	12.72%	22
71 or older	9.25%	16
Total Respondents: 173		

Q41 Do students live at your household?

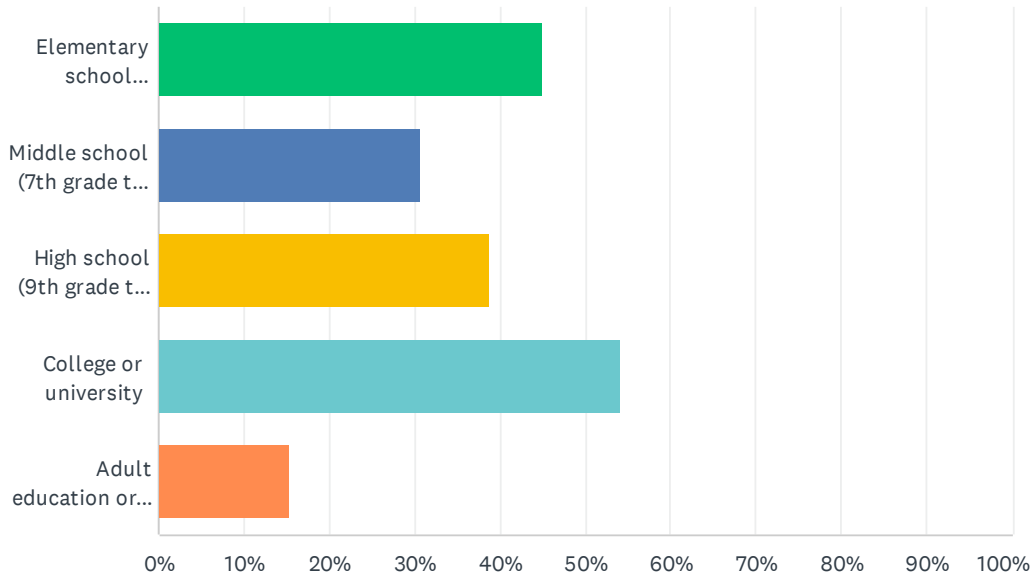
Answered: 174 Skipped: 76



ANSWER CHOICES	RESPONSES	
Yes	53.45%	93
No	46.55%	81
TOTAL		174

Q42 Which education level? Select all that apply.

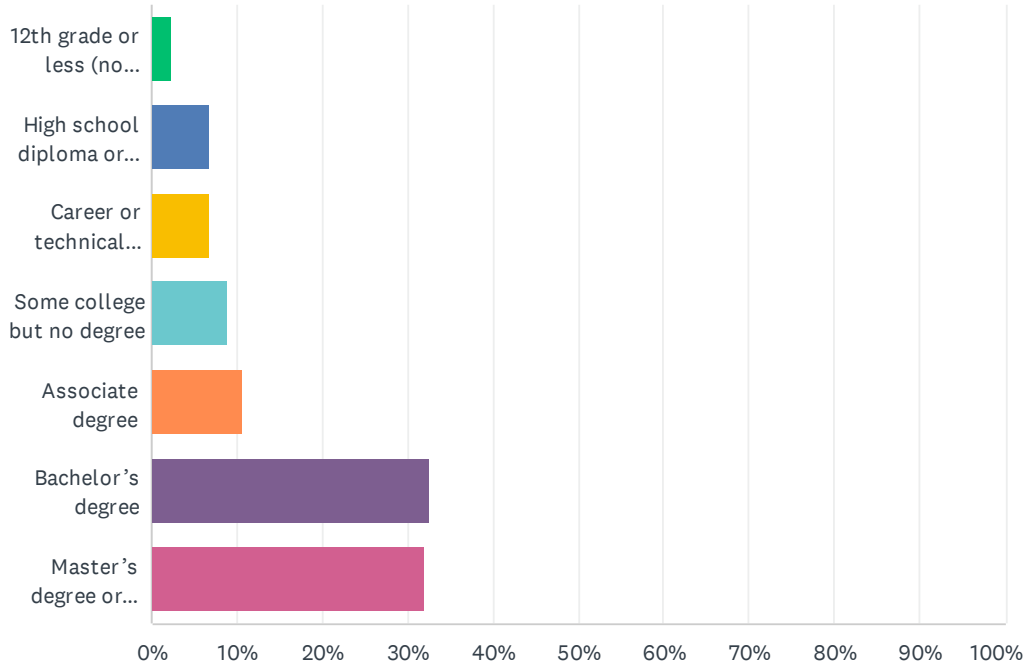
Answered: 98 Skipped: 152



ANSWER CHOICES	RESPONSES	
Elementary school (kindergarten to 6th grade)	44.90%	44
Middle school (7th grade to 9th grade)	30.61%	30
High school (9th grade to 12th grade)	38.78%	38
College or university	54.08%	53
Adult education or technical training	15.31%	15
Total Respondents: 98		

Q43 What is the highest level of education completed by someone in your household?

Answered: 178 Skipped: 72



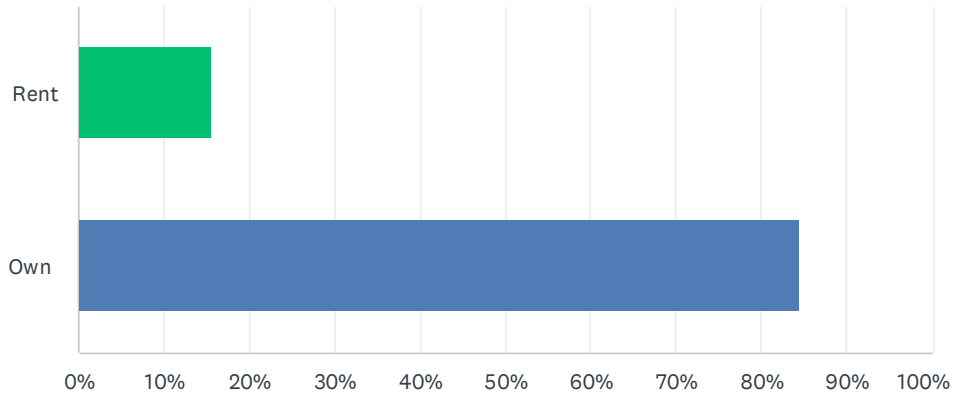
ANSWER CHOICES	RESPONSES	
12th grade or less (no diploma)	2.25%	4
High school diploma or equivalent (GED)	6.74%	12
Career or technical education certificate	6.74%	12
Some college but no degree	8.99%	16
Associate degree	10.67%	19
Bachelor's degree	32.58%	58
Master's degree or doctorate	32.02%	57
TOTAL		178



HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AOG

Q2 Do you rent or own this property?

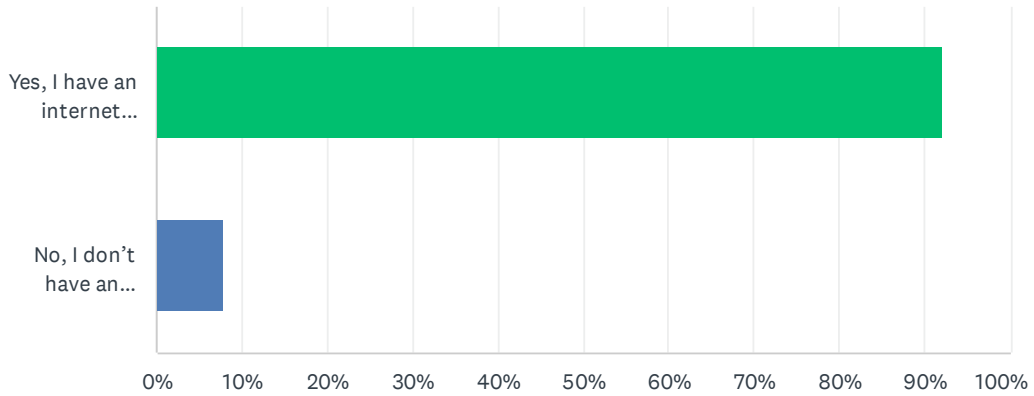
Answered: 135 Skipped: 4



ANSWER CHOICES	RESPONSES	
Rent	15.56%	21
Own	84.44%	114
TOTAL		135

Q3 Do you have an internet connection at your residence?

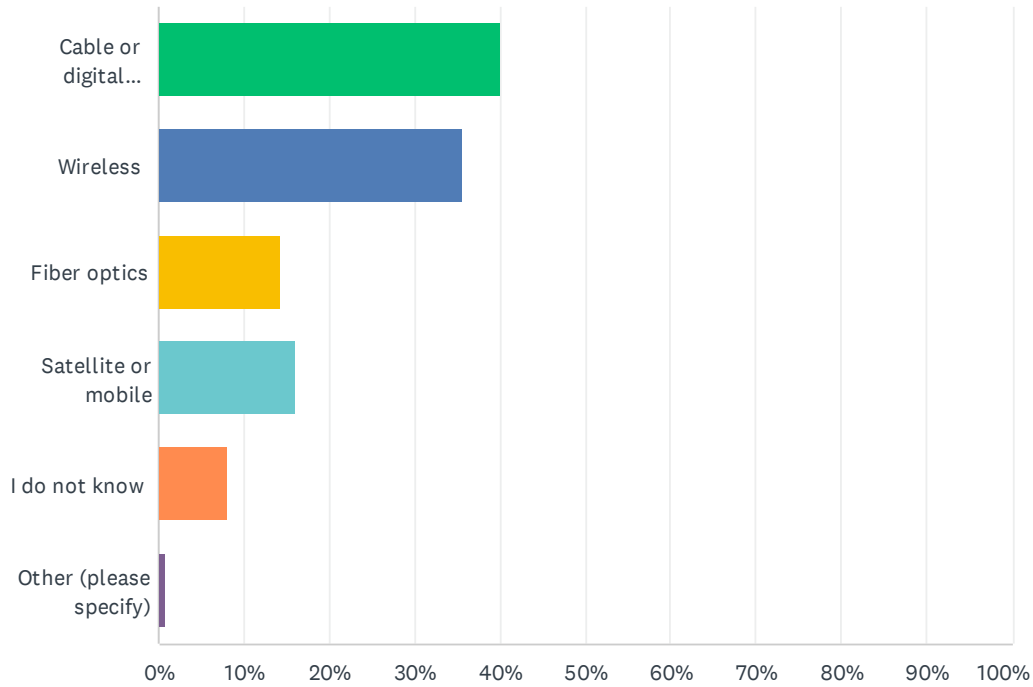
Answered: 138 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes, I have an internet connection at my residence.	92.03%	127
No, I don't have an internet connection at my residence.	7.97%	11
TOTAL		138

Q4 What kind of internet connection do you have? (Select all that apply)

Answered: 112 Skipped: 27

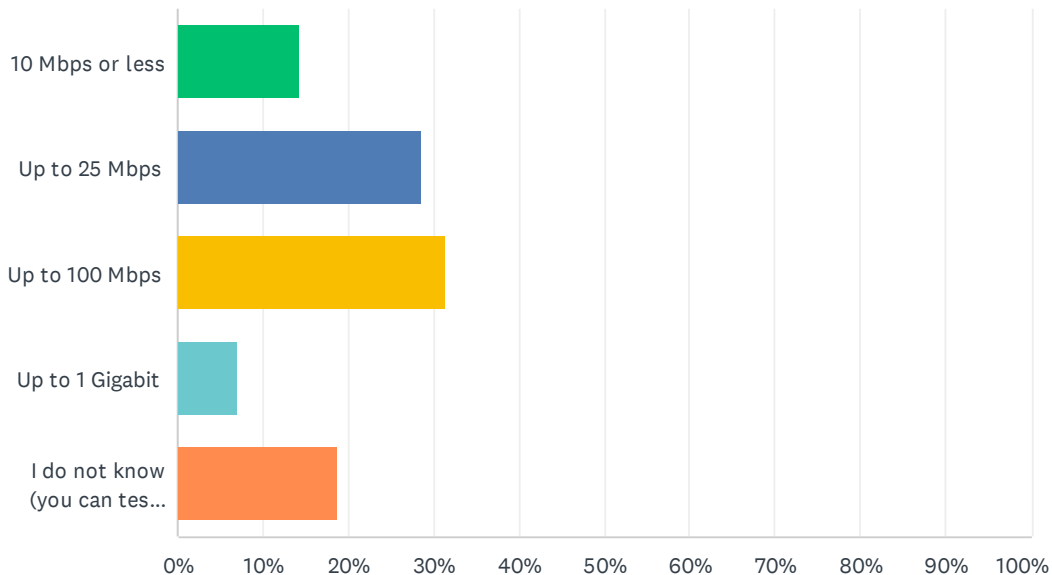


ANSWER CHOICES	RESPONSES	
Cable or digital subscriber line (DSL- telephone line)	40.18%	45
Wireless	35.71%	40
Fiber optics	14.29%	16
Satellite or mobile	16.07%	18
I do not know	8.04%	9
Other (please specify)	0.89%	1
Total Respondents: 112		

#	OTHER (PLEASE SPECIFY)	DATE
1	dhemm be bad no je	5/18/2023 5:13 PM

Q5 What speed is your internet service (download speed)? (Megabits per second = Mbps)

Answered: 112 Skipped: 27



ANSWER CHOICES	RESPONSES	
10 Mbps or less	14.29%	16
Up to 25 Mbps	28.57%	32
Up to 100 Mbps	31.25%	35
Up to 1 Gigabit	7.14%	8
I do not know (you can test your internet speed at speedtest.utah.gov)	18.75%	21
TOTAL		112

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

Q6 Which company do you use for internet? (E.g., Utopia, CenturyLink, Xfinity, Rise Broadband, Liberty Broadband, Beehive Broadband, etc.)

Answered: 113 Skipped: 26

#	RESPONSES	DATE
1	Centracom	5/31/2023 9:51 AM
2	Infowest	5/30/2023 5:29 PM
3	Fuller broadband	5/29/2023 3:15 PM
4	Starlink	5/29/2023 1:17 PM
5	South Central	5/29/2023 9:45 AM
6	Centracom	5/29/2023 6:58 AM
7	Centracom	5/28/2023 10:15 AM
8	Centracom	5/27/2023 11:41 AM
9	Frontier Communications	5/27/2023 11:01 AM
10	T mobile	5/27/2023 7:31 AM
11	erttwb e rterw rt	5/27/2023 4:20 AM
12	T-Mobile	5/26/2023 8:54 PM
13	Centracom	5/25/2023 9:05 PM
14	Frontir	5/25/2023 12:48 PM
15	centracom	5/25/2023 11:46 AM
16	Starlink	5/24/2023 10:42 PM
17	Centracom	5/24/2023 7:52 PM
18	Centracom	5/24/2023 6:46 PM
19	South Central	5/24/2023 12:22 PM
20	Century Link	5/23/2023 9:14 PM
21	Centracom	5/23/2023 7:04 PM
22	Centracom	5/23/2023 5:21 AM
23	Info West	5/22/2023 10:08 PM
24	Centracom	5/22/2023 6:25 PM
25	Century link	5/22/2023 3:17 PM
26	InfoWest	5/21/2023 2:06 PM
27	Commercial Business Radio.	5/21/2023 2:01 PM
28	CentraCom	5/21/2023 1:09 AM
29	Crents com	5/20/2023 7:57 PM
30	CenturyLink	5/19/2023 2:52 PM
31	Frontier	5/19/2023 2:37 PM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

32	Central Com	5/19/2023 10:23 AM
33	Fuller Broadband	5/19/2023 8:06 AM
34	Centracom	5/19/2023 7:37 AM
35	CentraCom	5/19/2023 12:01 AM
36	CentraCom	5/18/2023 10:43 PM
37	jejenenj	5/18/2023 5:13 PM
38	Fuller Broadband	5/18/2023 4:25 PM
39	Infowest	5/18/2023 3:27 PM
40	Manti telecom	5/18/2023 2:50 PM
41	Centra.com	5/18/2023 1:24 PM
42	Info west	5/18/2023 11:46 AM
43	Centracom	5/18/2023 7:00 AM
44	centra com	5/18/2023 5:55 AM
45	Starlink	5/18/2023 12:58 AM
46	Centracom	5/17/2023 11:11 PM
47	Centracom	5/17/2023 9:18 PM
48	Centracom	5/17/2023 9:13 PM
49	InfoWest	5/17/2023 7:49 PM
50	Hughes Net	5/17/2023 7:42 PM
51	Frontier	5/17/2023 7:13 PM
52	Centra Com	5/17/2023 3:45 PM
53	Vortex	5/17/2023 3:20 PM
54	Gunnison telephone	5/17/2023 2:12 PM
55	Centracom	5/17/2023 9:32 AM
56	Centrcom	5/17/2023 8:10 AM
57	Hughes	5/17/2023 7:46 AM
58	T mobile	5/17/2023 6:39 AM
59	Centracom	5/17/2023 5:50 AM
60	Gunnison	5/17/2023 5:41 AM
61	Frontier	5/16/2023 9:17 PM
62	CentraCom	5/16/2023 9:06 PM
63	Starlink	5/16/2023 8:21 PM
64	South Central	5/16/2023 6:45 PM
65	Info West	5/16/2023 6:17 PM
66	Infowest	5/16/2023 5:37 PM
67	CenturyLink	5/16/2023 5:07 PM
68	Gunnison Telephone	5/16/2023 3:48 PM
69	CentraCom	5/16/2023 3:47 PM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

70	centurylink	5/16/2023 3:08 PM
71	Centra com	5/16/2023 2:35 PM
72	Centra com	5/16/2023 2:22 PM
73	CenturyLink	5/16/2023 2:18 PM
74	frontier	5/16/2023 2:04 PM
75	Manti telephone	5/16/2023 1:27 PM
76	centa com	5/16/2023 12:27 PM
77	Centracom	5/16/2023 11:32 AM
78	Fuller Internet	5/16/2023 11:12 AM
79	Lightburst Broadband	5/16/2023 10:45 AM
80	South Central	5/16/2023 9:23 AM
81	Centa com	5/16/2023 9:06 AM
82	South Central Communications	5/16/2023 8:27 AM
83	Centracom	5/16/2023 7:39 AM
84	South Central	5/16/2023 7:04 AM
85	CentraCom	5/16/2023 6:13 AM
86	GTELCO	5/16/2023 5:50 AM
87	Fuller broadband	5/16/2023 12:57 AM
88	sc communication	5/16/2023 12:16 AM
89	InfoWest	5/16/2023 12:07 AM
90	Centracom	5/15/2023 11:03 PM
91	CentroCom and T-Mobile	5/15/2023 10:45 PM
92	Centracom	5/14/2023 5:01 AM
93	Light burst Broadband	5/12/2023 10:47 AM
94	Centracom	5/12/2023 8:00 AM
95	Centracom	5/12/2023 7:42 AM
96	Centrecom	5/10/2023 5:47 PM
97	Manti Telephone Company	5/9/2023 8:48 PM
98	South Central	5/9/2023 2:28 PM
99	Manti Telecom	5/9/2023 10:47 AM
100	Centra Com	5/9/2023 10:27 AM
101	Manti Telephone	5/9/2023 9:01 AM
102	CentraCom	5/9/2023 8:07 AM
103	Centracom	5/9/2023 8:04 AM
104	South Central Communications	5/8/2023 10:23 AM
105	Centracom	5/5/2023 3:59 PM
106	Centracom	5/4/2023 6:09 PM
107	Frontier	5/4/2023 5:12 PM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

108	Centracom	5/3/2023 9:44 PM
109	Frontier	5/3/2023 4:58 PM
110	SouthCentral Communications	5/3/2023 4:06 PM
111	Infowest	5/3/2023 10:56 AM
112	Comcast	5/3/2023 8:38 AM
113	CentraCom	5/2/2023 8:50 PM

Q7 What is the monthly charge for your internet service? Write "Unknown" if unknown.

Answered: 113 Skipped: 26

#	RESPONSES	DATE
1	56.00	5/31/2023 9:51 AM
2	69.99	5/30/2023 5:29 PM
3	40.00	5/29/2023 3:15 PM
4	\$145	5/29/2023 1:17 PM
5	\$90.00	5/29/2023 9:45 AM
6	56	5/29/2023 6:58 AM
7	90.00	5/28/2023 10:15 AM
8	85.00	5/27/2023 11:41 AM
9	Unknown	5/27/2023 11:01 AM
10	\$50	5/27/2023 7:31 AM
11	ertwetert	5/27/2023 4:20 AM
12	50	5/26/2023 8:54 PM
13	69.00	5/25/2023 9:05 PM
14	135	5/25/2023 12:48 PM
15	50	5/25/2023 11:46 AM
16	110	5/24/2023 10:42 PM
17	70	5/24/2023 7:52 PM
18	Unknown	5/24/2023 6:46 PM
19	89.50	5/24/2023 12:22 PM
20	\$120	5/23/2023 9:14 PM
21	About 45	5/23/2023 7:04 PM
22	\$167	5/23/2023 5:21 AM
23	75	5/22/2023 10:08 PM
24	47.00	5/22/2023 6:25 PM
25	Unsure	5/22/2023 3:17 PM
26	59.95	5/21/2023 2:06 PM
27	\$54	5/21/2023 2:01 PM
28	about 80 I think	5/21/2023 1:09 AM
29	40	5/20/2023 7:57 PM
30	75	5/19/2023 2:52 PM
31	69.99	5/19/2023 2:37 PM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

32	\$35.95	5/19/2023 10:23 AM
33	\$40	5/19/2023 8:06 AM
34	40	5/19/2023 7:37 AM
35	Unknown	5/19/2023 12:01 AM
36	\$139	5/18/2023 10:43 PM
37	nrrnendnrbrrkne enven	5/18/2023 5:13 PM
38	45	5/18/2023 4:25 PM
39	\$45.00	5/18/2023 3:27 PM
40	\$70	5/18/2023 2:50 PM
41	\$39	5/18/2023 1:24 PM
42	60	5/18/2023 11:46 AM
43	47.00	5/18/2023 7:00 AM
44	80.00	5/18/2023 5:55 AM
45	110	5/18/2023 12:58 AM
46	79	5/17/2023 11:11 PM
47	35.95	5/17/2023 9:18 PM
48	70	5/17/2023 9:13 PM
49	\$70	5/17/2023 7:49 PM
50	45	5/17/2023 7:42 PM
51	45	5/17/2023 7:13 PM
52	\$86	5/17/2023 3:45 PM
53	59	5/17/2023 3:20 PM
54	52	5/17/2023 2:12 PM
55	\$49	5/17/2023 9:32 AM
56	7100	5/17/2023 8:10 AM
57	40	5/17/2023 7:46 AM
58	55	5/17/2023 6:39 AM
59	83.67	5/17/2023 5:50 AM
60	Unknown	5/17/2023 5:41 AM
61	\$150 with phone	5/16/2023 9:17 PM
62	68.00	5/16/2023 9:06 PM
63	\$110	5/16/2023 8:21 PM
64	89.00	5/16/2023 6:45 PM
65	69.00	5/16/2023 6:17 PM
66	50.00	5/16/2023 5:37 PM
67	Unknown. Internet and phone are lumped together.	5/16/2023 5:07 PM
68	80	5/16/2023 3:48 PM
69	\$70	5/16/2023 3:47 PM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

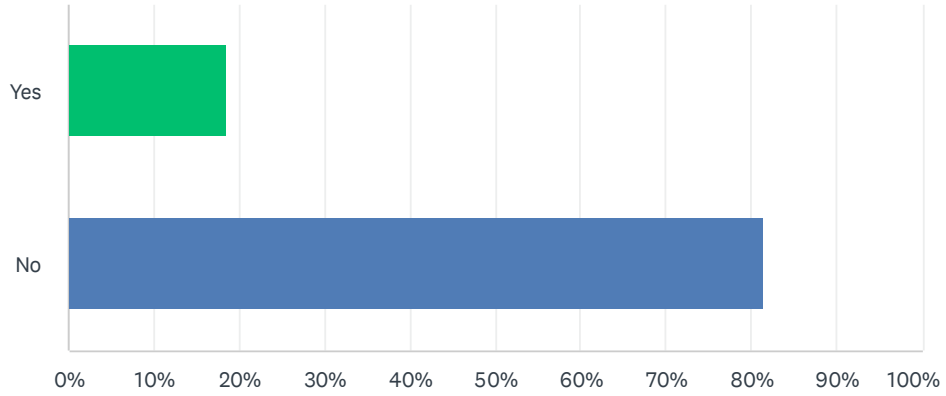
70	60.00	5/16/2023 3:08 PM
71	130	5/16/2023 2:35 PM
72	75.00	5/16/2023 2:22 PM
73	75.65	5/16/2023 2:18 PM
74	135	5/16/2023 2:04 PM
75	39.95	5/16/2023 1:27 PM
76	unknown	5/16/2023 12:27 PM
77	45	5/16/2023 11:32 AM
78	80.09	5/16/2023 11:12 AM
79	\$52	5/16/2023 10:45 AM
80	\$89.00	5/16/2023 9:23 AM
81	70.	5/16/2023 9:06 AM
82	\$4.95	5/16/2023 8:27 AM
83	62.00	5/16/2023 7:39 AM
84	85.98	5/16/2023 7:04 AM
85	\$70	5/16/2023 6:13 AM
86	75	5/16/2023 5:50 AM
87	\$40	5/16/2023 12:57 AM
88	unknown to much	5/16/2023 12:16 AM
89	\$50	5/16/2023 12:07 AM
90	86.00	5/15/2023 11:03 PM
91	85	5/15/2023 10:45 PM
92	\$46 (I have to "rent" my modem forever, apparently?)	5/14/2023 5:01 AM
93	\$39	5/12/2023 10:47 AM
94	\$50	5/12/2023 8:00 AM
95	\$50	5/12/2023 7:42 AM
96	75.00	5/10/2023 5:47 PM
97	69.95	5/9/2023 8:48 PM
98	\$56	5/9/2023 2:28 PM
99	\$80	5/9/2023 10:47 AM
100	\$39.95	5/9/2023 10:27 AM
101	75	5/9/2023 9:01 AM
102	\$44.90	5/9/2023 8:07 AM
103	35	5/9/2023 8:04 AM
104	92.00	5/8/2023 10:23 AM
105	35.95	5/5/2023 3:59 PM
106	\$80	5/4/2023 6:09 PM
107	60.00	5/4/2023 5:12 PM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

108	\$150	5/3/2023 9:44 PM
109	\$85	5/3/2023 4:58 PM
110	\$88	5/3/2023 4:06 PM
111	44.95	5/3/2023 10:56 AM
112	unknown	5/3/2023 8:38 AM
113	70.00	5/2/2023 8:50 PM

Q8 Does your internet bill include other services such as phone, TV, or premium content?

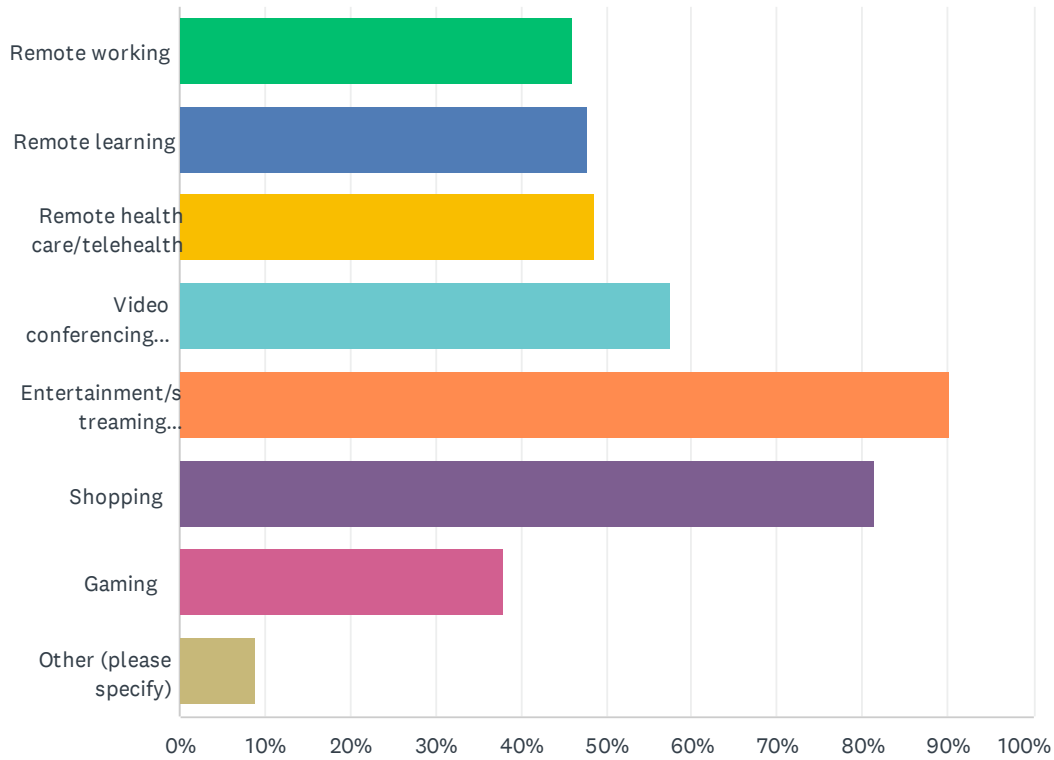
Answered: 113 Skipped: 26



ANSWER CHOICES	RESPONSES	
Yes	18.58%	21
No	81.42%	92
TOTAL		113

Q9 What do you use the internet for? Select all that apply.

Answered: 113 Skipped: 26



ANSWER CHOICES	RESPONSES
Remote working	46.02% 52
Remote learning	47.79% 54
Remote health care/telehealth	48.67% 55
Video conferencing/chatting	57.52% 65
Entertainment/streaming services	90.27% 102
Shopping	81.42% 92
Gaming	38.05% 43
Other (please specify)	8.85% 10
Total Respondents: 113	

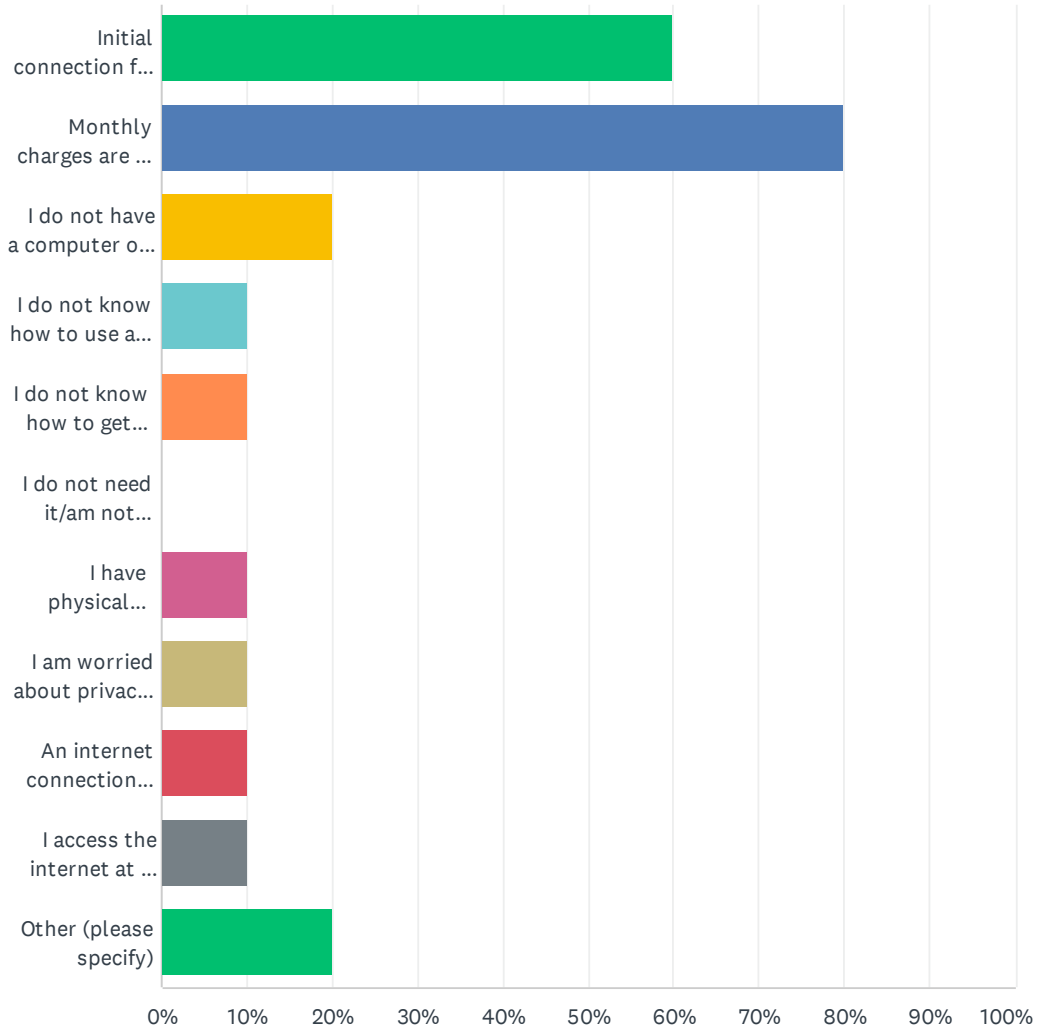
#	OTHER (PLEASE SPECIFY)	DATE
1	tv	5/25/2023 11:46 AM
2	Social networks, and email	5/18/2023 3:27 PM
3	Research, phone	5/17/2023 11:11 PM
4	Mail, banking, news	5/17/2023 7:13 PM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

5	Reading, financial, misc.	5/16/2023 9:06 PM
6	Email, connecting with family, gospel study, indexing	5/16/2023 5:07 PM
7	Home security and smart home	5/16/2023 2:18 PM
8	Best service I've ever had	5/16/2023 12:57 AM
9	POP. Cellular phone	5/16/2023 12:07 AM
10	Photo editing	5/15/2023 11:03 PM

Q10 Can you provide more details about what is preventing you from accessing the internet at your household? Select all that apply.

Answered: 10 Skipped: 129



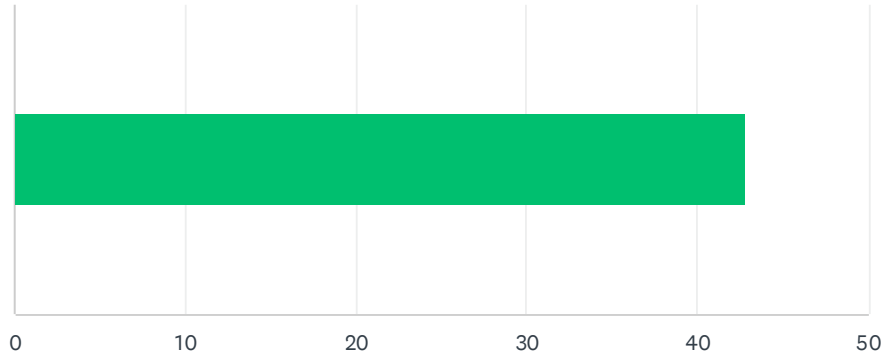
HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

ANSWER CHOICES	RESPONSES	
Initial connection fees are too expensive	60.00%	6
Monthly charges are too expensive	80.00%	8
I do not have a computer or tablet to use	20.00%	2
I do not know how to use a computer or tablet	10.00%	1
I do not know how to get internet service	10.00%	1
I do not need it/am not interested in it	0.00%	0
I have physical limitations	10.00%	1
I am worried about privacy and others getting my information	10.00%	1
An internet connection isn't available in my area	10.00%	1
I access the internet at a public internet source, such as a library or a community center	10.00%	1
Other (please specify)	20.00%	2
Total Respondents: 10		

#	OTHER (PLEASE SPECIFY)	DATE
1	When I checked on getting service it was either not available or guaranteed to be slow and poor connection because we would be at the end of the line.	5/15/2023 10:45 PM
2	For now I use my phone, but it is very slow and unreliable	5/9/2023 10:21 AM

Q11 How much would you pay for internet per month if it was accessible to you at your residence?

Answered: 10 Skipped: 129



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	43	429	10
Total Respondents: 10			

#		DATE
1	30	5/31/2023 12:27 AM
2	60	5/30/2023 3:38 PM
3	31	5/30/2023 2:56 PM
4	37	5/26/2023 9:41 AM
5	50	5/25/2023 10:56 AM
6	0	5/17/2023 12:31 PM
7	51	5/16/2023 8:10 AM
8	50	5/15/2023 10:45 PM
9	75	5/9/2023 10:21 AM
10	45	5/3/2023 9:36 AM

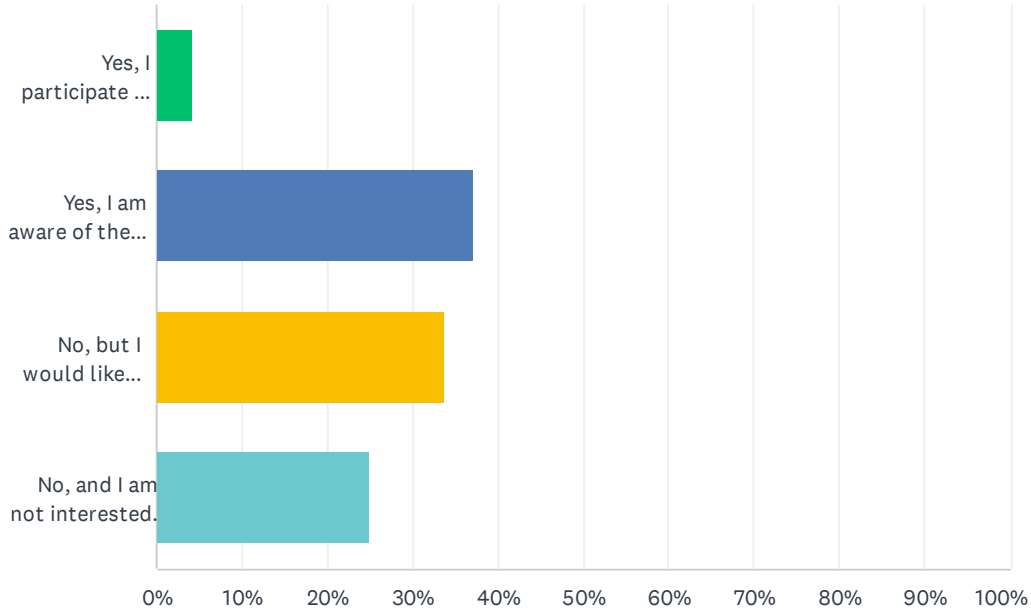
Q12 If you are willing, please share how a high-speed internet connection would improve your quality of life.

Answered: 8 Skipped: 131

#	RESPONSES	DATE
1	I would be able to use my email, catch up with family and friends. Work, if I choose to work from home. Be able to access to movie channels Use for cameras	5/31/2023 12:27 AM
2	If I had internet connection than I could stay home and not have to go and use the library. It would make it more simpler	5/30/2023 3:38 PM
3	Not so isolated. Access to information	5/30/2023 2:56 PM
4	If I can protect myinfo I would use it	5/26/2023 9:41 AM
5	Job search, bill pay, education, health care.	5/25/2023 10:56 AM
6	I could work from home	5/16/2023 8:10 AM
7	Allow the possibility of working from home.	5/15/2023 10:45 PM
8	I could work from home, I could attend zoom meetings, I could stream movies.	5/9/2023 10:21 AM

Q15 Are you aware of the Affordable Connectivity Program, which provides a \$30 monthly discount for internet to low-income households?

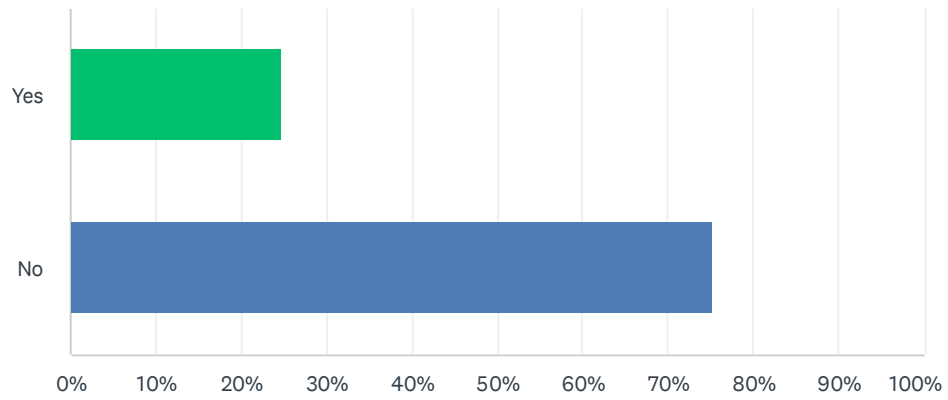
Answered: 116 Skipped: 23



ANSWER CHOICES	RESPONSES	
Yes, I participate in the Program.	4.31%	5
Yes, I am aware of the Program, but do not participate in it or am not eligible.	37.07%	43
No, but I would like information to learn if my household qualifies. (Please visit business.utah.gov)	33.62%	39
No, and I am not interested.	25.00%	29
TOTAL		116

Q16 Are you a business owner?

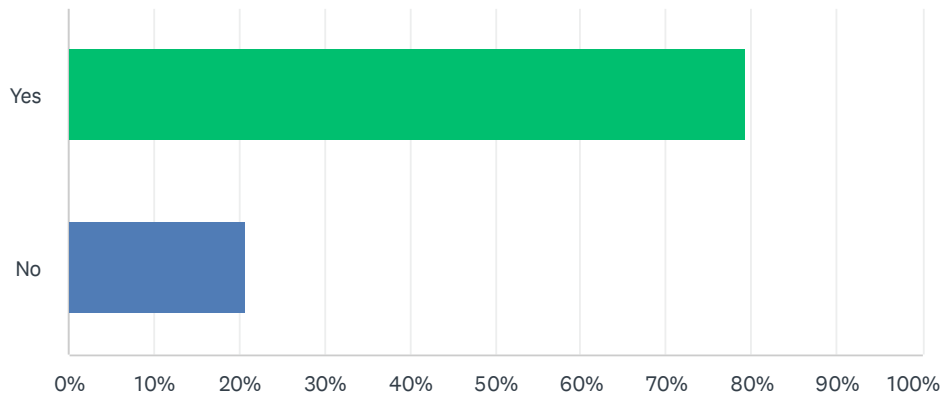
Answered: 117 Skipped: 22



ANSWER CHOICES	RESPONSES	
Yes	24.79%	29
No	75.21%	88
TOTAL		117

Q17 Is your business located at your primary residence?

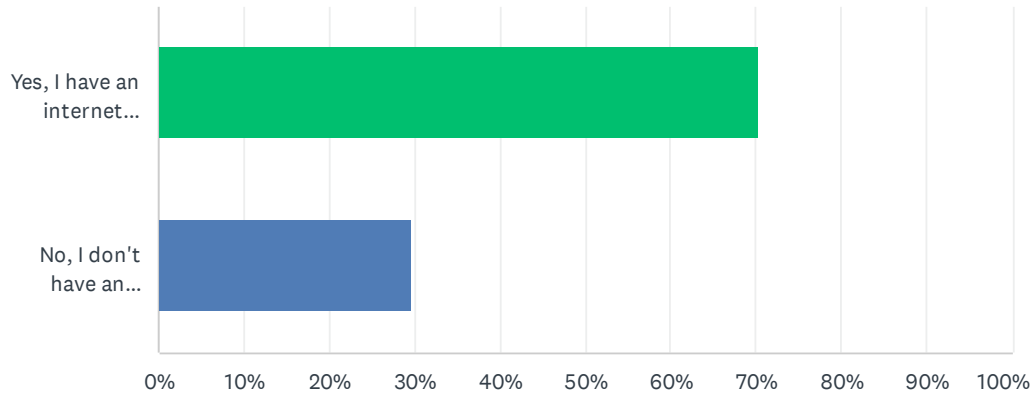
Answered: 29 Skipped: 110



ANSWER CHOICES	RESPONSES	
Yes	79.31%	23
No	20.69%	6
TOTAL		29

Q19 Do you have an internet connection at your business?

Answered: 27 Skipped: 112



ANSWER CHOICES	RESPONSES	
Yes, I have an internet connection at my business	70.37%	19
No, I don't have an internet connection at my business	29.63%	8
TOTAL		27

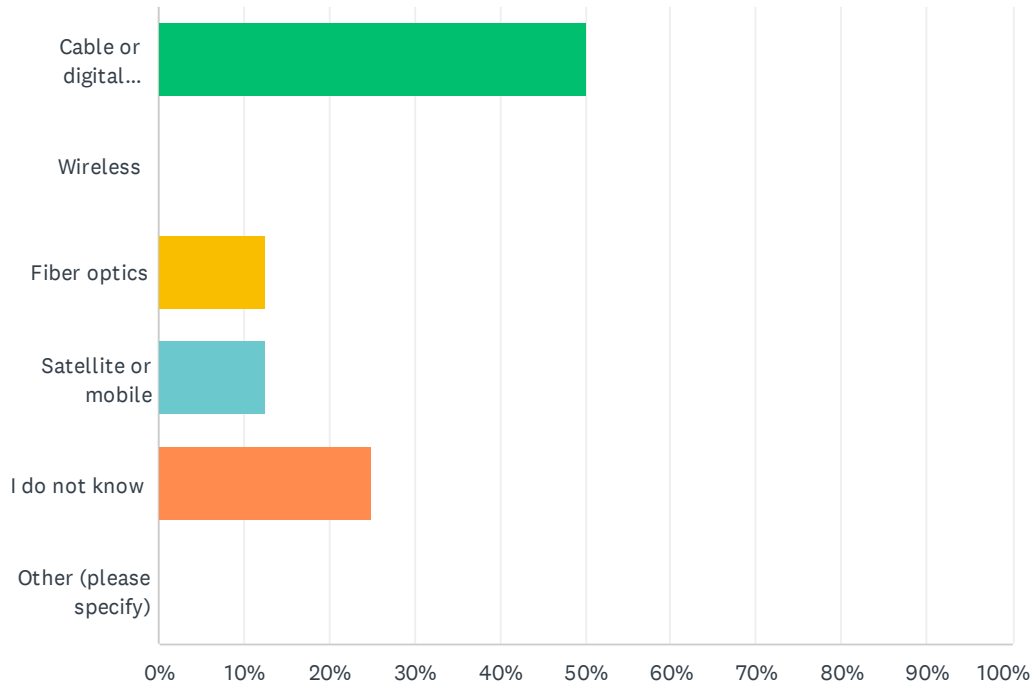
Q20 Which company do you use for business internet? (E.g., Utopia, CenturyLink, Xfinity, Rise Broadband, Liberty Broadband, Beehive Broadband, etc.)

Answered: 8 Skipped: 131

#	RESPONSES	DATE
1	Centracom	5/26/2023 8:56 PM
2	Centurylink	5/24/2023 6:49 PM
3	CentraCom	5/18/2023 10:45 PM
4	Gtelco	5/18/2023 1:02 AM
5	Huges Net	5/17/2023 7:45 PM
6	GTELCO	5/16/2023 5:52 AM
7	Centracom	5/15/2023 11:05 PM
8	Comcast	5/9/2023 10:49 AM

Q21 What type of internet connection does your business have?

Answered: 8 Skipped: 131

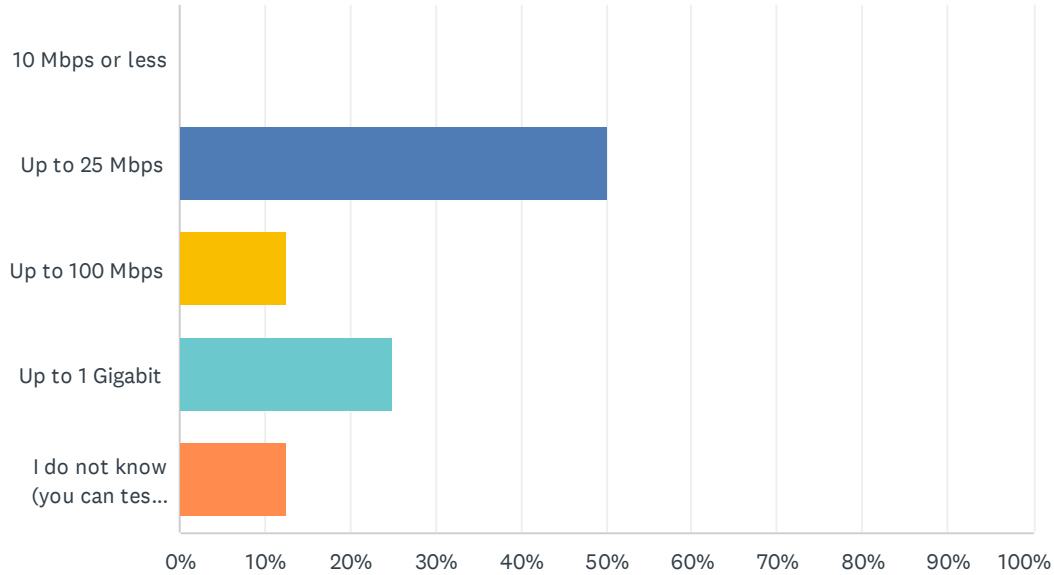


ANSWER CHOICES	RESPONSES	
Cable or digital subscriber line (DSL- telephone line)	50.00%	4
Wireless	0.00%	0
Fiber optics	12.50%	1
Satellite or mobile	12.50%	1
I do not know	25.00%	2
Other (please specify)	0.00%	0
Total Respondents: 8		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q22 What speed is your business internet service (download speed)? (Megabits per second = Mbps)

Answered: 8 Skipped: 131



ANSWER CHOICES	RESPONSES	
10 Mbps or less	0.00%	0
Up to 25 Mbps	50.00%	4
Up to 100 Mbps	12.50%	1
Up to 1 Gigabit	25.00%	2
I do not know (you can test your internet speed at speedtest.utah.gov)	12.50%	1
TOTAL		8

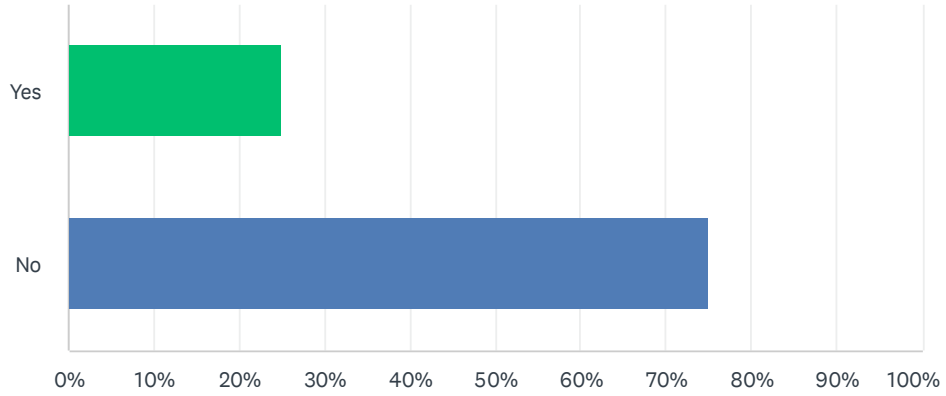
Q23 What is the monthly charge for your business internet service? Write "Unknown" if unknown.

Answered: 8 Skipped: 131

#	RESPONSES	DATE
1	133	5/26/2023 8:56 PM
2	80.00	5/24/2023 6:49 PM
3	\$139	5/18/2023 10:45 PM
4	75?	5/18/2023 1:02 AM
5	45	5/17/2023 7:45 PM
6	75	5/16/2023 5:52 AM
7	86.00	5/15/2023 11:05 PM
8	\$55	5/9/2023 10:49 AM

Q24 Does your internet bill include other services such as phone, TV, or premium content?

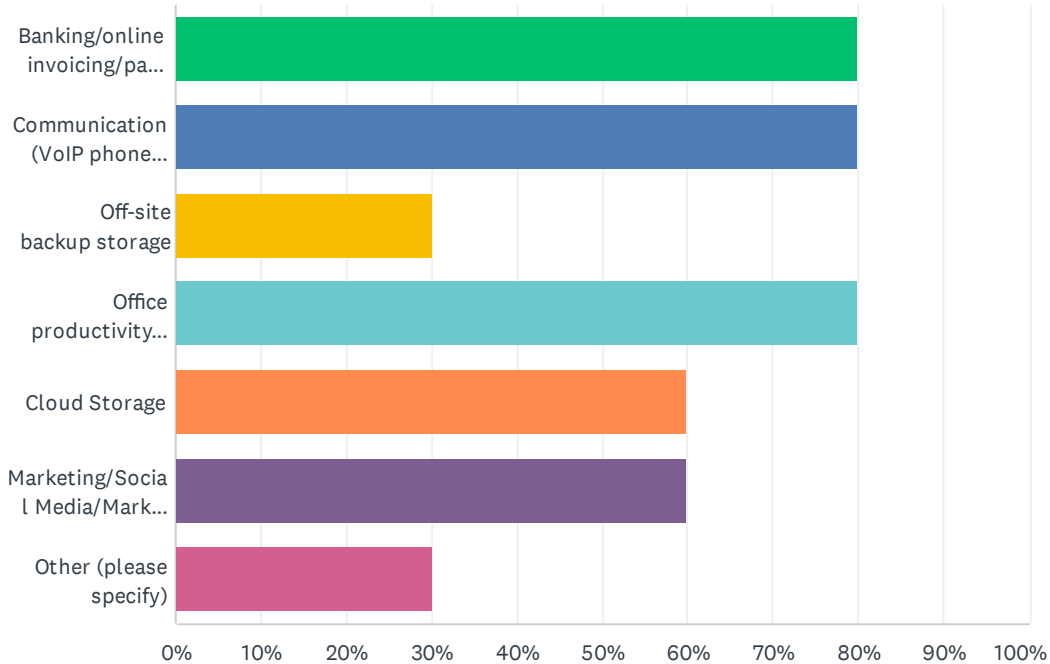
Answered: 8 Skipped: 131



ANSWER CHOICES	RESPONSES	
Yes	25.00%	2
No	75.00%	6
TOTAL		8

Q25 What do you typically use the internet for at your business? Select all that apply.

Answered: 10 Skipped: 129

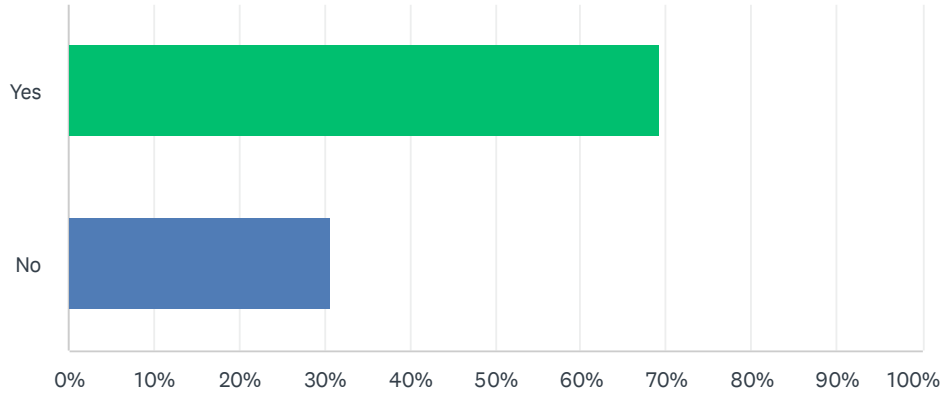


ANSWER CHOICES	RESPONSES
Banking/online invoicing/payment processing/payroll	80.00% 8
Communication (VoIP phone system, email)	80.00% 8
Off-site backup storage	30.00% 3
Office productivity (Video conferencing, Slack, Microsoft Teams)	80.00% 8
Cloud Storage	60.00% 6
Marketing/Social Media/Market Research	60.00% 6
Other (please specify)	30.00% 3
Total Respondents: 10	

#	OTHER (PLEASE SPECIFY)	DATE
1	Dairy records	5/18/2023 1:02 AM
2	MLS Access	5/17/2023 7:45 PM
3	Photography editing	5/15/2023 11:05 PM

Q26 Has the speed or reliability of your internet service affected your business?

Answered: 13 Skipped: 126



ANSWER CHOICES	RESPONSES	
Yes	69.23%	9
No	30.77%	4
TOTAL		13

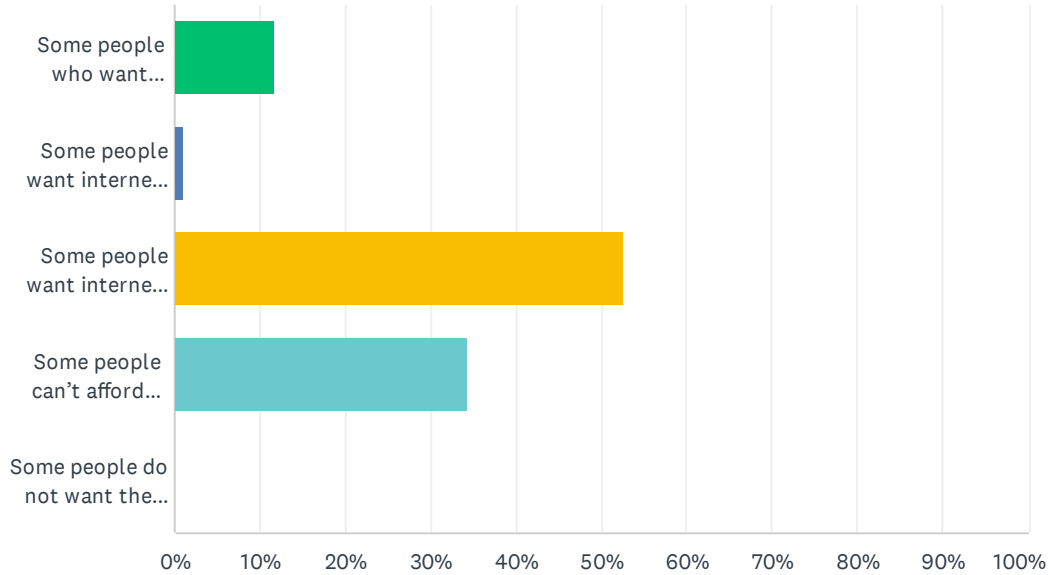
Q27 Please describe how internet reliability - or lack of internet connection - has affected your business.

Answered: 13 Skipped: 126

#	RESPONSES	DATE
1	If Im having to run more than one app it doesnt work!!	5/28/2023 10:18 AM
2	it is rare to go down but without it we cannot do much work	5/26/2023 8:56 PM
3	Cannot use fax without internet disruptions at times	5/24/2023 6:49 PM
4	Slow connection speed, throttling when multiple users are connected. We have a large family and homeschool as well as running a business.	5/23/2023 9:18 PM
5	CentraCom charges double in 84632 than 13 miles away in Nephi. Same company, same speed. Immoral and unethical!	5/18/2023 10:45 PM
6	Slow net equals slow me!	5/17/2023 7:45 PM
7	Product I sell, the materials are typically not available locally. Use internet to purchase materials.	5/17/2023 9:33 AM
8	I have internet at my home but the signal does not reach my shop next door	5/17/2023 5:44 AM
9	I often have to make the choice between me working or letting the family get on and use the internet	5/16/2023 5:52 AM
10	Very poor service from frontier, slow connection,lofted out of service. Asked my son to bring his company here and help.us out, which he did.	5/16/2023 1:03 AM
11	Slow down or loss of connection	5/15/2023 11:05 PM
12	Connection at business is great - the residential needs help!	5/9/2023 10:49 AM
13	I use my phone, with limited bandwidth, or I have to go to a place with wifi and use a public connection	5/9/2023 10:23 AM

Q28 Tell us about internet access and how it relates to people within your community.

Answered: 93 Skipped: 46



ANSWER CHOICES	RESPONSES	
Some people who want internet access have it.	11.83%	11
Some people want internet access but have no internet providers available.	1.08%	1
Some people want internet provider options than those that currently are available.	52.69%	49
Some people can't afford the internet option(s) available to them.	34.41%	32
Some people do not want the internet.	0.00%	0
TOTAL		93

Q29 What barriers make it difficult for individuals in your area to access the internet? (e.g., affordability, knowledge, infrastructure).

Answered: 90 Skipped: 49

#	RESPONSES	DATE
1	Mostly is the cost of the internet and it doesn't give you all that you need without paying higher prices. Most people are on a limited income	5/31/2023 12:31 AM
2	Equipment and cost. Centracom has issues every day	5/30/2023 5:34 PM
3	Well alot is the affordability it is alot for some and most people like us who are on limited incomes	5/30/2023 3:44 PM
4	Affordability	5/30/2023 3:00 PM
5	Knowledge	5/29/2023 3:18 PM
6	affordability is probably the major issue	5/29/2023 1:20 PM
7	Only 1 provider available in my area. There are only 2 in town	5/29/2023 7:01 AM
8	Monopolized providers	5/28/2023 10:35 AM
9	Affordable,providers, knowledgeable, accessible.	5/27/2023 11:50 AM
10	Infrastructure, low connectivity speeds	5/27/2023 11:07 AM
11	Affordability	5/27/2023 7:36 AM
12	infastructure	5/26/2023 8:58 PM
13	The knowledge and don't know how to get it free so they steal it so they don't spend there own money	5/26/2023 10:24 AM
14	I don't know	5/25/2023 9:08 PM
15	only option is centracom	5/25/2023 11:50 AM
16	Affordability	5/25/2023 11:00 AM
17	Infrastructure	5/24/2023 10:48 PM
18	Rural area	5/24/2023 12:27 PM
19	Infrastructure. We are very rural.	5/23/2023 9:24 PM
20	affordability	5/23/2023 7:08 PM
21	Affordability, infrastructure, many have unreliable Internet service	5/23/2023 5:28 AM
22	Affordability and availability	5/22/2023 10:20 PM
23	Low income area	5/22/2023 6:27 PM
24	Infrastructure - cable access is about a mile away.	5/21/2023 2:14 PM
25	Infrastructure	5/21/2023 2:08 PM
26	I assume high cost.	5/21/2023 1:12 AM
27	Cost	5/20/2023 8:00 PM
28	Infrastructure, affordability and they just don't know the options or opportunity available	5/19/2023 2:56 PM
29	Affordable.	5/19/2023 2:43 PM
30	Knowledge	5/19/2023 7:49 AM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

31	AFFORDABILITY. CentraCom charges double to Nephi and double to Hurricane prices for same speed.	5/18/2023 10:50 PM
32	All of the above. Limited options, knowledge, how to, cost, etc	5/18/2023 4:28 PM
33	Affordability.	5/18/2023 3:37 PM
34	T-Mobile internet not available in Manti. Prices too high with other providers.	5/18/2023 2:53 PM
35	Cost	5/18/2023 7:04 AM
36	Affordability, options, intermittent service	5/18/2023 6:09 AM
37	Cost	5/18/2023 1:03 AM
38	Availability, cost, choice of providers	5/17/2023 11:19 PM
39	Infrastructure, affordability	5/17/2023 9:17 PM
40	Affordable choices	5/17/2023 7:48 PM
41	Infrastructure	5/17/2023 7:16 PM
42	Income	5/17/2023 4:03 PM
43	There's nothing available	5/17/2023 3:24 PM
44	Not knowing what's available and costs	5/17/2023 9:39 AM
45	Remote living. If you don't live in a city, access is limited to satellite options.	5/17/2023 8:04 AM
46	Affordability	5/17/2023 5:48 AM
47	Availability of high speed internet	5/16/2023 9:10 PM
48	Infrastructure, the only dsl provider has no reason to improve their basic 20 year old service	5/16/2023 8:29 PM
49	Infrastructure and affordability	5/16/2023 6:51 PM
50	Location	5/16/2023 6:21 PM
51	Small towns are always last	5/16/2023 5:41 PM
52	There's limited choice and it's costly	5/16/2023 3:52 PM
53	I don't know	5/16/2023 3:51 PM
54	THE COST	5/16/2023 3:15 PM
55	Affordability	5/16/2023 2:38 PM
56	We are out of town	5/16/2023 2:26 PM
57	Infrastructure	5/16/2023 2:23 PM
58	affordability	5/16/2023 12:30 PM
59	Infrastructure and affordability	5/16/2023 11:18 AM
60	Only one option. No competition so price is higher than other areas with more options.	5/16/2023 10:49 AM
61	Affordability	5/16/2023 9:10 AM
62	Infrastructure	5/16/2023 8:31 AM
63	Affordability	5/16/2023 7:42 AM
64	Language, and don't qualify	5/16/2023 7:11 AM
65	Infrastructure, we are limited to only a few options	5/16/2023 5:56 AM
66	affordable infrastructure provider won't provide good internet 😞	5/16/2023 1:13 AM
67	Don't know about fuller broadband	5/16/2023 1:12 AM
68	Line of sight. No wire infostructure. No Fiber	5/16/2023 12:15 AM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

69	Infrastructure	5/15/2023 11:08 PM
70	All 3.	5/14/2023 5:11 AM
71	Financial	5/12/2023 10:58 AM
72	Affordability	5/12/2023 8:04 AM
73	Infrastructure and availability. There aren't many options and the ones we have aren't very good	5/12/2023 7:47 AM
74	Affordability infrastructure	5/10/2023 5:51 PM
75	Price and infrastructure	5/9/2023 8:53 PM
76	Infrastructure	5/9/2023 2:30 PM
77	Infrastructure doesn't exist for high speed DSL, cable, or fiber to the residence.	5/9/2023 10:50 AM
78	There are no other options in our community for better service for internet here. My internet is the worst! It constantly lags. I would rate it as if it were equal to dial up from the 80's.	5/9/2023 10:32 AM
79	I signed up once, long ago, but it was expensive and the service was poor.	5/9/2023 10:26 AM
80	Affordability	5/9/2023 9:03 AM
81	Affordability and knowledge	5/9/2023 8:11 AM
82	knowledge	5/9/2023 8:09 AM
83	Affordability	5/8/2023 10:28 AM
84	Affordability, slow speed	5/4/2023 6:13 PM
85	Low wages, low bandwidth (5-12 mb down on average, 0.375mb to 1.2mb upload on average), lack of infrastructure and available isp options. Lack of DSL hubs/boosters for higher upload speeds/etc	5/4/2023 5:20 PM
86	Infrastructure	5/3/2023 5:01 PM
87	Affordability	5/3/2023 4:12 PM
88	Affordability	5/3/2023 9:42 AM
89	affordability, knowledge, infrastructure	5/3/2023 8:41 AM
90	Affordability, infrastructure	5/2/2023 8:54 PM

Q30 What would make it easier for individuals in your area to access the internet? (e.g., lower costs, subsidizing programs for internet service, educational programming for digital skills, infrastructure improvements).

Answered: 91 Skipped: 48

#	RESPONSES	DATE
1	Lower costs I believe in the Salt Lake Valley there are some areas they get free goggle internet	5/31/2023 12:31 AM
2	Lower Cost. Infrastructure imporovments	5/30/2023 5:34 PM
3	Lower Costs and Subsidizing programs	5/30/2023 3:44 PM
4	Lower costs	5/30/2023 3:00 PM
5	Infrastructure improvements	5/29/2023 3:18 PM
6	subsidies would help	5/29/2023 1:20 PM
7	Infrastructure improvements and lower cost	5/29/2023 7:01 AM
8	Lower costs, better connectivity, infrastructure improvements	5/28/2023 10:35 AM
9	lower costs, improvement, infrastructure	5/27/2023 11:50 AM
10	Infrastructure and higher connection speeds	5/27/2023 11:07 AM
11	Lower cost, more options	5/27/2023 7:36 AM
12	infrastructure improvements	5/26/2023 8:58 PM
13	Not to have to spend your money on it when it is easier to steal it	5/26/2023 10:24 AM
14	Lower cost	5/25/2023 9:08 PM
15	a better low cost option	5/25/2023 11:50 AM
16	Lower monthly cost	5/25/2023 11:00 AM
17	Infrastructure to support, fiber, optic stable Internet	5/24/2023 10:48 PM
18	Infrastructure improvements	5/24/2023 12:27 PM
19	Infrastructure. Fiber optic lines would make a huge difference. We only have DSL or satellite.	5/23/2023 9:24 PM
20	lower cost	5/23/2023 7:08 PM
21	Lower cost, infrastructure for reliable service	5/23/2023 5:28 AM
22	Lower costs, availability, subsidizing programs, educational programming, and infrastructure improvements	5/22/2023 10:20 PM
23	Lower cost, knowledge, older population	5/22/2023 6:27 PM
24	Infrastructure improvements. We can only get it from long distance directional wifi antenna broadcast to us from 5 miles away.	5/21/2023 2:14 PM
25	Fiber Optic	5/21/2023 2:08 PM
26	lower cost	5/21/2023 1:12 AM
27	Lower cost	5/20/2023 8:00 PM
28	Infrastructure improvement and lower costs higher speed availability	5/19/2023 2:56 PM
29	All the above.	5/19/2023 2:43 PM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

30	Education	5/19/2023 7:49 AM
31	Lower costs to match CentraCom supported cities just 13 miles away. Stop gouging rural towns.	5/18/2023 10:50 PM
32	Infrastructure improvements.	5/18/2023 4:28 PM
33	Lower Cost.	5/18/2023 3:37 PM
34	Lower costs.	5/18/2023 2:53 PM
35	Lower cost	5/18/2023 7:04 AM
36	lower costs, infrastructure improvements	5/18/2023 6:09 AM
37	Lower cost	5/18/2023 1:03 AM
38	More options. Less cost. Same provider offers faster speed at lower cost in Utah County than they do in Sanpete. Also, it is less reliable	5/17/2023 11:19 PM
39	Infrastructure improvements, lower costs, more choices	5/17/2023 9:17 PM
40	Lower costs	5/17/2023 7:48 PM
41	Fiber	5/17/2023 7:16 PM
42	Don't know	5/17/2023 4:03 PM
43	Infrastructure improvements	5/17/2023 3:24 PM
44	Don't know. Against government paying for things however.	5/17/2023 9:39 AM
45	Infrastructure improvements.	5/17/2023 8:04 AM
46	Lower costs	5/17/2023 5:48 AM
47	Infrastructure improvements with higher speed, more dependable internet service	5/16/2023 9:10 PM
48	Competition over land lines	5/16/2023 8:29 PM
49	Lower costs and infrastructure improvements	5/16/2023 6:51 PM
50	Cost of installation	5/16/2023 6:21 PM
51	More choice	5/16/2023 5:41 PM
52	Have more companies doing business in the area to allow competition in the market	5/16/2023 3:52 PM
53	I don't know	5/16/2023 3:51 PM
54	LOWER COST	5/16/2023 3:15 PM
55	Our fiber cost is double what it is from the same company in Urban areas.	5/16/2023 2:38 PM
56	Subsidizing for the area and availability	5/16/2023 2:26 PM
57	Infrastructure improvements, digital skills	5/16/2023 2:23 PM
58	lower costs	5/16/2023 12:30 PM
59	Infrastructure improvements	5/16/2023 11:18 AM
60	Lower cost and faster speeds. More options.	5/16/2023 10:49 AM
61	Lower costs	5/16/2023 9:10 AM
62	Infrastructure improvements	5/16/2023 8:31 AM
63	Lower cost	5/16/2023 7:42 AM
64	Someone who speaks their language Spanish	5/16/2023 7:11 AM
65	it all comes down to cost it cost a lot per capita to provide competitive fiber to individuals. If they were to provide fiber to the home the cost would be really high and they would pass that on to me	5/16/2023 5:56 AM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

66	lower price and better infrastructure	5/16/2023 1:13 AM
67	Help fuller broadband get more notoriety, he mostly expands thru word of mouth	5/16/2023 1:12 AM
68	Infrastructure. Interface cellular service with inside service.	5/16/2023 12:15 AM
69	Lower cost	5/15/2023 11:08 PM
70	All 4 of these plus maybe free internet hubs — one in each town. (Church?)	5/14/2023 5:11 AM
71	Lower cost and education	5/12/2023 10:58 AM
72	Lower costs and subsidized programs	5/12/2023 8:04 AM
73	Infrastructure improvements	5/12/2023 7:47 AM
74	Infrastructure, lower costs	5/10/2023 5:51 PM
75	Lower cost. Fiber optic deployment	5/9/2023 8:53 PM
76	Lower costs, infrastructure improvements	5/9/2023 2:30 PM
77	Infrastructure	5/9/2023 10:50 AM
78	Lower costs for sure!	5/9/2023 10:32 AM
79	Lower cost, infrastructure improvements. (Google fiber or sponsored starlink would be nice!)	5/9/2023 10:26 AM
80	Lower costs, infrastructure	5/9/2023 9:03 AM
81	Subsidizing programs for internet service and more knowledge that this service is available.	5/9/2023 8:11 AM
82	skills, lower cost	5/9/2023 8:09 AM
83	Lower costs or subsidizing programs	5/8/2023 10:28 AM
84	Infrastructure improvements and lower costs	5/4/2023 6:13 PM
85	Infrastructure development and improvements. Also lower prices as there are lots of low income families in Millard county.	5/4/2023 5:20 PM
86	Lower costs	5/3/2023 9:45 PM
87	Infrastructure	5/3/2023 5:01 PM
88	Lower costs	5/3/2023 4:12 PM
89	Lower cost without compromising service or quality	5/3/2023 9:42 AM
90	lower cost and infrastructure	5/3/2023 8:41 AM
91	Lower costs, better service, better dependability	5/2/2023 8:54 PM

Q31 Do you have anything else to share about internet access in your area?

Answered: 77 Skipped: 62

#	RESPONSES	DATE
1	Centracom has issues and there employees are drunk on the job. Centralink has 100-year-old equipment lines and they are horrible to work with. Richfield City Mayor Burrows is blocking Infowest from bringing in Fiber to Richfield because he is buddies with Centracom	5/30/2023 5:34 PM
2	Nope	5/30/2023 3:44 PM
3	Need more options. Xfinity internet in Utah county has affordable plans and offers discounts on equipment	5/30/2023 3:00 PM
4	No	5/29/2023 3:18 PM
5	For a rural area I think our access is excellent, South Central has put fiber to the majority of residences.	5/29/2023 1:20 PM
6	As soon as I can find a better alternative which isnt much Ill switch!	5/28/2023 10:35 AM
7	Need information about different providers, and costs to customers.	5/27/2023 11:50 AM
8	We're stuck in a monopoly who won't upgrade their system to allow higher speeds	5/27/2023 11:07 AM
9	No	5/27/2023 7:36 AM
10	rural area	5/26/2023 8:58 PM
11	No	5/26/2023 10:24 AM
12	No	5/25/2023 9:08 PM
13	I pay plenty, but it is still slow	5/25/2023 11:50 AM
14	No	5/25/2023 11:00 AM
15	Just because we are a small town, do not bypass us!	5/24/2023 10:48 PM
16	South Central keep saying it will get better.	5/24/2023 12:27 PM
17	Mine is excellent	5/23/2023 7:08 PM
18	No	5/22/2023 6:27 PM
19	We live out in the sticks, but a broadband line is buried out on the highway about a mile away from our house.	5/21/2023 2:14 PM
20	We need Fiber	5/21/2023 2:08 PM
21	ContraCom is the only provider here. The service is terrible and expensive. It's a monopoly.	5/21/2023 1:12 AM
22	No	5/20/2023 8:00 PM
23	Not at this time	5/19/2023 2:56 PM
24	No	5/19/2023 2:43 PM
25	My internet provider has quality service that is rarely down at a reasonable price.	5/19/2023 7:49 AM
26	CentraCom charges double of same service 13 miles away. Double that of Hurrucane, Utah. No more excuses, treat all areas equal CentraCom!	5/18/2023 10:50 PM
27	No	5/18/2023 4:28 PM
28	some times the access is spotty, and not consistent.	5/18/2023 3:37 PM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

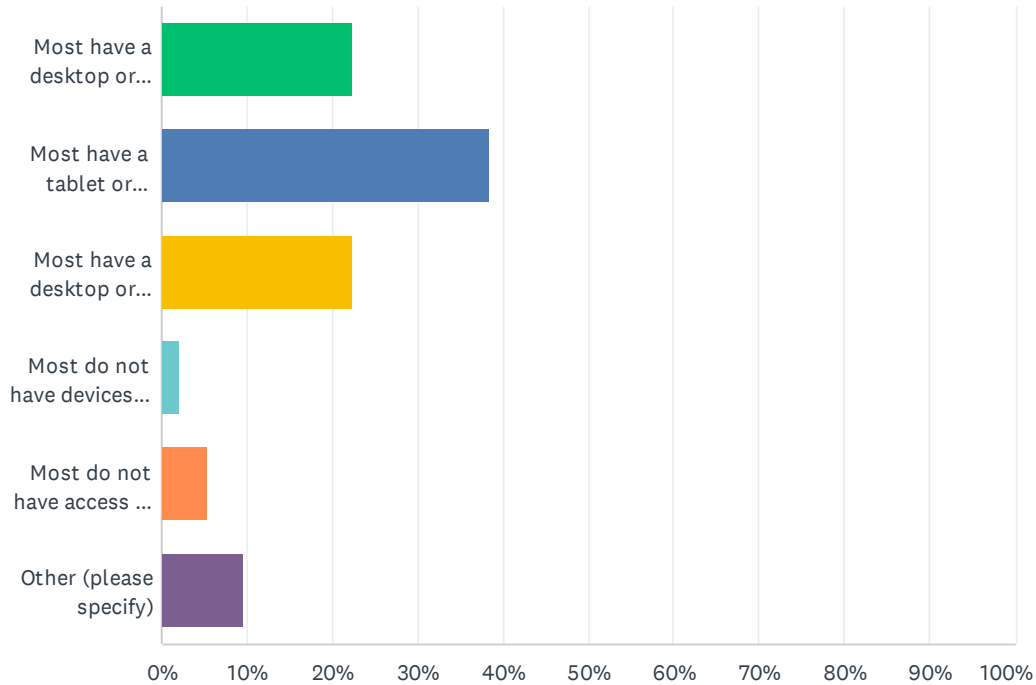
29	No	5/18/2023 2:53 PM
30	No	5/18/2023 7:04 AM
31	It is spotty, it will go out for no reason	5/18/2023 6:09 AM
32	No	5/18/2023 1:03 AM
33	Frequently is down.	5/17/2023 11:19 PM
34	No	5/17/2023 9:17 PM
35	No	5/17/2023 7:16 PM
36	Always going out	5/17/2023 4:03 PM
37	There are only two options where I live and both are slow and spotty	5/17/2023 3:24 PM
38	nope	5/17/2023 9:39 AM
39	No	5/17/2023 8:04 AM
40	Gtelco are doing a good job I don't have the outages other people have	5/17/2023 5:48 AM
41	Needs to be more reliable and consistent.	5/16/2023 9:10 PM
42	Southwest Central is a monopoly and is holding rural utah hostage	5/16/2023 8:29 PM
43	The options available are too few and the download speed (14) and upload speed (2) are ridiculous for what is paid, particularly compared to what is offered. More individuals could move to rural areas and continue to work in much better paying jobs via remote options, if there were better internet service available. What is available really makes it difficult (speaking from current experience).	5/16/2023 6:51 PM
44	Companies aren't interested in working with people to install.	5/16/2023 6:21 PM
45	No	5/16/2023 5:41 PM
46	My internet connection is often unstable.	5/16/2023 5:12 PM
47	No	5/16/2023 3:51 PM
48	ONLY THAT IT SUCKS	5/16/2023 3:15 PM
49	Not everyone can get satellite and there is no other choices	5/16/2023 2:26 PM
50	Personally my services diminish during rainy days and snow.	5/16/2023 2:23 PM
51	feel it's pretty good in our area	5/16/2023 11:33 AM
52	I would love high speed access so I can work from home.	5/16/2023 11:18 AM
53	Reliability. Seems like we have to reset/restart our modem quite often.	5/16/2023 10:49 AM
54	No	5/16/2023 9:10 AM
55	No	5/16/2023 8:31 AM
56	It is slow and expensive	5/16/2023 7:11 AM
57	bad provider that doesn't care about small communities not enough money	5/16/2023 1:13 AM
58	CentraCom is available to some, a very few have gone with starlink.	5/16/2023 1:12 AM
59	Faster thruput speeds. Lower prices.	5/16/2023 12:15 AM
60	Na	5/15/2023 11:08 PM
61	There's been sort of a monopoly. Only 1-2 options in places.	5/14/2023 5:11 AM
62	No	5/12/2023 10:58 AM
63	No	5/12/2023 8:04 AM
64	My cell company keeps sending me texts about their internet but it isn't available in our area,	5/12/2023 7:47 AM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

	just big cities up north	
65	The wireless option is good but expensive. It is the only option available as DSL or Fiber does not reach to my area.	5/9/2023 8:53 PM
66	No	5/9/2023 2:30 PM
67	Please invent and improve in more high speed wireless or fiber solutions!	5/9/2023 10:50 AM
68	No	5/9/2023 10:32 AM
69	I hope it gets better	5/9/2023 10:26 AM
70	No	5/9/2023 8:11 AM
71	It is very good	5/8/2023 10:28 AM
72	Really slow at certain times	5/4/2023 6:13 PM
73	Starlink is available, but it has gone from an average of 30mb download lows all the way down to 7-15mb lows in high usage times. More infrastructure needs to be put in place for wired broadband.	5/4/2023 5:20 PM
74	I would use a different company if available in Hinckley. I pay a lot for service that is not reliable	5/3/2023 5:01 PM
75	SouthCentral Communications has really taken real leadership in providing true fast internet with fiber optic infrastructure investments	5/3/2023 4:12 PM
76	There are only a couple of companies and super slow	5/3/2023 9:42 AM
77	We have provider, they also provide internet at a neighboring town for half price. Where is no competition the public suffers with high prices and poor service.	5/2/2023 8:54 PM

Q32 Tell us about the access to devices for people in your community.

Answered: 94 Skipped: 45



ANSWER CHOICES	RESPONSES	
Most have a desktop or laptop computer at home.	22.34%	21
Most have a tablet or smartphone at home.	38.30%	36
Most have a desktop or laptop computer and a tablet or smartphone at home.	22.34%	21
Most do not have devices at home but can access them elsewhere.	2.13%	2
Most do not have access to devices at home or elsewhere.	5.32%	5
Other (please specify)	9.57%	9
TOTAL		94

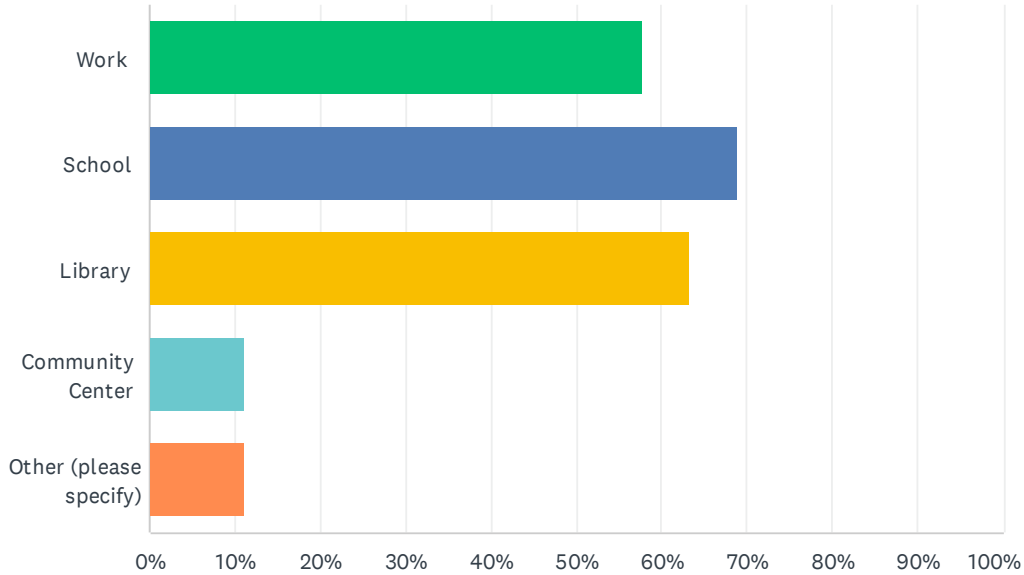
#	OTHER (PLEASE SPECIFY)	DATE
1	Unknown	5/30/2023 3:00 PM
2	I have no idea	5/29/2023 1:20 PM
3	Phone only	5/25/2023 11:00 AM
4	I presume most have devices at home, though I don't know a lot of other people's circumstances.	5/17/2023 8:04 AM
5	I do not know	5/16/2023 5:12 PM
6	Unknown	5/16/2023 3:51 PM
7	unknown	5/16/2023 5:56 AM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

8	Not "most" but still many impoverished don't seem to understand the + power of internet, & possibly misuse it.	5/14/2023 5:11 AM
9	Some have tablets & desktops. Some only use smartphone for access. Some don't use the Internet at all.	5/8/2023 10:28 AM

Q33 Select the other ways your community accesses devices if they do not own them. Select all that apply.

Answered: 90 Skipped: 49



ANSWER CHOICES	RESPONSES	
Work	57.78%	52
School	68.89%	62
Library	63.33%	57
Community Center	11.11%	10
Other (please specify)	11.11%	10
Total Respondents: 90		

#	OTHER (PLEASE SPECIFY)	DATE
1	Unknown	5/30/2023 3:00 PM
2	I don't know	5/29/2023 1:20 PM
3	Phones	5/27/2023 11:50 AM
4	Home	5/27/2023 11:07 AM
5	None	5/24/2023 12:27 PM
6	We have no community centers	5/16/2023 8:29 PM
7	Unknown	5/16/2023 3:51 PM
8	Friend or parent	5/16/2023 12:15 AM
9	Cell phone	5/15/2023 11:08 PM
10	Restaurants with free wifi	5/9/2023 10:26 AM

Q34 What barriers make it difficult for individuals in your area to access device(s)? (e.g., affordability, supply issues).

Answered: 79 Skipped: 60

#	RESPONSES	DATE
1	The cost	5/31/2023 12:31 AM
2	affordability, Price, No stores to purchase items.	5/30/2023 5:34 PM
3	Alot of it has to do with Transportation. We have no transportation and it's difficult for us to just go and access the Internet when u don't have Transportation	5/30/2023 3:44 PM
4	Affordability options	5/30/2023 3:00 PM
5	Supply	5/29/2023 3:18 PM
6	Affordability, the status quo charges what they want, we have to pay, but on the other hand, we have a GREAT percentage of people who need to get a job!!	5/28/2023 10:35 AM
7	Internet connection, affordability, information about providers.	5/27/2023 11:50 AM
8	Affordable	5/27/2023 11:07 AM
9	Affordability, very few provider choices	5/27/2023 7:36 AM
10	Affordability and to pickon people bully u into not saying they are not the one t you internetaking	5/26/2023 10:24 AM
11	Affordability	5/25/2023 9:08 PM
12	don't know	5/25/2023 11:50 AM
13	Affordability	5/25/2023 11:00 AM
14	Affordability	5/24/2023 10:48 PM
15	Rural area	5/24/2023 12:27 PM
16	Distance from town. Most people live on farms outside of city limits.	5/23/2023 9:24 PM
17	Affordability and supply issues	5/22/2023 10:20 PM
18	Affordability	5/22/2023 6:27 PM
19	Infrastructure.	5/21/2023 2:14 PM
20	Infrastructure	5/21/2023 2:08 PM
21	expensive	5/21/2023 1:12 AM
22	Cost	5/20/2023 8:00 PM
23	Age, access to areas with the technology	5/19/2023 2:56 PM
24	Affordability, purchasing and maintenance.	5/19/2023 2:43 PM
25	No barriers- just personal priorities.	5/19/2023 7:49 AM
26	COST	5/18/2023 10:50 PM
27	Distance	5/18/2023 4:28 PM
28	affordability.	5/18/2023 3:37 PM
29	Affordibility	5/18/2023 2:53 PM
30	Affordability	5/18/2023 7:04 AM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

31	affordability	5/18/2023 6:09 AM
32	Cost	5/18/2023 1:03 AM
33	Distance, affordability, variety of services	5/17/2023 11:19 PM
34	Affordability	5/17/2023 9:17 PM
35	Affordability	5/17/2023 7:48 PM
36	Unknown	5/17/2023 7:16 PM
37	Affordability	5/17/2023 4:03 PM
38	Affordability and availability	5/17/2023 3:24 PM
39	Don't think there are any. Low income can get a government cell phone with internet.	5/17/2023 9:39 AM
40	I can only speak for myself. It does seem to me that people are more likely to give up other things than do without the "latest" devices.	5/17/2023 8:04 AM
41	Affordability	5/17/2023 5:48 AM
42	Not sure	5/16/2023 9:10 PM
43	Supply is from 1 provider or starlink	5/16/2023 8:29 PM
44	Affordability	5/16/2023 6:51 PM
45	Cost to install	5/16/2023 6:21 PM
46	Affordable and access	5/16/2023 5:41 PM
47	Affordability	5/16/2023 3:52 PM
48	Unknown	5/16/2023 3:51 PM
49	COST	5/16/2023 3:15 PM
50	No where in our town to access devices if you dontown them	5/16/2023 2:38 PM
51	Distance	5/16/2023 2:26 PM
52	Affordability	5/16/2023 11:18 AM
53	Unknown	5/16/2023 10:49 AM
54	Affordability	5/16/2023 9:10 AM
55	Can't say with any certainty	5/16/2023 8:31 AM
56	Pay is too low and can't afford to buy.	5/16/2023 7:11 AM
57	Affordability	5/16/2023 6:16 AM
58	supply issues	5/16/2023 1:13 AM
59	Trees	5/16/2023 1:12 AM
60	Affordability!	5/16/2023 12:15 AM
61	Affordable	5/15/2023 11:08 PM
62	Not knowing what they need	5/14/2023 5:11 AM
63	Affordability	5/12/2023 10:58 AM
64	Affordability	5/12/2023 8:04 AM
65	Affordability	5/12/2023 7:47 AM
66	Affordable	5/10/2023 5:51 PM
67	High cost	5/9/2023 8:53 PM
68	Affordability	5/9/2023 2:30 PM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

69	Affordability	5/9/2023 10:32 AM
70	affordability mostly	5/9/2023 10:26 AM
71	Affordability	5/8/2023 10:28 AM
72	?	5/4/2023 6:13 PM
73	Infrastructure, no cable or fiber to almost any of the houses in my area.	5/4/2023 5:20 PM
74	Affordable	5/3/2023 5:01 PM
75	Affordability	5/3/2023 4:12 PM
76	?	5/3/2023 10:59 AM
77	Affordability	5/3/2023 9:42 AM
78	cost, access	5/3/2023 8:41 AM
79	costs	5/2/2023 8:54 PM

Q35 What would make it easier for individuals in your area to access device(s)? (e.g., lower costs, subsidizing programs for device purchases).

Answered: 83 Skipped: 56

#	RESPONSES	DATE
1	Lower cost	5/31/2023 12:31 AM
2	Lower cost. More stores,	5/30/2023 5:34 PM
3	Lower Costs and Subsidizing programs	5/30/2023 3:44 PM
4	Lower costs	5/30/2023 3:00 PM
5	Lower costs	5/29/2023 3:18 PM
6	Lower costs, more scrutiny in who receives the subsidies, we have a big majority of people in pajama pants going to the grocery store at hours they should be working!! That tells me that they are not ill, or disabled, when they walk in of their own free will and buy cigarettes and cheetos!!	5/28/2023 10:35 AM
7	Lower costs lower costs for internet and devices to use.	5/27/2023 11:50 AM
8	Programs for device purchases	5/27/2023 11:07 AM
9	Lower costs	5/27/2023 7:36 AM
10	subsidizing programs for device purchases	5/26/2023 8:58 PM
11	Not admitting to anyone you are the one stealing and you are taking	5/26/2023 10:24 AM
12	Lower cost	5/25/2023 9:08 PM
13	lower cost	5/25/2023 11:50 AM
14	Lower cost	5/25/2023 11:00 AM
15	Higher wages	5/24/2023 10:48 PM
16	Lower costs	5/24/2023 12:27 PM
17	Lower costs for data plans on cellular providers	5/23/2023 9:24 PM
18	Subsidizing programs for device purchases, lower costs	5/22/2023 10:20 PM
19	Help to purchase	5/22/2023 6:27 PM
20	Lower costs. Infrastructure.	5/21/2023 2:14 PM
21	Fiber	5/21/2023 2:08 PM
22	make it cheaper	5/21/2023 1:12 AM
23	Lower cost	5/20/2023 8:00 PM
24	Subsidized programs	5/19/2023 2:56 PM
25	All the above.	5/19/2023 2:43 PM
26	Devices are provided for school children. For others there are few barriers and it's a personal priority decision.	5/19/2023 7:49 AM
27	Lower cost in 83642 to match Nephi 13 miles away!!	5/18/2023 10:50 PM
28	Availability	5/18/2023 4:28 PM
29	Lower costs, better devices.	5/18/2023 3:37 PM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

30	Lower cost	5/18/2023 2:53 PM
31	Lower cost	5/18/2023 7:04 AM
32	lower costs, subsidizing programs for device purchases	5/18/2023 6:09 AM
33	Lower cost	5/18/2023 1:03 AM
34	All students already have devices because of school, but are returned over the summer. And are extremely filtered. Make them more open and available.	5/17/2023 11:19 PM
35	Lower costs	5/17/2023 9:17 PM
36	Affordability if both devices and service	5/17/2023 7:48 PM
37	Unknown	5/17/2023 7:16 PM
38	Lower cost	5/17/2023 4:03 PM
39	Lower costs	5/17/2023 3:24 PM
40	Can't think of anything -- maybe fed, state, and local cutting regulations that make the service price higher.	5/17/2023 9:39 AM
41	See #20.	5/17/2023 8:04 AM
42	Lower costs	5/17/2023 5:48 AM
43	Not sure	5/16/2023 9:10 PM
44	Remove the land line monopoly	5/16/2023 8:29 PM
45	Lower costs, subsidizing programs and education for the elderly for how to use.	5/16/2023 6:51 PM
46	Internet companies that want business	5/16/2023 6:21 PM
47	More choices and lower cost	5/16/2023 5:41 PM
48	I do not know.	5/16/2023 5:12 PM
49	Subsidized programs	5/16/2023 3:52 PM
50	Lower cost	5/16/2023 3:51 PM
51	LOWER COST	5/16/2023 3:15 PM
52	Lower cost	5/16/2023 2:38 PM
53	Lower cost and choices	5/16/2023 2:26 PM
54	subsidizing programs	5/16/2023 12:30 PM
55	Lower costs	5/16/2023 11:18 AM
56	Unknown	5/16/2023 10:49 AM
57	Lower costs	5/16/2023 9:10 AM
58	Again, I can't say with any certainty	5/16/2023 8:31 AM
59	Be available for families that are not (legal) born in this country	5/16/2023 7:11 AM
60	Lower costs	5/16/2023 6:16 AM
61	lower costs device purchases	5/16/2023 1:13 AM
62	Discouraged buying hughesnet	5/16/2023 1:12 AM
63	All of the above	5/16/2023 12:15 AM
64	Lower cost	5/15/2023 11:08 PM
65	Maybe trying out different devices for awhile	5/14/2023 5:11 AM
66	Subsidizing programs	5/12/2023 10:58 AM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

67	Lower cost and subsidized programs	5/12/2023 8:04 AM
68	I'm not sure	5/12/2023 7:47 AM
69	Lower cost	5/10/2023 5:51 PM
70	Lower monthly cost. Fiber deployment.	5/9/2023 8:53 PM
71	Subsidizing programs for device purchases	5/9/2023 2:30 PM
72	Lower costs	5/9/2023 10:32 AM
73	yes, lower costs and financial help	5/9/2023 10:26 AM
74	Lower costs and knowledge of this being made available.	5/9/2023 8:11 AM
75	lower cost	5/9/2023 8:09 AM
76	Lower cost and education about using the Internet	5/8/2023 10:28 AM
77	?	5/4/2023 6:13 PM
78	Lower costs and infrastructure development	5/4/2023 5:20 PM
79	Lower cost	5/3/2023 5:01 PM
80	Lower costs	5/3/2023 4:12 PM
81	Lower costs or subsidizing programs	5/3/2023 9:42 AM
82	transportation	5/3/2023 8:41 AM
83	lower costs and better service	5/2/2023 8:54 PM

Q36 Is there anything else you'd like to share about devices in your area?

Answered: 48 Skipped: 91

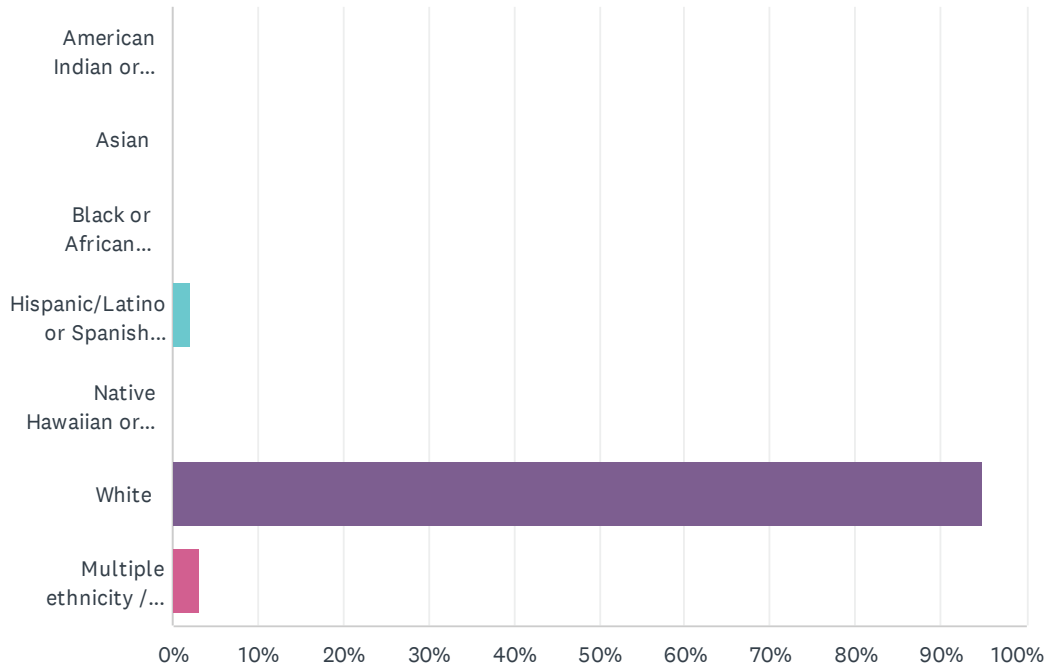
#	RESPONSES	DATE
1	Nope	5/30/2023 3:44 PM
2	No	5/29/2023 3:18 PM
3	Sooner the improvement the better	5/28/2023 10:35 AM
4	None	5/27/2023 11:07 AM
5	No	5/27/2023 7:36 AM
6	Nobody wants it any other way then stealongit	5/26/2023 10:24 AM
7	No	5/25/2023 9:08 PM
8	No	5/25/2023 11:00 AM
9	No	5/24/2023 12:27 PM
10	No	5/22/2023 10:20 PM
11	We need Fiber	5/21/2023 2:08 PM
12	No	5/19/2023 2:56 PM
13	No	5/19/2023 2:43 PM
14	CentraCom is operated by Governors family and no excuse. Sanpete made CentraCom successful and they double charge us now,	5/18/2023 10:50 PM
15	No	5/18/2023 4:28 PM
16	No	5/18/2023 3:37 PM
17	No	5/18/2023 2:53 PM
18	No	5/18/2023 7:04 AM
19	Most people in the area use cell phones and cell service to access Internet, but it is spotty and expensive.	5/17/2023 11:19 PM
20	No	5/17/2023 9:17 PM
21	No	5/17/2023 7:16 PM
22	No	5/17/2023 3:24 PM
23	none	5/17/2023 9:39 AM
24	No	5/17/2023 8:04 AM
25	Why does all the state and federal \$ go into urban areas decades before rural communities are even considered? Why are we treated like second class citizens on EVERY ISSUE?	5/16/2023 8:29 PM
26	No	5/16/2023 6:51 PM
27	No	5/16/2023 6:21 PM
28	No	5/16/2023 5:41 PM
29	No	5/16/2023 5:12 PM
30	No	5/16/2023 3:51 PM
31	No	5/16/2023 2:26 PM

HIGH-SPEED INTERNET SURVEY FOR SIX COUNTY AREA

32	No	5/16/2023 10:49 AM
33	No	5/16/2023 8:31 AM
34	To expensive and has horrible service but we need it so we have to keep up with it	5/16/2023 7:11 AM
35	Reliability.	5/16/2023 12:15 AM
36	Na	5/15/2023 11:08 PM
37	Access to digital training would be amazing!	5/14/2023 5:11 AM
38	No	5/12/2023 10:58 AM
39	No	5/12/2023 8:04 AM
40	Nope	5/12/2023 7:47 AM
41	No	5/10/2023 5:51 PM
42	No	5/9/2023 2:30 PM
43	No	5/9/2023 10:32 AM
44	Even though we are remote there is very good access both from South Central and some cell phone providers using 5g technology	5/8/2023 10:28 AM
45	No	5/4/2023 6:13 PM
46	No	5/4/2023 5:20 PM
47	No	5/3/2023 4:12 PM
48	No	5/3/2023 9:42 AM

Q37 What is your race/ethnicity? Select all that apply.

Answered: 97 Skipped: 42

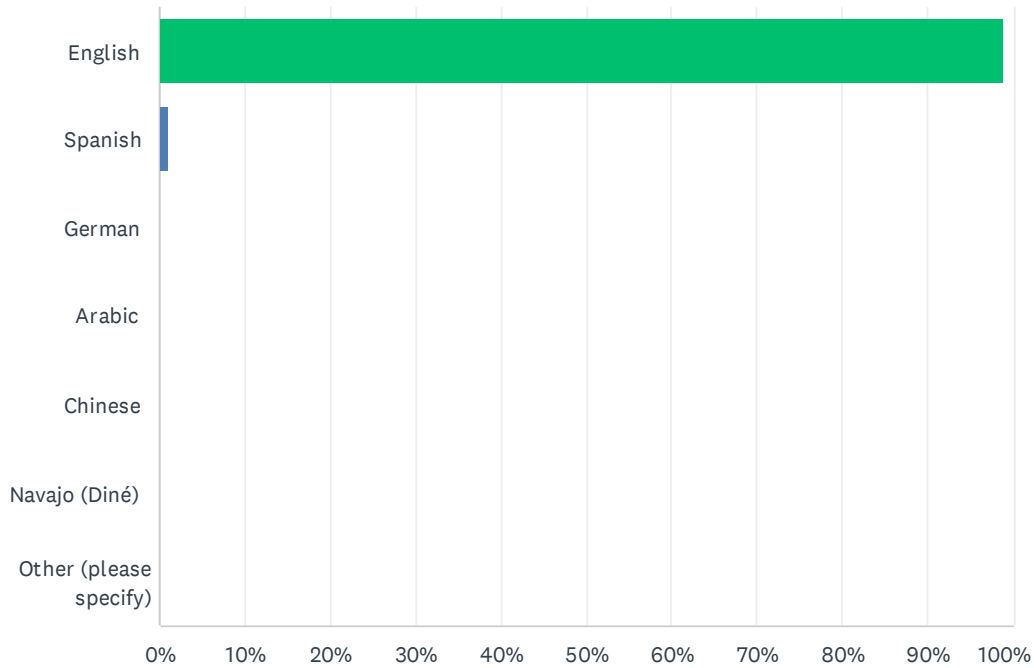


ANSWER CHOICES	RESPONSES
American Indian or Alaska Native	0.00% 0
Asian	0.00% 0
Black or African American	0.00% 0
Hispanic/Latino or Spanish Origin	2.06% 2
Native Hawaiian or Other Pacific Islander	0.00% 0
White	94.85% 92
Multiple ethnicity / Other (please specify)	3.09% 3
TOTAL	97

#	MULTIPLE ETHNICITY / OTHER (PLEASE SPECIFY)	DATE
1	Northern European. Please stop using "white"	5/23/2023 9:26 PM
2	Many	5/16/2023 2:26 PM
3	Do not wish to answer	5/3/2023 5:01 PM

Q38 What language is spoken most often in your household?

Answered: 97 Skipped: 42

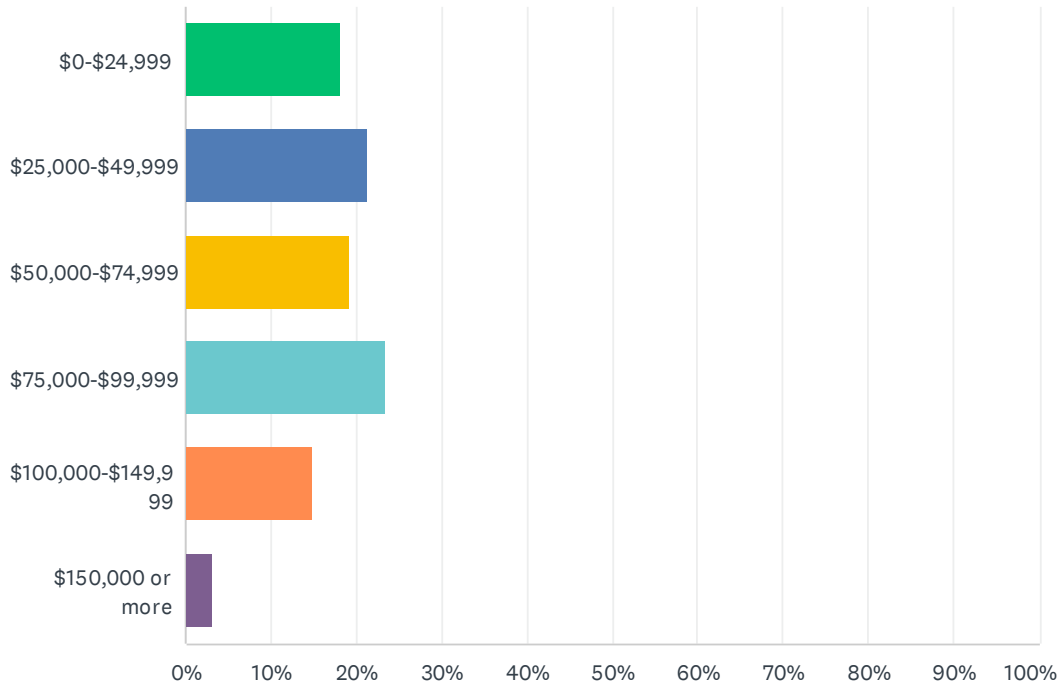


ANSWER CHOICES	RESPONSES	
English	98.97%	96
Spanish	1.03%	1
German	0.00%	0
Arabic	0.00%	0
Chinese	0.00%	0
Navajo (Diné)	0.00%	0
Other (please specify)	0.00%	0
TOTAL		97

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q39 What is your household's gross annual income?

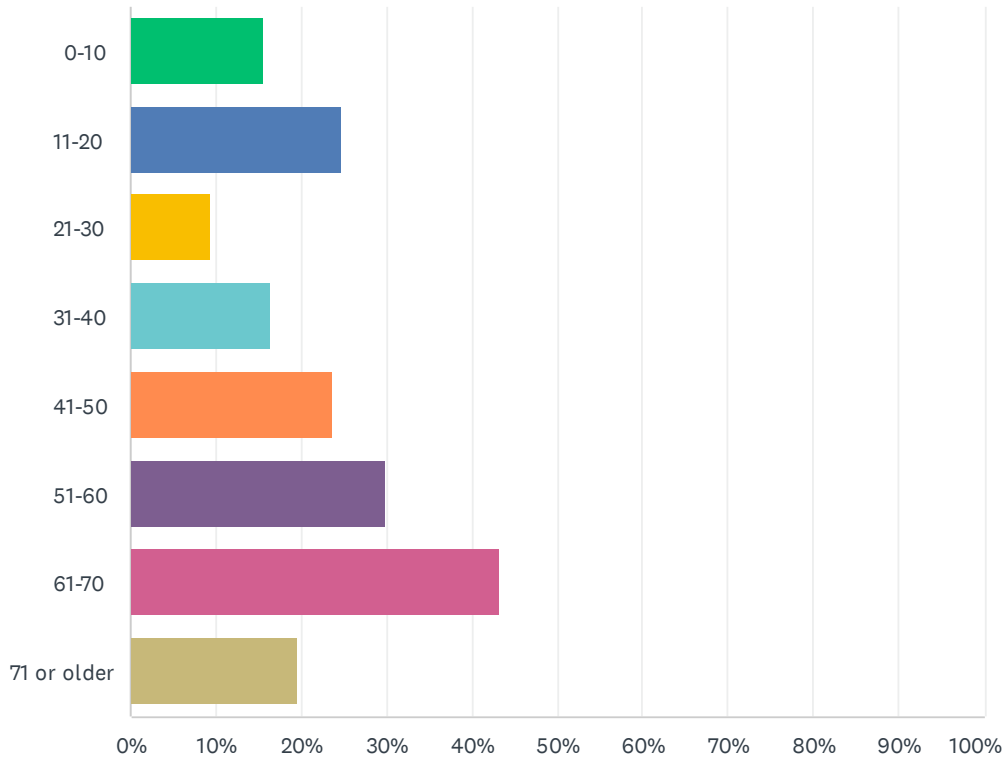
Answered: 94 Skipped: 45



ANSWER CHOICES	RESPONSES	
\$0-\$24,999	18.09%	17
\$25,000-\$49,999	21.28%	20
\$50,000-\$74,999	19.15%	18
\$75,000-\$99,999	23.40%	22
\$100,000-\$149,999	14.89%	14
\$150,000 or more	3.19%	3
TOTAL		94

Q40 Which age groups live in your home? Select all that apply.

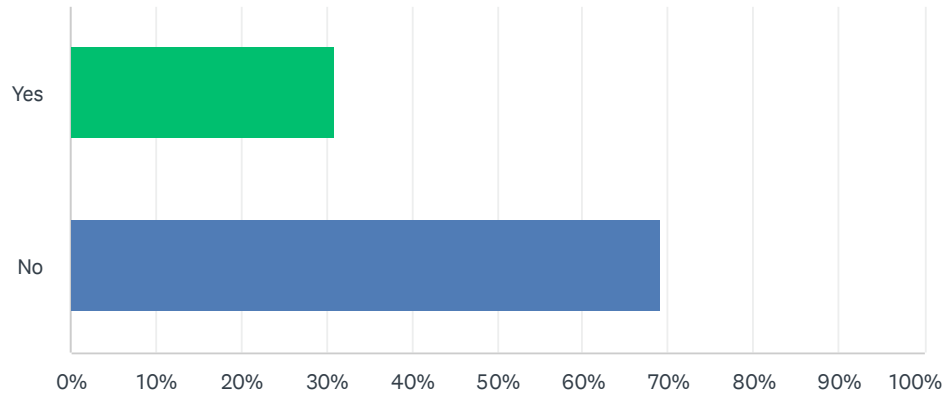
Answered: 97 Skipped: 42



ANSWER CHOICES	RESPONSES	
0-10	15.46%	15
11-20	24.74%	24
21-30	9.28%	9
31-40	16.49%	16
41-50	23.71%	23
51-60	29.90%	29
61-70	43.30%	42
71 or older	19.59%	19
Total Respondents: 97		

Q41 Do students live at your household?

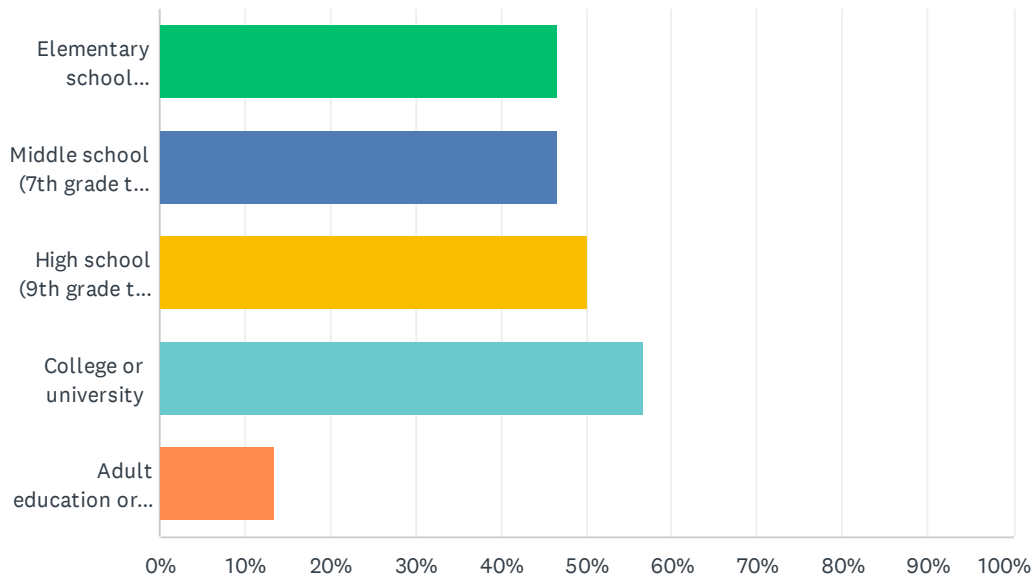
Answered: 97 Skipped: 42



ANSWER CHOICES	RESPONSES	
Yes	30.93%	30
No	69.07%	67
TOTAL		97

Q42 Which education level? Select all that apply.

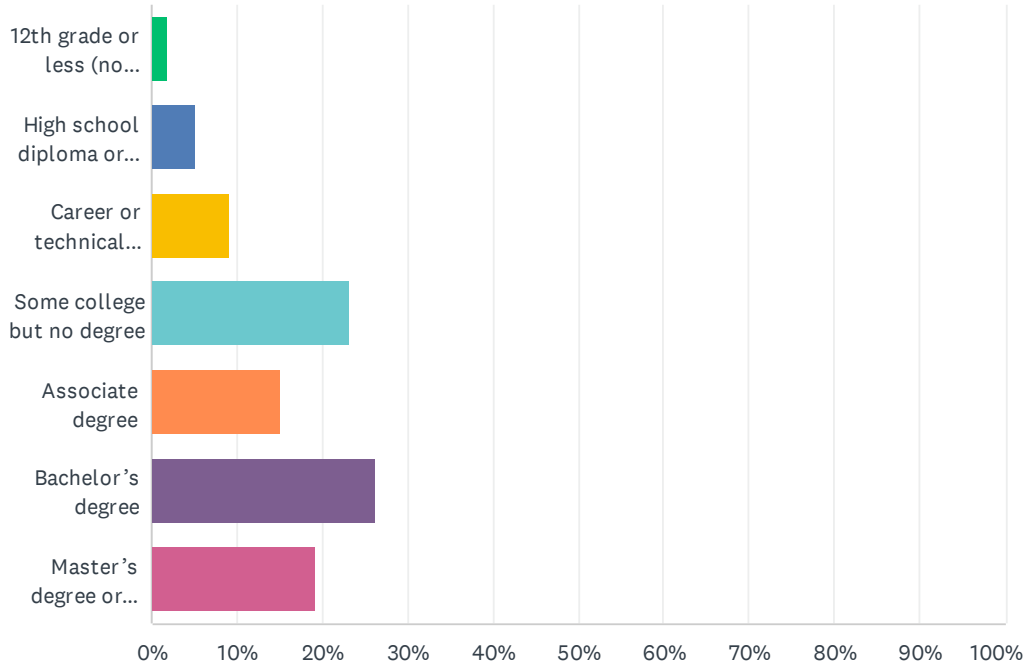
Answered: 30 Skipped: 109



ANSWER CHOICES	RESPONSES	
Elementary school (kindergarten to 6th grade)	46.67%	14
Middle school (7th grade to 9th grade)	46.67%	14
High school (9th grade to 12th grade)	50.00%	15
College or university	56.67%	17
Adult education or technical training	13.33%	4
Total Respondents: 30		

Q43 What is the highest level of education completed by someone in your household?

Answered: 99 Skipped: 40



ANSWER CHOICES	RESPONSES	
12th grade or less (no diploma)	2.02%	2
High school diploma or equivalent (GED)	5.05%	5
Career or technical education certificate	9.09%	9
Some college but no degree	23.23%	23
Associate degree	15.15%	15
Bachelor's degree	26.26%	26
Master's degree or doctorate	19.19%	19
TOTAL		99